



Governing Body

312th Session, Geneva, November 2011

GB.312/POL/INF/1

Policy Development Section
Social Dialogue Segment

POL

FOR INFORMATION

Final report of the Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations (Geneva, 23–24 November 2010)

Overview

Summary

The paper presents the final report of the Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations, held in Geneva on 23–24 November 2010.

Author unit

Sectoral Activities Department (SECTOR).

References to other Governing Body documents and ILO instruments

GB.304/PV, GB.304/STM/1, GB.310/PV.

1. In accordance with decisions of the Governing Body concerning sectoral activities in 2010–11,¹ the Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations was held at the ILO on 23–24 November 2010. Mr I. Gusti Putu Laksaguna (Government, Indonesia) chaired the Forum, which was attended by representatives of 21 Governments of ILO member States, 20 Employer and 32 Worker representatives and representatives of concerned intergovernmental and international non-governmental organizations.
2. In March 2011, the Governing Body considered the points of consensus adopted by the Forum, authorized the Director-General to disseminate them and requested him to bear in mind, when drawing up proposals for future work of the Office, the recommendations made by the Forum.² The final report of the meeting is attached.³ It includes a summary of the proceedings of the Forum, the points of consensus endorsed by participants, results of the Forum evaluation and the list of participants.

Geneva, 7 November 2011

¹ GB.304/PV, para. 216, and GB.304/STM/1, para. 26.

² GB.310/PV, para. 164.

³ GDFHTS/2010/8.