### SECTORAL ACTIVITIES PROGRAMME

Working Paper

# Corporate structural change and social dialogue in the chemical industry

Yasuhiko Kamakura

Working papers are preliminary documents circulated to stimulate discussion and obtain comments

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### **Preface**

The chemical industry is a key industry for development. It is of strategic importance to the sustainable development of national economies.

A few figures are sufficient to show the scale of the industry. About 14 million workers are estimated to be currently employed in the chemical, rubber and pharmaceutical industries around the world. Total sales of the nine global chemical and pharmaceutical firms in the 2005 Fortune Global 500 list were US\$56 billion, with profits of about US\$6.7 billion. World chemical production on a value basis in 2002 was estimated at US\$1,738 billion.

The ILO noted the importance of this sector from the early stage of the Organization's activities and has been actively promoting good industrial relations and social dialogue in the sector for many years. The history of the ILO's global tripartite sectoral meetings began shortly after the Second World War. This long experience was used by Yasuhiko Kamakura, ILO specialist in chemicals industry issues, in the preparation of this study. The ILO hopes that this paper will provide an opportunity to consider how industrial relations in the chemical industry can be improved in the interests of both decent work and greater productivity.

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### List of abbreviations and acronyms

ABS Acrylonitrile butadiene styrene

BAVC Bundesarbeitgeberverband der Chemie e.V. (Federation of Chemicals

Employers' Associations, Germany)

b/d Barrels per dayBU Business unitCAN Canadian dollars

CAP Community Advisory Panel

CHF Swiss francs

CNY Chinese yuan/renminbi
CSFB Credit Suisse First Boston

CSR Corporate Social Responsibility

ECCF Employee Communication and Consultation Forum

ECW European Works Council

EECF European Employee Consultation Forum

EMCEF European Mine, Chemical and Energy Workers' Federation

EU European Union

FCE-CFDT Fédération Chimie Energie - Confédération française démocratique du

travail (France)

GATT General Agreement on Tariffs and Trade

GBP Pounds sterling

GEPE General Electric Plastics Europe N.V. (Netherlands)

GM Genetically modified HR Human resources

IBB Interest-based bargaining

ICEM International Federation of Chemical, Energy, Mine and General Workers'

Unions

ICEM-JAF International Federation of Chemical, Energy, Mine and General Workers'

Unions, Japanese Affiliate Federation

ICI Imperial Chemical Industries

IG BCE Industriegewerkschaft Bergbau, Chemie, Energie (Mining, Chemicals and

Energy Industrial Union, Germany)

ILO International Labour Organization/Office

INR Indian rupees

ISO International Organization for Standardization

IT Information technology

JPY Japanese yen

KIPLAS Chemical, Petroleum, Rubber and Plastic Industries Employers'

Association of Turkey

KRW Republic of Korea won
M&A Mergers and acquisitions

MDI Methylene diphenylene diisocyanate

NAFTA North American Free Trade Agreement

OTC Over-the-counter
PE Polyethylene

PVC Polyvinyl chloride

R&D Research and development

REACH Registration, Evaluation and Authorisation of Chemicals

ROCE Return on capital employed

SIC Standard Industrial Classification

SR Social Responsibility
TDI Toluene diisocyanate

TRIPS Agreement on Trade-Related Aspects of Intellectual Property Rights

UNIDO United Nations Industrial Development Organization

US\$ United States dollars

VAA Verband angestellter Akademiker und leitender Angestellter der

chemischen Industrie (Association of academic and management

employees, Germany)

VCM Vinyl chloride monomer WTO World Trade Organization

### Introduction

This study is part of follow-up activities to the Tripartite Meeting on Best Practices in Work Flexibility Schemes and Their Impact on the Quality of Working Life in the Chemical Industries, held in Geneva, Switzerland in 2003. The meeting was part of the Sectoral Activities Programme in the ILO. (Further information on the meeting is available at www.ilo.org/sector.)

Lifelong job security is becoming outdated. Chemicals firms are under severe pressure to adapt to the changing global market quickly and efficiently. One of the outcomes is that re-engineering or downsizing has become a means of keeping a company lean and profitable. Social dialogue is of special significance in restructuring: it can mitigate the adverse effects causing tension between employers and employees, and it can also point the parties to an amicable solution should any conflicts arise.

This paper examines corporate change and restructuring and investigates the methods of employer-employee dialogue that have best served in improving industrial relations in the sector concerned. It provides the government, employers and workers in the chemical industry with examples of good industrial relations practices in the context of corporate structural change and restructuring, and in particular with advice on improving employer-employee relations.

The context and outline of the report are as follows:

Chapter 1 reviews recent mergers and acquisitions (M&A) in the chemical industry on a global scale in order to identify their main characteristics.

Chapter 2 looks at some primary external factors that influence restructuring in the chemical industry and provides models showing how chemical firms carry out the restructuring process.

Chapter 3 examines how restructuring affects jobs and conditions of work in the chemical industry, in particular its impact on the wage system and wage levels.

Chapter 4 explores the impact of restructuring on workers in the context of industrial relations. It examines best practices for restructuring while at the same time increasing workers' morale and motivation.

Chapter 5 examines the role of social dialogue in time of corporate change. It examines why and how it should be done, what issues must be addressed, and what is best practice in social dialogue in the chemical industry.

Chapter 7 discusses chemical companies' responsibilities in times of change within the context of corporate social dialogue.

Since the issues discussed between employers and employees are often covered by confidentiality, publicly available information concerning social dialogue at the chemical company level is extremely limited. The author wishes to thank the affiliated organizations of both the International Organisation of Employers (IOE) and the International Federation of Chemical, Energy, Mine and General Workers' Unions (ICEM) for providing valuable data and information. Substantial background information and case studies were provided by the ILO Library.

# 1. Recent mergers and acquisitions (M&A) in the chemical industry

The evolution of the chemical industry is to some extent a history of mergers and acquisitions (M&A). For example, in 1926, Germany's largest producers of organic chemicals consolidated into IG Farben. This was the response of large dye makers to increasing competition from American companies. After the Second World War, the Allied forces restructured German industry, breaking down IG Farben into its major constituent firms: Bayer, BASF and Hoechst.

It was also in 1926 that the United Kingdom government induced a merger to form Imperial Chemical Industries (ICI) so as to make the UK chemical industry competitive in Europe. Brunner Mond was combined with another strong firm, Nobel, and joined with much weaker firms – United Alkali and the British Dye Corporation. This powerful aggregation had immediate access to the public equity markets. However, ICI suffered market share declines over the years. In 1993 it spun off Zeneca, its pharmaceutical division, and in May 1997 it bought four companies whose sales were 20 per cent of its own. <sup>1</sup>

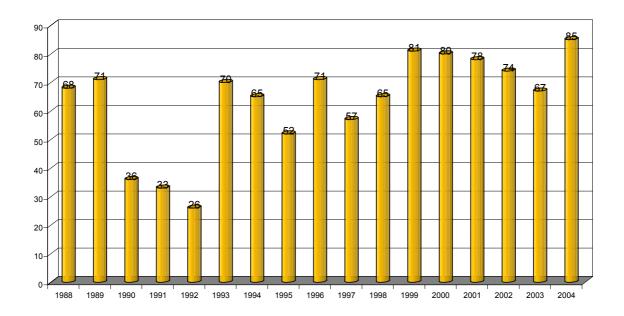
The present chapter reviews M&A activity in the chemical industry in recent years.

### 1.1. Evolution of M&A in the chemical industry

Figures 1 and 2 outline the evolution of M&A in the global chemical industry in terms of the total number of transactions and total US dollar volume of disclosed deals from 1988 to 2004, as estimated by Young and Partners investment bank. Only deals worth more than US\$25 million are taken into account. Figure 1 shows that between 1994 and 2004 there were at least 775 such transactions.

<sup>&</sup>lt;sup>1</sup> J. Fred Weston, Brian A. Johnson and Juan A. Siu, "Mergers and acquisitions in the global chemical industry", in *Business Economics*, Oct. 1999, p. 25.

Figure 1. M&A of chemical companies worldwide: Total number of transactions, 1988-2004\*

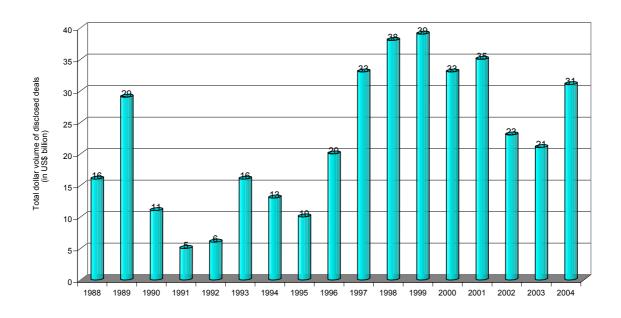


<sup>\*</sup> Only deals exceeding US\$25 million are included.

Source: Young and Partners

Between 1994 and 2004, deals worth more than US\$25 million each amounted to an estimated value of US\$300 billion (figure 2).

Figure 2. Equity value of acquisitions of chemical companies worldwide, 1988-2004\*



<sup>\*</sup> Only deals exceeding US\$25 million are included. Source: Young & Partners

In 1999, some 81 chemical acquisitions worth over US\$39 billion were completed. The total number of transactions fell from its 1999 peak to 67 deals in 2003. The value of deals completed since 1999 declined every year except 2001; in 2004 it rose again, due

primarily to Dow Chemical's delayed US\$9 billion purchase of Union Carbide. M&A activity in the chemical industry increased in 2004 as investors became more confident of large returns on their investment.

In terms of M&A deals in the chemical industry, early 2003 was the turning point. It shows a significant change is the re-emergence of chemical firms as serious bidders. Chemical companies with an improved balance sheet became more active in M&A deals. Their interest in M&A is rising because they need a way to increase scale. After years of holding off and being internally focused, chemical companies have started to look externally to find ways of improving their balance sheets and creating value.

The number of chemical deals with a value over US\$25 million increased from 67 in 2003 to 85 in 2004, setting a record for the highest number of deals completed since 1987. The total value of chemical deals completed in 2004 rose by US\$10 billion to US\$31 billion. The figure is an improvement over the previous two years, but still lags behind the average of US\$35 billion attained during the peak years of 1997-2001.

The increase was due to higher demand and earnings, as well as relatively easy access to debt markets to finance deals. In 2004, buyers became more confident in their ability to make a purchase because their earnings and financial conditions improved, and sellers returned to the market because of stronger sale items and higher deal multiples.

### 1.2. Where are deals done?

The US is the most active region for chemical industry M&A (see figure 3). In 2001, 55 per cent of M&A deals were done in the US, compared to an average of about 40 per cent completed in the three years between 1998 and 2000.

100% 24% 26% 909 800 19% 70% 34% 60% Rest of world Europe 50% ■United States 409 55% 30% 42% 20% 2000 2001

Figure 3. Where are M&A deals done?

Source: Young & Partners, cited in Chemical Week, March 6, 2002, p. 28.

### 1.3. From cross-border M&A to mega-mergers

Cross-border M&A transactions have become usual business practice in the chemical industry. In fact, the chemical industry is a front-runner in the history of cross-border M&A. In his book *The Chemical Industry at the Millennium – Maturity, Restructuring, and Globalization*, Peter H. Spitz describes an early wave of cross-border M&A that took place in the 1970s and 1980s. In the 1970s, the world economy experienced unprecedented upheaval as a result of the oil shocks of 1973 and 1978-79 which brought about a tenfold hike in the price of crude oil. Poor demand for durables and consumer goods hit the chemical industry hard. Some firms responded by restructuring, others by diversifying their product portfolios. Subsequently, the value of inventories surged and produce prices soared, resulting in short-term windfall profits for these companies. High energy prices triggered inflation. Chemical companies had begun to experience uncertainty, accelerated by the industry's cyclical behaviour and the emergence of new producers in developing countries.

Chemical industry restructuring took two forms in 1980s. The first was an attempt to consolidate specific industry segments (e.g. ethylene, polyethylene, polyvinyl chloride [PVC], ethylene glycol), which would reduce the number of players and shut down uncompetitive plants; both steps were intended to improve the "quality of the industry and increase operating rates. The second form of restructuring entailed change of a broader scope, with some long-term participants in the industry deciding to get rid of some or most of their petrochemical operations and look for more attractive businesses.

The European chemical industry is an example of a reduction in the number of competitors in a limited market. In the 1980s it was characterized by a number of structural disadvantages. The average size of petrochemical plants in Europe was substantially smaller than that of comparable plants in North America, resulting in higher fixed costs per pound of output. Because much of Europe's petrochemical output was transported by rail and truck throughout the continent, the industry's distribution costs were high. National policies of each country in Europe encouraged petrochemical industry overcapacity. Indeed, at one time every European country had its national petrochemical industry; as a result, there were too many small petrochemical production plants. Because many of them were owned by the State, it was difficult to rationalize downsizing, particularly as workers were tightly organized. Some other plants were owned by multiple owners, which also made it difficult to close unproductive plants. After the 1980s, cross-border M&A in the chemicals industry became the norm in restructuring.

Chapman and Edmond (2000) investigated cross-border M&A and restructuring in the European chemical industry between 1986 and 1995. They found a systematic transfer of corporate control as companies based in northern Europe acquired those based in southern Europe. Their study describes multinational chemical firms which have become agents of economic change throughout the EU. As evidence, the authors provide a table summarizing information on M&A in the chemical industry within the EU, with specific reference to the national identities of acquiring (rows) and target (columns) companies (see table 1). The diagonal cells in the table, which identify 949 "national" M&A involving companies from the same country, account for more than half (53.4 per cent) of the 1,778 entries. Although these contribute to industry restructuring and may result in the transfer of corporate control from one region to another, the remaining, cross-border transactions listed in all non-diagonal cells are most relevant to spatial reorganization at the European scale. The row and column totals emphasize the heavy involvement of UK,

<sup>&</sup>lt;sup>2</sup> Peter H. Spitz, *The chemical industry at the millennium – Maturity, restructuring, and globalization*, Chemical Heritage Press, Philadelphia, PA, 2003, pp. 9-50.

German and French companies in M&A activity. It can also be noted that the German industry is almost twice the size (in terms of value of output) of both its French and UK counterparts, and that UK companies are involved in a disproportionate share (39.4 per cent) of the transactions.<sup>3</sup>

Table 1. Number of events involving acquirers and target chemical companies by country base: All SIC groups, 1986-95

Country of	Country of origin - target																
origin -	Belgium	Denm	ark Irelar	d F	rance	Germany	Greece	Italy	Lux	embourg	Netherlands	Portugal	Spain	UK	Mix	CEC 1	Total
Belgium		2	0	0	5	9	C	)	7	0	2		2	5	8	5	45
Denmark		1	9	0	2	6	C	1	1	0	0	(	)	0	5	1	25
Ireland		)	0	3	0	0	C	)	1	0	2	(	)	0	12	1	19
France		3	2	2	188	43	2	!	45	1	5	(	3	29	30	12	373
Germany		7	4	1	50	246	4		32	0	24	(	3	16	31	7	428
Greece		)	0	0	0	0	C	)	0	0	0	(	)	0	0	0	0
Italy		2	1	0	17	5	C	)	74	0	2		)	4	3	1	109
Luxembourg		)	0	0	1	0	C	)	0	0	0		)	0	0	0	0
Netherlands		3	6	1	12	12	C	1	8	0	30	(	)	5	15	2	97
Portugal		)	0	0	0	0	C	)	0	0	0		2	1	0	0	3
Spain		)	0	0	5	0	C	)	2	0	0	;	3	20	4	0	34
UK		9	2	5	20	51	C	)	27	0	14		2	25	372	16	573
Mix EC		2	1	2	9	11	C	1	8	0	7		2	5	21	3	71
Total	3	7	25	14	339	383	6	i	205	1	86	2	3	110	501	48	1'778

Source: Keith Chapman and Helen Edmond, "Mergers/Acquisitions and Restructuring in the EU Chemical Industry: Patterns and Implications," Regional Studies, November 2000, p. 762

By contrast, in North America there was no significant cross-border M&A activity until recently. By the end of 1982, about 25 per cent of North American capacity had been taken out of service. In the polyethylene industry 1.7 billion pounds of capacity was shut down. Far from being solved, the overcapacity problem actually worsened. In the vinyl chloride industry, US capacity rose from 3.2 billion pounds in 1979 to 4.2 billion pounds in 1984.

Acquisitions in recent years have involved more cross-border deals than in the past. Petro-Canada, the Canadian energy and petrochemicals firm, bought US-based El Paso's stake in Coastal petrochemicals for about CAD 92 million (€58 million/US\$74 million), including working capital and post closing adjustments. Coastal, based in Montreal, Canada, has a paraxylene unit that supplies Interquisa's purified terephthalic acid facility. Petro-Canada, in turn, supplies mixed xylenese to Coastal from its Montreal refinery. Paints and coatings companies are buying counterparts in peripheral countries in Europe. Italian acquisitions offer companies a convenient route into southern and eastern European markets. The Becker Group sold its Alcro-Backers decorative coatings business to Tikkurila, which is steadily strengthening its hand in Eastern Europe, especially in the Baltic States. The deal between this Scandinavian pairing strengthened Tikkurila's position across all of Scandinavia as well as handing it a manufacturing facility in Poland and the full ownership of their Latvian joint venture, Baltic Color.

Europe itself is a tempting market for US companies seeking to build business, and in many ways the acquisition of Herbert by DuPont is a prime example. Another example is that of Arch Chemicals, which bought Hickson International, the UK wood finishes and specialty chemicals manufacturer in 2000. Here was an opportunity for a spin-off United States business to extend its reach, catching fresh investment Hickson had made in

<sup>&</sup>lt;sup>3</sup> Keith Chapman and Helen Edmond, "Mergers/acquisitions and restructuring in the EU chemical industry: Patterns and implications", in *Regional Studies*, Nov. 2000, pp. 753-767.

<sup>&</sup>lt;sup>4</sup> Spitz, op. cit., pp. 9-50.

<sup>&</sup>lt;sup>5</sup> "Petro-Canada buys stake", in European Chemical News, 4-10 Apr. 2005, p. 8.

southern Europe. Arch subsequently took over Butler Mabbutt & Wrighton and the industrial coatings division of Humbrol, both in the United Kingdom. <sup>6</sup>

The 1990s were the decade of mega-mergers. In 1997, the merger between Sandoz and Ciba created Novartis. With a market value of US\$80 billion, the merger was the world's largest at the time. It had a lasting effect, particularly on the European chemical industry. Several mega-mergers are listed in table 2.

Table 2. Mega-mergers in the pharmaceutical sector in Europe, 1989-2000

Year	Merging firms	Transaction volume (in US\$ billion)
1989	Beecham – SmithKline	7.9
1994	Roche – Syntex	5.3
1995	Glaxo – Wellcome	14.2
1995	Upjohn – Pharmacia	13.0
1997	Sandoz - Ciba (Novartis)	30.1
1997	Roche - Boehringer Mannheim	11.0
1998	Sanofi – Synthelabo	11.1
1999	Astra – Zeneca	37.2
1999	Hoechst - Rhone-Poulenc (Aventis)	21.5
1999	Phamacia Upjohn – Monsanto	27.0
2000	Glaxo – SmithKline Beecham	75.8

Source: Sascha Schmidt et al., "Prior Strategy Processes as a Key to Understanding Mega-Mergers: The Novartis Case", *European Management Journal*, Vol. 20, No. 3, 2002, pp. 223-234.

In Asia, too, M&A activity is on the increase, although most capital investment is still limited within national borders. In the Republic of Korea, LG Chem and Honam Petrochemical bought Hyundai Petrochemical for **KRW** 1,740 billion (€1.33 billion/US\$1.45 billion) in early 2003. The transaction included a KRW 600 billion cash payment, which was split 50:50 by the consortium, a further KRW 800 billion payment that LG Chem and Honam Petrochemical borrowed from external financial sources, and an additional liability of KRW 340 billion to be paid back by around 2007. Hyundai Petrochemical split into three companies, with LG Chem and Honam Petrochemicals each operating one of its two complexes based in the city of Daesan, and jointly holding stakes in a separate utilities company. Honam owns Lotte Daesan Petrochemical and took control of complex No. 2 at Daesan, which includes a 600,000 tonnes/year cracker, plus low-density polyethylene (IdPE) and high-density PE/liner-low-density PE units, a styrene plant, a polypropylene (PP) facility, and an ethylene glycol/ethylene oxide (EG/EO) unit. LG Chem owns LG Daesan Petrochemical and has control of the No. 1 complex, which includes a 450,000 tonnes/year cracker, an EO/EG plant, a PP plant, an IdPE unit, an IldPE facility, an hdPE unit and a styrene plant. The utilities company meant to service the two complexes is called Seetec. 8

In Japan, the petrochemical industry has been in a state of almost continuous restructuring since 1994. Domestic demand for petrochemicals has been declining due to a

<sup>&</sup>lt;sup>6</sup> Terry Knowles, "Paint and vanish", in European Chemical News, 31 Mar.-6 Apr. 2003, pp. 22-23.

<sup>&</sup>lt;sup>7</sup> "LG Chem and Honam take over Hyundai", in *European Chemical News*, 3-9 Feb. 2003, p. 7.

<sup>&</sup>lt;sup>8</sup> "Hyundai Petrochemical splits", in *European Chemical News*, 15-21 Nov. 2004, p. 6.

maturing economy and modest growth in the consumption of items such as fertilizer and plastics. The implications for Japanese petrochemical producers are the following: they must increasingly locate plants off-shore in Asia if they are to provide for fast-growing local demand at competitive prices; there is increasing competition within Asia from other foreign producers; and petrochemical companies remain vulnerable to any further significant shifts in the value of the ven as long as they continue to supply at least part of overseas demand from domestic exports. Restructuring has thus become common. In 1994, Mitsubishi Keisei Corp. and Mitsubishi Petrochemical Corp. merged into Mitsubishi Chemical. In the same year, Asahi Chemical transferred its PP business division to a joint subsidiary with Showa Denko, and in 1995 Showa Denko transferred its polystyrene division to Asahi. In 1995, Sumitomo Chemical, Nippon Geon and Tokuyama Corp. integrated their vinyl-chloride divisions into a single joint subsidiary. In addition, Mitsubishi Petrochemical and Ube Industries merged their PP resin divisions and Tosho Corp. transferred its PP activities to Chisso Corp. In 1996, Tosoh, Mitsui Toatsu and Denki Kagaku Kogyo integrated their vinyl chloride divisions, while Mitsubishi Chemical and Tonen Chemical Corp. merged their polyolefin resin activities. The same year, Mitsubishi Chemical unified its ABS resin business with that of the Japan Synthetic Rubber Company. The 1997 mega-merger between Mitsui Petrochemical Industries and Mitsui Toatsu Chemicals was seen as a symbolic event announcing further mergers and alliances within the petrochemical sector as it restructures to meet changing market conditions. The amalgamation created Mitsui Chemicals which, with annual sales of around JPY 700 billion (US\$6.35 billion), became Japan's second-largest chemical company, after Mitsubishi Chemical.

Although it is not as obvious as in Europe and North America, a trend of cross-border M&A can be also seen in Asia and the Pacific. In China, ChemChina was created in 2004 by the merger of China National BlueStar Group and China National Haohua Chemical. The merger brought together businesses with combined sales of CNY 60 billion. Much of the growth in M&A in recent years in the region came from the increase in the number and average deal size of M&A in Japan. In 2002, Japan experienced a wave of M&A activity. During the first half of the year, the volume of foreign stakes in Japanese business held by foreign firms rose by 18.5 per cent. Roche Holdings launched a takeover of Chugai Pharmaceutical in 2002 in a deal worth around US\$1.76 billion. This was one of the first deals in which a foreign firm acquired a prominent and healthy Japanese business, allowing the two firms to form Japan's fifth-largest drug company. 10 In the overall industries, including the chemicals industry, M&A in the first half of 2005 in Asia recorded US\$79 billion, of which Japan accounted for US\$59 billion. China is a magnet for foreign direct investment but there are still clear obstacles to deal-making by way of M&A. In spite of the size, growth, and excitement surrounding China's economy, the number of transactions dropped from 948 in the first half of 2004 to 804 in the first six months of 2005. If it were not for a 50 per cent increase in the size of the average deal – from US\$10 million to US\$15 million - the total value of M&A transactions would have declined as well. In the event, it rose from US\$9.7 billion to US\$11.8 billion. 11

<sup>&</sup>lt;sup>9</sup> "Japan: Chemical sector", 18 Nov. 1996, Oxford Analytica.

<sup>&</sup>lt;sup>10</sup> "Japan: Corporate Japan rides belated M&A wave", 18 July 2002, Oxford Analytica.

<sup>&</sup>lt;sup>11</sup> "Special feature: Mergers & acquisitions in the Asia-Pacific", in *AsianInt Economic Intelligence Review*, Aug. 2005, pp. 2-7.

### 1.4. Financial benefits of M&A

M&A helps quickly boost values. At the 4th European Aromatics and Derivatives Conference in November 2005 in Cologne, a representative of AlixPartners, a chemical consulting firm, stated that their case study showed that a merger of three European petrochemical firms resulted in combining the market share from 33 per cent to 50 per cent in monomer and polymer businesses. The amount generated by total synergy was €333 million: €97 million in asset streamlining, €148 million in fixed cost reduction, €40 million in variable cost reduction, and €94 million in margin enhancement, minus €45 million of restructuring costs. <sup>12</sup>

In 2003, General Electric acquired Cromption's US\$450 million/year organosilicones operations in exchange for its US\$165 million/year specialty chemical unit. As a result, General Electric's chemical sales for the year reached US\$8.371 billion, a 9 per cent increase over 2002. Albemarle sold US\$1,107 billion in 2003, boosted by acquisitions, including its purchase of Rhodia's US\$65 million flame retardant unit and Akzo Nobel's US\$441 million catalyst business. In April 2005, Belgian pharmaceuticals, chemicals and plastics group Solvay bought French family-owned drug maker Fournier Pharma for €1.3 billion in cash. The acquisition of Fournier, which specializes in blood disorder treatment and employs about 3,300 people in 30 countries, boosts Solvay's pharmaceuticals sales by more than a third. The group's profitability was immediately enhanced, with potential for significantly improved performance through pipeline development and synergies. Fournier had 2004 recurring earnings before interest and tax of €138 million on sales of €593 million, while those of Solvay's pharmaceuticals business for the same year amounted to €302 million on sales of €1.83 billion. The acquisition resulted in increasing Solvay's pharmaceuticals sales by 28 per cent. <sup>13</sup>

Another good example is Lyondell, which has grown through the consolidation of several companies' chemical assets over the past 15 years. It was formed from certain petrochemical and refining assets of Atlantic Richfield (Arco), which Arco spun off to shareholders as Lyondell Petrochemical in 1989. Lyondell subsequently acquired polyolefin assets from Rexene in 1990 and OxyChem in 1995; in 1997 it formed the Equistar joint venture with Millennium, which further expanded the following year to include OxyChem's petrochemical operations. Also in 1998, it acquired the rest of Arco's former chemical assets with the purchase of Arco Chemical, which now forms the core of its IC&D unit. Lyondell acquired Millennium Chemicals in November 2004. This gave it full ownership of the olefins and polyolefins joint venture Equistar. Lyondell is now the third-largest US chemical company, after Dow Chemical and DuPont. The acquisition helped Lyondell increase its profits; the company returned to black ink in 2004, reporting full-year net income of US\$54 million, versus a US\$302 million loss the previous year, on sales up 57 per cent, to US\$5.97 billion. It reported net income of US\$254 million (98 cents/share), versus a net loss of US\$15 million in the year-ago quarter, on a fourfold jump in sales, to US\$4.45 billion. 14

<sup>&</sup>lt;sup>12</sup> David Hutchinson, "Restructuring – A survival guide for European petrochemicals?", AlixPartners, 2005.

<sup>&</sup>lt;sup>13</sup> "Solvay boosts pharma unit", in European Chemical News, 4-10 Apr. 2005, p. 9.

<sup>&</sup>lt;sup>14</sup> Andrew Wood, "Petchem upturn lifts Lyondell", in *Chemical Week*, 25 May-1 June 2005, pp. 32-33.

### 1.5. Increasing presence of financial firms in M&A activity

Over the past few years, one of the biggest changes in M&A in the chemical industry has been the financing of deals. Chemical companies traditionally turned to bank debt, but many of them are having difficulties meeting covenant agreements as earnings decrease. They are now turning to "creative financing", where they use a mix of equity offerings, divestments, and bank debt to pay for acquisitions in order to keep their balance sheets at investment-grade levels. Chemical companies strive to improve their credit ratings because the cost of borrowing becomes higher and terms more stringent when ratings are low. Equity is used for raising the capital to acquire new businesses and expand and reinforce particular segments. In 2003 OMV, Austria's leading oil and chemicals firm, raised US\$540 million to help refinance acquisitions made earlier in the year. The cash was raised in two lumps – a US\$320 million private placement of ten-year and 12-year notes in the United States, and a 250 million issue of seven-year corporate bonds in Austria. The funds were used to cover about two-thirds of the cost of two recent acquisitions - one in exploration and production, the other in refining and marketing. The refining both increases the firm's debt maturity profile and diversifies its creditor base beyond the European banking market. The US bond issue provides a natural hedge against exposure to the volatile dollar exchange rate. 15

Chemical firms' weakening financial position has led to a growing presence of financial investors in M&A activity within the industry. The takeover of chemical businesses by finance groups has become a common phenomenon. While chemical companies are buying and selling assets among other strategic players, financial investors are appearing on the M&A scene. As shown in figure 4, the share of private equity firms in the overall M&A activity in the chemical industry was just around 5 per cent in 1997. Private equity buyers accounted for 23 per cent of the 81 deals valued above US\$25 million in 2001, up from about 20 per cent in 1999. Acquisitions of worldwide, and particularly European, specialty companies surged through 2004, with volume doubling. Financial buyers in M&A activities accounted for nearly 50 per cent of transactions in the specialty chemicals in 2004. Young and Partners estimate that financial buyers accounted for 29 per cent of deals up to September 2004, compared with 20-28 per cent in the period 2000-03. Financial buyers are now managing some chemical firms and not just acting as buyers in order to boost the return on their investment. For example, Noveon, the former chemicals arm of BF Goodrich, was bought by AEA investors in 2001 and sold to specialty additives and lubricants producer Lubrizol for US\$1.84 billion in 2004. <sup>16</sup>

<sup>&</sup>lt;sup>15</sup> "OMV raises \$540 m. equity through notes and bonds", in *European Chemical News*, 7-13 July 2003, p. 8.

