

IT Strategy 2018-21
Completed Projects by Outcome Output
2018

Strategy Outcome/Cross Cutting Driver	Strategy Output	Output Description	Primary Portfolio Beneficiary	Business Purpose	Status		
Outcome 1	1.1: Increased scope and availability of IT services "on the go"	Implement "Always On" Virtual Private Network	OFFICE	Risk Management/Mitigation	C		
		WiFi enable middle-third of ILO HQ Building	OFFICE	New Service Offering	C		
		Implement new anti-spam and email archiving	OFFICE	Process/App/Tech Improvement	C		
		Implement Remote access to ILO Files (ILO Box)	OFFICE	Process/App/Tech Improvement	C		
		Optimize infrastructure for Small Offices	FOP	Process/App/Tech Improvement	C		
		Upgrade Riverbeds in Field Offices	FOP	Operational Sustainability	C		
	1.2: A more enriched and secure desktop experience	Modernize Video-Streaming Infrastructure in GB Room	OFFICE	Operational Sustainability	C		
		Implement ADFS and SSO on SharePoint	OFFICE	Process/App/Tech Improvement	C		
		Issue RFP for new PCs and laptops	OFFICE	Operational Sustainability	C		
		Roll out new MFPPs and implement Follow-me Printing	OFFICE	Operational Sustainability	C		
		Upgrade SCCM	OFFICE	Operational Sustainability	C		
		Implement new Carte de Legitimation interface with Swiss Mission	OFFICE	New Service Offering	C		
	1.3: More "fit for purpose" administrative applications	Modify Donor Special Terms in IRIS Procurement document annexes	M&R	Process/App/Tech Improvement	C		
		Implement new Ed-Grant Claims Processing	OFFICE	New Service Offering	C		
		Implement IRIS Phase 2 in Asia Wave1	FOP	Process/App/Tech Improvement	C		
		Implement IRIS Phase 2 in Asia Wave2	FOP	Process/App/Tech Improvement	C		
		Implement IRIS Phase 2 in Asia Wave3	FOP	Process/App/Tech Improvement	C		
		Implement IRIS Phase 2 in Better Work Cambodia projects	FOP	Process/App/Tech Improvement	C		
		Enhance IRIS SM to meet 2018-19 RBM Framework	M&R	Process/App/Tech Improvement	C		
		Implement new eRecruitment Application	M&R	Process/App/Tech Improvement	C		
		Implement new SHIF Self-service application	OFFICE	New Service Offering	C		
		Automate Mobile Phone Billing	OFFICE	Process/App/Tech Improvement	C		
		Implement new RBM Resource Tracking Application	M&R	Process/App/Tech Improvement	C		
		XML Payment Format - AP, Payroll and SHIF	M&R	Process/App/Tech Improvement	C		
		Outcome 2	2.1: Improved quality and use of ILO data	Obtain Alma and Primo Certification	M&R	Operational Sustainability	C
				Build Analytics Reports (Alma and Primo)	M&R	Process/App/Tech Improvement	C
				Define EVAL SharePoint File pPlan	DGR	Operational Sustainability	C
				Enhance Digital Finding Aids	OFFICE	Process/App/Tech Improvement	C
				Develop IRIS validations for Retiree Ex-Coll processes	M&R	Process/App/Tech Improvement	C
				Improve MDM- metadata, taxonomies, thesauri, key reference data	OFFICE	Strategy/Governance/Policy	C
2.2: Enhanced and actionable business intelligence	Migrate to Primo VE		M&R	Process/App/Tech Improvement	C		
	Implement new IRIS PA Validation - Contract Duration		M&R	Process/App/Tech Improvement	C		
	Migrate Disco Reports into OBIEE		OFFICE	Operational Sustainability	C		
	Automate upload of IATI Data		POL	New Service Offering	C		
	Develop EVAL BI Reporting - Phase I		DGR	Strategy/Governance/Policy	C		
	Develop POC cloud computing based log management and data analytics		M&R	Risk Management/Mitigation	C		
2.3: More fit-for-purpose web-based dashboards	Upgrade BI environment to Oracle DB version 12c	M&R	Operational Sustainability	C			
	Develop BUD/CT, PARDEV BI Reporting (Phase 2)	M&R	Process/App/Tech Improvement	C			
	Implement Travel Dashboard	OFFICE	New Service Offering	C			
	Implement Programme Implementation Reporting Dashboard	OFFICE	New Service Offering	C			
	Implement Evaluation Dashboard	DGR	New Service Offering	C			
	Implement Leave Dashboard	OFFICE	New Service Offering	C			
2.4: Better managed enterprise content	RBM Resource Tracking Reporting Dashboard	OFFICE	New Service Offering	C			
	Bibliographic management tool	POL	New Service Offering	C			
	Revision of digitization plans in anticipation of ILO Centenary	OFFICE	Process/App/Tech Improvement	C			
	Outcome 3	3.1: Enriched collaboration tools in support of substantive delivery	Implement new Global Supply Chains Knowledge Facility	POL	New Service Offering	C	
			Implement new NORMES Collaboration platform	POL	New Service Offering	C	
		3.2: Improved Intranet	Enhance IGDS to provide multilingual support	OFFICE	Process/App/Tech Improvement	C	
Implement new ILO Intranet Launch Page	OFFICE		New Service Offering	C			
Implement Departmental Intranet Sites (as funded)	OFFICE		New Service Offering	C			
Improve SharePoint intranet platform accessibility as per WAI guidelines	OFFICE		Process/App/Tech Improvement	C			
Enhance SharePoint to provide multilingual support	OFFICE		Process/App/Tech Improvement	C			
3.3: Improved Public-facing websites	Implement Alliance 8.7 Website		POL	New Service Offering	C		
	Implement Equal Pay International Coalition (EPIC) Website	POL	New Service Offering	C			
	Implement Decent Jobs for Youth Knowledge Base Website	POL	New Service Offering	C			
	Implement Future of Work Website	POL	New Service Offering	C			
	Implement Global Business and Disability Network Website	POL	New Service Offering	C			
	Promote Skype for Business	OFFICE	Strategy/Governance/Policy	C			
CC Driver 1	6.1: Change Management	Develop alternatives to written user doc	OFFICE	Process/App/Tech Improvement	C		
CC Driver 2	6.2: External Partnerships	Launch GOALI programme launch	OFFICE	New Service Offering	C		
CC Driver 3	6.3: IT/IM Security	Enhance AD self-service, Security Framework	M&R	Process/App/Tech Improvement	C		
		Implement Intrusion detection services	M&R	Risk Management/Mitigation	C		
		Achieve ISO 27001 Certification	M&R	Strategy/Governance/Policy	C		
		Develop POC for End-point Security Operations Center	OFFICE	Risk Management/Mitigation	C		
		Implement new Security Awareness Training Module	OFFICE	New Service Offering	C		
		Strengthen Security control on Unix boxes (Apparmor, SELinux)	M&R	Process/App/Tech Improvement	C		
CC Driver 4	6.4: Risk Management	Strengthen PKI & AD 2016 upgrade	M&R	Operational Sustainability	C		
		Complete work to provide DR for critical services	M&R	Risk Management/Mitigation	C		
		Enhance Network during Building Renovation Project - Phase 2	OFFICE	Operational Sustainability	C		
		Review standard network infrastructure for Field Offices	FOP	Operational Sustainability	C		
		Simplify HQ network segmentation	M&R	Operational Sustainability	C		
CC Driver 5	6.5: Service Level Management	Upgrade Windows 2016 server HQ	OFFICE	Operational Sustainability	C		
		Develop INFOTEC KPI Reporting Dashboard	M&R	Strategy/Governance/Policy	C		
		Draft External Office IT Guidelines	FOP	Strategy/Governance/Policy	C		
		Enhance Information Security Incident Reporting	OFFICE	Risk Management/Mitigation	C		
CC Driver 6	6.6: Governance	Benchmark and Assess INFOTEC maturity against industry metrics	M&R	Management & Administration	C		
		Streamline taxonomy of content types	OFFICE	Strategy/Governance/Policy	C		
Other	Management and Administration	Revise IT Governance process post BPR	OFFICE	Strategy/Governance/Policy	C		
		Design IT charge-back model for recovery of IT costs	M&R	Management & Administration	C		
		Draft P&B 2020-21	OFFICE	Management & Administration	C		
		Restructure 2018-19 connectivity charges Globally	M&R	Management & Administration	C		
		Restructure all of INFOTEC under a single account (70100)	M&R	Management & Administration	C		

TOTALS	Num
Process/App/Tech Improvement	27
New Service Offering	22
Operational Sustainability	14
Strategy/Governance/Policy	8
Risk Management/Mitigation	6
Management & Administration	5
GRAND TOTAL:	82