<sup>&</sup>lt;sup>16</sup> Elaine Burridge, "M&A takes centre stage", European Review, in *Chemical Engineering News*, 29 Nov.-5 Dec. 2004, pp. 2-3.

25% 20% 15%

Figure 4. Share of private equity firms in overall M&A in the chemical industry, 1997-2003

Source: Young & Partners, cited on Chemical Week, March 6, 2002. Note: 2002 figure is an estimate.

1999

Table 3 summarizes significant private equity deals in the chemical industry between 2000 and 2003.

2001

2002

2003

2000

Table 3. Significant private equity deals in the chemical industry, 2000-03

10%

5%

0%

1997

1998

Target	New name of business	Buyer	Value (in US\$ million) *
ABB: most of its upstream oil, gas, and petrochemicals business		Candover Partners, J.P. Morgan Partners, and 3i Group	925-975
Advanta's seeds business outside of North America		Fox Paine	218
Alcoa World Chemical business	Almatis	Rhone Capital and Teachers' Merchant Bank	342
Akzo Nobel's Casco Impregnated Papers		Deutsche Beteligungs/Harvest Partners	135
Akzo Nobel's phosphorus chemicals business		Ripplewood Holdings	227
AstraZeneca's specialty chemicals	Avecia	Investocorp; Cinven	2 000
Atofina's SignaKalon		Bain Capital	1 205
Australian Vinyls Corp. 1		CPH Investment	40
Avencia's Stahl		Investcorp	452
Aventis's Messer Griesheim (66.6 per cent stake)		Allianz Capital Partners: GS Capital Partners	2 000
Azelis		Electra Partners Europe	163
Bayer's 30 per cent state in Agfa		Goldman Sachs	185
BP's Chem-Trend, Foseco, and Remet		Cinven	
BP's Fosroc Mining		Close Brothers Private Equity	57
BP's polymer fabrication		Barclays Private Equity	

Target	New name of business	Buyer	Value (in US\$ million) *
BP's Sericol printing chemicals		Saratoga Partners	115
Brenntag, and steel trading business Interfer Stahl		Bain Capital	1 688
Cambrex's Rutherford Chemicals		Arsenal Capital	55
Castle Harlan's Penrice		Quadrant Capital and funds associated with Colonial First State Private Equity Limited	78
Castle Harlan's Verdugt organic acid sales and blends maker		CVC Capital Partners	
Celanese		Blackstone Group	3 737
Clariant's electronic materials business		The Carlyle Group	411
Degussa's Viatris		Advent International	345
Degussa-Hüls's Vestolit		Candover/D. George Harris	1 502
Dynamit Nobel: four of six chemical businesses		Rockwood Specialties	2 712
Dyno Industries	Dynea	Industri Kapital	595
DyStar from Aventis, BASF, and Bayer		Platinum Equity	
Eastman Chemical's CAPSI; certain units	Resolution Specialty Materials	Apollo Management	215
ED's UGS PLM Solutions		Bain Capital, Silver Lake Partners, and Warbug Pincus	2 050
Fortum's Neste Chemicals	Dynea	Industri Kapital	537
Goodyear's specialty chemicals	Eliokem	Littlejohn & Co.	
Goodrich's specialty chemicals	Noveon <sup>2</sup>	AEA Investors; DLI Merchant Banking Partners; Deutsche Bank's private equity arm	1 400 <sup>3</sup>
Haamann & Reimer; Dragoco	Symrise	EQT Northern Europe Private Equity Funds	1 620
Harvest Partner's Home Care Supply		Praxair	245
Henkel's chemicals business	Cognis	GS Capital Parners, Permira, Schroder Ventures Life Sciences	3 014
ICI's Lucite		Charterhouse Development Capital, Ineos Capital	
IMC's Salt business	Compass Minerals	Apollo Management	640
IMC Global's soda ash and boron chemicals businesses		Sun Capital Partners	
Kemira's Ecocat catalytic converters		Eqvitec Partners	
Kemira Fine Chemicals		3i	84
Kohlberg Kavis Roberts' Borden Chemical		Apollo Management	1 200
Laporte's specialties business	Rockwood Specialties	Kohlberg Krvis Roberts & Co.	1 175
Linde and Escab jv. GCE Group		Triton	51
Linpac		Montagu Private Equity 4	1 254
Messer Griesheim (majority stake)		Air Liquide	3 231

Target	New name of business	Buyer	Value (in US\$ million) *
Mg Technologies' Solvadis distribution unit		Special Situations Venture Partners	
Nautic Partners' Flavor and Fragrance Group Holdings		The Jordan Company	
Amersham's Nycomed Pharma		Nordic Capital	722
Perstorp	Sydsvenska Kemi	Industri Kapital	1 100
PolymerLatex 5		Soros Private Equity	283
Pronova Biocare		Ferd Private Equity	24
Rhodia's European Intermediates		Bain Capital	1 552
Rhodia's innophos specialty phosphates business in North America		Bain Capital	550
Rutherford Chemicals		Arsenal Capital Partners	64
Shell's epoxy resins	Resolution Performance Products	Apollo Management	
Shell's Kraton block copolymers		Ripplewood Holdings	
Sovereign Specialty Chemicals (75% stake)		Consortium led by AEA Investors	
Suez's Ondeo Nalco	Nalco Holding	Apollo Management, Blackstone, and Goldman Sachs Capital Partners	4 350
Celanese's Trespaphan		Bain Capital: Dor-Moplefan	241
Trevira		Reliance	96
UCB's films business		Candover Partners	386
UCB's methylamines and derivatives	Taminco	NIP Capital Private Equity	139
Vinnolit		Avent International	
Wellman (30 per cent stake)		Warburg Pincus	126

Notes: \* Exchange rates as of 30 August 2004: US\$1 = €0.8295; GBP 0.5569; 6.9527 Norwegian kroner. <sup>1</sup> Jv of Orica and PolyOne. <sup>2</sup> Noveon has been acquired by Lubrizol for US\$1.84 billion. <sup>3</sup> Estimated. <sup>4</sup> Formerly HSBC Private Equity. <sup>5</sup> Jv of Bayer and Degussa. Source: Chemical Week. 8 Sep. 2004. p. 17.

The presence of private equity extends also to chemical industry's peripheral businesses, as evidenced by the distribution segment. Three out of top 11 European chemical distributors are owned by private equity. Univar, ranked second in sales in 2003, is a publicly quoted company, while Brenntag, Azelis and Albio (whose 2003 sales placed them first, sixth and eleventh respectively) are owned by private equity firms. Azelis marked the sales of €469 million and Albion €251 million in 2003. Traditional producer/distributor alliances have been weakening, especially in the polymer sector. One of the major deals, completed in December 2003, was private equity player Bain Capital's acquisition of Brenntag for €1.4 billion. With total sales of €4.34 billion in 2003, Brenntag is the world's largest chemical distributor. <sup>17</sup> Azelis has gained a significant presence in Benelux through the acquisition of Sibeco. This acquisition is to fulfil Azelis' plan of creating a pan-European network focusing on a number of specialized markets. Sibeco, which turns over about €28 million in sales, specializes in food blends and additives, animal nutrition, specialty flame retardants and general chemicals. Azelis is also planning

 $<sup>^{\</sup>rm 17}\,$  John Baker, "Lean and mean", in European Chemical News, 26 Apr.-2 May 2004, p. 18.

acquisitions in Scandinavia and the Iberian peninsula. <sup>18</sup> Private equity firms are interested in small- and mid-cap investments as well. This is because the fine chemicals industry is recovering from the days of modest asset returns, low growth and poor growth prospects. Consequently, it is likely that there will be fewer large deals and that trade buyers will return, making multiple bids.

There are a number of reasons why the chemical industry attracts private equity firms. First of these is the availability of large deals: for example, the Blackstone group is comfortable with direct equity investment of as much as US\$750 million in a single deal, which can bring the value of deals after leverage to more than US\$3 billion. Second, the fact that there are few players in the chemical industry is an advantage; since the chemical market is a specialized market, investors must take the time and effort to learn about the industry. Third, the chemical industry is "fertile ground" for investment. The chemical market is highly fragmented and diverse compared to other industry sectors. Private equity deals are thus viewed as an alternative to the public market, where large-capital stocks are in demand. The chemical industry has been restructuring, making properties available. Fourth, the chemical industry offers a high return on investment. Private equity firms are also keen on the chemical industry as equity markets are once again favourable to chemical makers and valuations have been improving in recent years. As a result, private equity firms are hitting the chemicals market as sellers of assets, not just buyers. An example is Apollo's acquisition of Compass Minerals from IMC Global. Apollo, along with company management, bought a 94 per cent stake in the property in 2001, and then took Compass public via an initial public offering. The offering raised US\$217 million about two years after the acquisition.

The traditional model is for private equity firms either to strip costs out of their investments or bundle them with similar or complementary businesses before selling them on. The average life of an investment up to the point of sale is three and a half to five years. Private equity companies do more than acquire chemical firms, however. They get involved in the companies' management in order to boost the profits of their investment. Apollo Management in New York is one such private equity company. Table 4 explains why private equity prefers to carry out financial restructuring: improving the companies' performance will bring in higher returns.

Table 4. Average impact of restructuring on company performance

Type of restructuring	Mean percentage performance improvement	Median per cent performance	Percent positive means	Number of studies	Average sample size
Portfolio restructuring	5.6	2.9	86 *	21	154
Financial restructuring	37.5	24.5	86 *	27	35
Organizational restructuring	-0.21	0.1	50	4	207

Note: \* Significantly different from 50 per cent (base case) at p<0.01.

Source: Edward H. Bowman, Harbir Singh, Michael Useem, and Raja Bhadury, "When Does Restructuring Improve Economic Performance?", in California Management Review, Vol. 41, No. 2, Winter 1999, p. 36.

<sup>&</sup>lt;sup>18</sup> "Azelis buys Belgium's Sibeco", in *European Chemical News*, 26 Apr.-2 May 2004, p. 7.

<sup>&</sup>lt;sup>19</sup> "Private equity – Pouring funds into chemicals", in *Chemical Week*, 8 Sep. 2004, pp. 15-19.

However, lack of experience in managing chemical companies sometimes means that private equity firms cannot meet profit expectations, and some private equity deals have failed completely as a result. For example, Penn Specialty Chemicals (Conshohocken, Pennsylvania, US) voluntarily filed for Chapter 11 bankruptcy protection in 2001 because it could not meet its debt repayments after failing to strengthen its financial structure. <sup>20</sup>

### 1.6. Emerging chemical producers

In recent years, chemical producers in Asia and in Central and Eastern Europe have become increasingly important players in the global market. The Middle East, too, is catching up with the world chemical market. In 2004, the petrochemical production capacity of Middle East and Africa was 12,180,000 tonnes. The two regions are planning to expand that capacity to 32,677,000 tonnes by 2010, thereby exceeding that of Europe, estimated to reach 31,990,000 tonnes in 2010. The Middle East has low cost advantages compared with other regions. It has cheaper and under-exploited raw materials. When lower labour costs and the newest, most efficient plants are factored in, it can be seen that the Middle East is entering the contest with a big cost advantage.

Nexant forecasts that the demand for PVC in Asia-Pacific will reach 24.2 million tonnes in 2010, up from an estimated 14.1 million tonnes in 2005. Overall, demand for PVC in Asia is projected to grow by an average 5.6 per cent over 2005-15, which is about one-third faster than the global figure of 4.1 per cent. Nexant also forecasts that an additional 7.2 million tonnes/year of PVC capacity will be built in China over the next decade, almost doubling total installed capacity. Figures 5, 6 and 7, charted by Nexant, show a comparison of the capital costs estimated by country. It can be seen that VCM facilities in India and Indonesia suffer from plant scale – unit capital costs are very high, as the "Leader" plant for such countries has about one-fifth the capacity of the largest considered plant, located in Japan. A "Leader" facility is defined as a plant in the lowestcost quartile of production cost. According to Nexant, the VCM capacity of the Middle Eastern "Leader" approximates the average capacity of all the VCM plants considered, yet in the Middle East the unit capital investment is fairly high, due to the effect of the capital costs location factor. Similarly, figure 6 shows that about 75 to 90 per cent of the total cash costs are incurred toward raw materials for every tonne of PVC produced, the only exception being the Middle East. Thanks to the availability of low-cost feedstock, the Middle East and Malaysia exhibit the most competitive cash costs in manufacturing vinyls. 21

<sup>&</sup>lt;sup>20</sup> "Financial Services – Chemical firms have a smaller role in M&A," in *Chemical Week*, 6 Mar. 2002, pp. 21-23.

<sup>&</sup>lt;sup>21</sup> James Virosco, Wonsoo Byun and Esteban Sagel, "Asian vinyl is the hot link," in *ICIS Chemical Business*, 16-22 Jan. 2006, pp. 20-22.

Figure 5. VCM cash cost of production, 2008

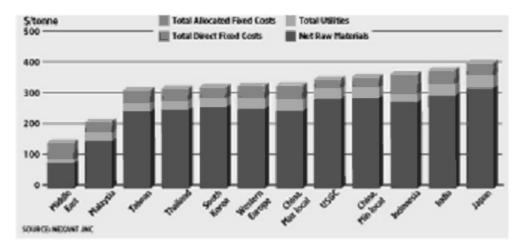


Figure 6. PVC cash cost of production, 2004

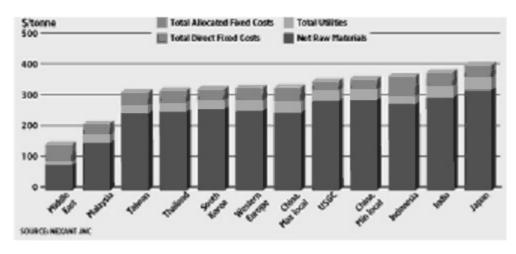
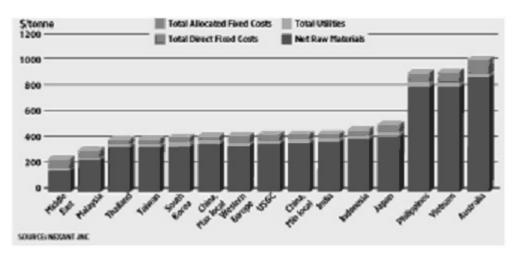


Figure 7. PVC cash cost of production, 2008



### 1.6.1. China

The Chinese economy has been growing extremely fast in the past few years. In July 2005 the National Bureau of Statistics in China reported second-quarter GDP growth of 9.5 per cent, the same pace as the previous year. This comes despite efforts by the Chinese Government to slow some economic sectors so as to prevent overheating and excess

investment in new capacity. In 2004, the Chinese economy grew 9.4 per cent year-on-year in the first quarter and 9.5 per cent in the second quarter. The country's oil consumption grew from 253.33 million tonnes in 2003 to 294.05 million tonnes the following year. China thus became an oil importer. In 2004 it had to meet almost half of its demand with oil imports of 122.82 million tonnes. The high level of imports means that China's industries are suffering from recent high oil prices. PetroChina, SINOPEC and China National Offshore Oil Corporation (CNOCC) are benefiting from crude-oil price rises. PetroChina posted a net profit of CNY 61.6 billion (US\$7.6 billion) in the first six months of 2005, making it the most profitable firm on the Hong Kong stock market. By contrast, refineries are victims of higher oil prices. They have to pay more for crude oil but are not allowed to pass the higher input cost on to consumers as the government sets the price of refined products. In the first half of 2005, mainland oil refineries suffered losses totaling almost CNY 4.2 billion, in contrast to the 16.4 billion they made in the same period the previous year. They lost most on low-grade fuel, such as diesel and petrol, whose retail prices are strictly controlled and have not been allowed to parallel crude-oil price movements. 22

The booming economy has caused electricity shortages and soaring prices for commodities such as steel and coal, as well as basic chemicals. As its domestic chemical production does not meet all demand, China has become a major importer of chemicals in recent years. It needs to rely on chemicals imports, which resulted in a deficit of nearly US\$40 billion in 2004 (see table 5). Early in 2004, the central Government in Beijing became worried at what it saw as a wave of over-investment and implemented measures to cool down the accelerated economy.

Table 5. Chemical trade in China, 2001-04

	Exports					Imports				Trade Balance			
in USD million	2001	2002	2003	2004	2001	2002	2003	2004	2001	2002	2003	2004	
Dyes and Colorants	1'210	1'390	1'527	1'841	1'787	2'088	2'583	2'957	-577	-698	-1'056	-1'116	
Fertilizers	389	350	800	1'075	1'556	2'354	1'763	2'293	-1'167	-2'004	-963	-1'218	
Inorganic chemicals <sup>b</sup>	2'862	3'030	3'595	4'386	1'644	1'949	2'729	1'870	1'218	1'081	866	2'516	
Organic chemicals	4'599	5'568	7'140	6'713	8'976	11'156	16'007	23'072	-4'377	-5'588	-8'867	-16'359	
Pharmaceuticals	757	790	913	3'133	986	1'130	1'392	1'829	-229	-340	-479	1'304	
All chemicals	12'794	14'618	18'531	24'706	19'071	24'303	31'791	63'954	-6'277	-9'685	-13'260	-39'248	
Notes: Figures for 2004 are 0	Chemical & Eng	ineering News	(C&EN) estin	nates. b include	es compounds	of precious m	etals and rare	earths.					
Source: Customs General Ad	dministration of	the People's F	Republic of Chi	na, cited in Ch	emical & Engi	neering News	(C&EN), 10 Ja	nuary 2005, p	. 27.				

The Chinese pharmaceutical sector is considered as the next great frontier. Estimates vary widely on the size of the pharmaceutical industry, due in part to overlaps with the chemical and biological sectors. While low in dollar terms, China is the second-largest producer of pharmaceutical ingredients in the world, after the US, with an annual output of 800,000 tonnes, including 28,000 tonnes of penicillin (60 per cent of the world total) and 98,000 tonnes of vitamin C (50 per cent of the world total). In addition, China is a net exporter of drugs. In 2004, it sold abroad more than US\$4 billion worth of pharmaceutical products, although about 25 per cent of total production is related to traditional Chinese medicines. <sup>23</sup>

### 1.6.2. Singapore

Over the last 20 years, Singapore's government has transformed its petrochemicals industry into one of the world's major hubs. Singapore has developed into a leading hub for oil training and, more recently, refining and storage. Its three largest oil refineries are

<sup>&</sup>lt;sup>22</sup> "China: High oil prices force policy movement", 3 Oct. 2005, Oxford Analytica.

<sup>&</sup>lt;sup>23</sup> "China: Pharmaceuticals sector has unrealised potential", 8 Sep. 2005, Oxford Analytica.

operated by ExxonMobil (with a capacity of 580,000 b/d), Shell (430,000 b/d) and Singapore Refining Corporation (285,000 b/d). Its current oil refining capacity stands at around 1.4 million b/d. Singapore has become the region's leading trading hub for oil derivatives. In 2003, it was estimated that over US\$100 billion worth of oil derivatives were traded there. The government's ultimate aim is to establish an integrated petrochemicals cluster on the island of Jurong that can attract new investors to its other downstream sectors such as plastics, pharmaceuticals and specialty chemicals manufacturing. Singapore also has the ability to provide and support world-class R&D facilities for the petrochemical industry, giving it an edge over some regional rivals. <sup>24</sup>

### 1.6.3. Central and Eastern Europe

The most successful companies in Central and Eastern Europe tend to be those that have themselves undergone major restructuring in the past, such as the Hungarian oil and gas company MOL. They have built up considerable expertise on restructuring post-communist companies effectively. The energy sector has drawn significant recent M&A activity from three main regional players: Poland's PKN Orlen, Austria's OMV and Hungary's MOL. PKN Orlen bought 494 service stations in northern Germany from BP in 2002 and is completing the purchase of a 63 per cent stake in Czech petrochemicals company Unipetrol. OMV bought a 51 per cent stake in Romania's SNP Petrom in 2004. MOL holds a majority stake in Slovakia's Slovnaft and a 25 per cent stake in Croatia's INA, as well as upstream assets in the Russian Federation and Kazakhstan. <sup>25</sup>

Hungarian chemical producers have been expanding their production in pursuit of a dominant position in Central and Eastern Europe. Hungary's two flagship chemical companies, BorsodChem and TVK, are increasing production capacity and improving cost efficiency in order to enhance their competitiveness. With an investment of 80 billion forints by 2006, BorodChem will raise its annual PVC capacity to 400,000 tonnes and VCM (vinyl chloride monomer) capacity to 350,000 tonnes; it also plans to increase its MDI (methylene diphenylene diisocyanate) and TDI (toluene diisocyanate) outputs to 140,000 tonnes and 80,000 tonnes respectively. TVK spent a total of €430 million (US\$476 million) on the construction of a new ethylene cracker with a capacity of 250,000 tonnes and a high-density polyethylene (HDPE) plant with annual capacity of 200,000 tonnes. These expansion plans were meant to boost TVK's capacity and size before Hungary's accession to the EU. <sup>26</sup>

The pharmaceuticals sector in Central and Eastern Europe has been performing well. It enjoys a solid base of scientific expertise, an absence of political interference, and the presence of several robust companies such as Croatian-based Pliva, for instance, which has established a very strong position in the area. Pliva is seeking to exploit the advantages of producing in the region, acquiring factories in Poland in 1997 and the Czech Republic in 1999. It is now focusing more on Western markets, with acquisitions in the United Kingdom in 2000, Germany in 2001 and Spain in 2002, and greenfield investment in Italy. It wishes to gain an image as a global player so as to attract investors.

<sup>&</sup>lt;sup>24</sup> "Singapore: Oil sector faces competitive challenges", 29 Dec. 2004, Oxford Analytica.

<sup>&</sup>lt;sup>25</sup> "Eastern Europe: CEE firms target Balkans potential", 12 May 2005, Oxford Analytica.

<sup>&</sup>lt;sup>26</sup> "Hungary: Chemical firms have ambitious expansion plans", 9 Sep. 2003, Oxford Analytica.

### 1.7. Chemicals as a national strategic sector

Chemicals and pharmaceutical sectors receive special attention as strategically important sectors. In September 2005, the French Government announced a list of ten strategic sectors, including biotechnology and medical vaccine technologies, in which domestic firms would be protected from foreign takeovers. The focus is on health and national security activities, which are the criteria on which any exemption from EU rules on the free movement of capital must be based. However, the presence of "dual use technologies" in these strategic sectors is one of a number of indications that the scope of government action is open to discretion. <sup>27</sup>

Chile is increasing private sector investment in biotechnology R&D because it is concerned that international developments in this field pose a threat to its export competitiveness. Despite significant diversification over time, the country's exports are still dominated by natural resources. The Government of Chile took two measures in 2005. First, it created a new Technological Development and Innovation Programme, known as Innova Chile, bringing together the different state funds available for technological development in a bid to simplify application procedures and encourage their use by the private sector. Innova Chile focuses on three main areas: biotechnology, information technologies (IT) and agribusiness; in 2005, it awarded grants worth US\$35 billion. In addition, Chile's Economic Development Agency (CORFO) and two other state agencies, the Foundation for Agricultural Innovation (FIA) and the National Commission for Scientific and Technological Research (CONICYI), launched a Consortia Programme. Through this programme, Chile aims to encourage companies to join forces with universities and research institutes in addressing problems that are common to a particular industry or area of activity, with government funding that must be matched by the participants. 28

These national initiatives focusing on R&D in the biotechnology sector coincide with the attempts by global biotechnology firms to reduce R&D costs by outsourcing operations. Many Asian countries are attracting investors. A flow of recent investments into South-East Asia demonstrates that the region is becoming a centre of R&D in biotechnology, with special emphasis on agrochemicals. Since launching a drive into the bio-medical sector in 2002, Singapore has emerged as the leading regional biotechnology centre. Over the past five years, it has attracted over 50 multinational pharmaceutical and biotechnology companies whose activities range from R&D and clinical trials to manufacturing and logistics. Companies that have based their regional headquarters in Singapore include GlaxoSmithKline, AstraZeneca and Schering. Schering's regional base is intended to serve as a headquarters for sales, marketing and logistics, to manage regional clinical and medical activities, and to coordinate clinical trials for Schering products, a development that could shorten product approval for markets such as China and the Republic of Korea by as much as two years.

Malaysia is focusing its biotechnology efforts on the agricultural sector, thus seeking to exploit its large agricultural base. In May 2005, it unveiled a National Biotechnology Policy (NBP) and established the Malaysian Biotech Corporation to spur the development of agricultural biotechnology. The NBP will be implemented in three phases over a 15-year period ending in 2020. Malaysia plans to focus on agricultural, health-care and industrial biotechnology, to become the preferred outsourcing destination for Western

<sup>&</sup>lt;sup>27</sup> "European Union: M&A recovering despite protectionism", 16 Sep. 2005, Oxford Analytica.

<sup>&</sup>lt;sup>28</sup> "Chile: Efforts to reduce biotechnology bottlenecks", 5 July 2005, Oxford Analytica.

biotechnology industries, and to collaborate rather than compete with Singapore in providing biotechnology services and products to the international market.

With its own large agricultural sector, Thailand is well placed to attract biotech companies that focus on agriculturals. In November 2004, Monsanto announced its intention to make Thailand a regional base by 2006 for its GM seed production. In terms of basic infrastructure and the skills of its farmers, Monsanto believes that Thailand has more potential as a GM seed hub than India or the Philippines. The country could earn large revenues from exporting transgenic seeds, but it also faces a significant competitive threat from other agricultural producers in the region, such as China. The Philippines is another leading product of GM crops in the region and the fourteenth largest producer of GM crops in the world. In 2002, it became the first country in Asia to endorse the commercial production of a GM food crop. Since the start of its biotechnology programmes in 1980, the government has funded conventional biotechnology research programmes focused on infrastructure building and project funding, mainly in the research and academic sectors. These activities are geared to producing a pool of technically competent individuals from which a critical mass of scientific experts can develop. <sup>29</sup>

The discussion in this chapter reveals that the level of M&A in the global chemical industry has been increasing in recent years, reaching gigantic proportions. Between 1994 and 2004, deals worth more than US\$25 million each came to an estimated value of over US\$300 billion. M&A activity in the chemical industry shows a strong trend of megamergers involving multiple countries, with one deal reaching the value of over a billion US dollars. Mega-mergers have lately been much more frequent in North America, and Asia is currently becoming a target. The traditional pattern of chemical firms acquiring other chemical firms for growth has become less frequent. Institutional investors, in particular equity firms have become active in M&A in the chemical industry. Their participation has resulted in bringing to the industry further restructuring and new management culture. Rapid growth of Asia's chemical industry means greater competition for the chemical industry in Europe and North America.

<sup>&</sup>lt;sup>29</sup> "South-East Asia: Developing the biotechnology sector", 18 July 2005, Oxford Analytica.

# 2. Factors promoting restructuring in the chemical industry

This chapter examines external factors influencing restructuring in the chemical industry. Weston et al. (1999) identified a number of important roles that M&A play in the chemical industry:

- to strengthen an existing product line by adding capabilities or extending geographic markets;
- to add new product lines;
- Make foreign acquisitions so as to obtain new capabilities or a needed presence in local markets.
- to obtain key scientists for development of particular R&D programmes;
- to reduce costs by eliminating duplicate activities and shrinking capacity to improve sales to capacity relationships;
- to divest activities not performing well;
- to harvest successful operations in advance of competitor programmes to expand capacity and outputs;
- to round out product lines;
- to strengthen distribution systems;
- to move the firm into new growth areas;
- to expand to the critical mass required for effective utilization of large investment outlays;
- to create broader technology platforms;
- to achieve vertical integration. <sup>30</sup>

Recent restructuring in the chemical industry reveals a much more complicated picture, however. Restructuring processes under way at Akzo Nobel show that actual restructuring involves multiple causes. The company divested activities that were not performing well (i.e., chemicals unit) to raise funds needed to obtain new technologies, while at the same time strengthening existing product lines by adding capabilities and extending geographic markets, along with improving the distribution system.

In May 2003, Akzo Nobel announced its intention to sell parts of its chemicals business under plans to raise €500 million, and to cut costs and strengthen its coatings and pharmaceuticals activities. Divestiture was needed to create room to manoeuvre in addressing Akzo Nobel's main priority, namely improving the group's underperforming pharmaceutical business. The company initiated a €120 million cost-saving programme in its pharmaceuticals sector, where at least 800 jobs were cut in 2003 to reduce the payroll to

<sup>&</sup>lt;sup>30</sup> Weston et al., op. cit., pp. 26-27.

less than 21,000. <sup>31</sup> In 2004, it eliminated 350 jobs at its pharmaceuticals intermediates business Diosynth and closed the Mexico City production site as part of a major global restructuring. This was needed to address a significant rise in chemical synthesis overcapacity due to a severe decline in demand for active pharmaceutical ingredients. The plan shed almost all of the 175 jobs in Mexico City, 100 jobs in the Netherlands and 75 positions in Scotland. Diosynth, which had a worldwide workforce of about 3,000 people, suffered a 9 per cent decline in sales (to €479 million) in 2003. About 55 per cent of its sales were to third parties and 45 per cent to Organon. <sup>32</sup>

The company raised €114 million from the sale of its Casco Impregnated Papers business to financial buyer Deutsche Beteiligungs and US-based Harvest Partners. Part of Akzo Nobel's coatings division, Casco, had 2002 sales of €265 million and employs just over 900 people, all of whom moved with the business to the new owners. 33 In addition, in a bid to reverse falling returns from its Polymer Chemicals business, the company pushed into new markets, starting trials for revolutionary new technologies to boost its customers' production capacities, and slashing further jobs in the division. Price charges for these main products, organic peroxides and metal alkyls have dropped by about 30 per cent between 2000 and 2003. This has left the division well below budget, particularly in the US. <sup>34</sup> The company further put its catalysts, coating resins and phosphorus chemicals businesses up for sale, along with its pulp and paper chemicals business. Catalysts, coasting resins and phosphorus chemicals, all part of its chemicals portfolio, were sold as part of divestment plans announced in May 2003. The divestment totalled around €1 billion for the three businesses. Its aim was to create value by moving to a more consistent portfolio of businesses. The company's printing ink resins were merged with the pulp and paper chemicals business. 35

In September 2003, Akzo Nobel agreed to acquire the specialty plastic coatings business of a privately owned Belgian company, TechniCoat International (TCI), which makes plastic coatings for consumer electronics, cosmetic packaging and sports and leisure goods, and has annual sales of around €10 million. The main attraction for Akzo Nobel lay in securing access to technology and expertise in a small but growing segment of the specialty coatings market. As a preferred supplier to one of the leading companies in mobile communications, TCI's significant creative and colour expertise was to boost Akzo's commercial technology in areas such as ultra violet, water-based coatings, laser etching and 3-D printing. Under the deal, some 22 employees were transferred to Akzo Nobel. <sup>36</sup>

The company decided to cut 600 full-time jobs under a major restructuring of its car refinishes business which employed about 6,000 people. Employment in North America

<sup>&</sup>lt;sup>31</sup> "Akzo Nobel to sell chemical units", in European Chemical News, 19-25 May 2003, p. 7.

<sup>&</sup>lt;sup>32</sup> "Pharma dive causes more job losses at Akzo Nobel", in *European Chemical News*, 1-7 Mar. 2004, p. 8.

<sup>&</sup>lt;sup>33</sup> "Akzo Nobel earns €114m from sale of paper division", in *European Chemical News*, 26 May-1 June 2003, p. 6.

<sup>&</sup>lt;sup>34</sup> "Akzo Nobel trials new technology", in European Chemical News, 1-7 Sep. 2003, p. 7.

<sup>&</sup>lt;sup>35</sup> "Akzo Nobel to streamline portfolio", in European Chemical News, 8-14 Sep. 2003, p. 7.

<sup>&</sup>lt;sup>36</sup> "Akzo Nobel to buy Belgian plastic coatings business", in *European Chemical News*, 15-21 Sep. 2003, p. 6.

and Western Europe was hardest hit. <sup>37</sup> The company's Littleborough surfactants facility, located near Manchester, UK, had 54 full-time Akzo Nobel employees and 14 contract workers. Some of its production moved to the firm's units in Sweden, Singapore and the US. In 2003, Akzo Nobel cut 200 jobs from its worldwide surfactants business, including 40 staff at Littleborough. In March 2004, the company announced plans to double the capacity of a Singapore surfactants plant, which it bought from Crompton in 2002. <sup>38</sup> The Littleborough facility ceased production in September 2004.

At the same time, Akzo Nobel strengthened its distribution capability. In 2002, it purchased four distributors in the United Kingdom, acquiring about 350 new staff. <sup>39</sup> In 2004, it acquired Timpe & Mock, Germany's second-largest decorative paint wholesaler. Timpe & Mock supplies the country's professional trade and paint sector as well as retail outlets, and has total annual sales of €125 million. It employs around 400 people at 20 sites in northern Germany, all of whom transferred to Akzo Nobel.

In early 2005, Akzo Nobel underwent a second round of restructuring as chemical businesses with sales of €750 million are on the block, now that the company has sold businesses with sales of €1 billion. It sold the following business segments: inks and adhesive resins, oleochemicals, salt specialities, polyvinyl chloride additives, solar salt Australia, methyl amines/choline chloride and others. These combined sales amounted to €3 billion in 2004, yielding a profit of €350 million. <sup>40</sup> In future Akzo Nobel will concentrate on five platforms: pulp and paper chemicals, polymer chemicals, surfactants, functional chemicals and base chemicals (which include salt, energy and the chlorine chain).

### 2.1. Recent external environmental changes

### 2.1.1. Volatility of crude oil prices and increasing uncertainty

Figure 8 shows the evolution of crude oil price on the Brent crude oil market between 1998 and 2005. It incorporates some historic prices of crude oil, which are significant in demand and supply economy. The figure demonstrates the volatility of the price of crude oil. Since the outbreak of the war in Iraq, the price of crude oil has been rising. In mid-2005 it reached US\$70 per barrel, which was the year's high. Rising prices of raw materials add to the uncertainties in the chemical industry.

<sup>&</sup>lt;sup>37</sup> "Akzo Nobel to slash jobs", in European Chemical News, 5-11 July 2004, p. 9.

<sup>&</sup>lt;sup>38</sup> "UK surfactants site set to close", in *European Chemical News*, 5-11 July 2004, p. 9.

<sup>&</sup>lt;sup>39</sup> "Paint dealer acquired by Akzo Nobel", in European Chemical News, 3-11 July 2004, p. 9.

<sup>&</sup>lt;sup>40</sup> "Akzo Nobel to sharpen focus on five divisions", in *European Chemical News*, 14-20 Feb. 2005, p. 6.

Figure 8. Evolution of the price of crude oil, 1998-2005



Source: US Energy Information Administration (EIA).

Increasing uncertainty can be seen from coefficients among the developments of sales, productivity, and workforce. In particular, sales of chemicals are vulnerable.

The majority of chemical companies reported a decline in their sales in 2001, a reflection of weak customer demand and an economy rattled by the attacks of 11 September. Dow Chemical's sales slipped 6 per cent, ExxonMobil's 9 per cent (to US\$15.9 billion), DuPont's 13 per cent, and Crompton's 11 per cent (to US\$2.7 billion). However, industrial gases firms managed a strong showing even in time of economic slowdown: the sales of Air Liquide and BOC jumped to US\$7.337 billion and US\$5.275 billion respectively in 2001. Air Products and Chemicals and Linde advanced their 2001 sales to US\$5.467 billion and US\$3.416 billion, and Praxair to US\$5.158 billion. Air Liquide's strong sales allowed the company to retain high productivity at 0.25 in 2002, constantly maintaining its workforce at around 31,000. Higher prices, reduced capital expenditures and selective investments drove earnings growth. As a result, in 2003 industrial gases firms Praxair and Air Liquide had the second- and third-highest operating profits as a percentage of sales, with 26 and 24 per cent, respectively. As for the petrochemical arms of the major oil firms, in 2002 they increased their chemical sales as higher feedstock costs pushed pricing higher: ExxonMobil reported chemical revenues of US\$20.31 billion, while BP reported chemical sales of US\$13.06 billion, Shell US\$11.5 billion, and TotalFinaElf US\$20.28 billion. These European-based chemical and oil companies increased their sales in 2003 with a rise in productivity because of the strong euro against the US dollar.

In terms of productivity (chemical sales per chemical employee) Equistar ranked as the top productive chemical company in 2002 and 2003, reporting US\$2.06 million sales/employee in 2003 and partially reducing its workforce from 3,400 in 2002 to 3,165 in 2003. Royal Dutch/Shell's chemical business had the highest productivity in 2000 and 2001, with US\$1.11 million in sales/employee in 2001. Royal Dutch/Shell reported US\$1.8 million sales/employee in 2003. These chemical companies rationalized the number of their employees. Equistar reduced its workforce from 3,400 in 2002 to 3,165 in

2003. Royal Dutch/Shell reduced its workforce from 9,000 in 2001 to 8,600 in 2003 (see Appendix 1).

In their investigation of the empirical effects of uncertainty on irreversible investment in the global chemical processing industry, Bell and Campa (1997) examined the significance of volatility in exchange rates, input costs, and demand conditions on the scale of capacity increments in the global chemical processing industry. Their results were mixed. For EU-based plants, they found that exchange rate volatility has a significant negative effect on new investments in capacity, consistent with the existence of risk aversion or with highly irreversible investments in an imperfectly competitive industry. Overall, the authors found no significant effect on capacity increments due to volatility in input prices or product demand. They found that chemical firms are more risk-averse regarding foreign exchange volatility, to which they have only recently been exposed, than to volatility in input prices and product demand, which they have confronted over the years. They also found that capacity investment decision in the US and the EU depend on the specification of market scope. The US chemical industry is relatively insular because plant output is generally sold within the confines of the national market, whereas the chemical industry in the EU is much more open as plants sell their output on a global market and are thus exposed to exchange rate volatility. For capacity decision regarding plants based in the EU, the authors found that an appreciated national currency has the expected negative influence on capacity investments. They found substantial evidence to show that significant irreversible investments are required to acquire a presence in a foreign market, and that volatile exchange rates act as a barrier to entry, requiring higher expected returns to justify the investment of sunk capital. As a result, European chemical firms must learn to operate effectively in an environment with persistently volatile exchange rates. 41

### 2.1.2. Loss of pricing power

Chemical companies are losing their profits to "price leakage", meaning the difference between the price listed on an invoice and the actual amount a chemical maker would keep. Price leakage can occur because of negotiated discounts, freight costs, transportation costs, and extended payment terms. Large bulk chemical companies like Dow Chemical are using IT data mining tools to examine price information for tactical and strategic purposes. Chemical companies have been overhauling pricing procedures by reducing contract lengths, particularly in the bulk petrochemical markets. For example, in the past couple of years phenol producers have been pushing for a switch from quarterly to monthly contracts because of the volatility of feedstock prices. Benzene and styrene in Europe recently switched to monthly prices. European olefins are trying to switch to monthly contracts but they face fierce resistance from non-integrated buyers. BASF and Dow Chemical have benzene surcharges on methylene di-para-phenylene isocyanate (MDI) in North America. MDI is tight, allowing them to pass on the surcharge, and North American contracts are not as flexible as those in other regions. MDI prices have risen, but they have not kept up with benzene costs, and margins have been shrinking. Dow Chemical is looking at all MDI contracts and trying to get more flexibility in contract terms. Recently, Dow Europe announced price increases across Europe of €60/tonne for all grade of low density and high density polyethylene (PE) resins, as well as its Attane ultralow density PE copolymers. Dow expects demand to continue to be strong and maintains that the increases are justified by high material and energy costs and pressure on

<sup>&</sup>lt;sup>41</sup> Gregory K. Bell and José M. Campa, "Irreversible investments and volatility markets: A study of the chemical processing industry", in *Review of Economics and Statistics*, Vol. 79, No. 1, 1 Feb. 1997, pp. 79-87(9).

margins. <sup>42</sup> By contrast, BASF is trying to shorten time on negotiations and walk away from price protection. It is changing the terms and conditions of contracts by, for example, reducing notification periods from 30 days to 15 days, and eliminating discounts. <sup>43</sup>

Richard Sleep, a principal at ChemSystems challenges the quarterly contract arrangements, which may not represent the true price of petrochemical products. 44 He stated that in 2003 the requirement for a quarterly price led to disagreement between buyers and sellers, and to the market getting it wrong: the olefin prices in the second quarter were manifestly too high and then too low in the third quarter. He argued that the interface between daily petrochemical feedstock costs and monthly polymer prices cannot continue to be a quarterly contract price. Transparency is of even greater importance than contract frequency. Reported olefin, intermediate and polymer prices are getting further and further from the true transaction prices because hidden discounts, rebates and allowances are widespread and growing. It is no longer possible for an equity analyst or an oil company executive to look at the published prices of petrochemicals and make a conclusion on the likely performance of petrochemical products, because the prices published always lead to over-estimation of profitability. Producers assume their sales performances to be better than they actually are and consumers believe their purchase performance to be better than in reality. As the European petrochemical market moves toward increased imports of products, the opacity of pricing will allow buyers to drive prices of imported products lower as sellers will be unable to gauge true market prices. This will in turn further decrease market prices in Europe. Feedstock cost volatility and the ensuing uncertainty fail to send a consistent message to petrochemical markets. Operating rates in Western Europe and the US remained low through 2003 and the combination of low margins and low operating rates kept cash flow at depressed levels throughout the year, but by the end of the year economic recovery in Asia and a strong third quarter in the US had led to optimism in the industry. However, this was not the start of the expected upturn. The business-as-usual model did not work any longer. Most of the growth in polymers and styrene is driven by Asia, while for ethylene the Middle East and Asia jointly provide the largest slice of consumption growth. What is certain is that the European petrochemical industry must look towards continuing internal cost cutting and selective investment where local or company competitive advantages may be found. 45

### 2.1.3. Changing value chain

Services and relationship management have recently become key strategies used by commodity chemical firms to escape the commodity trap and gain competitive advantage. This brings up a specific meaning in the context of value chain. In the past, a commodity chemical firm was production-oriented, with a lower need to have a precise knowledge of customers' requirements. Although commodity chemical firms require relatively high capital investments for plant, their selling, marketing, technical service, general and administrative expenses are relatively low. A commodity chemical firm followed a low-cost strategy to achieve economy of scale to produce at low cost. These past theories suggested that there was relatively little need for technical service. However, Robinson et al. (2002) found that even commodity chemical firms recognize that service is the one and

<sup>&</sup>lt;sup>42</sup> "Dow Europe looks for PE hikes of €60/tonne", in *European Chemical News*, 11-17 July 2005, p. 15.

<sup>&</sup>lt;sup>43</sup> "Pricing – Chemical makers seek better terms", in *Chemical Week*, 27 Oct. 2004, pp. 23-25.

<sup>&</sup>lt;sup>44</sup> John Baker, "Pricing under fire", in *European Chemical News*, 23-29 Feb. 2004, p.17.

<sup>&</sup>lt;sup>45</sup> John Baker, "Pricing under fire", in *European Chemical News*, 23-29 Feb. 2004, p. 17.

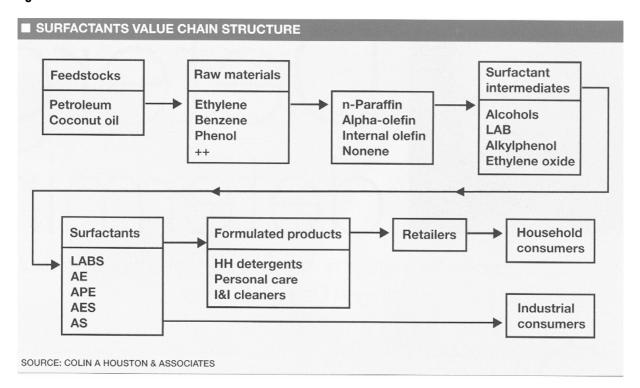
only differentiator in the commodity chemical sector; their survey suggests that firms have recognized the value of service in their product offering. They conclude that commodity chemical firms have used service and relationship-building as a means of reducing transaction costs, and to improve transaction values to both themselves and their customers. Commodity chemical firms are using a service differentiation route to pursue what is ultimately a cost leadership strategy. This suggests that even a commodity chemical business is in the service business connected in a value chain.

Robinson states that the nature of the products and their very definition as "commodities" suggest that this is not possible by manipulating the core product attributes. One cannot differentiate oxygen by giving it a smell or sulphric acid by giving it a taste. Such manipulation must be conducted in the augmented product attributes with service in the forefront. Where there is relationship management at both the supplier and customer end of the value chain and a blurring of boundaries between tangible products and services, this suggests that a servitized system is in place. Robinson found that commodity chemical firms are notably building a relationship with parties and reducing distance between them. This distance has both attitudinal and physical dimensions. For example, one of the firms studied has linked its own production process with that of its customer by the use of continuous flow pipelines to the extent that both parties were effectively physically inseparable. Another of the firms studied used remote telemetry to monitor storage tank volumes at the customer's premises and adjusted flows into the plant accordingly. Another firm operated very short lead times on a Just-in-Time (JIT) and Electronic Data Interchange (EDI)- based logistical relationship in order to guarantee delivery patterns. Robinson concludes that these practices suggest that one of the key tenets of services marketing – the inseparability of production and consumption – is equally valid at the commodity end of the continuum. He also finds that such telemetry relationships have been found only with "key" customers rather than being the norm for all customers.

Another recent notable change in supply and demand of chemicals is the growing negotiating power of chemical retailers against chemical manufacturers. An increasing presence of chemical retailers is an important factor in the restructuring of chemical suppliers. This issue is discussed in a report by US-based chemical consultancy Colin A. Houston & Associates entitled "Surfactant developments – forecast to 2010". According to the report, surfactant suppliers have been hard hit by a shift in power in the product value chain for surfactants going into detergents. As illustrated in figure 9, the potential exists for value to be added and costs to be passed along at each step along the value chain. However, over the past decade, retail chains have grown so large and influential that they now dictate terms to the detergent producers and can successfully reject cost increases.

<sup>&</sup>lt;sup>46</sup> Terry Robinson, Colin M. Clarke-Hill and Richard Clarkson, "Differentiation through service: A perspective from the commodity chemicals sector", in *The Service Industries Journal*, Vol. 22, No. 3, July 2002, pp. 149-166.

Figure 9. Surfactants value chain structure



Surfactant producers are caught in between when raw material price increases cannot be passed to the mega-retailers, and they are increasingly forced to absorb the cost increases that develop as products move along the chain. Current consolidation effects within the surfactant industry can be seen as a response to the need for an increase in the negotiating power of surfactant producers.

The report also states that a few major deals, such as Sasol's acquisition of Condea, the disappearance of Albright & Wilson into Rhodia and then Huntman, the spin-off of Cognis by Henkel, and Dow Chemical's acquisition of Union Carbide have radically changed the competitive arena (see figure 10). Other producers, such as Stepan, have built their global presence through smaller deals, often acquiring product lines rather than companies. In short, with few exceptions, surfactant producers are pursuing a higher degree of integration and are adopting new marketing strategies in order to defend and expand their positions. <sup>47</sup>

<sup>&</sup>lt;sup>47</sup> John Baker, "A clear future?", in *European Chemical News*, 21-27 Oct. 2002, pp. 20-21.

■ PRODUCER ALIGNMENTS RELATIVE TO HYDROPHOBE/ HYDROPHILE POSITION Hydrophobes Hydrophile Alcohol ◀ Shell Chemical EO Cognis Kao Huntsman BASF **Dow Chemical** Oxiteno Sasol LAB Converters Sulphator/Sulphonator/Ethoxylator Kolb Lion Rhodia Stepan Tayca SOURCE: COLIN A HOUSTON & ASSOCIATES

Figure 10. Producer alignments relative to hydrophobe/hydrophile position

### 2.1.4. Changes in chemical-related legislation

The pharmaceutical industry operates under a highly challenging business model in which lucrative patents over new drug products are the reward for continued and substantial investment in R&D. A company's success depends on developing, patenting and winning regulatory approval for a new product that has a fixed window in which to enjoy the profits of that work. The GATT Uruguay Round decided that patents in signatory countries extend for a period of 20 years from the filing date. After the patent has expired, vigorous completion from other companies producing generic equivalents severely limits the profitability of a product line.

Some recent lay-offs at pharmaceuticals firms demonstrate severe competition in the generic drug market. The generics market is growing quickly for a number of reasons: health-care providers are tightening budgets and the number of branded drugs nearing the end of patent protection is increasing. According to IMS, a pharmaceuticals market consulting firm, in 2004 annual sales of generic drugs in the world's leading markets were in the region of US\$30 billion and are likely to grow by 15 per cent annually until 2008. Among generics makers competition is huge, and size is critical when M&A take effect.

In February 2005, Novartis announced the acquisition of 100 per cent of a German firm, Hexal, and 67.7 per cent of US-based Eon Labos for €5.67 billion. The two businesses will be integrated with Sandoz, its generics division. Sandoz became the world's largest generics drug firms with annual sales of US\$5.1 billion. Sandoz posted sales of US\$3 billion in 2004. It employs around 13,000 people in over 110 countries. Hexal made sales of US\$1.65 billion in 2004 and employs about 7,000 people in over 40 countries. Eon Labos had sales of US\$431 million in 2004 and employs 500 people. The new company will employ over 20,500 workers worldwide. 48

In 2004, German pharmaceuticals group Schering earmarked 950 of proposed 2,000 global job cuts for Germany. In June that year, the company announced that it was planning to reduce its global workforce to about 24,000 by 2006. By the end of 2004, 600 jobs were already cut. A further 700 jobs were lost at its Bergekamen activity pharmaceutical ingredients production site, as well as 250 administrative and production jobs in Berlin. To these should be added 140 job losses elsewhere in Europe and 160 more outside the continent. Of these 1,250 jobs, 900 are in production, 200 in administration and 160 in R&D. Overall, around 1,800 of the proposed 2,000 job cuts will be made by the end of 2005. Job losses and efficiency measures are aimed at achieving a high operating profit margin. The process will cost €70 million in 2004 and 2005. <sup>49</sup> The company has been concentrating on four major business areas with profitable long-term growth prospects. Alongside oncology, these are gynaecology and andrology, diagnostic imaging and specialized therapeutics. The company dropped most of its cardiology and central nervous systems portfolio. The target is to raise margins from 14.5 to 18 per cent by 2006. <sup>50</sup>

In 2004, Swiss fine chemicals firm Siegfried cut 130 jobs as part of a cost-cutting exercise in its pharmaceutical business. Higher costs in pharmaceutical chemical production, lower capacity utilization and inventory reductions led the company to post profits for the first half of 2004 of CHF20.1 million (€12 million/US\$16.1 million), down by 53 per cent compared with the same period in 2003. To assure profitability and sustainable savings of CHF25 million/year, the company carried out a comprehensive restructuring of its pharmaceutical business. Restructuring costs of CHF15 million accrued during the second half of 2004. <sup>51</sup>

In India, the 1970 Patent Act prohibited product patents on medicine and set out a scheme of compulsory licensing. As a result, India has developed a vibrant pharmaceutical sector. Cheap generic versions of most medicines under patent in other countries are readily available. As a result, domestic pharmaceutical sales in India have risen from INR 4 billion (US\$91.5 million) in 1970-71 to INR 260 billion (US\$6 billion) in 2002. Total Indian pharmaceutical production constitutes about 1.3 per cent of the world market in value terms, and 8 per cent in volume terms. Indian pharmaceutical industry is fragmented and focuses on generic drugs.

<sup>&</sup>lt;sup>48</sup> "Novartis boosts generics division ...", in European Chemical News, 28 Feb.-6 Mar. 2005, p. 6.

<sup>&</sup>lt;sup>49</sup> "Schering details losses", in European Chemical News, 22-28 Nov. 2004, p. 9.

<sup>&</sup>lt;sup>50</sup> "Schering to cut 900 more jobs", in European Chemical News, 21-27 June 2004, p. 6.

<sup>&</sup>lt;sup>51</sup> "Siegfried axes 130 pharma jobs", in European Chemical News, 23 Aug.-5 Sep. 2004, p. 23.

In 1994, India signed the WTO agreements, including the Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS). This decision made major changes inevitable in Indian patent law. In 2005, significant amendments to the 1970 Patent Act were introduced. First, the scope of patentability now refers to both products and processes. This ensures that opponents receive sufficient time to file objections. Furthermore, an amendment allowing a delay of three years after the introduction of a patented drug before generic companies can apply for the right to produce it will give patent holders an initial period to establish their market. Second, taking advantage of the 2001 and 2003 WTO agreements, India has maintained provisions ensuring that pharmaceutical exports continue to go to the developing world: even when a compulsory license is granted mainly for supplying the Indian market, the licensee is permitted to export the product. Similar facility of export is also permitted when license is granted to remedy any practices considered anti-competitive. Third, another amendment permits parallel importing. Previously, this required the foreign exporter to be "duly authorized by the patentee to sell and distribute the product". Reflecting TRIPS, the ordinance was changed to say that the foreign exporter need only be "duly authorized under the law," which makes parallel importing far easier to undertake. This will facilitate "price shopping", given that pharmaceutical companies often charge different prices in different countries. Theses provisions allow the purchase of more affordable medicines. 52

Indian workers are concerned about the amendments to the Act. They are worried that a change in the law would cause greater damage to the Indian economy by way of rapid decline of local industry and agriculture and would make it easier for multinational firms to widen and tighten their grip over India's economy. The multinational firms which hold most of the product patents will wield their monopoly rights over production and marketing of patented drugs, thereby setting off a sharp rise in the prices of medicines and other chemical substances. <sup>53</sup>

Similarly, the chemical business is concerned about the possible social and economical implications of the EU authorization system for chemicals, REACH – Registration, Evaluation and Authorisation of Chemicals. Today, existing chemicals are presumed safe unless particular dangers are identified. REACH will essentially reverse the burden of proof, requiring manufacturers and importers to provide information on risk and risk-reduction measures demonstrating that their chemical products are being used safely:

- Registration: Producers and importers will register chemicals with a newly established European Chemicals Agency. Registration will be staggered, with the most dangerous and highest volume (over 1,000 tonnes) chemicals being registered in the first three years of REACH coming into effect, and the lowest volume chemicals within 11 years. Information and testing requirements will be more extensive for higher volume chemicals.
- Evaluation: The new European Chemicals Agency will coordinate a network of national agencies in evaluating registered substances that may present risks.

<sup>&</sup>lt;sup>52</sup> "International: India's patent law has global impact", 25 Apr. 2005, Oxford Analytica.

<sup>&</sup>lt;sup>53</sup> "The Patent Act: Amendments to the Patent Act, 1970 will injure national interests", in *Employees' Forum*, Vol. 27, No. 4, Apr. 2005 (India), p. 75.

Authorization: chemicals deemed by the Agency to be of "very high concern" will be subject to an authorization procedure. Substances judged as posing unacceptable risk may be banned.

The European Commission presented its original legislative proposal for REACH in October 2003. The proposal has been subject to heavy lobbying on all sides. On 17 November 2005, the European Parliament approved a watered-down version of REACH, including the following exceptions:

- Exemptions: In an effort to appease small and medium-sized chemical firms, the compromise version exempts chemical substances produced in very low volumes (1 to 10 tonnes per year), which include about 20,000 of the 30,000 existing chemical substances, from the full registration and testing requirements.
- Waivers: The compromise legislation would also permit the European Chemicals Agency to grant waivers from the REACH testing requirements to companies for higher volume chemicals (10 to 100 tonnes) if they can provide adequate justification of risks to the Agency.
- Opt-outs: The Parliament's text confirms the "one substance, one registration" principle, which requires companies that use the same substance to share testing data and costs involved in the registration process. However, Parliament has allowed companies to request opt-outs from data and cost sharing where confidential issues are at stake. Small and medium-sized enterprises argue that opt-outs by large chemical producers will put small businesses at a disadvantage.
- Environmental concerns: The "substitution principle" would require companies to replace dangerous chemicals with safer substitutes where these can be found. Furthermore, authorizations granted by the European Chemicals Agency for dangerous substances would only be valid for five years, after which another review would be required. 54

REACH would apply not only to chemicals produced in Europe but also to imports. Its impact may be enormous. Critics argue that REACH will damage the international competitiveness of the EU chemicals industry and of manufactures that rely heavily on chemicals inputs. In addition, REACH would have potentially significant implications for international trade. The US and Japanese governments have expressed great concern over REACH, warning that it might constitute a non-tariff barrier to trade in violation of WTO rules. <sup>55</sup> While the Council has accepted many amendments made, it is expected that the final decision on REACH will be made by the European Parliament and Council in 2006. The Commission expects that the Regulation will come into force in 2007. <sup>56</sup>

<sup>&</sup>lt;sup>54</sup> "EU shrinks chemicals safeguards", in *The Financial Times*, 18 Nov. 2005, p. 7.

<sup>55 &</sup>quot;Regulations will 'make Europe less competitive", in *The Financial Times*, 18 Nov. 2005, p. 7.

<sup>&</sup>lt;sup>56</sup> "REACH: Commission welcomes Council's agreement on new EU chemical legislation", IP/05/1583, Brussels, 13 Dec. 2005.

#### 2.2. How do chemical firms restructure?

Chemical firms restructure in order to strengthen their competitive advantage. Greenwald and Kahn (2005) define the term "competitive advantage" as follows:

A competitive advantage is something a firm can do that a rival cannot match. It either generates higher demand or leads to lower costs. "Demand" competitive advantages give firms unequal access to customers. Also known as customer captivity, this type of advantage generally arises from customers' habits, searching costs, or switching costs. "Cost" (or "supply") advantages, by contrast, almost always come down to a superior technology that a competitor cannot duplicate – because it is protected by a patent, for example – or a much larger scale of operation, accompanied by declining marginal costs, that competitors cannot match. These three factors (customer captivity, proprietary technology, and economies of scale) generate most competitive advantages. <sup>57</sup>

Chemical firms make core focusing strategies by grouping organizational knowledge encompassing skills, physical and intellectual assets, technologies, and relationships or other aspects; these are discussed in the following sections.

## 2.2.1. Maximizing value

The chemical companies focus on internal restructuring in order to make their organization leaner. This is done, for example, by having key management teams report directly to the division head. Since April 2003, BASF replaced 90 per cent of the division's management team. The company has also launched a review of products to determine which still make sense for BASF to produce itself and which customers and markets could best be served by others. The new division head doubled the new business development team to 21 and hired more female executives. Now there are two at the director level. Intermediates division has increased division's products and in-house R&D work. Customers can pay BASF to do R&D work, and BASF can start its work right way thank to increased flexibility. BASF now develops products for customers. <sup>58</sup>

Schmidt and Rühli (2002) examined how the merger of Sandoz and Ciba (creating Novartis) boosted the value of the two merging companies. As shown in table 6, when the merger was announced in 1995 both Sandoz and Ciba were already leading, successful corporations in attractive industries (the pharmaceutical, agricultural, chemical, and nutrition industries), with similar profits.

Table 6. Pre-merger profiles of Sandoz and Ciba, 1995

	Sandoz	Ciba
Revenue (CHF)	15 billion	20.5 billion
Profit (CHF)	2 billion	2 billion
R&D budget (CHF)	1.5 billion	2 billion
Workforce	50 000	84 000
Divisional revenue breakdown	Pharma (50%) Nutrition (26%)	Health care (39%) Agriculture (23%)
Divisional revenue preakdown	Agriculture and seeds (16%) Construction chemicals (8%)	Industry (38%)
Source: Schmidt and Rühli, op. cit.		

<sup>&</sup>lt;sup>57</sup> Bruce Greenwald and Judd Kahn, "All strategy is local", in *Harvard Business Review*, Sep. 2005, p. 96.

<sup>&</sup>lt;sup>58</sup> "Looking to 2015", in *European Chemical News*, 6-19 Dec. 2004, pp. 24-25.

The Novartis case was a "merger of equals" through an exchange of equity, so that no takeover premiums had to be paid. Novartis rapidly became the world's number one in pharmaceuticals and agriculture. At the same time, important parts of the former business of both firms were separated through spin-offs such as specialty chemicals at Ciba or the construction chemicals of Master Builder Technology (MBT) at Sandoz.

At Ciba and Sandoz alike, health care was the most important business unit in terms of both strategy and sales. It was also given top priority within Novartis. Health care includes the Pharmaceuticals, Consumer Health, Generics and Ciba Vision divisions. Each of the combined units reached leading market positions, as shown in table 7.

Table 7. Positions of health-care divisions before and after Ciba/Sandoz merger

	Before	After	
	Ciba	Sandoz	Novartis
Pharmaceuticals	Worldwide: No. 10	Worldwide: No. 11	Worldwide: No. 2
Consumer health	Europe: > No. 5, USA: > No. 5	Europe: > No. 10, USA: > No. 10	Europe: No. 5, USA: No. 7
Generics	Worldwide: Retail: No. 2	Worldwide: Industrial (biochemistry): No. 2	Worldwide: No. 1
Ciba Vision	Worldwide: Eye care: No. 2, Ophthalmic: No. 5	None	Worldwide: Eye care: No. 2, Ophthalmic: No. 5
Source: Schmidt and Ri	ühli, op. cit.		

# 2.2.2. Synergies

Tait et al. (2002) examined how chemical firms choose their business partners in the light of technical innovation to strengthen the synergies between their products. A trajectory represents the range of "normal" scientific and technological choices. The technological trajectory shows the differences in waves of takeovers and M&A in 1990s in the life science industry.

In a series of takeovers and mergers in the 1970s, multinational agrochemical firms were looking for a new research and development trajectory that would enable them to avoid becoming mere producers of commodity chemicals. Biotechnology was deemed to provide the solution to this problem.

The agrochemical industry had become relatively concentrated in the late 1990s. Turnover of each of the world top nine agrochemical firms exceeded US\$2 billion. The top ten companies represented more than 75 per cent of the world market. During the late 1990s, mergers reduced these ten to seven: AgroEvo and Rhône Poulenc merged to form Aventis Crop Science; BASF acquired American Cyanamid; and the agrochemical divisions of Novartis and Zeneca merged to form Syngenta. The subsequent process separating agrochemical firom pharmaceutical divisions, begun by Syngenta, has spread to most multinational chemical firms. In the biotechnology-based arena, public and private finance combined to create a long-term, sustained example of "technology push".

Life science increased its significance throughout the 1990s. In practice, there were synergies between agro-biotechnology and pharmaceutical innovations, and life science emerged somewhere from these synergies. These synergies became the prime movers of

<sup>&</sup>lt;sup>59</sup> Schmidt and Rühli, "Prior strategy processes as a key to understanding mega-mergers: The Novartis case", in *European Management Journal*, Vol. 20, No. 3, 2002, pp. 223-234.

chemical firms. However, synergies between pharmaceutical and agricultural areas of biotechnology became less important. The discovery-level synergy works well where pharmaceutical and agro-biotechnology sectors are interested in sources of chemical novelty, but not in the gene area. Functional genomics can help both sides to invent novel and profitable chemicals but the major commercial opportunities in the creation of GM crops have no parallel in pharmaceuticals. Chemical firms do not provide the link between the agrochemical and pharmaceutical divisions of companies. Managers of the agricultural arms of biotechnology companies see alignment with other agribusinesses, fighting for agricultural investment, as a more robust strategy than competing for pharmaceutical investment. The result of this change in the relationships between agro-biotechnology and pharmaceutical sectors of companies can be seen in the changed pattern of mergers and demergers among life science companies. Some examples of this are the splitting off from their pharmaceutical divisions of the agrochemical and seeds divisions of Novartis and Zeneca to form Syngenta. In the merger of Zeneca with Astra in 1999, Zeneca had argued for a life sciences model that included agrochemicals but there was no apparent model for the agrochemicals unit in the merged company. Novartis described 1999 as the year in which it took further steps to focus its business portfolio, moving from a life science company to a pure health-care company.

The demise of pharmaceutical and agrochemical links and the focusing of attention on the synergy between chemicals and biotechnology is leading to new patterns of alliance among life science companies. Many companies can gain leverage from having both a significant crop protection share and a viable seed base. The number of companies that are pure players in either crop protection or the seeds sector is rapidly diminishing. Purely agrochemical firms have been aiming to expand their coverage into the seeds/biotechnology sector to give them leverage equivalent to that of their competitors. The few remaining companies that operate only in the seeds sector are unlikely to have the financial resources to do the reverse, by expanding into the agrochemical sector, so if the life science trajectory continues on its present course, they will be vulnerable to takeover. Multinational chemical firms increasingly depend on a series of alliances with other companies to develop routes to create and capture value. To help create value most companies deal more and more with specialist, unique technology providers, mainly niche players in gene effects and enabling technology such as combinatorial chemistry, bioinformatics, genomics and proteomics. Capturing value requires companies to engage in new patterns of alliance with seed companies and others that form the "channel to market". For example, Monsanto has formed multiple agreements and partnerships, acquired seed companies and pursued a strong strategy of licensing its technology to farmers. 60

#### 2.2.3. Strategic alliances

The following few figures show the importance of the Indian pharmaceutical industry. The industry is worth about US\$4.5 billion and growing at about 8-9 per cent annually. It ranks high among developing countries in terms of technology, quality and range of medicines manufactured. The industry is highly fragmented, consisting of nearly 20,000 drug production companies. Of these, the leading 250 companies control 70 per cent of the market. Several multinational companies have local operations. Some of the domestic-owned market leaders, including Dr. Reddy's and Ranbaxy laboratories, have acquired an international presence, having developed a reputation for producing high-quality, cheap generic drugs and formulations. At the start of 2000, production of

<sup>&</sup>lt;sup>60</sup> Joyce Tait, Joanna Chataway and David Wield, "The life science industry sector: evolution of agro-biotechnology in Europe," Approaches to life science, in *Science and Public Policy*, Vol. 29, No. 4, Aug. 2002, pp. 253-258.

formulation and bulk drugs was worth around INR 160 billion (US\$3.5 billion) and INR 38 billion respectively. Capital investment stood at around INR25 billion, while that for R&D was US\$3.2 billion. <sup>61</sup>

Sandhya and Visalakshi (2000) examined the nature of alliances in the Indian pharmaceutical industry. The survey included 33 companies significant in terms of size and R&D activity: pharmaceutical firms using chemical-based methods of production, diversified firms based on chemical methods and biotechnology, and those active in biotechnology exclusively. The research found that nearly 70 per cent of the sample firms entered into partnership with academic institutions and national research laboratories. The remaining linkages are mostly with foreign firms for the purpose of handling the different stages of drug development, and primarily to share large developmental costs and gain access to foreign markets. The study noted that Indian biotechnology firms' entering into strategic alliances with foreign firms is a recent phenomenon. This strategy is being developed for commercialization, for expanding manufacturing and market capabilities. For example, Randbaxy extended its alliance with Eli Lilly for joint development, manufacture, marketing and R&D. It has set up production facilities in the US, UK, Netherlands and China with a long-term strategy in view. It has entered into a pact with a Japanese firm for marketing drugs. Its products are available in more than 50 countries through its subsidiaries and joint ventures. Another example is an international licensing agreement between Dr. Reddy's research Foundation (DRF), which specializes in diabetes and related disorders, and the Danish-based Novo Nordisc, a world leader in insulin and diabetes care. DRF has dealt with the initial phases of product development and patenting, where its strengths lie; the remaining development work, including clinical trials, is to be done at the partner's end.

The study found a clear difference in nature between alliances made with the industry in advanced countries and those concluded in the Indian pharmaceutical industry. In the alliances with the industry in the advanced countries, where Indian firms are concerned these links are usually short term and task oriented. Even when it has existed for many years, the collaboration tends to be repeated many times over time instead of being a continued state of affairs. Rather than being based on common goal, its purpose was problem solving in the industry. However, the alliances with the pharmaceutical industry are based on equality, exchange or complementarity, and not on a dependent donorrecipient model. Be it an arrangement of contract research, manufacturing or marketing of products, pre-competitive research, there was shared responsibility, costs and benefits. It is an arrangement emanating from the knowledge and understanding of one's own strengths and limitations. The study found that different motives drive pharmaceutical firms entering into alliances in India and in the Western world. Strategic alliances are amongst partners that have reached a certain level of maturity and cooperation to access one another's competence. This is a multi-level earning process in which various partners deal with distinctly different sub-processes of the innovation chain depending on their core competencies. In India, these alliances have been pursued to enhance the knowledge platform of the firms in the majority of cases until very recently. By contrast, Western firms entered into strategic alliances for completion of various sub-processes of the innovation chain by other partners. The research concluded that the differences in the nature of alliances could be because in the West research-intensive entrepreneurial firms preceded the emergence of commercial biotechnology. In India, a group of research-

<sup>&</sup>lt;sup>61</sup> "India: TRIPS regime set to bolster R&D potential," 21 Oct. 2004, Oxford Analytica.

intensive firms emerged but with a heavy bias towards commercialization of biotechnology in relatively proven areas. <sup>62</sup>

### 2.2.4. Lowering labour costs

Table 8 shows chemical workers' wages in selected European countries in 2000. It shows that the average wage in 2000 in seven EU accession countries was €4.82/hour. This is more than 80 per cent lower than the EU 15 average of €26.85/hour. The lowest labour cost for new EU Member States in 2000 was to be found in Latvia, with an hourly wage of only €2.76. German chemical employers are concerned about losing their competitive edge against their counterparts in these countries. Chemical workers in western Germany earn €37.93 per hour, or €17.35 more than workers in the east of the country. The hourly wage of chemical workers in Latvia is about 7 per cent of that of their counterparts in western Germany. The threat that the German chemical industry might lose predominance in the world market led German social partners in the industry to push the government to reduce labour and related costs. In 2002, the German Chemical Employers' Association (BAVC) and the German trade union IG BCE published a joint position paper outlining common positions. They said there was an urgent need to reform the German labour market and social insurance systems. <sup>63</sup>

Table 8. Chemical sector wages in selected European countries, 2000

Country	Hourly wages (in euro)
Germany (western)	37.93
Germany (eastern)	20.58
Cyprus	8.56
Hungary	6.12
Poland	5.21
Slovakia	4.46
Czech Republic	4.37
Lithuania	3.67
Latvia	2.76
Source: BAVC, cited in European Chemical News, 20-26 Oc	ct. 2003, p. 9.

# 2.2.5. Lean production system

Radnor (2000) examined the effect on the organization during the process of change to a lean manufacturing company at a large UK-based chemical firm ("UKChem") using a business analysis model called the Manufacturing Business Strategic Framework (MBSF).

<sup>&</sup>lt;sup>62</sup> G.D. Sandhya and S. Visalakshi, "R&D capability and alliance information in the pharmaceutical industry in India", in *Science and Public Policy*, Vol. 27, No. 2, Apr. 2000, pp. 109-121.

<sup>&</sup>lt;sup>63</sup> "Employers call for reforms", in European Chemical News, 21-27 Oct. 2002, p. 7.

The case, described in box 1, illustrates how a chemical firm restructured itself to become lean, carrying out major changes at Headquarters (ChemHQ) and at its plants as well. <sup>64</sup>

#### Box '

#### Towards a lean production system: The case of UKChem

The corporate centre has changed in three major phases.

First, in the late 1980s UKChem introduced Total Quality Management (TQM), which was labelled as the "Quality Initiative". All 25,000 employees (reduced to about 8,000 in 2000) at the time were trained, some as trainers, in three modules over several days. The culture within UKChem then became very quality-oriented with a drive towards focused processes.

The second major phase was a project based on changing the culture or the "behaviours" of the employees as opposed to the processes. The "essential behaviours" were introduced via books, leaflets, and new forms of staff assessment. The project introduced the concept of teamworking and ChemHQ was recognized to give clear services to support the businesses/sites. The role of the centre was now seen as advisor as opposed to an initiator and the businesses were the implementers of the process. This led to personnel reduction of up to 40 per cent in some of the functions at ChemHQ.

The third major phase has been labelled as the "transparency phase", which has been led by the current Group CEO. This environment is now one of streamlining, accountability, and reporting. ChemHQ is becoming even more focused with further staff reduction by about another 33 per cent (50 employees) and more autonomy is therefore being devolved to the businesses. Thus, the corporate centre has moved from a vast decision-making power basis to small support teams responding to the Business Assets requirements.

The manufacturing site (ChemSite) also experienced three major phases of change.

The first phase, called "benchmarking", was triggered in 1990 by the appointment of a new group chairman who, in order to understand the company's position within the market place, commissioned a major benchmarking exercise with the aim of changing shopfloor working practices. A team from the site, including managers and union personnel, analysed the performance of other sites, including those of competitors. The key finding was that flexible workforces existed which consisted of technicians who could carry out the duties of the process operator and basic maintenance. Therefore, a restructuring took place where the number of shop floor employees was reduced by 330 (99 per cent voluntary redundancy), and a training programme was introduced that met the skill gaps of the remaining employees. This whole process took two years and also included a change in the shifts from 8 hours to 12 hours (five shift teams in all), leading to increased responsibility for the workers and the introduction of "technician teams".

The second change, named "VIP", was more focused towards support staff. A questionnaire was completed, identifying and timing the activities, tasks and processes undertaken. It resulted in the loss of 50 jobs and a reduction in the layers of the hierarchy. At the time there were seven layers between the Works General Manager and the process operators. Now only five are in place and the role of the first line manager is being re-distributed. This was achieved by the introduction of "manufacturing engineering teams" who had the collective responsibility to manage and maintain the plant.

The last change was classed as "harmonization". The 1,350 employees on site are all staff – either industrial or support. Each industrial staff member has an individual contract, and all staff are assessed in order to receive performance-related pay. The union still exists but the ability to negotiate annual pay agreements no longer does. Therefore, the changes at ChemSite have reflected downsizing, streamlining and increased responsibility of the employees. The future continues in this direction with some support areas being outsourced, e.g. the IT area. Also, the theme of "synergy" continues with discussion on integrating some support services between ChemSite and the nearby refinery in order for the whole site to be managed as one.

Source: Radnor, op. cit.

<sup>&</sup>lt;sup>64</sup> Zoe Radnor, "Changing to a lean organization: the case of a chemicals company", in *International Journal of Manufacturing Technology and Management*, Vol. 1, Nos. 4/5, 2000, pp. 444-453.

### 2.2.6. Spinning off non-profitable businesses

For the highly vertically integrated oil and gas and chemicals companies, integration is the key to sustaining performance over the long term. In the case of ExxonMobil Chemical, about 90 per cent of its chemical capacity is co-located and integrated with its refineries and gas plants. ExxonMobil has been building a low-cost chemical operation that is highly integrated into refinery or gas-based raw materials. Its chemical business has generated an average 14 per cent return on capital employed (ROCE) in the past decade, compared to an average of 8 per cent for its competitors. This is because ExxonMobil Chemical takes a long-term business view, integrating its operations and collaboration with other chemical companies. ExxonMobil Chemical's long-term view of its business originated in the group's strategic decision that the chemical business is important; it set up a separate chemical company, developed key strategies, and has been implementing its policies constantly. <sup>65</sup> However, this is not always the case with integrated oil companies.

Shell divested its chemical business in 1998 as part of a strategic reorientation in which it sought a stronger focus on product-market combinations. The restructuring involved a divestment of about 40 per cent of Shell's chemicals portfolio. In October 2004, Total carved out its chemicals business. The new company, called Arkema, employs 19,300 people. It has been structured into three divisions of roughly equal turnover; vinyl products (accounting for 26 per cent of sales), industrial chemicals (38 per cent) and performance products (36 per cent). Within these broad divisions there are 14 business units. The company has been attempting to achieve profitable growth focusing on three areas, particularly innovation. Arkema has a dual-structure programme in R&D. It spends about 3.3 per cent of sales on R&D, but this figure comes closer to 5-6 per cent in some businesses, such as technical polymers. The company focuses on diverse products and high-quality service for solutions to its problems. Each business unit is responsible for its own R&D. In addition, the company retains a global R&D organization and some corporate R&D programmes whose funding runs at around 10 per cent of the total R&D spending. Global R&D effort is focused on areas of more innovative growth, such as fuel cells, nanotechnology in polymers, catalysts and thio-chemicals. <sup>66</sup>

Similarly, Bayer no longer has a chemicals unit as it spun off parts of its chemicals business in 2004. It trimmed down from four to three companies under a central holding from 2005, focused on health care, nutrition and innovative materials. This was the second restructuring since 2002. About a third of polymers, including ABS, nylon, glass fibre, synthetic rubber and man-made fibres are transformed into a new company. With sales of€22 billion and 94,500 employees. Bayer aims to place its growth in life sciences. HealthCare accounts for sales of €8.1 billion, CropScience for €5.7 billion and MaterialScience, with a portfolio encompassing polycarbonate, polyurethane feedstocks, coatings raw materials, rare metals and cellulose, for €7.4 billion. Restructuring was promoted by continued sluggish chemicals economy and Bayer's failure to find a partner for pharmaceuticals. The pharmaceuticals business was scaled down and relocated to Bayer's research headquarters in Wuppertland, Germany. It is now a mid-sized European player concentrating on cardiovascular, anti-infective and urological indications, along with oncology. Bayer currently ranks second globally in polycarbonate and first in polyurethane feedstocks. Overall, Bayer is continuing its cost containment scheme which reduced employment by 14,000 against 2001 figures. In the first nine months of 2003 a

<sup>&</sup>lt;sup>65</sup> Andrew Wood, "ExxonMobil Chemical – Profiting from Integration", in *Chemical Week*, 30 Mar. 2005, pp. 23-27.

<sup>66 &</sup>quot;Entering the fray", in European Chemical News, 11-17 Oct. 2004, pp. 20-22.

total of 53,000 jobs were cut, including 300 in chemicals, 1,200 in CropScience, 2,300 in HealthCare and 1,500 in polymers. <sup>67</sup>

Van den Bogaard and Speklé (2003) examined Shell's carve-out of its chemical business and illustrated how the company benefited from it. In 1998, Shell announced a major restructuring of its chemical business. The restructuring involved a divestment of about 40 per cent of Shell's chemicals portfolio. In 1999, Shell's chemical activities were organized in a matrix structure, in which product business units (PBUs) of Shell Chemicals were responsible for managing the product portfolio worldwide and across sites, whereas regional operating companies (OpCos) were responsible for operational site management. Restructuring was complex, involving a multitude of different issues in the areas of:

- portfolio choice which businesses were to remain with Shell and which would be offered for sale;
- package boundary definition what is part of the business to be divested, how this business interacts with other businesses on site, which materials flows and services are necessary to run the business, and who is going to provide them;
- legal affairs contractual arrangements, establishing new legal entities;
- intellectual property patents, trade secrets;
- human resources reconfiguring employment contracts, retirement benefits;
- safety regulations assuring compliance of new parties to Shell's safety standards and policies, and so forth.

The most significant effect of the rationalization was cost-saving. The carve-out changed the governance structure, and the united organization was supplanted by a structure of autonomous entities bound together by a multitude of contractual arrangements. The terms of the contract became more loosely arranged than in the past to enable Shell to cope with contingencies. Quantities and prices are not fixed in the contract but are subject to annual negotiations, allowing for flexibility and sequential adaptation to conditions as they evolve. Parties have to decide annually on a set of targets for key performance indicators (KPIs), e.g. accident frequency rate, lost time injury rate, plant production rate, plant on-stream factors, quality performance, and fixed cost management. These KPIs are linked to compensation through a variable pay incentive scheme. 68

## 2.2.7. Strengthening existing product lines

Chemical companies are pursuing varying strategies for diverse production segments in order to find a niche in the market. For example, the plastics division of BASF emphasizes the need for cooperation – with customers in developing new products, and with other chemical groups in producing and marketing standard products and some specialities. The business mode for polyurethanes calls for expansion along the value chain, through the build-up of a network of polyurethane system houses as well as targeted

<sup>&</sup>lt;sup>67</sup> "Bayer to list bulk of chemical sector", in *European Chemical News*, 17-23 Nov. 2003, p. 7.

<sup>&</sup>lt;sup>68</sup> Michel A. van den Bogaard and Roland F. Speklé, "Reinventing the hierarchy: strategy and control in the Shell Chemicals carve-out", in *Management Accounting Research* 14 (2003), pp. 79-93.

acquisitions, investment in new plant and capacity expansions for existing feedstock production facilities.

In 2004, the acquisition of nylon activities from Ticona and Honeywell strengthened BASF. BASF has a 20 per cent share of the worldwide nylon market, where it sees itself as a leading player in extrusion of both PA 6 and 6, 6 and in injection moduling of PA 6. To cut costs in styrenics, the portfolio is being trimmed gradually from 3,000 products to under 10. <sup>69</sup> At the same time, BASF diversifies its suppliers by means of joint ventures. BASF and colour master-batch suppliers Albis, Shulman, Ultrapolymers and Clariant collaborated on a new self-colouring service for ABS resins, called Colorflexx. The aim of the joint venture is to make it straightforward for moulders and converters in Europe to colour BASF's Terluran ABS resins, thus enabling BASF to run its ABS plants more effectively by producing more natural ABS. Under the terms of collaboration, BASF supplies standard ABS uncoloured, with the four joint venture partners providing colour concentrates. The joint venture provides customers with technical assistance to ensure optimal coloured moulded parts. The resin plus masterbatch package can be delivered in ten working days, with problem-solving within 24 hours in the event of colour or moulding problems. <sup>70</sup>

BASF and Honeywell swapped their nylon assets that allowed each to concentrate on its core strengths, widen its geographical spread, and create greater economies of scale. BASF paid US\$170 million up front for Honeywell's US\$350 million worldwide nylon-based engineering plastics business, and later received from Honeywell US\$80 million for its US\$350 million US and China-based nylon fibres activities. The consolidation of Honeywell's nylon 6 and 6.6 portfolio lifted sales of BASF's engineering plastic business to nearly US\$2 billion, including nylon intermediates. The portfolio also encompassed polybutylene terephthalate, acetal copolymer, polyether sulphone and polysulphone. The deal increased BASF's global capacity for nylon-based plastics – where it is the world's number one – to around 180,000 tonnes/year. Most of Honeywell's activities, which was part of AlliedSignal before the merger in 2000, are in the US, but it also has a 30,000 tonnes/year plant in eastern Germany, acquired in 1995. While strengthening its base with customers in the automotive, packaging, and electrical/electronics industries, the portfolio additions benefit the company by opening new engineering plastics markets and applications. The consolidation of the company by opening new engineering plastics markets and applications.

### 2.2.8. Reducing the burden of R&D expenditure

One significant reason for M&A is to reduce the burden of expenditures, in particularly R&D. Heracleous and Murray (2001), for example, point out that R&D investment increases the burden on pharmaceutical companies. Addressing the 2002 GlaxoWellcome and SmithKline Beecham merger to form GlaxoSmithKline, they state that an increasing proportion of sales due to M&A was spent on R&D, which had risen from about US\$20 billion annually in the early 1990s to about US\$35 billion in 1999. AstraZeneca spent 19.8 per cent of its 1998 sales on R&D, Hoffmann-LaRoche 19.1 per cent, and Eli Lilly 18.8 per cent. Whereas pharmaceutical companies had been able to enjoy years of effective patent protection from imitations, in some cases rivals could now study patent applications and apply new methods to come up with similar drugs without violating the patent – often less than a year after the original drug was launched. Screening

<sup>&</sup>lt;sup>69</sup> "Innovation and savings are key", in *European Chemical News*, 18-24 Oct. 2004, p. 21.

<sup>&</sup>lt;sup>70</sup> "BASF jv adds hues to resin", in *European Chemical News*, 30 June-6 July 2003, p. 15.

<sup>&</sup>lt;sup>71</sup> "Majors tie up nylon assets swap deal", in European Chemical News, 20-26 Jan. 2003, p. 9.

speed was crucial, as only one out of seven million compounds screened made it to market. <sup>72</sup> One of the purposes of creating Novartis was to focus its strategy to push innovation. A broad but focused R&D approach is aimed at necessary product innovations, e.g. the introduction of three new substances per year. As a result of the merger, the firm's annual R&D budget amounted to CHF3 billion. The bulk of the corporate research budget was accounted for by the Pharmaceuticals division. In 1996, Novartis became worldwide leader in terms of pharmaceutical R&D budget (CHF2.3 billion) compared to Glaxo (CHF2.2 billion), Roche (CHF2.1 billion), Pfizer (CHF1.9 billion) and Merck (CHF1.8 billion). Biotechnology and genetic engineering were viewed as cross-divisional research areas. Biotechnology was used as a means to generate synergies between pharmaceuticals, agribusiness and animal health. Additionally, the maintenance and expansion of research networks were given high strategic importance. One-third of research resources were committed to external alliances and cooperation. <sup>73</sup>

# 2.2.9. Moving into growing chemicals markets

Getting closer to customers requires a geographic shift in BASF's asset base from Europe to North America and Asia. BASF is trying to expand its sales in continents other than Europe. In August 2003, it announced its restructuring programme in the NAFTA region to achieve total savings of US\$250 million by 2006. As part of this programme, the company cut 1,000 jobs there. The restructuring programme is split into two phases. The first will be aimed at streamlining service functions, with a goal of saving US\$100 million. The second phase is to optimize BASF's product portfolio and site structures, restructuring and consolidating its 40-plus production sites in the NAFTA region, and making savings of US\$150 million by 2006. <sup>74</sup> According to the company, Europe will account for 50 per cent of its sales by 2010, compared to 57 per cent in 2003, and NAFTA for 25 per cent, up from 21.5 per cent in 2003. While Asia and Africa accounted for 16 per cent of sales in 2003, Asia alone will reach 20 per cent by 2010. By 2010 BASF wants to produce locally 70 per cent of its Asian sales. The company invested €2.1 billion in Asia in the five years ended 2001, and is completing a huge investment programme in China and Malaysia. <sup>75</sup> On the other hand, in March 2004 BASF announced plans to slash an additional 750 jobs from its 12,500-strong North American workforce by 2009, as it forecast a moderately upbeat outlook for 2004. This followed the earlier cutback of 1,000 positions. The site in South Brunswick, New Jersey, US, was closed down and most of the expandable polystyrene (EPS) production transferred to Altamira, Mexico. A 50:50 joint venture was being formed with Akzo Nobel at Lima, Ohio, US, and a mothballed vitamins plant at Wyandotte in Michigan, US, retrofitted to produce amino resins. This is because growth in NAFTA has slowed, and BASF's capacities are under-utilized. <sup>76</sup>

In 2003, DuPont undertook a US\$900 million restructuring programme aimed at tipping the company towards its growth markets in China and other emerging economies. The two-year strategy, providing for job cuts and plant closures, targeted US\$450 million in cost savings in 2004, and the same amount in 2005. DuPont divested its Invista textile

<sup>&</sup>lt;sup>72</sup> Loizos Heracleous and John Murray, "The Urge to Merge in the Pharmaceutical Industry", in *European Management Journal*, Vol. 19, No. 4, Aug. 2001, pp. 430-437, at p. 434.

<sup>&</sup>lt;sup>73</sup> Schmidt and Rühli, op. cit.

<sup>&</sup>lt;sup>74</sup> "BASF to streamline business", in *European Chemical News*, 18-31 Aug. 2003, p. 6.

<sup>&</sup>lt;sup>75</sup> "BASF – Building a Stronger Brand in Chemicals", in *Chemical Week*, 2 Feb. 2005, pp. 17-20.

<sup>&</sup>lt;sup>76</sup> "More jobs will go at BASF", in European Chemical News, 22-28 Mar. 2004, p. 8.

fibres unit to Koch to remain competitive in an environment defined by sustained high costs, increased global competitive intensity, and a customer base that is shifting towards emerging economies. DuPont tried to leverage and centralize its manufacturing, support services and staff functions to facilitate the standardization of systems and processes across the company. This is anticipated to save about US\$500 million by 2005. <sup>77</sup> In April 2005, DuPont announced it was to cut 3,500 jobs, or 6 per cent, from its global workforce as part of the company's plan to reduce costs by US\$900 million by 2005. The action is expected to achieve about US\$325 million in annualized savings. A further US\$375 million saving would be made by 2005 by reducing external spending in areas such as contract services, supplies procurement, and telecommunications and information technology expenses. Its employees' union, the International Brotherhood of DuPont Workers expressed their concern that American jobs were moving to China. About 70 per cent of job cuts were in the US and Canada, with the rest coming mostly from Europe. Some 900 European jobs were gone, about 6 per cent of DuPont's workforce there.

Arkema, a carved-out chemical division of Total, is concentrating its business on Asia. The company has a number of plants in China, including fluorochemicals and organic peroxides in Changsu, hydrogen peroxide in Shanghai, and PVC stabilizers in Beijing. It also has PMMA production in the Republic of Korea. The company is budgeting €250-300 million/year on average for capital expenditure. It plans to double its sales in Asia by 2009, taking the proportion of sales achieved in the region from 10 per cent in 2004 to closer to 16 per cent. The third leg of Arkema's strategy is to focus on improving manufacturing efficiencies in the mature markets of Europe and North America. The company will invest where it has the strongest positions. This applies particularly to the chlorochemicals division, which is operating in a very mature market in Europe and needs to focus on costs and competitiveness. The company recently invested US\$10 million at Mont, France, in specialty grafted copolymers for use in barrier layer flexible packaging. On top of that, management needs to be positioned to make right business decisions in a timely fashion. <sup>79</sup>

DyStar, with 3,800 employees worldwide, announced in 2004 that it was cutting 800 jobs in Germany – nearly half of the 1,800-strong workforce in its home country – and transferring some jobs to Asia. At the same time, it was expanding its operations in Central Europe, moving some logistics functions to Hungary. This was the company's reaction to price competition from Asian suppliers and the European textile industry's migration to Asia. The cuts in Germany were to be spread evenly across the sites of DyStar's three former owners, Hoechst, Bayer and BASF, at Frankfurt, Leverkusen and Ludwigshafen. 80

Degussa's goal is for Asia to account for 25 per cent of its sales, with China playing a primary role. In 2003, its sales in China totalled €300 million, some 3-4 per cent of overall turnover, and the company wants to increase them to more than €400 million. There are two major reasons for this move. China is an opportunity because in five to eight years the Chinese specialty chemicals market will be as big as that of Europe or the United States. Second, China is a threat as its companies, which are enjoying cost advantages of 40-50 per cent due to lower wages and favourable foreign exchange parities, are entering the European market aggressively with low prices. Degussa's first priority is to supply the

<sup>&</sup>lt;sup>77</sup> "DuPont angers unions", in European Chemical News, 8-21 Dec. 2003, p. 9.

<sup>&</sup>lt;sup>78</sup> "DuPont to axe 6% of workforce ...", in European Chemical News, 19-25 Apr. 2004, p. 9.

<sup>&</sup>lt;sup>79</sup> "Entering the fray", in European Chemical News, 11-17 Oct. 2004, pp. 20-22.

<sup>&</sup>lt;sup>80</sup> "DyStar moves German jobs to Asia and eastern Europe", in *European Chemical News*, 22-26 Nov. 2004, p. 9.

Chinese market, and the second to export from Chinese plants to Europe. <sup>81</sup> The company is investing in China with a fourth carbon black line in Qingdao, Shandong province, and a new joint venture to produce L-lysine, an essential amino acid for animal nutrition. The carbon black expansion is planned for Degussa's joint venture with China's Jiaozhou Municipality Fiscal Centre, which operates as Qingdao Degussa Chemical. A third line was being added in early 2005, and the fourth will take capacity from 50,000 to 100,000 tonnes/year. For the L-lysine project, Degussa is teaming up with Shandong Cathay Lineng Biotechnology to build a 40,000 tonnes/year plant at Jining, Shandong province. The plant was set to come on-stream in 2005 and could be expanded to 120,000 tonnes/year by 2007-08. Degussa will invest about €100 million/year in China over the next few years. This is line with the company's strategy of focusing on opportunities for organic growth and enhancing its position in regional growth markets such as China, Eastern Europe and the Middle East. <sup>82</sup>

Like many other segments of chemical business, paints and coatings manufacturers have been in the process of reformulating their businesses to add depth to core activities and strip off non-core assets. Market figures in paints and coatings for Western Europe have grown little from the 5.42 million tonnes achieved in 2002. Many companies remain firmly focused on growing in emerging markets like Asia, in particular China, and in Central and Eastern Europe. In 2003, these regions represented over 20 per cent of the sales of Akzo Nobel, for example. Growth in mature markets of Western Europe is slow, and acquisitions are the only practical way to increase market share. These manufacturers are also buying into areas of specialized technologies, such as coatings for plastics and nanotechnology, as a way of raising profits or getting ahead of the game with next-generation coatings. It makes sense for coating manufacturers to invest in their counterparts in Central and Eastern Europe because they represent the best opportunities for West European paint companies: the Russian Federation and Turkey, for example, offer annual growth of 7 and 10 per cent respectively.

Solvay has formed a 50:50 joint venture in the Russian Federation with a private local financial and industrial group, Nikos, to formulate a PVC. Named Soligran, the firm began operations in autumn 2003, with plans for an annual compounding capacity of more than 40,000 tonnes by the end of 2005. It will operate two PVC compounding plants – a facility at Tver, about 170 km north of Moscow, and a new factory at Volgograd, where Nikos runs an integrated caustic soda, VCM and PVC complex. Solvay stressed that by producing locally it will be able to supply local processors with PVC compounds at competitive prices. Output will be aimed at meeting demand from a range of market sectors, including the cabling and building industries. <sup>84</sup>

# 2.2.10. Increasing competitive advantage in the pharmaceuticals sector

Greenwald and Kahn (2005) state that while the chemical and other industries are engaging in restructuring and M&A at the global level, the pharmaceutical business is strategically acting locally to increase its competitive advantage. They argue that its

<sup>81 &</sup>quot;Degussa reveals China plans", in European Chemical News, 15-21 Nov. 2004, p. 7.

<sup>&</sup>lt;sup>82</sup> "Degussa pushes China growth with two projects", in *European Chemical News*, 31 Jan.-6 Feb. 2005, p. 27.

<sup>83</sup> Emma Chynoweth, "A fresh EU coat", in European Chemical News, 3-9 May 2004, pp. 20-23.

<sup>&</sup>lt;sup>84</sup> "Solvay back after 85 years absence", in European Chemical news, 23-29 June 2003, p. 9.

structure changed to reflect the logic of specializing in particular areas of research and the drugs created as a result thereof, and to encompass a global network of local distribution systems. In the industry, basic research has moved from large pharmaceutical companies to smaller, more narrowly focused firms that specialize in R&D. About half of the licensed new drugs that big firms seek to bring to market are licensed from these smaller R&D companies. With the expansion of global markets, such companies can achieve scale advantages that were formerly the exclusive property of large companies, given the size and expense of the infrastructure required for major research. The result is that large companies themselves – having lost their scale advantages – must now focus on particular product areas. Both cross-border mega-mergers and concentration on particular diseases represent responses to the increasingly local imperatives of global competition. 855

Cross-border mergers have eroded competitive advantage, but the benefits of specialization by research area have allowed small drug firms to seek competitive advantage and operational efficiency within particular product market niches. By acquiring licences from these focused companies, the major pharmaceutical companies are simply adapting to the new strategic mandates that the advent of global markets has brought about. In contrast to the development of new drugs, their marketing remains an essentially local operation. Each national drug-marketing organization enjoys competitive advantages in both its geographic and its specialty markets. Global drug sales through retail pharmacies (over the counter segment – OTC) for selected regions in the year to October 2000 reached US\$221.3 billion, exhibiting an 11 per cent growth rate during the year. As for regional growth rates in OTC drug sales, for the two-year period ending October 2000, North America and Japan increased from US\$87.8 billion to US\$101.3 billion and US\$45.3 billion to US\$52 billion respectively, and the rest of the world except Europe also showed an increase. European drug retail sales showed a drop from US\$54.3 billion to US\$51.8 billion. 86 This is because Europe has too many pharmaceutical firms competing with each other and the market has been shrinking due to a decline in population. This indicates that another wave of M&A might hit the European pharmaceutical industry in the near future, in particular Bayer in Germany.

The past few years have been a challenging time for Bayer and its employees on account of difficult ongoing restructuring. In February 2003, Bayer and its employees agreed on a plan to reduce the workforce at the company's five main German sites without compulsory redundancies, as the company continued its job-cutting scheme up to 2005. A job preservation pact agreed earlier with German employees guaranteed that there would be no compulsory redundancies up to the end of 2004 at the sites, which employed 35,000 employees. However, some 5,200 German jobs have gone as 12,000 staff positions were cut from a worldwide total of 123,000. One of the main objectives of the new pact was to find new positions throughout the Bayer group for jobs lost within one of the new holding's stand-alone companies. A scheme to promote part-time jobs and sabbaticals was introduced. Other measures include reduction of overtime and the use of external or temporary workers, along with early retirement schemes.

In June 2003, Moody's Investors Service cut Bayer's long- and short-term rating, citing weak near-term operating performance across most of the group's divisions. It noted that Bayer faced ongoing restructuring challenges and litigation, particularly over its

<sup>&</sup>lt;sup>85</sup> Bruce Greenwald and Judd Kahn, "All Strategy Is Local", in *Harvard Business Review*, Sep. 2005, pp. 95-104.

<sup>&</sup>lt;sup>86</sup> Heracleous and Murray, op. cit., p. 432.

<sup>87 &</sup>quot;Bayer avoids compulsory redundancies", in European Chemical News, 17-23 Feb. 2003, p. 7.

cholesterol-lowering drug Baycol. In mid-June 2003, Bayer settled a total of 888 Baycol cases, up from the 785 reported a month earlier. The amount paid to settle these new cases was not disclosed, but Bayer had paid US\$240 million (about €210 million) to settle the previous 785 cases. Bayer said it had around 9,400 Baycol cases pending, an increase from 8,800 in May 2003. The company voluntarily withdrew Baycol from the market after reports of a number of fatalities and illnesses among patients taking the drug. (Outside the US, Baycol is marketed under the name Lipobay.) 88 Moody short-term downgraded Bayer from Prime-1 to Prime-2, and the company was also long-term downgraded from A2 to A3. Standard & Poor's (S&P) also stated that it needed to re-examine the rating because Bayer delayed in finding a solution for its pharmaceutical division, or big Baycol payouts. S&P had given Bayer an A+ rating in January 2003. 89 The downgrading of its financial status made it difficult for Bayer to raise funds for M&A activity.

In 2003, Bayer also divested its blood plasma business, part of the Biological Products division. The unit, headquartered in North Carolina, US, employed 1,350 people, mostly in the US. <sup>90</sup> Bayer Healthcare and Bayer Chemicals, the health-care and chemicals business of Bayer AG, became legally independent entities. Also, plant operating service company Bayer Technology Services, Bayer Polymers, Bayer Business Services and Bayer Industry Services were carved from the parent group. <sup>91</sup>

In March 2004, Bayer Polymers shut production at the Niihama, Japan, TDI plant of Sumika Bayer Urethane, its 60:40 joint venture with Japan's Sumitomo Chemical. The plant was Bayer's smallest TDI unit, producing 13,000 tonnes/year. In July 2003, Bayer said it would close its 36,000 tonnes/year TDI plant at Leverkusen, Germany. It also announced plans to close the TDI and MDI plant in Antwerp, Belgium, operated by joint venture Bayer-Shell Isocyanates, and the TDI joint venture in Mexico with Cysda. <sup>92</sup>

Bayer also sold its 7 per cent stake in US biotechnology company Millennium Pharmaceuticals to investment bank CSFB for over US\$300 million, using the proceeds to further cut its net debt. The Millennium shares were bought in 1998, when Bayer made an equity investment of around US\$97 million in the company as part of a five-year research agreement, which ended in October 2003. The collaboration progressed over 180 targets into various stages of drug discovery. It retains access for up to seven years to 280 undeveloped proteins. <sup>93</sup>

In July 2004, Bayer signed with its group works council a three-pronged agreement aimed at safeguarding jobs at German sites, including those operated by the new standalone chemical company Lanxess. The group-wide pact formalizes guarantees given by management in the course of creating the holding company that includes Bayer HealthCare, Bayer CropScience, Bayer MaterialsScience and a number of service companies. Most importantly, the agreement guarantees there will be no compulsory redundancies at any of the sites before the end of 2007. In addition, job reductions in Germany will be held to 3,000 rather than the 4,000 initially planned up to 2005.

<sup>88 &</sup>quot;Bayer pays up, but more cases pending", in European Chemical News, 16-22 June 2003, p. 9.

<sup>&</sup>lt;sup>89</sup> "Bayer cries foul on credit rating rules", in European Chemical News, 23-29 June 2003, p. 7.

<sup>90 &</sup>quot;Bayer to sell plasma unit", in European Chemical News, 6-12 Oct. 2003, p. 7.

<sup>91 &</sup>quot;Bayer splits businesses", in European Chemical News, 6-12 Oct. 2003, p. 9.

<sup>&</sup>lt;sup>92</sup> "Bayer to close TDI facility", in European Chemical News, 6-12 Oct. 2003, p. 12.

<sup>93 &</sup>quot;Bayer sells Millennium stake", in European Chemical News, 3-9 Nov. 2003, p. 7

Employees transferring to Lanxess retain all the essential rights and privileges guaranteed by the then existing collective agreement, including pension benefits. Across the group, workers whose jobs are eliminated in Bayer's downsizing had the option of joining, at full pay, a task force in which they can gain qualification for new positions. To finance the retraining, all employees – including managerial staff – will take cuts in variable pay of up to 10 per cent. The extent of this depends on how many people are in the task force at any one time. Furthermore, each stand-alone company has promised to attempt to fill vacant positions within the Bayer holdings before advertising them externally.

In this chapter we saw that the chemical industry is facing increasing unpredictability and uncertainties. It is subjected to pressures from both upstream and downstream. Raw materials for the industry, such as crude oil and natural gas, have been reporting historic highs. At the same time, the industry is losing its influence on pricing on own products due to the changing value chain. This change is closely related to M&A and restructuring of the chemical industry. Chemical firms take every possible measure, regardless of external or internal change, to strengthen their competitive advantage. Many financial and managerial events that we have seen them undergo – such as core focusing, strategic alliances, spinning off certain businesses – are merely consequences of the firms' efforts and endeavours to increase competitive advantage in time of rising uncertainties and unpredictability of the chemical business.

<sup>94 &</sup>quot;Staff sign on protection from job cuts", in European Chemical News, 19-25 July 2004, p. 9.

# 3. Impact of restructuring on jobs and conditions of work

In the first two chapters we examined the recent evolution of M&A in the chemical industry. Our focus now turns to the impact of M&A on workers. For example, Chemical, Petroleum, Rubber and Plastic Industries Employers' Association of Turkey (KIPLAS) reported that restructuring has led to significant improvements in working conditions and financial incentives at work for employees and chemical companies alike. It has also observed a shift from collective incentives to individual incentives on workers' remuneration. <sup>95</sup> Similarly, Boehringer Ingelheim Austria reported that the company has introduced shift work in plants, as well as additional meals service for the new three-shift systems. <sup>96</sup> KIPLAS points out that Turkish chemical firms and their employees set priority on flexibility at work and job security for the workers. These issues are important agenda items during negotiations at times of corporate structural change. <sup>97</sup> This chapter examines how restructuring affects jobs and wages in the chemical industry.

## 3.1. Extent of job losses

According to UNIDO's Industrial Statistics (see Appendix 2-1), employment figures in Western Europe and North America have been declining since 1990, while those in Asia – except Japan – and the Middle East have been rising. Many European chemical companies lost an enormous number of jobs during the 1990s (see also Appendix 2-2).

Between 1990 and 2002, the German industrial chemical industry alone lost almost 120,000 jobs. Meanwhile, about 51,000 chemical jobs were lost in the UK, at least 50,000 in Belgium, followed by about 40,000 in France, 24,000 in Italy, about 18,000 in the Netherlands and some 5,000 in Finland. Thus, during the period in question these major chemical-producing countries alone lost over 300,000 jobs in the industrial chemical sector. The chemical industry in Central and Eastern European countries has been losing its workforce because of privatization and subsequent restructuring after the collapse of planned economies. The chemical industry in the US employed over 400,000 industrial workers in 1990. By 2001 the number was down to 338,886, a loss of over 63,000 jobs. The US industrial chemical sector has been shedding over 4,000 workers per year. The reduction is due primarily to M&A and the changing form of corporations.

The German association of academic and management employees (VAA) forecast in 2004 that employment in Germany's chemical industry would decline by about 3 per cent in 2005, with most of the reduction taking place in large companies. It estimated that companies with more than 5,000 staff planned to cut jobs on a large scale. This would mean a loss of 10,000 workers, mostly in administrative positions, from larger companies. The survey of German chemical firms with a combined workforce of 320,000 (72 per cent of the total) showed that 50 per cent planned further job cuts, 42 per cent intended to

<sup>&</sup>lt;sup>95</sup> Information provided to the ILO by KIPLAS.

<sup>&</sup>lt;sup>96</sup> Information provided to the ILO by Boehringer Ingelheim Austria.

<sup>&</sup>lt;sup>97</sup> Information provided to the ILO by KIPLAS.

maintain staffing levels, and 8 per cent planned to add personnel. Most of the latter were in pharmaceuticals. <sup>98</sup>

Canada's chemical industry lost about 5,000 jobs between 1990 and 2002, but the loss is minimal since new petrochemical and chemical plants are being built. The industry has constantly maintained about 30,000 workers because it has remained competitive in the world chemical business. First, it has been enjoying cost advantage. The chemical industry in Alberta, which accounts for more than half of the country's chemical industry output, was built on the basis of cheap and plentiful natural gas and ethane feedstock. Second, a weak Canadian dollar against the US dollar has helped the industry remain competitive, because more than 80 per cent of Canadian chemical products go to the United States. A strengthening global economy has been good news for the export-oriented Canadian chemical industry. Conversely, when in early 2004 the Canadian dollar appreciated in value, operating profits for the country's basic chemicals and plastics segment amounted to CAN 382 million for the first quarter of 2004, compared to CAN 760 million for all of 2003. Third, the Canadian chemical industry has invested CAN 9.6 million only from 1997 to 2003 and Alberta alone drew CAN 4 billion. 99

The French chemical industry has seen its jobs loss rate accelerate from the historically low 1 per cent a year to 1.5 per cent in more recent times. The CGT National Federation of Chemical Industries explains that the acceleration is due to restructuring, a lack of investment and shutdowns. As companies focus more on high value-added products for the future, there are fears of many more job cuts in petrochemical and chlorine chemical companies. <sup>100</sup>

By contrast, chemical industries in Asia, except Japan, and the Middle East have been raising their number of employees in recent years. The Japanese industrial chemical sector employed about 185,000 workers in 1992 at its peak, but it had declined to about 122,000 jobs by 2001. The Japanese chemical industry lost about 63,000 industrial chemical jobs during a ten-year period. Although the Chinese chemical industry has been expanding due to its economic boom, the chemical industry has been implementing its restructuring plans in order to increase profitability. At its peak, in 1995, it employed about 5,600,000 workers. However, severe restructuring resulted in the loss of more than 1 million jobs between 1995 and 2002, down to 4,534,000 workers in 2002. The employment in the rest of Asia and in countries of the Middle East has been increasing, although employment figures in Singapore and Qatar remained stable between 1990 and 2002.

Although it is difficult to estimate the effects of M&A on global job losses in the industrial chemical sector alone, UNIDO data indicates that over 1.5 million jobs were lost across the world. Since it is estimated that the industrial chemical sector accounts for about 50 per cent of the overall chemical industry, during the period covered by UNIDO data about 2.25 million jobs were lost worldwide by the industry as a whole. The actual figure might be higher, however, because UNIDO data country coverage is limited.

Some warn that the recent decline in employment in the chemical industry may have a negative impact on the industry's development. In the United Kingdom, the North West Chemical Initiatives (NWCI) warned in 2003 that the chemical sector in the north-west of the country would face a shortfall of 500 recruits a year within a decade unless drastic

<sup>98 &</sup>quot;German firms' labour to dip", in European Chemical News, 25-31 Oct. 2004, p. 8.

<sup>99 &</sup>quot;Canada: Looking for New Feedstock Sources", in *Chemical Week*, July 21/28, 2004, pp. 15-17.

<sup>&</sup>lt;sup>100</sup> Doris Leblond, "Soaring rate of job cuts causes fears", in *European Chemical News*, 13-19 June 2005, p. 9.

action was taken. NWCI indicated that with so many workers in the 45-50 age bracket, a big void would be felt in five to ten years. It also warned that the shortage would raise labour costs because of the laws of supply and demand. <sup>101</sup> Trade unions also stress the importance of maintaining workers' skills for development. Union des Industries Chimiques and trade unions addressed the skills gap in the French chemical industry by giving 230,000 employees the right to 20 hours/year of individual training, provided they have worked for at least a year. The training aims to improve the qualifications of those in medium and small companies, and is aimed especially at employees over 45 years old. <sup>102</sup>

Will this employment downtrend continue? Chemical employment figures for the US provide an answer. Table 9 shows the evolution of employment in the country's overall chemical industry and in manufacturing with the percentage of the chemical workers against the total manufacturing industry. Between 1995 and 2004, the chemical industry lost 100,900 jobs. During the same period, the overall manufacturing industry lost 2,912,000 jobs. However, the proportion of the chemical workforce against the manufacturing workforce has been gradually increasing, from 5.73 per cent in 1995 to 6.19 per cent in 2004. These figures suggest that the chemical industry recorded relatively moderate job losses compared to the rest of the manufacturing industry despite shedding a little over 100,000 jobs as a result of M&A. Future M&A activities in the sector may affect smaller numbers of workers than in the iron and steel, automotive, shipbuilding, nonferrous sectors, etc.

Table 9. Evolution of employment in the chemical industry, United States, 1995-2004

Year	Chemical workforce	Overall manufacturing workforce	%
1995	987 900	17 241 000	5.73
1996	984 500	17 237 000	5.71
1997	986 800	17 419 000	5.67
1998	992 600	17 560 000	5.65
1999	982 500	17 322 000	5.67
2000	980 400	17 263 000	5.68
2001	959 000	16 441 000	5.83
2002	927 500	15 259 000	6.08
2003	906 100	14 510 000	6.24
2004	887 000	14 329 000	6.19

Source: Employment, Hours, and Earnings from the Current Employment Statistics survey (National), Bureau of Statistics, US Department of Labor.

### 3.2. Job losses at company level

Chemical companies around the world are cutting jobs in an effort to offset rising raw materials costs and boost their profits. Table 10 shows the evolution of employment in 20 large and medium-size US chemical companies between 1991 and 2004.

<sup>&</sup>lt;sup>101</sup> "Labour shortage looms for UK", in European Chemical News, 13-19 Oct. 2003, p. 8.

<sup>&</sup>lt;sup>102</sup> "French skills gap tackled", in European Chemical News, 22-28 Nov. 2004, p. 6.

Table 10. Employment at selected chemical firms, United States, 1991-2004 (in thousands)

															Employment change: 1994-2004
	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	1994-2004
Air Products & Chemicals	14.6	14.5	14.1	13.3	14.8	15.2	16.4	16.7	17.4	17.5	17.8	17.2	18.5	19.9	6.6
Albemarle				3.7	3.0	2.8	2.7	2.7	2.6	2.5	3.0	3.0	3.0	3.7	0.0
Cabot	5.3	5.4	5.4	5.4	4.1	4.7	4.8	4.8	4.5	4.5	4.3	4.5	4.4	4.3	-1.1
Cambrex	0.6	0.7	8.0	1.3	1.3	1.3	1.8	1.8	1.9	1.9	2.1	2.2	1.9	1.9	0.6
Chemtura (formerly Crompton)	2.0	2.2	2.3	2.5	2.8	5.7	5.6	5.4	8.6	8.3	7.3	6.8	5.5	7.3	4.8
Cytec Industries			5.2	5.0	5.0	5.0	5.2	5.1	4.9	4.8	4.5	4.3	4.5	4.5	-0.5
Dow Chemical	62.2	61.4	55.4	53.7	39.5	40.3	42.9	39.0	39.2	41.9	52.7	50.0	46.4	43.2	-10.5
Eastman Chemical			18.0	17.5	17.7	17.5	16.1	15.9	14.7	14.6	15.8	15.7	15.0	12.0	-5.5
Ethyl	6.0	6.3	5.5	1.5	1.8	1.8	1.5	1.5	1.5	1.5	1.1	1.1	1.1	1.1	-0.4
H.B. Fuller	5.6	5.8	6.0	6.4	6.4	5.9	6.0	6.0	5.4	5.2	4.9	4.6	4.5	4.5	-1.9
Georgia Gulf	1.1	1.1	1.1	1.1	1.1	1.0	1.1	1.1	1.4	1.3	1.2	1.2	1.2	1.2	0.1
W.R. Grace	46.6	44.1	34.0	37.9	21.2	17.4	6.3	6.6	6.3	6.3	6.4	6.4	6.3	6.5	-31.4
Hercules	17.3	15.4	14.1	12.0	7.9	7.1	6.2	12.4	11.4	9.8	9.7	5.1	5.1	4.9	-7.1
Lubrizol	5.3	4.6	4.6	4.5	4.6	4.4	4.3	4.3	4.1	4.4	4.5	5.2	5.0	7.7	3.2
Monsanto	39.3	33.8	30.0	29.4	28.5	28.0	21.9	31.8	29.9	14.7	14.6	13.7	13.2	12.6	-16.8
PPG Industries	33.7	32.3	31.4	30.8	31.2	31.3	31.9	32.5	33.8	35.6	34.9	34.1	32.9	31.8	1.0
Praxair		18.6	16.8	17.8	18.2	25.3	25.4	24.8	24.1	23.4	24.3	25.0	25.4	27.0	9.2
Rohm and Haas	12.9	13.8	13.0	12.2	11.6	11.6	11.6	11.3	21.5	18.5	18.2	17.6	17.3	16.7	4.5
Solutia							8.8	8.7	10.6	10.2	9.2	7.3	6.3	5.7	-3.1 *
Stepan	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.4	1.5	1.5	1.4	1.4	0.1
Total employees (1,000)	253.8	261.3	259.0	257.3	222.0	227.6	221.8	233.8	245.2	228.3	238.0	226.5	218.9	217.9	-39.4 **
Annual change (%)	-2.9	-4.4	-5.8	-2.1	-13.7	2.5	-6.4	5.4	4.9	-6.9	4.3	-4.8	-3.3	-0.4	
Sales per employee (\$ thousands)	221.6	224.8	235.0	256.1	311.0	311.4	319.4	302.0	305.7	356.8	350.7	355.5	410.9	NA	
Sources: Chemical & Engineering News (C& **Excluding 1994-97 figures for Solutia.	EN), Jun	e 24, 200	02; July 5	, 2004, p	o. 46; and	d Standa	rd & Poo	r's Corpo	orate Des	scriptions	pus Nev	ws, 2005	. Notes:	*Figures	for 1997-2004 only.

Half of the companies show a fall in employment in the period covered. The largest employment loss was recorded by W.R. Grace, which eliminated 40,000 jobs between 1991 and 2004, down to 6,500 employees. Through its subsidiaries, the company operates as a specialty chemicals and materials company in two segments. In 2001, the company and 61 of its US-based subsidiaries and affiliates filed voluntary petitions for reorganization under Chapter 11 of the US Bankruptcy Code. In 2005, the company filed an amended plan of reorganization. Although its net sales rose from US\$1,819 million in 2002 to US\$2,259 million in 2004, the company has not succeeded in increasing its profits. Its operating income fell from US\$1,538 million in 2002 to US\$334 million in 2004. The company may initiate another severe labour cost-cutting scheme. Monsanto, which provides agricultural products and integrated solutions for farmers worldwide, lost more than 17,000 employees between 1991 and 2004, falling to 12,600 employees in 2004. The drop in employment is related to a downturn of the agricultural chemicals and increased global competition. During the same period, Dow Chemical lost about 20,000 employees. (Dow Chemical's cost-cutting measures are discussed in Chapter 4.)

In the other half of companies in the list employment has risen. Although the figures are relatively small, industrial gases producers, life science and specialty chemicals firms have gradually increased their employment and have been hiring more people in later years. Coincidently, these sectors had been the centre of recent M&A activities. Air Products and Chemicals added more than 6,600 employees from 1994, almost exceeding 20,000 employees in 2004. Praxair also increased its number of employees from 17,800 in 1994 to 27,000 a decade later. Industrial gases business features prominently in Air Products and Chemicals and Praxair. Air Products and Chemicals conducts an industrial gas and related industrial process equipment business, and produces certain chemicals. The principal industrial gases it sells are oxygen, nitrogen, argon, hydrogen, carbon monoxide, carbon dioxide, synthesis gas and helium. The gases segment also includes the company's global health-care, power generation and flue gas treatment businesses. Praxair's product lines are similar to those of Air Products. The largest industrial gases company in the Americas, Praxair was created in 1992 when Union Carbide, former parent of the company, spun off its worldwide industrial gases business. The purchase from CBI Industries of that company's Liquid Carbonic business in 1996 made Praxair the world's largest supplier of carbon dioxide. The acquisition added significantly to the company's exposure to non-cyclical food and beverage markets. Praxair's industrial gases business accounted for 93 per cent of sales in 2004. Strong world demand for gas pushed up these

companies' sales: Air Products' sales soared from US\$5.4 billion in 2002 to US\$7.4 billion in 2004, while Praxair's sales rose from US\$5.1 billion in 2002 to US\$6.6 billion in 2004.

Booming specialty chemicals in the past few years resulted in rising employment at many specialty chemical firms. Although Albermarle cut its workforce from 3,700 employees in 1994 to 2,500 in 2000, the figure rose to 3,700 in 2004. A cyclical downturn in specialty chemicals bottomed out in the late 1990s, and demand in the sector has been increasing. Other specialty chemicals companies also show rising employment figures. Chemtura increased its employment rate by 4.8 per cent between 1994 and 2004. Its total workforce for 2005 may rise in the short term because in July 2005 it acquired Great Lake Chemical. Upon completion of the transaction, the company changed its name from Cromption to Chemtura and began to integrate Great Lake Chemical into its operations. Lubrizol also increased its employment by 3.2 per cent between 1994 and 2004 as a result of diversification of its business to specialty business and a recent acquisition. Lubrizol is a global fluid technology company that develops, produces and sells highperformance chemicals, systems and services for industry and transportation. It is organized into two operating segments: the Lubricant Additives segment (Lubrizol Additives) and the Specialty Chemical segment (Noveon). The Specialty Chemical segment represents a diverse portfolio of performance chemicals. In June 2004, Lubrizol acquired Noveon International, a global producer and marketer of technically advanced specialty materials and chemicals used in the industrial and consumer markets. Stephan also increased the number of its employees by 0.1 per cent, resulting in 1,400 employees in 2004. Although Eastman Chemical shows a loss of 5.5 per cent of its workforce during that ten-year period, the rest of specialty chemicals firms reported relatively small workforce losses, thanks to an improvement in the specialty chemicals market. Cabot has been losing its employees over time. This is because of its business composition, weighing its business on bulk chemical businesses in which competition is tough and demand is tight. For example, Cabot reported sales of US\$2,125 million in 2005 and US\$1,670 million in 2001. Of its total sales, the chemicals business accounted for 81 per cent (77 per cent in 2003), the supermetals business for 18 per cent (22 per cent in 2003), and the specialty fluids business for only 1 per cent (same as in 2003). 103

#### 3.3. Wage system

Wages are one of most disputed issues between employers and employees in restructuring. A pay dispute at Repsol's acquired petrochemicals complex in Sines, Portugal, led to a strike in February 2005. Industrial action at the plant forced Repsol to bring a cracker turnaround forward. Workers took action on 21 February 2005 when about a quarter of the site's 460 staff walked out. The central issue was pay. Subsequently, about 25 per cent of staff agreed to a pay rise of 2.9 per cent above inflation, but staff in the CGTP union – about half the workforce – rejected the offer. The remaining 25 per cent of staff are non-unionized. <sup>104</sup>

In 2003-04, Eastman Chemical slashed some 600 jobs, or 4 per cent of its global workforce. The measure was a bid to offset anticipated rises in labour and benefit costs. The workforce reductions included 100 job losses resulting from a previously announced restructuring plan within certain businesses in the company's coatings, adhesives, specialty

<sup>&</sup>lt;sup>103</sup> Standard & Poor's Corporate Descriptions plus News, 16 July, 2005.

<sup>&</sup>quot;Strike to continue", in European Chemical News, 28 Feb.-6 Mar. 2005, p. 7.

polymers and inks (Caspi) segment. <sup>105</sup> Furthermore, in April 2003 Eastman Chemical cut employee salaries by 3 per cent and senior management pay by 6 per cent, due to unprecedented rising raw material costs. The company's seven senior managers – including the chairman and chief executive officer – took the 6 per cent pay cut. All employees worldwide were affected. Eastman Chemical had more than 15,800 employees in 30 countries. Sites with fixed contractual arrangements with employees were forced to find other ways to reduce labour costs by the required 3 per cent. The company said the pay reductions were temporary and would be assessed as the economic conditions warranted, but it expected them to remain in place until the end of 2003. The move is part of a wider list of aggressive cost reduction measures designed to save US\$100 million in the first half of 2003. Since January 2003, Eastman Chemical has reduced travel, overtime (except when necessary for safe operation of plants), and the use of limited service employees. Ironically, based on 2002 objectives, Eastman's top executives were awarded bonuses totalling US\$839,179. The company recorded a net income for 2002 of US\$61 million, reversing a loss of US\$175 million in 2001.

By contrast, the German chemical industry has developed a means of meeting both parties' needs. German Mining, Chemicals and Energy Industrial Union (IG BCE) and the German Federation of Chemicals Employers' Associations (BAVC) stated that the bargaining parties in chemicals are a good example in this respect, demonstrating that it is possible to maintain the system of firmly established sectoral collective agreements while at the same time meeting the demands of companies for increased flexibility. They emphasize the various opening clauses they had introduced in their sectoral collective agreements over the past ten years. Some of the points covered in those clauses make it possible for chemical companies to:

- deviate from the sectoral pay agreement by a 10 per cent margin if the sectoral bargaining parties agree that this is required by the particular economic or competitive situation of a company;
- postpone or cancel annual bonus payments;
- pay new employees in the first year of their employment at rates below the standard;
- conclude special collective agreements for service staff within chemicals companies;
- introduce working time flexibility and long-term working time accounts.

IG BCE and BAVC see it as an advantage that the final consent of the sectoral bargaining parties is a prerequisite for any implementation of opening clauses that involve deviations from collective agreed standards, as this guarantees that controls remain in place. <sup>107</sup>

This flexible approach is seen in the Wacker Siltronic case. Responding to global overcapacity and price competition in the 200mm silicon wafer market, Wacker Siltronic transferred production from two German sites to Asia and the US, cutting 800 jobs.

<sup>&</sup>lt;sup>105</sup> "Eastman axes 600 more jobs globally", in European Chemical News, 13-19 Oct. 2003, p. 6.

<sup>&</sup>lt;sup>106</sup> "Eastman slashes pay due to 'unprecedented' costs", in *European Chemical News*, 7-13 Apr. 2003, p. 8.

<sup>&</sup>quot;Chemicals social partners defend collective bargaining autonomy", European Industrial Relations Observatory Online (EIROnline), Dec. 2004.

Production of 200mm wafers ceased at Wasserburg, with the loss of 350 jobs, and 450 posts were cut at Burghausen. The company focused instead on 300mm silicon wafer production by spending €400 million on a new production line close to the Burghausen site. The company maintains its existing 200mm operations in Singapore, Hikari (Japan) and Portland, US, which have clear cost advantages. In November 2003, employees of Wacker Siltronic's Burghausen plant agreed to cuts in salary and bonuses in exchange for job security in restructuring. In October 2003, the company announced plans to move 200mm wafer production from Burghausen to Asia and the US, with the loss of 450 jobs. Under the pact negotiated by the company and the union IG BCE for the 3,000 employees at Burghausen, lay-offs at the site were to be reduced to 260 (140 in 2004 and 120 in 2005). In exchange, annual pay was reduced by 5 per cent from 2004 until 2008, and yearend bonus payments cut by 60 per cent for 2004, 2005 and 2006. The job cuts were achieved through normal staff fluctuation and redeployment at other Wacker Siltronic sites. The company also ramped up its production capacity for 300mm wafers in Germany. 109

In Singapore, wage flexibility is a national agenda. Explaining that globalization has made the economy more vulnerable to external shocks, the government focuses on increasing the variability of wages tied to performance and market conditions. Singapore's National Wage Council had signalled such a possibility in 1999. However, a 2002 survey found that 56 per cent of Singaporean companies did not intend to implement a variable pay component. Many believed that such a move would have too adverse an impact on worker morale. During the 1997-98 Asian economic crises, this led to the reduction in salary costs for 60,000 employees. The private sector has been extremely reluctant to adopt similar measures. However, the government implemented initiatives across the electronics, chemicals, transport and hotel services.

It is said that major chemicals and petrochemicals firms such as ExxonMobil, Mitsui Chemicals, Shell and GlaxoSmithKline have begun using new wage systems. <sup>110</sup> Boehringer Ingelheim Austria reports that although company restructuring does not affect the remuneration system and wage levels, introduction of an incentive-based bonus system is likely. <sup>111</sup>

Petróleos Mexicanos states that rationalization did not cause any changes in the wage system and the amount of workers' pay. <sup>112</sup> However, restructuring frequently means the introduction of a new wage system. BASF has implemented a performance-related variable pay plan for its 29,000 German workers who fall under the industry-wide collective agreement with the trade union, IG BCE. The plan is similar to the one launched in 2000 for 5,000 managerial staff whose pay is not regulated by the contract. As from May 2005, variable pay for all BASF employees has been based partly on previous year's ROCE. Individual performance is an additional component. According to the company, the new system is a step towards gearing performance and does not affect the level of guaranteed monthly wages or the year-end bonus of 95 per cent of monthly salary. According to

<sup>&</sup>lt;sup>108</sup> "Wacker shed 800 as it moves jobs out of Europe", in *European Chemical News*, 20-26 Oct. 2003, p. 8.

<sup>&</sup>lt;sup>109</sup> "Wacker union agrees pay deal to limit job losses", in *European Chemical News*, 24-30 Nov. 2003, p. 8.

<sup>110 &</sup>quot;Singapore: Wage reform challenges 'social contract'", 3 Mar. 2004, Oxford Analytica.

<sup>&</sup>lt;sup>111</sup> Information provided to the ILO by Boehringer Ingelheim Austria.

<sup>&</sup>lt;sup>112</sup> Information provided to the ILO by Petróleos Mexicanos.

BASF and IG BCE, the change was not due to labour cost savings, and BASF continues to pay above union scale. <sup>113</sup> Similarly, in Turkey KIPLAS has recognized an increasing trend in chemical workers' wage system towards performance-related pay, performance evaluation system and more individual-based bonus programmes. In terms of wage levels, KIPLAS does not notice any deviations from normal standards of wages and conditions of work attributable to the corporate structural change in the Turkish chemical industry. <sup>114</sup>

## 3.4. Wage levels

Conyon et al. (2004) have recently examined 190 mergers and acquisitions made by 149 firms, including UK chemical firms, during the 1979-91 period. They found that wages might increase their share of the surplus post-merger. Many argued that organizational change might be motivated by the opportunity that it offers to renege on implicit labour contracts and hence increase shareholder returns. Ownership change may also affect the structure of the product market and influence the wage rate via its impact on profits and bargaining position. Contrary to this claim, the authors found no indication of a deleterious wage effect of merger. They found that wages may increase in a short-term after M&A transactions. They found that, on average, the impact of acquisitions is to increase average wages by 11 per cent in the acquiring firms two years after merger. They found that much of this observed increase is due to the positive impact that related acquisitions have on wages, which are boosted by 14 per cent. They also found that the impact of merger is greatest when the size of the acquirer is small. Conversely, workers in large firms benefit less from acquisition. 115

These findings appear to be in line with statistics. According to the US Department of Labor, weekly earnings of production workers in chemicals industry have increased: US\$721.90 in 2000, US\$735.54 in 2001, US\$759.53 in 2002, and US\$784.56 in 2003. Similarly, unit labour costs, calculated by dividing the index for hourly wages by that for productivity (all indexes are 1997=100), rose by 0.7 per cent between 2003 and 2004, while productivity during the same period increased by 2.9 per cent. During the period between 1997 and 2004, labour cost fell by 4.9 per cent, although this decline is much less than that of overall manufacturing industry, which decreased by 19.0 per cent in 2004. Changes in labour costs in basic chemicals segment, resin, rubber and synthetic fibres segment, and plastic materials segment recorded two-digit decreases, down by 18.6 per cent, 13.3 per cent, and 13.3 per cent, respectively. However, labour-intensive sectors such as pharmaceuticals and paints and coatings sectors, showed enormous increases in labour costs between 1997 and 2004. The agricultural chemicals sector showed largest increases in unit labour costs, up by 32.1 per cent during the same period, followed by 31.4 per cent in paints and coatings sector, 29.7 per cent in pharmaceuticals sector, and 5.6 per cent in soaps and toiletries sector. On observing annual change between 2003 and 2004, pharmaceuticals and medicines along with paints and coatings showed large increases in unit labour costs: 6.7 per cent and 13.9 per cent, respectively. This may indicate that the US chemical firms have reduced other costs in production, such as workers' benefits and health care. A detailed breakdown of labour costs in the US chemical industry between 1994 and 2004 is given in table 11.

<sup>&</sup>lt;sup>113</sup> "BASF staff get new pay plan", in European Chemical News, 2-8 Aug. 2004, p. 7.

<sup>&</sup>lt;sup>114</sup> Information provided to the ILO by KIPLAS.

<sup>&</sup>lt;sup>115</sup> Martin J. Conyon, Sourafel Girma, Steve Thompson and Peter Wright, "Do Wages Rise or Fall Following Merger?", in *Oxford Bulletin of Economics and Statistics*, Vol. 66, No. 5 (2004), pp. 847-862.

Table 11. Evolution of annual labour costs in the US chemical industry, 1994-2004

Productivity												Annual change:	Change:
1997=100	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2003-04	1997-2004
Manufacturing	107.3	104.9	103.1	100.0	103.3	92.1	90.0	88.8	85.2	82.8	81.0	-2.2	-19.0
Chemicals	100.1	102.4	103.3	100.0	101.9	98.9	99.1	98.5	92.2	94.5	95.1	0.7	-4.9
Basic chemicals	96.6	101.8	105.4	100.0	103.3	86.6	88.5	93.8	84.1	82.0	81.4	-0.8	-18.6
Resin, rubber and synthetic fibres	95.9	97.6	103.2	100.0	97.1	96.6	99.7	101.7	90.3	89.7	86.7	-3.4	-13.3
Plastic materials and resins	95.3	95.4	102.3	100.0	91.5	90.0	93.6	97.4	86.3	85.4	83.6	-2.1	-16.4
Agricultural chemicals	98.8	100.2	101.7	100.0	104.3	119.9	120.6	128.7	133.3	128.6	132.1	2.7	32.1
Pharmaceuticals	103.4	108.2	103.4	100.0	102.6	107.1	110.8	108.5	105.2	121.6	129.7	6.7	29.7
Paints and coatings	98.2	97.7	96.3	100.0	101.6	109.4	111.1	107.6	123.9	115.4	131.4	13.9	31.4
Soaps and toiletries	108.0	102.2	101.2	100.0	109.9	122.6	120.1	118.8	106.3	105.4	105.6	0.2	5.6
Note: Unit labour costs are calculated by	dividing i	indexes f	or hourly	wages b	y indexe	s for out	out per w	ork-hour					
Source: United States Federal Reserve B	oard, US	Departn	nent of L	abor, C&	EN estin	nates, cit	ed in Che	emical &	Enginee	ring New	s (C&EN	N), 11 April 2005, p. 1	16.

# 3.5. Balancing workers' needs for flexible working arrangements and company's financial needs

Chemical firms are advocates of flexible labour. In 2004, BASF Chairman Jürgen Hambrecht stressed that the German chemical industry needs 3 per cent annual growth to produce adequate returns. BASF has requested the German government to take appropriate steps to combat the trend to move downstream manufacturing away from Germany. He is arguing for greater labour-market flexibility, lower taxes and further welfare reforms, as well as more investment in knowledge and education. Similarly, in Turkey KIPLAS has pointed out that in most cases, demands for flexible working arrangements come from employers. This is because workers prefer working overtime so as to get higher take-home pay. The collective agreement in the Swiss chemical industry allows companies to arrange employees' weekly working week exceeding a daily maximum of eight hours provided that their annual working time does not exceed 1,982 hours. Similarly, the firms can operate flexibly the limit of weekly working time provided that annual working time is not exceeded. The collective agreement also enables each chemical company to regulate shift working time.

# 3.6. Impact on company-based pension schemes

Undercapitalization spurs chemical companies to restructure. Often, employees' pensions are under attack to enhance the company's capital. In January 2003, Rhodia stated that the company was restructuring its operations from five to four divisions and adopting a strategy to forge closer customer relations and increase cost-effectiveness. The restructuring was designed to increase cross-fertilization of Rhodia's capabilities in chemistry and technology between divisions. The four new divisions were: automotive, electronics and fibres; pharmaceuticals and agrochemicals; industrial care and services; and food and consumer care. These divisions are focused on eight key markets: automotive, fibres, electronics, pharmaceuticals, agrochemicals, industrial, food and consumer (personal care and home care). Businesses in the former services and specialities division have been distributed among the remaining business areas. <sup>119</sup> Rhodia needed to take several measures to cut operating costs, improve profitability and reduce debt.

<sup>&</sup>quot;German industry job cuts inevitable", in European Chemical News, 22-28 Nov. 2004, p. 5.

<sup>&</sup>lt;sup>117</sup> Information provided to the ILO by KIPLAS.

<sup>&</sup>lt;sup>118</sup> Collective Agreement for Basel Pharmaceutical, Chemical and Service Industries, effective 1 Jan. 2002.

<sup>119 &</sup>quot;Rhodia to focus on four divisions", in European Chemical News, 20-26 Jan. 2003, p. 7.

Topping up underperforming company pensions funds is one of the biggest threats to the profitability of chemical companies. To protect retirees' incomes, chemical companies make up the losses suffered by pension funds. For example, Akzo Nobel made €80 million in balance sheet adjustment and €100 million in cash payment for 2002. In 2003, for CSFB the chemical majors with the greatest pension-related risk included Celanese, Croda, Degussa, ICI and Rhodia. In the case of Celanese, CSFB forecast that the pension fund shortfall during 2003 would amount to 114 per cent of the company's market capitalization. The corresponding percentage at Akzo Nobel was 24 per cent, and at Rhodia 74.3 per cent (see table 12).

Table 12. Underfunding relative to market capitalization

	Forecast amount over/under-funded, 2003	Market capitalization, 21 January 2002	Ratio of over/under-funding to market capitalization (%)
Celanese	-1 128.50	987	-114.4
Rhodia	-1 032.90	1 390	-74.3
Degussa	-929.30	5 082	-18.3
Bayer	-4 070.80	14 935	-27.3
ICI	-730.50	2 737	-26.7
Akzo Nobel	-1 980.70	8 420	-23.5
Croda	-63.50	315	-20.2

<sup>\*</sup> Local currency, millions.

Source: Company data, CSFB Research, cited in European Chemical News, 3-9 February 2003, p. 9.

Rhodia's measures for curing its underfunding problems led to labour unrest over pension issues in the course of restructuring. In July 2003, workers at Oldbury, West Midlands, and Widnes, near Liverpool, both in the UK, voted to strike over a decision by the UK unit of Rhodia to close its final salary pensions scheme to new employees, fearing that it might signal the beginning of an erosion of their own pension benefits. The Widnes facility produces specialty phosphates, while Oldbury makes phosphates as well as phosphorus and performance derivatives. Both are former Albright & Wilson sites. In a ballot at a third site, in Bristol, which makes pharmaceutical and agrochemical ingredients, members voted against industrial action. The issue at stake was Rhodia's decision to close its final salary pension scheme to new staff. The company affirmed that it could no longer sustain the cost of maintaining a final salary scheme for new employees and that recruits to the company would be offered a money-purchase pension scheme instead. Protest letters sent to Rhodia chief executive officer (CEO) Jean-Pierre Tirouflet by ICEM and the UK's GMB union urged him to take an active hand in resolving the escalating dispute over pensions in the UK.

<sup>&</sup>lt;sup>120</sup> "Pension erosion causes rancour", in European Chemical News, 7-13 July 2003, p. 7.

<sup>&</sup>quot;Unions relieved by Rhodia's plans", in European Chemical News, 16-22 June 2003, p. 9.

<sup>&</sup>lt;sup>122</sup> "Unions urge chief to intervene", in European Chemical News, 1-7 Sep. 2003, p. 7.

In this chapter we saw that it is not easy to ascertain how many jobs were lost in the chemical industry through restructuring or to assess the impact of restructuring on wage and conditions of work. In particular, relevant data on wages and conditions of work is difficult to obtain because this information is not publicly available. The information that is publicly available, however, reveals that at least 2.25 million jobs may have been lost in the global chemical industry between 1990 and 2002. An analysis of public information shows that restructuring increases workers' wages in the short term. However, such increases tend to be limited to those who continue to be employed at the merged companies, and in the long term the wage level is likely to fall. Wage increases connected with restructuring appear to be a sporadic effect. Social partners in the chemical industry have accepted some degree of flexibility in determining workers' wages at the company level to be competitive and secure their jobs. However, there is evidence that chemical firms undercut employees' conditions of work and/or fringe benefits in order to rationalize restructuring.

# 4. Implications of restructuring for industrial relations

The issues relating to the impact of restructuring on industrial relations deserve our attention because an adverse impact would undermine workers' morale and motivation, and poorly executed restructuring could even do harm to the firms involved. Human Resources Management plays a vital role in restructuring. Cases show that poorly implemented restructuring could be seriously damaging to the firms involved.

# 4.1. Costs of poorly implemented restructuring

It appears that restructuring does not always bear fruit. Celerant Consulting studied companies that achieve high levels of growth and how they obtained such results. The study found that the history of M&A within the chemical industry does not have a great track record, with over half of recent transactions held to have destroyed rather than created value. Celerant suggests companies must choose carefully whether to acquire or ally and be clear about their objectives for doing so, and then implement an action plan to deliver the benefits in a timely way. 123

Nigel Clark, Senior Consultant at CAN International, stresses how poorly managed M&A harm companies in the context of transferring skills in transforming the company. Discussing how chemical companies increase shareholder value, Clark points out that choosing M&A does not necessarily lead chemical companies to attain that goal. Throughout the 1990s, as chemical industry growth slowed down, large multinational chemical companies adjusted strategy and cost structures. This was made doubly challenging as they had become culturally adapted to the industry's history of long-term growth, albeit overlaid with cyclical swings. The most striking change in strategy has been M&A activity since the mid-1990s, driven by a need to create growth in a maturing market, facilitated by lower barriers to international trade and strong stock market valuations.

Clark warns that excessive downsizing of manpower would harm the company's growth. For chemical companies, losing people with expertise and knowledge indicates a weakening of the base for growth. The key to growth lies in tightening control of the permanent headcount. Thus, recruitment and selection in personnel decisions are more important than ever. As a result, the most successful method is to acquire the specialist expertise needed to implement change in a creative and flexible way, avoiding the high fixed costs of maintaining this expertise as part of the permanent management structure.

Lean organizations have serious drawbacks. Chemical companies have difficulty finding the expertise to lead change in such organizations. In the past, the management expertise to drive change has come from two sources. The first has been internal managers, who are part of the permanent headcount and represent a fixed cost. In today's flat organizations this is no longer an option. In addition, concerns were often raised that these managers' long service with the same organization conditioned them against "thinking out of the box". The second source consists in traditional management consultancy practices offering strategy and change through application of a standardized process, primarily by young business graduates who have no wide experience within the chemical industry. Therefore, chemical companies need to break the limited scope for permanent external recruitment opportunities. To meet this aim, the selection process has become more

<sup>&</sup>lt;sup>123</sup> Simon Smith, "Working on growth", in European Chemical News, 24-30 Jan. 2005, pp. 20-22.

rigorous than before so that all new appointed personnel fit perfectly in terms of skills, experience and culture. 124

The case of Petróleos de Venezuela SA (PDVSA) also underscores the importance of considering the skills factor and headcount in restructuring. Venezuela's petrochemical output has suffered from the sacking of 18,000 PDVSA employees. Losing these employees meant a depletion of expertise, and the company has found it impossible to regain its earlier levels of activity. In western Venezuela there was not enough ethane to run the two crackers at El Tablazo, which had a combined ethylene capacity of 600,000 tonnes/year. One was down, while the other was operating at 50 per cent capacity. Ethylene production in Venezuela fell by more than half, from 311,000 tonnes in 2002 to 137,000 tonnes in 2003. As a result, the country has been importing ethylene, mainly from the Far East, and exports of polyethylene had virtually disappeared. Production of polyvinyl chloride, glycols and polypropylene is down, and the products are now directed at the local market. In central Venezuela, aromatics production is struggling to resume because of downtime at the reformer, while in the east, where gas supplies are closer to normal levels, operations have resumed in methanol and methyl tert-butyl ether (MTBE). <sup>125</sup>

## 4.2. Impact of restructuring on worker morale

In a case study cited in Chapter 2, Radnor (2000) assessed the change in work organization and employer-employee relations in a company (UKChem) which has completed a restructuring process in adopting the lean production system.

The change from the functional approach to that of business processes could be considered to be business process re-engineering, cited as a method of restructuring the organization and reducing costs. The restructuring of ChemHQ, the benchmarking and VIP exercise at ChemSite were all ways of cutting employment costs while ensuring a focused output in terms of meeting customer requirements. By continuing particular training and skills development, operating costs were reduced while the utilization, quality and capability of the plant and support services were raised. Very little investment was made in technology and plant equipment in the UK. The company has outsourced IT services, highlighting a continuing aim to support only "value-adding" competencies. Therefore, the processes within the company became very business-focused, with industrial workers being multi-tasked and flexible and the support staff and services having clear lines of responsibility to the businesses. With the restructuring came job losses, mostly by voluntary redundancy; the skills needed to carry out a job widened while the hierarchy lessened. This has led to the disappearance of the traditional "career ladder" and the replacement of grading and "competency maps".

For example, the Manufacturing engineers' grading will be based around skills, acquired knowledge, behaviours and accountabilities. The people throughout the organization feel that change is "a way of life". In 2000 the morale of most employees rose (to about 55 per cent) for the first time since 1993 (46 per cent). However, the biggest rise is recorded by senior management: 70 per cent (from 49 per cent). Also, only 30 per cent feel the company treats them with any respect and a similar proportion (29 per cent) feel that they have a job for life. However, communication has improved, with 45 per cent

<sup>&</sup>lt;sup>124</sup> Nigel Clark, "Quick off the mark", in European Chemical News, 21-27 June 2004, pp. 21-22.

<sup>125 &</sup>quot;Venezuela still hurt by mass redundancies", in European Chemical News, p. 12.

being satisfied with the internal communication and some even stating that "there was too much – I just want to know what they want."

The organization has moved from complex processes with simple jobs to simple processes with complex jobs. As a result, the employees need to widen their skills base, increase their responsibility and, therefore, change their behaviours. They state that they do feel more fulfilled and challenged in their jobs but not necessarily happier. Change is considered as "a way of life" and although the employees throughout the organization recognize that it was needed and appreciate the level of success it has brought, they also realize that they themselves are the resource that has felt the greatest impact. Thus, the level of loyalty and morale within the organization is not that much higher, except for the senior managers, which means that if market conditions change and more jobs become available, staff may well move to a "happier" climate. Many people within UKChem feel that they have not been "rewarded" for the amount of change they have taken on board. In their view, the fact of the company investing in the Far East and not in the UK indicates the low level of appreciation of their achievement. 126

# 4.3. Outsourcing and contract labour

Particularly in recent years, outsourcing and contract labour have become central issues for employer-employee relations in the chemical industry. Unions have noted increasing diversity of types of contracts in recent years. Traditional simple and easy contracting out of jobs on-site and/or outsourcing off-site is moving towards more specialized and sophisticated contracting. In mining, oil and gas and petrochemicals sectors, there have been specialist service providers in functions such as construction, logging in oil wells, exploration drilling, shaft sinking, or laboratory analysis. A principal company buys in service that it does not wish to maintain "in-house". Many ICEM affiliates state that these specialist contractors are not a problem, because they are established companies whose contracts with the principal company last for many years. They often employ skilled staff on a long-term basis, with relatively decent terms and conditions. However, unions found a problem with a new breed of "service suppliers". A wide range of services that were once an integral part of a big firm are now being contracted to service suppliers. For example, at a BASF production site in Brazil, the Human Resources department now consists of just two managers while the clerical work on payroll and benefits is carried out by workers occupying the same posts but employed by a third party, on a similar wage scale but with lower benefits. In addition, almost universally, contractors and their subcontractors get away with providing few benefits such as pensions, medical insurance, death or injury benefits, sick pay, paid leave, or maternity benefits. Chemical unions believe claims that these new contracting companies or "specialist" providers are often bogus. They are set up by former managers of the principal company and take on workers retrenched from the same company. They have no experience in running a company, including human resources management.

Chemical workers' unions request employers to conduct dialogue on setting limits to the use of contract and agency labour, and to negotiate with or consult the unions prior to contracts being tendered. Employers will not sign any contracts with a third party that could affect the employment status of their direct employees, prior to consulting with such employees' union representatives. <sup>127</sup>

<sup>126</sup> Radnor, op. cit.

<sup>&</sup>lt;sup>127</sup> Celia Mather, "Contract/Agency Labour: A Threat to Our Social Standards", ICEM, Oct. 2004.

However, some evidence shows that unions have not established a uniform approach to issues arising from contract work. Some recent actions by chemical workers regarding contract and agency labour issues included the following: in November 2005, about 1,000 Thai chemical workers protested against amendments to the Labour Protection Act of 1998 which created a mass of contract workers that possess no rights and no direct employee-employer relationship with the actual companies for which they work; <sup>128</sup> about 2,500 workers at DSM in the Netherlands marched in November 2005 to protest the company's decision to cut 1,000 core workers at industrial chemical worksites in Geleen and replace them with 500 contractors; <sup>129</sup> in the Republic of Korea, chemical workers took part in a general strike to protest their government's labour law reform granting more flexibility to employers to use temporary workers and contract labour; <sup>130</sup> workers of Kemalex Plastics in Australia went on strike in April 2005 over the rights of contract labour. <sup>131</sup>

This approach is in contrast to the German approach to contract labour. Economic stagnation in Germany has motivated the country's chemical employers' federation, BAVC, and the union IG BCE to agree a framework for allowing wider use of economic, private agency workers. The agreement allows the use of agency workforce through the creation of Personnel Service Agencies (PSAs), without any opposition from the unions. In the past, these agencies have operated in a grey area, with unions questioning their use. PSAs will be less costly as employers do not have to pay the usual social costs and benefits. Although they have to take account of the collective wage agreements that govern the German chemical sector, PSAs have the flexibility to negotiate on a company-by-company basis. This means that they do not have to follow the collective agreements slavishly. PSAs are able to offer short-term, temporary contacts without the usual employment conditions granted to German workers in permanent work. The IG BCE welcomed any schemes to provide jobs for chemical workers, but stressed that this agreement is just the start of negotiations. PSAs were created in 2002, but their use has been restricted because of union resistance.

# 4.4. Implications of new production concepts for the chemical industry

The introduction of a new production system in a workplace has effects similar to those of corporate structural change. Numerous production systems have been introduced in the chemical industry to raise productivity. In Belgium, the Trent Study is known as a method to evaluate the diffusion of the concepts: (1) deconcentration linked to (2) job integration; (3) product-oriented production linked to (4) job enlargement: and the diffusion of (5) a new type of job: the system regulator. Huys et al. (1999) conducted an empirical research of about 200 manufacturing companies in Belgium (77 of which were chemical firms) to investigate these factors by sector.

They studied the implications of new production concepts for the chemical industry, compared against the automobile industry. Contrary to the latter, in the highly automated

<sup>&</sup>lt;sup>128</sup> ICEM InBrief, "Thai Workers Protest to Government on Contract and Agency Labour", 28 Nov. 2005.

<sup>&</sup>lt;sup>129</sup> ICEM News release No. 15/2004, "DSM Dutch Workers Protest Outsourcing", 15 Mar. 2004.

<sup>&</sup>lt;sup>130</sup> ICEM InBrief, "Fate of South Korea's Irregular Workers' Bill Coming Due", 28 Nov. 2005.

<sup>&</sup>lt;sup>131</sup> ICEM InBrief, "Kamalex Plastics Strike in Australia Ends", 11 July 2005.

<sup>&</sup>quot;Unions u-turn on agency staff use", in European Chemical News, 31 Mar.-6 Apr. 2003, p. 9.

processes of the chemical industry system regulators are common. Work at the core of the chemical process has never involved the mere repetitive execution of predetermined tasks. By contrast, many system regulators in the chemical industry are not such a convincing proof of new production concepts as are their counterparts in the automobile industry, since their activities are much less transfunctional. While keeping an eye on the automated welding lines and trying to detect potential trouble spots, the system regulator in the automobile industry comes into action mainly in case of a breakdown. If a breakdown occurs, he is freed from attending the production process and as such is able to be concerned with maintaining the equipment. By contrast, the running of a chemical process requires continuous attention and care from the operator. The complex interdependence between the many parameters necessitates frequent interventions. When maintenance of the equipment is required the process keeps running, as a shutdown is only a final measure. The clear-cut distinction in an automated welding line between production and standstill is not applicable to the chemical industry. Consequently, the chemical operator is not relieved from attending the process when maintenance is required. On the contrary, in such instances his monitoring is of greater importance, while other and specific indirect specialists will take care of maintaining the equipment.

The involvement of production workers in the field of mechanical maintenance is restricted. A similar picture emerges with regard to quality analysis of products, the maintenance and programming of the measurement and control equipment, etc.

This division of labour is reflected in the organizational charts of the chemical plants. The trend towards deconcentration noted in the automotive industry is currently less concern for the chemical industry. Preparation and support for production are located in separate staff departments. It means concentration. As table 13 shows, using the example of Belgium, the integration of maintenance functions into production departments is uncommon in the chemical industry.

Table 13. Integration of maintenance functions within production divisions in Belgium's chemical industry

Extent of integration	% of plants (out of 77)
Part-time support from maintenance department	76
Full-time support from maintenance department	11
Inclusion of maintenance functions within production department	13
Source: Huys et al., op. cit., p. 80.	

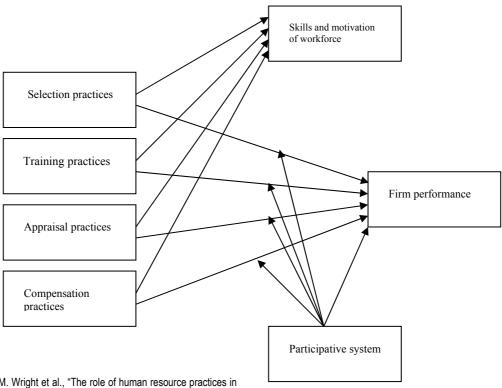
This does not indicate, however, that work in the chemical industry is not demanding. What chemical companies value in operators is their "feeling" for the daily running of the process: a tacit knowledge which is essential for the company and which only they can acquire. Important decisions on the running of the process are taken by supervisors who are present round the clock, thereby further limiting the scope of action for operators. This tight surveillance on decision-making is motivated by the great safety risks related to the operator's job. Rather than aiming at job integration, attention is fully oriented towards eliminating coordination problems within the production divisions. The process integration that accompanies automation increasingly demands an overall view of the process. Moreover, continuous coordination is required between the various demarcated jobs dispersed in a central control room and at the production site. To encourage "collective" thinking, workers are allocated across the various jobs. Multifunctionality is therefore

common. The level of multifunctionality acquired is the most important criterion for promotion. <sup>133</sup>

## 4.5. Human resources development

Wright et al. (1999) examined the impact of human resource practices and participation on the financial performance of the US petrochemical and oil refining industries. For this study, the authors limited the human resource elements on selection, training, compensation, and appraisal. The study found ample evidence that the positive impact of selection, training, appraisal and compensation systems on refinery performance would be observed only when employee participation is high. In short, the study results indicate that appraisal and training are significantly related to workforce skills and that training and compensation are marginally related to workforce motivation. Only training is significantly related to refinery performance, although the relationship is negative. However, selection, compensation and appraisal interacted with participation in determining refinery financial performance such that each of these practices was strongly positively related to financial performance only under highly participative systems. Figure 11 illustrates their findings, indicating that the impact of selection, compensation and appraisal is positively related to refinery performance when participation is high, but strongly negatively related when participation is low.

Figure 11. The role of human resource practices in petrochemical firm performance



Source: Patrick M. Wright et al., "The role of human resource practices in petrochemical refinery performance," The International Journal of Human Resource Management 10: 4 Aug. 1999, p. 564.

<sup>&</sup>lt;sup>133</sup> Rik Huys, Luc Sels, Geert Van Hootegem, Jan Bundervoet and Erik Henderickx, "Toward Less Division of Labor? New Production Concepts in the Automotive, Chemical, Clothing, and Machine Tool Industries", in *Human Relations*, Jan. 1999, pp. 67-93.

Patrick M. Wright, Blaine McCormick, W. Scott Sherman and Gary C. McMahan, "The role of human resource practices in petrochemical refinery performance", in *The International Journal of Human Resource Management* 10: 4 Aug. 1999, pp. 551-571.

A lack of adequate personnel management may result in loss of vitality on the companies' part. In Turkey, KIPLAS stresses the importance of enforcing human resource management in the processes of restructuring such as downsizing, outsourcing, and new forms of employment and flexible mangers of employment contracts. <sup>135</sup> A survey by the German employers' association VAA found that academic and managerial employers in the country's chemical industry are dissatisfied with their companies' lack of attention to personnel development, the size of their bonuses and the leadership role of the top executives. Only 11 per cent of the 1,743 employees responding to a survey of the 20 largest chemical and pharmaceutical companies, with a total of 300,000 employees, described the quality of personnel development at their companies as "excellent to good", while 37 per cent gave it poor marks. Only 26 per cent of respondents gave the profitrelated bonus system top ratings, while 35 per cent said the system was poor. A scant 17 per cent of managerial employees were very satisfied with top management's leadership, 33 per cent said it was bad. VAA said most of the companies achieved a better rating in 2003, compared with the previous survey. However, Bayer, Merck KGaB and Henkel rated worse. Pharma group Boehringer Ingelheim again led the ratings list, followed by another pharmaceuticals producer, Schering. Although the executives rated Clariant's German branch somewhat better than the previous time, the company still landed in eighteenth place, one place ahead of Bayer. Sanyo Pharma, subsidiary of the Japanese group, came last. 136

# 4.6. Minimizing social and personnel costs in restructuring

Once it has been decided that downsizing is inevitable, the company has several tools available to minimize its social impact on workers and on the community as a whole. Certain tools should have a permanent physical presence with people assigned to them, and the financial injections necessary to ensure a smooth rollout should be discussed during the presentation phase. These tools include counselling; skill assessment; training/employability; internal job search; external job search; mobility; creation of SMEs; early/partial retirement; alternative work schedule; and severance packages. The following case illustrates how some of these tools are actually used.

During the year 2000 the tyre market became severely depressed because of a decreasing trend in original equipment (i.e., sales to car and truck manufacturers for new vehicles), replacement market (i.e., sales to the dealers' network), and export. This market trend was expected to continue, not only in the UK but in the world market as well. Michelin therefore faced a real prospect of excess production capacity in its global operations starting in 2002. To adapt industrial capacity to market demand, it decided to close two UK plants in 2001, affecting 1,716 employees. To assist them, Michelin UK created a "Jobshop" whose main functions were to help the employees in their job search and in acquiring new vocational skills, as well as providing advice on various options such as transfers, early retirement, self-employment and management of personal finances. The Jobshop conducted individual interviews with all affected employees. Individual training was provided in effective job search, for instance in writing an appropriate curriculum vitae, filing job application documents, answering job advertisements, and practising job research techniques (telephone calls, interviews, and so on). The Jobshop maintained permanent contact with national employment agencies. Two representatives of the agencies were on the factory site five days a week, directly connected to their database.

<sup>&</sup>lt;sup>135</sup> Information provided to the ILO by KIPLAS.

<sup>&</sup>lt;sup>136</sup> "Workers unhappy, says survey", in European Chemical News, 28 July-3 Aug. 2003, p. 9.

The Jobshop also contacted other companies for possible placements. In addition to this assistance, Michelin UK provides redundancy premiums which were five times the basic national norms, and help in SME creation with special loans at attractive rates and without coverage. The results, measured in April 2003, showed that of the 1,716 affected employees, 66 per cent found alternative jobs, 12 per cent retired, 11 per cent accepted an internal transfer, 6 per cent chose self-employment, 2 per cent took full-time education or training, 0.4 per cent claimed state assistance, and only 2 per cent were still unemployed. <sup>137</sup>

## 4.7. Workers' financial participation

Employee financial participation in companies is a topical issue in employer-employee dialogue. Research commissioned by the European Foundation for the Improvement of Living and Working Conditions (EFILWC) indicates that across the EU some 45 per cent of business units with more than 200 employees have a profit-sharing scheme in place. In addition, some studies show that information on annual company results, a crucial determinant of how employee financial participation benefits employees, is at the centre of European Works Council (EWC) discussions. A survey carried out by the UK Labour Research Department in 1998 found that the annual results were discussed in 85 per cent of EWCs. Similarly, the preliminary results of the recent survey of EWC members carried out by Jeremy Waddington, of UMIST and the European Trade Union Institute, found that the economic and financial position of the company was discussed in 99 per cent of cases. In the chemical sector, DSM, a Dutch-owned specialty chemicals firm took a lead role in the areas of employee financial participation.

DSM's "European-level dialogue", agreed in 1997, involves senior management visiting local works councils at least once a year to inform and consult them about European issues, with a five-member supervisory committee (which meets at least once a year) overseeing the process. This arrangement appears to have been broadly welcomed by employee representatives in the Netherlands, Germany and Austria, though some representatives from southern Europe would reportedly prefer a more standard EWC. In the fine chemicals business group, a form of divisional EWC has been established, with two representatives from each local works council meeting twice a year for two days. The company introduced a share option scheme for its employees in the Netherlands in April 2000 through a collective agreement with the Dutch trade unions. The matter is seen by management as a national rather than a European issue, and it is clear that the Dutch unions also see it as not being a topic for European-level dialogue. Although the unions might wish to see the scheme extended in the future, this would be through union-management negotiations. In any case, in some countries the questions of employee share-ownership is reportedly not seen as a priority among employee representatives. <sup>138</sup>

### 4.8. The role of trade unions

Recent years have seen an upsurge in efforts by trade unions to set up worldwide councils and networks within multinationals, or to organize campaigns that involve the creation of ongoing links between unions in various countries. These are unilateral

<sup>&</sup>lt;sup>137</sup> Nikolai Rogovsky (ed.), "Restructuring for corporate success: A socially sensitive approach", ILO, 2005, pp. 81-82.

<sup>&</sup>lt;sup>138</sup> "EWCs and financial participation", in *European Works Councils Bulletin*, Issue 36, Nov./Dec. 2001, pp. 10-13.

initiatives by trade unions to promote dialogue between employers and employees to resolve disputes arising between the parties concerned. Some examples of such initiatives in the chemical industry are briefly described below:

Bridgestone. In 1996, ICEM launched the first corporate campaign in support of US workers "permanently replaced" by Bridgestone. A network was established, both electronic and in person, which continues to circulate information worldwide among Bridgestone workers and unions that negotiate with the company. In August 2000, the network for "mutual defence and advancement" was formalized at a meeting of 75 union representatives from nine countries.

Continental. A particularly extensive campaign was organized by ICEM around a strike by 1,450 workers at the German-based tyre producer Continental's General Tire plant in Charlotte, North Carolina, US. The workers started their strike in September 1998 over a pay dispute and were subsequently "permanently replaced" by management and thus effectively locked out and dismissed. Workers organized a European solidarity tour in 1999, taking Charlotte workers and representatives of their union to meet union representatives and workers in Belgium, the Czech Republic, France, Germany, Slovakia, Turkey and the UK. A global cyber-campaign was launched by ICEM. In addition, a week of action was held in June 1999, including a solidarity strike by Continental workers in South Africa, a "consumer awareness" campaign in the US, and protests at German consulates and embassies in a number of countries. In the end, an agreement was reached at Charlotte in September 1999.

Goodyear. In 1999, ICEM-affiliated trade unions from 16 countries (Brazil, Canada, Chile, Colombia, France, Germany, Guatemala, Japan, Malaysia, Morocco, Slovenia, South Africa, Turkey, UK, US and Venezuela) organizing in Goodyear formed a global network of unions for their mutual defence and advancement. In 2001, the network launched a worldwide newsletter aimed at helping to coordinate union information and action within Goodyear on all continents. It also launched a campaign against alleged anti-union practices and sackings in the company's Guatemalan operations.

*DuPont*. In March 2006, ICEM-affiliated trade unions from eight countries (Austria, Belgium, Brazil, Denmark, France, Germany, the Netherlands and US) launched a global DuPont trade union network. It aimed to establish efficient co-operation and practical international solidarity between the different trade unions that represent DuPont's workforce in their respective countries. Its main ambitions are the exchange of information and company strategies, useful for collective bargaining, as well as the planning of joint action where necessary. <sup>139</sup>

This chapter demonstrates that there is no best model for successful restructuring in the chemical industry. Successful restructuring means reducing costs while considering how to retain best workers. Experience shows that to implement change successfully and maximize the effects of restructuring, chemical firms need to have a clear vision on human resource management and on the production system. Cases also suggest that chemical firms need to see each worker as an individual, not as a cost element. This is because the workers' motivation and loyalty to their firms are the key to success in business generally. In addition, these cases indicate that chemical firms must implement tailor-made, integrated human resources development in order to increase worker morale.

<sup>139</sup> www.icem.org

#### 5. Social dialogue in times of restructuring

#### 5.1. The role of social dialogue

The ILO has a broad working definition of social dialogue, reflecting the wide range of processes and practices found in different countries. Its working definition includes all types of negotiation, consultation, or simply exchange of information between representatives of governments, employers, and workers, on issues of common interest relating to economic and social policy. 140

An international chemical trade union, ICEM, is exploring to redefine the term "social dialogue" by adding political meanings as an instrument of establishing social justice and stability in Colombia. Its project to inject issue-based social dialogue between the affiliates of Colombia's Global Union Federation and multinational companies led to a first meeting in June 2005. ICEM and its affiliates obtained the commitment of several multinational chemical and energy companies and the Colombian government to engage in social dialogue and make improvements in three major areas; HIV/AIDS, contract labour, and the massive security problems faced by trade unions in Colombia.

- Concerning HIV/AIDS, trade unions insisted on negotiations of anti-discrimination and anti-victimization agreements; promotion of the ILO Code of Practice on HIV/AIDS; introduction of prevention and peer education programmes, as well as voluntary counselling and testing programmes enjoying the workers' trust; and expansion of health-care facilities for victims, their families and the broader community.
- Concerning contract labour, chemical unions proposed dialogue on setting limits on the use of contract and agency labour; consulting the trade union prior to contracts being tendered; negotiating minimum standards for contract and agency workers; and securing freedom of association for such workers and guaranteed access to trade unions.
- On security, ICEM and its Colombian partners agreed to continue highlighting at the international level, threats against and assassinations of Colombian trade unionists by paramilitary forces. 141

It is known that employees perform better when they know what is expected of them and feel they have opportunities to voice their opinions. Research confirms that organizations with communication infrastructures that allow for constant listening and feedback reap the rewards of that approach. Watson Wyatt's 2003/2004 Communication ROI Study makes clear links between robust communication processes and increased profits. The research shows that companies with the most effective employee communication programme provided a 26 per cent total return to shareholders, compared to a -15 return from organizations at the other end of the scale. The study identifies nine communication dimensions that it directly links to shareholder value, one of which is "using employee feedback".

<sup>&</sup>lt;sup>140</sup> Junko Ishikawa, Key Features of National Social Dialogue: A Social Dialogue Resource Book, ILO, 2003, p. 3.

<sup>&</sup>lt;sup>141</sup> "Union/Management Social Dialogue in Colombia on Track", ICEM News release No. 16/2005, 6 July 2005.

Many chemical firms have established formal consultation processes as feedback channels of one kind or another, suggesting this is now considered best practice. The communication function at Eastman Chemical set up an Employee Communication Advisory Committee (ECAC) as part of a quality improvement process. The ECAC is a diverse group of 46 employees who meet once a month for an hour and a half to talk about a variety of corporate topics and to discuss with the communication team how they think these issues should be communicated. The team is representative of all organizational levels and units and plays an important role in helping the communication function to assess its efforts. The company states: "[w]e essentially use it as a pulse check for our future communication plans, and a measure of how our past campaigns have gone. They tell us if there has been a miscommunication or a misunderstanding on something. We also share with them upcoming corporate information and how we plan to communicate it – and they let us know what they think." According to Eastman, the forum's "real-life feedback" is hard to beat if you are trying to keep the quality of communication high. 142

## 5.2. Why is consultation important?

Research suggests that employers do not frequently consult their workers about structural changes taking place in the company. This applies more often to the private sector, including the chemical industry, than to the public sector. In Australia, the Industrial Relations Survey covered 2,004 workplaces with over 20 employees. Although the survey was conducted during 1989 and 1990, the issue is still relevant. Its findings are summarized in table 14. The table indicates the wide variety of participation practices, with public sector workplaces significantly more active in terms of formal consultation. Indeed, with the exception of committees on occupational safety and health, fewer than 20 per cent of private sector of private sector workplaces had joint consultative or task force committees, quality circles or employee representation at board level. There was greater interest in less formal channels. Although frequent informal meetings may well play a valuable part in the exchange of information and consultation, unions generally argue that they are no substitute for formal meetings.

The survey also found that Australian workplaces had undergone many changes. The most prominent recent developments have included the restructuring of work practices, reorganization of management structures and introduction of new technologies. Yet, even in unionized workplaces, consultation between managers and union delegates appeared patchy and sporadic. The research concluded that in nearly three-quarters of workplaces (73 per cent) of unions were not consulted or even informed about organizational changes set to affect employees. It also stated that consultation was more evident and more effective in larger firms and in public rather than private sector workplaces. It also noted that on nearly every issue, the majority of workplaces did not regularly provide information to employees. The survey has done much to heighten concern at the fact that information-sharing and consultation – prerequisites for employee participation – remain underdeveloped in many workplaces. <sup>143</sup>

David Ferrabee, "Developing an employee consultation process", in *Strategic Communication Management*, Dec. 2004/Jan. 2005; 9, 1; ABI/INFORM Global, p. 31.

Russell D. Lansbury and Edward M. Davis, "Employee participation: Some Australian cases", in *International Labour Review*, 1992, Vol. 131, No. 2, pp. 235-236.

Table 14. Methods of communication and consultation by sector, Australia

Method	% of w	% of employees		
metriou	Private sector	Public sector	All	70 Of employees
Formal committees				
Occupational safety and health	35	55	41	65
Joint consultative	9	28	14	30
Task force (ad hoc)	18	43	25	41
Quality circles	13	12	13	20
Employee representatives on board	4	15	7	11
Regular, less formal meetings				
With senior management	65	78	69	72
With supervisors/line management	58	72	62	71
Social functions	46	59	50	54

Note: Data drawn from 2,004 workplaces, each with at least 20 employees.

Source: R. Callus et al., Industrial relations at work: The Australian Workplace Industrial Relations Survey (Canberra, Australian Government Publishing Service, 19991), p. 125, cited in Lansbury and Davis, op. cit., p. 236.

Prior consultation is equally important to secure employment for a group of vulnerable workers as regular employees. Unions argue that through collective agreements they could establish rights to jointly decide with management about whether to subcontract and to whom. The unions' right to be consulted and involved in decision-making can be secured when there is prior consultation, rather than just trying to protect the workers after the decisions over contracting have been made. 144

## 5.3. M&A and dialogue at Dow Chemical

Combined sources of IDD Information Services database and the Mergerstat M&A Database reveal that between 1992 and July 2005, Dow Chemical completed at least 105 major corporate transactions, or 61 acquisitions and 44 divestitures (see Appendix 3).

As shown in table 15, M&A activity increased Dow Chemical's asset value as well as total workforce numbers. However, the company shed over 8,500 employees from the 2001 peak in order to create value. The following paragraphs outline how the company created value through M&A and divestiture during that period.

<sup>&</sup>lt;sup>144</sup> Celia Mather, "Contract/Agency Labour: A Threat to Our Social Standards", ICEM, Oct. 2004, pp. 25-26.

Table 15. Dow Chemical: sales, income, employment, divestitures and acquisitions, 1997-2004 (in US\$ million)

	1997	1998	1999	2000	2001	2002	2003	2004
Net sales	20 018	18 441	18 929	29 534	27 805	27 609	32 632	40 161
Net income	1 802	1 304	1 326	1 675	-385	-338	1 730	2 797
No. of divestitures	1	6	3	3	6	2	8	8
No. of acquisitions	5	5	4	11	13	3	4	5
Employment	42 900	39 000	39 200	41 900	52 700	50 000	46 400	43 200

Sources: Company Financial Reports, respective years; and Mergerstat M&A Database, 2005, FactSet Mergerstat, LLC; and Corpfin Worldwide, Corpfin Ltd., 2005; employment figures are quoted from Chemical & Engineering News (C&EN), 24 June 2002; 5 July 2004; and Standard & Poor's Corporate Descriptions plus News, 2005.

Dow's recent acquisitions peaked in 2000 and 2001, when Michael D. Parker was the company's president and CEO. It acquired 11 chemical companies in 2000 and 13 in 2001. During Parker's presidency, the largest acquisition was the 2001 merger with Union Carbide for US\$7.4 billion. Dow has been attempting to capture synergies by integrating Union Carbide's businesses. 145

Managing a diverse portfolio, Dow Chemical uses a flat organizational structure, which allows best practices to be quickly disseminated around the world with clarity and transparency. It tried to apply the same clarity of purpose to the acquisition of Union Carbide. Dow said that the company took great strides to communicate changes to former Union Carbide employees. They were all were connected to Dow's intranet on the first day of the new company, and most received a visit from Parker, who travelled to every significant US Carbide site within three weeks. Parker said: "Communication was a major point of emphasis." <sup>146</sup>

Under Parker's leadership, Dow chose to create value growth exceeding the industry average by expanding its established businesses, generating value from its mergers and acquisitions, and creating totally new business. It tried to concentrate its business in downstream activities, in particular plastics, agricultural chemicals and specialty chemicals.

Aggressive acquisitions and divestitures in 2000 and 2001 resulted in deficits of US\$385 million in 2001 and US\$338 million in 2002, which was one of the worst years for the company. CEO Michael Parker was removed, and chairperson William S. Stavropoulos returned to the CEO spot with a recipe of restructuring, tight cost controls, and staff reduction. By the end of 2003, Dow had eliminated 3,500 positions (about 7 per cent of its total), reduced annualized costs by US\$600 million, and slashed capital expenditures by US\$500 million. A total of 14 plants were closed, and businesses with sales of US\$225 million divested. The cost-cutting drives did not end there. In 2004, Dow was on target to cut its workforce by a further 3,000, reduce annualized cost by another US\$250 million, and nine more plants were closed. However, the big driver of Dow's profit rebound has been the jump in volumes and pricing. Volumes were 7 per cent higher in the third quarter than the year-ago period, and prices were up by 19 per cent overall, more than enough to offset an increase in feedstock and energy costs compared to the prior-year quarter.

<sup>&</sup>lt;sup>145</sup> The Dow Chemical Company 2001 Annual Report: Stockholders' Letter.

<sup>&</sup>lt;sup>146</sup> "Dow Chemical", in *Chemical & Engineering News (C&EN)*, 18 June 2001, Vol. 79, No. 25, pp. 21-25.

Over the past few years, Dow's productivity has improved by 8 per cent a year. This was achieved by strictly reducing costs, including labour costs. Dow attempts to maintain discipline in this regard and not over-hire employees: it looks at employment one job at a time, and every hire must be approved at the operating board level. Jobs may be added for fast-growing regions, like China, but the overall focus is on headcount reduction. To reduce costs in petrochemicals, for example, Dow is lowering its feedstock costs by pushing production close to the Middle East to take advantage of lower cost of feedstock in the region, like joint ventures in Oman and Kuwait. <sup>147</sup> In May 2004, Dow Chemical announced its plan to cut a further 3,000 jobs for the year, about 6.5 per cent of its worldwide workforce. It reported a six-fold earnings increase. The cuts are expected to provide annualized savings of US\$350 million. The cuts are in addition to the 3,500 jobs eliminated in 2003. Dow said around 350 jobs were eliminated in the first quarter in 2004, and it expected restructuring-related costs to total US\$300 million in 2004. Its target for capital spending in 2004 was around US\$1.3 billion, substantially below depreciation and amortization of US\$1.9 billion. <sup>148</sup>

Throughout these restructuring processes, it is unclear how Dow Chemical has managed to have consultation with the affected workers. Where there is no adequate representation of workers' interests, social dialogue does not exist. This appears to be the case at Dow. Contrary to Parker's statement, it seems that many workers were not consulted in respect of restructuring. Most of Dow's sites in the US are non-union. AFL-CIO questioned Dow's union-busting policies. According to the AFL-CIO Metal Trades Department's study: "Dow's Union Workers - the Forgotten Stakeholders," in early 2003 Dow flatly rejected an offer by two of the Freeport unions - Operating Engineers Local 564 and Pipefitters Local 347 – for a once-year contract extension with no wage increase for the following year. Dow insisted on pressing ahead with an expensive and draconian plan to undermine the unions by eliminating provisions of the contract for hiring craft workers, and offering early retirement and severance to senior craft workers at the unionized sites. The union was concerned that the move could result in a mass exodus of union workers to be replaced by non-union "salaried personnel". The report documented Dow's use of a "salaried operations" plan to destroy union representation, as well as harsh disciplinary tactics against union activists, tight monitoring of employee use of the company's internal email system, and a myriad of "bait and switch" techniques to undermine union credibility with members. 149

By contrast, many Dow workers in Canada are unionized. In July 2002, unions representing more than 5,000 US and Canadian workers employed at Dow Chemical and Dow Corning formed a North American inter-union network for their "mutual defence and advancement". Leaders of international chemical workers unions raised concerns that Dow was systematically attempting to undermine trade union organization in its US operations. <sup>150</sup>

On the other side of the world, Dow Chemical has been increasing employment. In early 2005, it decided to set up an R&D and global IT centre in China, where it has ten manufacturing sites. The centre will eventually include other services and support

<sup>&</sup>quot;Dow – Headed for an Earnings Peak", in *Chemical Week*, 17 Nov. 2004, pp. 17-21.

<sup>&</sup>quot;Dow to Cut a Further 3,000 jobs This Year," in *Chemical Week*, 5 May 2004, p. 4

<sup>&</sup>lt;sup>149</sup> "AFL-CIO Metal Trades Department Releases White Paper on Dow Chemical Union Busting", AFL-CIO Metal Trades Departmental Release, 28 Apr. 2003.

<sup>&</sup>lt;sup>150</sup> "Dow Chemical, Dow Corning: US and Canadian Unions Network", ICEM Update, No. 34/2002, 17 July 2002.

facilities. Dow expected to set up the IT components of the centre by the end of 2005 and the entire centre to be operational by 2008. It intends the centre to grow through market driven scientific and technological innovation, as well as by enhancing its current product platforms and creating new orders. Dow indicates that the centre will meet broad business needs across the Asia and Pacific region. <sup>151</sup>

A table setting out Dow Chemical's significant divestitures and acquisitions during the 1992-2005 period is provided as Appendix 3.

## 5.4. M&A and dialogue at BASF

In terms of dialogue with its employees in restructuring, BASF is the opposite of Dow Chemical. As part of its growth strategy, BASF takes advantage of industry restructuring and consolidation, acquiring new businesses or exiting those that it considers cannot add value in the medium and long term. BASF considers its business in five to ten year terms. The company optimizes its entire portfolio with a view to reinforcing its strengths and remedying its weaknesses. Jürgen Hambrecht, who was appointed chairperson and CEO in 2003, revealed BASF's new restructuring plan. It aims to improve BASF's position in an environment characterized by increasing oil prices, the rise of China as a consumer of raw materials and exporter of manufactured goods, and the decline of traditional manufacturing in Western Europe and North America. The plan, dubbed "Vision 2015," focuses the company on four principal guidelines: earning a premium on the cost of capital, helping its customers to be more successful, forming the best team in industry, and ensuring sustainable development. BASF has a competitive advantage in chemicals based on its "Verbund" (group) total integration strategy; a strong innovation pipeline; and its improving cost base via reconstructing. The restructuring aims to reduce annualized costs by at least €730 million (US\$956 million) between 2003 and 2006. BASF's portfolio remains focused on three main areas: agricultural products and nutrition; chemicals, plastics, and performance products; and oil and gas. BASF has made a material and significant improvement in the focus on enhancing economic value of the group. BASF puts its priorities first on portfolio optimization; the second is dividend payment; and the third is share buyback. BASF spent €724 million on its own share in 2004 as par of a €1 billion buyback programme, about 2.9 per cent of its total share capital.

In September 2003 it was announced that as part of an action plan to improve profitability and focus more closely on customer demand, BASF Coatings planned to restructure its industrial coatings business, effective 1 January 2004. The plan cut about 70 jobs at Coatings headquarters at Münster, Germany. The workers concerned were offered transfers to other BASF plants. (In July 2003, BASF announced plans to streamline its Italian coatings activities to improve efficiency.) The aim of the restructuring was to focus on products and markets where BASF has a strong position and can provide additional value through combining its competences. <sup>152</sup>

BASF's restructuring plan could not be implemented without workers' cooperation. BASF's employees requested that the company hold consultations. For example, BASF's Works Council pointed out that workers have contributed to improve performance, but jobs are still being lost throughout the company. It called on management to communicate to employees its long-term perspective for the main site at Ludwigshafen. According to the

<sup>&</sup>lt;sup>151</sup> "Dow unveils multi-service centre plan", in *European Chemical News*, 31 Jan.-6 Feb. 2005, p. 25.

<sup>&</sup>lt;sup>152</sup> "BASF to cut jobs in restructuring", in European Chemical News, 15-21 Sep. 2003, p. 7.

Works Council, BASF has shed 20,000 jobs since 1989. <sup>153</sup> In November 2004, management and employee representatives of BASF agreed to around 3,300 job cuts by the end of 2007 – 10 per cent of the total employed – at Lundwingshafen, Germany, the world's largest integrated chemical production complex. In exchange for the works council's cooperation, BASF will invest €6 billion in facilities at Ludwigshafen through to 2009. The €1.2 billion/year will be spent mostly on maintenance and improvement, and no longer warrant construction of major new plants. A significance of this negotiation is that management has, for the first time, set an employment target, of 32,000 by end 2007. However, mandatory redundancies have been ruled out before 2010 and no further job reduction schemes are planned before the end of the decade. The site, which employed 58,000 people in 1990, now employs around 35,300. The agreement will be reviewed annually and depends on there being no major negative economic or political events during its term. Through its internal job market, BASF will try to place 700-800 employees set to lose their positions. Severance schemes for about half the remaining staff have been agreed, leaving between 1,200 and 1,300 positions open to voluntary redundancies. <sup>154</sup>

For a list of BASF's significant divestitures and acquisitions from 1988 to 2005, see Appendix 4.

#### 5.5. Unions must be consulted

The case of BP Chemicals highlights the importance of consulting the right party in company closings. BP Chemicals closed two of its acids and acetone plants at Saltend in the UK, resulting in BP's complete withdrawal from the acetone market. BP Chemicals produced a combined 380,000 tonnes/year of acetic acid, formic acid, propionic acid and acetone. Production at the DF3 line was closed in 2005 and the DF2 unit is set to close in 2006-07, leading to the loss of 190 jobs in all. The units are closing because they are no longer competitive. The plants used a previous generation process technology that cannot compete against latest generation methanol carbonylation acetic acid production technology. 155 There is no union recognition at the Saltend plant. BP had been carrying out a review of processes at the plant in consultation with the workforce using the consultation form, which has been in place for ten years. The site employs 1,000 people, 800 of them direct BP employees. The company expects the job losses to be through voluntary severance, and departing employees will get the full BP package. However, the Transport and General Workers' Union contended that there had been no consultation with the workforce over the need for job cuts, unlike the case at BP's plant at Grangemouth, Scotland. 156

## 5.6. Who is consulted and how?

How often are chemical workers consulted and who is involved? KIPLAS states that in Turkey, in order to discuss restructuring, top managers or executive boards of chemical companies call workers' unions or their representatives at work at an appropriate time. It is

<sup>&</sup>quot;Works council calls on BASF to share plans with its employees", in *European Chemical News*, 4-10 Oct. 2004, p. 6

<sup>&</sup>lt;sup>154</sup> "BASF agrees job-cuts deal with works council", in *European Chemical News*, 29 Nov.-5 Dec. 2004, p. 8.

<sup>155 &</sup>quot;BP: beating a hasty retreat from acetone", in European Chemical News, 6-19 Dec. 2004, p. 12.

<sup>&</sup>lt;sup>156</sup> "Union joins BP redundancy debate", in European Chemical News, 6-19 Dec. 2004, p. 6.

the practice for employers to attempt to have dialogue in case the restructuring calls for collective redundancies. Consultation is usually organized on a voluntary basis, but is usually called whenever a national economic crisis or any sectoral problems arise. In the Turkish chemical industry, all levels of employers and employees concerned are involved in consultation. KIPLAS states that Turkish chemical firms provide their workers with information on the companies' competitiveness, general costs, benchmarking with other competitors, their market positions, the cost of workforce, government trade policy and other factors affecting chemical businesses. The employees are given information on the companies' recent and future development. <sup>157</sup>

Boehringer Ingelheim Austria states that consultation takes place before the corporation's Strategic Plan has been made public, and that the company provides its employees with a full range of information. Concerning the frequency of meetings, it reports that sessions concerning the company's structural change, employers and employees are held once a week throughout the structuring process. The company holds consultations with its employees on a variety of issues because it believes that if they are well informed, the employees and their representing organizations will show a higher motivation for change. The company states that it provides its employees with all kinds of information concerning restructuring, and that it makes its confidential information available to members of the company's Works Council. <sup>158</sup>

The following examples illustrate how chemical firms consult with their employees. The first case is where workers have no organization to represent them. Since 1999, BP Exploration has been undergoing restructuring. BP has formed employer-employee dialogue mechanisms at the central and business unit levels: Employee Communications and Consultation Forums (ECCFs) at the former, and a division-wide UK ECCF at the latter level. These organs have different tasks in promoting dialogue with a wide range of the company's employees.

After the merger between BP and Amoco in 1998, communication and consultation processes used across both companies were brought together to build on best practices for managing change in the future. What happened at BP Exploration has implications for the company's other business segments, including the chemicals business. BP has established the ECCFs to provide a regular opportunity for formal communication and consultation on issues of significance, and to supplement normal line-management methods of communication and enhance the two-way flow of information on matters that are of interest or concern to BP Amoco staff.

ECCFs and a division-wide UK ECCF are mutually exclusive. Initially, ECCFs covered some 13 different business units (BUs), as well as BP Exploration's international development staff. In some cases ECCFs were developed from existing communications and consultation arrangements, and some were set up from scratch. A division-wide UK ECCF consisted of 30 employee representatives drawn from the BU-level ECCFs. It also linked with the existing BP Upstream European Communications Forum, nominating the six UK employee representatives on the Forum. Where appropriate, issues were to be relayed between the BU-, UK- and European-level forums.

The BU and UK ECCFs were intended to deal with different topics, although there is scope for BU ECCFs to refer matters upwards to the UK-level forum, and major issues such as the implications of restructuring are dealt with at both levels.

At the UK level, the main issues include:

<sup>157</sup> Information provided to the ILO by KIPLAS.

<sup>&</sup>lt;sup>158</sup> Information provided to the ILO by Boehringer Ingelheim Austria.

- restructuring and redundancies;
- reward issues, e.g. individual performance bonus, sabbaticals, long service awards, salary progression, and the harmonization of the terms and conditions;
- employment relations policies and procedures, including workforce diversity, parental leave, flexible working, revisions to the disciplinary procedure and changes to the consultation structures in the light of restructuring; and
- feedback/updates from the European Forum and the Pensions Council.

At BU level, ECCFs have dealt with a wide range of issues. A snapshot of the topics considered within the former Mid North Sea (MNS) ECCF in 2002 illustrates the sort of issues reaching their agendas. The topics included:

- teamshare bonus arrangements within MNS;
- safety issues;
- restructuring/reorganization within MNS;
- the repatriation of BP employees;
- flexible working;
- plans for new office accommodation;
- compressed working week proposals;
- responsibility payments for extra duties; and
- release arrangements for employee representatives to attend MNS, UK and European consultation forums. <sup>159</sup>

Establishing European Works Councils (EWCs) is a means of making chemical companies initiate dialogue over redundancies. Sabic EuroPetrochemicals followed the EC European Council Directive to negotiate with its workers through the works council at Gelsenkirchen, Germany, about an efficiency and productivity enhancement scheme for the site, expected to result in the loss of 200 jobs. The company plans to eliminate 150 of the 540 jobs across the entire workforce at the plant by 2007. Another 50 jobs may disappear when a new plant is completed in 2008. Affected employees will be offered early retirement or transfers to the Netherlands or Saudi Arabia. Management informed the workforce of the cuts and a €30 million site remediation projection in February 2005. According to them, this is a plan to make the company number one in Europe, and the German operation must be working to full capacity and achieve a competitive position. <sup>160</sup>

A collective agreement in the Swiss chemical industry gives workers the right to be informed of any changes in personnel status. It obligates companies to inform workers of the development of the business once a year. The agreement goes further in protecting workers' rights by obligating a company to inform its employees as soon as possible when it knows that staff reductions due to lack of work, product misalignments, rationalization measures, or plant closing will occur. Article 21 of the agreement provides that companies should inform employees of the extent and duration of employment reduction. <sup>161</sup>

<sup>&</sup>lt;sup>159</sup> IPA Case Study, Nov. 5, Series 4, Mar. 2004, Involvement & Participation Association (IPA).

<sup>&</sup>lt;sup>160</sup> "Sabic starts talks on redundancies", in European Chemical News, 21-27 Feb. 2005, p. 6.

<sup>&</sup>lt;sup>161</sup> Collective Agreement for Basel Pharmaceutical, Chemical and Service Industries, effective 1 Jan. 2002.

Petróleos Mexicanos states that the company underwent a modernization programme in its energy and power departments during 1990-94. It initiated negotiations with trade unions in accordance with a provision of the collective agreement. The parties negotiated general and specific conditions of affected workers regarding the issues stated by collective agreement. Meetings took place once a week. The company disclosed technical, industrial and commercial information about itself and about rationalization, but confidential information was not included. <sup>162</sup>

What kind of discussions does social dialogue involve? What are the benefits of such information and consultation where workers are concerned? These questions are answered in a trade union survey of EWC representatives in five EU countries. The survey covered 472 responses, drawn from 322 companies.

Table 16 shows that the agenda of dialogue spans a considerable range of issues, and that management and employees follow rather similar agendas. Management is more likely to take the initiative on issues concerned with corporate policy and planning, such as economic and financial situation of the company, mergers, takeovers and acquisitions and corporate strategy and investment. Employees are also likely to raise pressing issues, such as closure or cutbacks, health and safety, trade union rights, and mergers, takeovers or acquisitions.

Table 16. What issues have been raised at your EWC and who took the initiative?

Issue raised	Solely by management (%)	Solely by employee representatives (%)	By both (%)	Not raised (%)
Economic and financial situation of the company	57.0	26.9	14.7	1.4
Corporate strategy and investment	49.5	31.6	14.7	4.2
Changes to working methods	25.4	29.5	4.1	41.0
Closures or cutbacks	34.5	40.2	10.8	14.5
Mergers, takeovers or acquisitions	46.5	30.3	11.2	12.0
New technology policy	40.1	22.0	5.0	32.9
Reorganization of production lines	30.1	21.1	4.1	44.7
Relocation of production	33.8	33.8	9.3	23.1
Employment forecasts	25.4	43.0	7.5	24.1
Vocational training	8.5	32.4	3.7	55.4
Equal opportunities	7.9	27.8	3.6	60.7
Health and safety	18.7	42.4	8.7	30.2
Environmental protection	26.1	32.6	5.7	35.6
Trade union rights	1.3	35.4	1.1	62.2
Research and development policy	37.2	19.4	4.6	38.8
Working time	8.8	35.5	2.7	53.0
Parental leave	1.5	15.6	0.4	82.5

Note: All percentages are expressed as a proportion of 452, the number of respondents to this question.

Source: European Works Council Bulletin, Issue 33, May-June 2001, p. 13.

Table 17, cited from the same study, examines the same group of agenda items by reference to the quality of information and consultation in bipartite dialogue.

<sup>&</sup>lt;sup>162</sup> Information provided to the ILO by Petróleos Mexicanos.

Table 17. Assessment of the quality of information and consultation

Issue	Useless information (%)	Useful information, but no consultation (%)	Useful information and consultation (%)
Economic and financial situation of the company	3.4	28.8	67.7
Corporate strategy and investment	5.8	31.6	62.7
Changes to working methods	15.0	36.7	48.3
Closures or cutbacks	15.0	25.8	59.2
Mergers, takeovers or acquisitions	10.1	36.3	53.6
New technology policy	11.6	38.6	49.8
Reorganization of production lines	13.4	38.5	48.1
Relocation of production	13.3	32.4	54.3
Employment forecasts	17.8	26.5	55.7
Vocational training	24.3	24.3	51.3
Equal opportunities	27.6	35.4	37.0
Health and safety	9.9	26.2	63.9
Environmental protection	12.1	34.1	53.8
Trade union rights	18.3	24.6	57.1
Research and development policy	11.7	48.8	39.4
Working time	17.8	19.6	62.6
Parental leave	22.2	29.6	48.1

Note: Respondents who stated that the issue had not been raised on their EWC are excluded from the data presented in this table; hence the variation in the number of responses per issue.

Source: European Works Councils Bulletin, Issue 33, May/June 2001, p. 14.

# 5.7. Collective bargaining in times of restructuring

Exchange of information is the most basic process of social dialogue. It implies no real discussion or action on the issues concerned but is an essential starting point towards more substantive social dialogue. Consultation is a means by which the social partners not only share information but also engage in more in-depth dialogue about the issues raised. Because consultation itself does not carry with it any decision-making power, collective bargaining becomes important for initiating dialogue between the parties concerned in case of contingencies like corporate restructuring, takeovers and M&A plans. Collective agreements are ultimate promises between employers and workers and as such should be fully respected. In Germany, at a joint press conference given in 2004, IG BCE and BAVC defended the country's current system of sectoral collective bargaining and spoke out against proposals from conservative and liberal opposition parties to decentralize the bargaining system. They defended the principle of collective bargaining autonomy and stressed that the bargaining parties in the chemical industry had proved their ability to adapt collective agreements to a changing environment and to meet company demands for flexibility. <sup>163</sup>

<sup>&</sup>lt;sup>163</sup> "Chemicals social partners defend collective bargaining autonomy", European Industrial Relations Observatory Online (EIROnline), Dec. 2004.

Collective agreements in the chemical industry incorporate a provision stating that in case of a contingency problem affecting the workers and company financial matters, the company is to inform trade unions of such plans and implications for employees' conditions of work. A regional collective agreement in the Swiss chemical industry signed in January 2002 incorporates the unions' right to be given information. Article 26 of the collective agreement gives trade unions the right to organize workers' meetings to discuss emergency matters among trade union members without the employers' intervention. <sup>164</sup> Information provided by the Japanese Business Federation (JBF) states that all nine Japanese chemical firms which had responded to the ILO questionnaire affirmed that negotiations with trade unions with respect to corporate structure change were initiated on the basis of collective agreements. <sup>165</sup>

# 5.8. Negotiations between employers and workers in managing change

In October 2003, the European-level social partner organizations issued a joint text entitled "Orientations for reference in managing change and its social consequences". The move was the response to the European Commission which had launched consultations in January 2002 with these organizations — including the European Trade Union Confederation (ETUC), the Union of Industrial and Employers' Confederation of Europe (UNICE), European Association of Craft, Small and Medium-Sized Enterprises (UNEAPME) and the European Centre of Enterprises with Public Participation and of Enterprises of General Economic Interest (CEEP) — about the scope for establishing EUlevel principles to underpin "socially intelligent" corporate restructuring. The document aimed to promote the development and dissemination of good practice. UNICE responded that there was no need for any further regulation of this issue at Community level, but that it was willing to enter into "exchanges of experience". Social partners considered case studies based on the experience of restructuring in ten companies, including Norsk Hydro.

Their joint text identifies a range of factors that can contribute to preventing or limiting the negative social impact of restructuring (see box 2). It stresses three points of most significance for dialogue in restructuring: first, employers should exercise continuous, quality communication with workers and/or their representatives; second, information should be disseminated speedily to workers; finally, companies can find it useful to establish monitoring mechanisms to evaluate the effects of the restructuring process and to check the medium- and long-term efficiency of the measures introduced. <sup>166</sup>

<sup>&</sup>lt;sup>164</sup> Collective Agreement for Basel Pharmaceutical, Chemical and Service Industries, effective 1 Jan. 2002.

<sup>&</sup>lt;sup>165</sup> Information provided to the ILO by JBF, 19 Oct. 2004.

<sup>&</sup>lt;sup>166</sup> "EU social partners issue joint text on restructuring", in *European Works Councils Bulletin*, Issue 49, Jan./Feb. 2004, pp. 13-15.

#### Box 2

#### Excerpts from the EU social partners' joint text on restructuring

#### 2. Explaining and giving the reasons for change

It is essential to explain and give the reasons for change in good time to workers and/or their representatives in the company concerned by setting out the company's overall strategy.

An open discussion on the intentions of the management, in some cases based on documents explaining the reasons for the decisions and their possible consequences, allows workers and/or their representatives to make their views known.

An understanding of this strategy is essential to create a positive climate for discussion and a climate of confidence. Involvement of managers is also a factor for success.

The obligations arising from the legislative and contractual framework on worker information and consultation as well as confidentially must be met.

Good information and consultation of the workers and/or their representatives throughout the process of change may involve a different relevant level depending on the time and subject under consultation. Existing European bodies are the appropriate level when changes concern the strategy of a group and affect sites in several EU countries.

Beyond these obligations, several tools are used:

- Some companies produce a specific annual report on their developments.
- Others use documentation prepared for shareholders.
- Yet others have drawn on suggestions from workers as to how to improve the organization of work and production.
- Over and beyond formal procedures, all the case studies underlined the importance of continuous quality communication with workers and/or their representatives. (...)

#### 6. Managing restructuring

The social consequences are managed locally. In case of "social plans", the negotiation takes account of factors such as the company's constraints, the tax regime, national legislation, collective agreements and the needs and choices of workers.

All the case studies stressed a concern to explore all possible alternatives to dismissals such as, for example:

- reassignment;
- training;
- reconversion;
- support for business creation;
- an agreement to diversity forms of work and employment and/or suspend or adapt some benefits on a temporary basis;
- personalized worker support;
- natural departure, notably through retirement or, as a last resort, early retirement.

Management of the social consequences of a restructuring operation is a complex process. Several levels of information, consultation or negotiation and several types of workers' representation may co-exist in the companies and countries concerned.

For good management of restructuring, time is an important factor, for management and workers alike. The difficulty is organizing quality information and consultation without creating undue delays and uncertainties. A positive attitude to change together with the existence of a climate of confidence between management and workers and/or their representatives is a key factor. Beyond formal procedures, informal relations play an important complementary role in the search for solutions which meet the needs of the enterprise and workers.

Given that ongoing change is a characteristic of the lives of companies and workers, some of the case studies revealed that the policies implemented during a restructuring operation were based on lessons learnt from an earlier experience. In this context, it has proved useful to put in place monitoring mechanisms to evaluate the effects and check the efficiency of the solutions identified in the medium and long term.

Source: European Works Councils Bulletin, Issue 50, March/April 2004, pp. 16-17.

## 5.9. The role of trade unions in restructuring

A case study carried out at Saskatoon Chemicals in Canada (see box 3) illustrates the role of trade unions in times of corporate restructuring. The study examined how employer-employee negotiations on implementation of high-performance work systems were conducted between Saskatooon Chemicals and a local union of the Communications, Energy and Paperworkers Union. It focused on a partnership between employer and employee in the chemical industry, called "continuous bargaining" in the context of workplace changes.

#### Box 3

# The role of trade unions in corporate restructuring: the case of Saskatoon Chemicals

Following the 1986 purchase of the company by Weyerhaeuser Canada (Weyco), labour-management relations at Saskatoon Chemicals worsened steadily for several years, resulting in a bitter strike in January 1989. The company and the union agreed to improve their relations, and the change process took place from 1991 to 1994. There were three major elements of change.

First, in March 1991, labour and management leaders reconstituted themselves as a Standing Committee with a broad purpose statement: "We will work together to develop a continually improving work environment of trust, open communications and respect which encourages willing employee involvement and results in full satisfaction of all members." Under the auspices of the Standing Committee, employee involvement expanded enormously during the 1991-93 period. Some 14 joint committees were created, with over half of the hourly workforce participating. This initial success was attained with the trade unions' cooperation.

Second, the local union undertook a major and unprecedented step, developing a strategic plan in order to protect the members' rights. Current and past members of the union executives as well as two individuals representing the national union attended a two-day meeting. They decided that union development was their principal goal, followed by strengthening job security and improving the pension plan. They also developed a purpose statement and union principles to provide guidelines for the union's internal work as well as its involvement with management. With the two texts ratified by the membership, the local union vowed to provide leadership that recognizes democratic principles, together with the individual and collective rights and needs of the union and the employer, so that the goals of the members may be achieved.

Third, the company and union have agreed to shift from positional (distributive) bargaining to interest-based (integrative) bargaining (IBB). The company saw this as a concrete reflection of the growing openness and trust between the parities. It increased their willingness to do things more positively than in the past. It also reflected a commitment to solving problems in a way that was in the interests of the business and the workers.

As the members of the Standing Committee came to trust each other, they agreed that continuous bargaining would be advantageous for both management and the union, allowing them to resolve certain time-sensitive issues sooner than the next round of formal collective bargaining. The union was willing to bargain these issues under the auspices of the Standing Committee but, to reduce its risk, it wanted more than informal agreements. In the past, management would press for informal agreement on something and later renege or even deny that the agreement existed. Their proposal specified four types of documents which would be held in a jointly administrated central filing system (CFS). The CFS is referred to in the collective agreement, which would make it a legally enforceable document. The four types of documents in question are:

- amendments to the collective agreements and letters of agreement;
- policy letters;
- short-term agreements; and
- current copies of employee group services master agreement as reference in the collective agreement.

Implementation of a high performance system began with a negotiated letter of understanding on work system redesign, eventually ratified in a new collective agreement. The agreement set out three elements of the change: work system redesign, pay for skill and knowledge and gain-sharing. Of critical importance to the union, the agreement also contained the following management commitments: all planning was to be a joint union and management effort; jobs would be protected; and the results of the redesign process would become amendments to the collective agreement, meaning that they would have to be ratified by the union membership. The company backed up its commitment with considerable resources. Over the next year and a half, it spent more than CAN\$1 million for education trips of the design teams (union members were selected on the basis of seniority from among those volunteering), meeting time, and additional staff to cover for those involved in task forces.

The research suggests that in the case of Saskatoon Chemicals the success of the partnership relied on a mix of union strengths; first, the local union did have a clear and forceful agenda, as reflected in its strategic planning process with its purpose statement and guiding principles. Second, there was a very high level of mutual respect, as evidenced in Standing Committee meetings. This is an issue of accountability of the workers' members to the Standing Committee. They won the trust of their members by consulting them more than in traditional bargaining. The union membership would discuss and agree on an issue before submitting it to the Standing Committee. The third key area of union strength was its insistence on negotiated change and on pushing the limits of management prerogative. Critics tend to equate IBB with a submissive union, and some are very critical of this form of bargaining. They feel that IBB is simply another attempt by management to move more to the discussion table and less to the conclusion table. Another criticism is that the term of collective agreements is lengthened from two or three years to five or more, because IBB is time-consuming. However, the research found strong evidence that the union made considerable gains, and evidence of any weakening of the union directly caused by the adoption of continuous IBB is inconclusive. The research found that management frequently consulted union executives over a whole range of things when there was a reasonable possibility of accommodation rather than an expectation of resistance. The research also found that the union does not lose its bargaining power. Part of lost bargaining power in continuous IBB is about lack of accountability and part of it may also be the result of appearances. In conventional bargaining, the appearance of adversarialism may be more important than the reality. The study explains that with IBB, because the executive do not appear to have really struggled to make gains, the membership tended to take the gains for granted.

Source: Louise Clarke and Larry Haiven, "Workplace Change and Continuous Bargaining – Saskatoon Chemicals Then and Now", in *Relations Industrielles*, Winter 1999; 54, 1; ABI/INFORM Global, pp. 168-193.

Based on the findings at Saskatoon Chemicals, the study points out three major elements for conducting operations through the participation process with the trade union. First, the study believes that process technology lends itself particularly well to team working and requires a relatively well-educated workforce engaged in problem-solving, such as the chemical industry. In addition, the need for uninterrupted production forces management to place a premium on good labour relations. The second set of explanatory factors is the ability of the union to control the process, which was shaped by the extent of unionization, bargaining structure and internal resources. At Saskatoon Chemicals, most of the workers were unionized and had considerable autonomy to pursue non-traditional forms and processes of labour-management relations and work organization. Autonomy strengthens the position of an already strong union when things are going well. The third set of explanatory factors involves the union's willingness to control the participation process, and comprised union policy, perceived threat and available alternatives. At Saskatoon Chemicals, many key union activists from the adversarial days were still around and would be able to use adversarial tactics quite effectively against the company. This issue boiled down to the debate within the union on the appropriate policy or strategy.

# 5.10. The significance of European Works Councils (EWCs) in industrial relations

At the EU level, EWCs have become an important part of industrial relations. They are a forum for employee representatives at companies operating in the EU and having 1,000 or more employees, including at least 150 employees in each of two different EU Member States. They provide a mechanism of social dialogue through which employees are involved in, and can make a positive contribution to, the decision-making process on transnational issues concerning the company's future business. The European Trade Union Confederation (ETUC) estimated that of 1,800 companies covered by the EWC Directive (94/45/EC), as of January 2005 some 640 (36 per cent) had an operational EWC. 168

<sup>&</sup>lt;sup>167</sup> Clarke and Haiven, op. cit.

<sup>&</sup>lt;sup>168</sup> "European Works Councils", ETUC, 24 Jan. 2005.

However, EWCs are not substitutes for the contractual relationship between the company and workers and their trade unions concerning wages and terms and conditions of work. The EWCs Directive provides little guidance on procedure in M&A when EWCs already exist in the merging companies. Some cases evidence that EWCs are a useful mechanism for coping with the process of restructuring when communication between the company and trade unions is good.

In 2002, about 400 trade union representatives and employee-side members of EWCs took part in a conference entitled "Towards more influence". A worker representative from Aventis reported on good practices of the EWC experience in the Rhône-Poulenc/Hoechst merger. Prior to the merger, there had been extensive contacts between the relevant European and national trade union organizations and the existing EWCs. Joint positions were worked out in relation to a range of social questions, including the development of an EWC for the merged organization and employee representation on the supervisory board. The process resulted in a better understanding by employee representatives of the different systems of industrial relations in France and Germany, and "successfully promoted solidarity between sites and across borders".

By contrast, workers' delegates to the conference described the adverse consequences of poor communication between companies and employees. The meeting stated that a lack of consultation was often due to:

- management unwillingness to consult;
- the complex structures and decision-making processes of many bigger companies;
- the passive attitude of some EWCs;
- conflicts of interest between EWC members, and between EWCs and national/local consultation processes; and
- the "weak" definition of the EWCs Directive and national transposition laws, and ineffective sanctions for failure to consult. 169

What are the changes made to EWCs in practice when two chemical companies merge? This question was asked when GlaxoSmithKline (GSK) was formed in 2000 through the merger of two UK-based pharmaceuticals companies, GlaxoWellcome and SmithKline Beecham. Since both companies had previously established EWCs under Article 6 of the EWCs Directive, the two agreements were similar in many ways.

Management and employee representatives in the newly merged company organized a meeting of the two EWCs to elect a "special working group" comprising five employee representatives from each of the existing bodies to meet with central management representatives and prepare an agreement establishing a new EWC structure for the merged company. There were two controversial issues in the negotiations: the first was the increase in the number of employee representatives to the GSK European Employee Consultation Forum (EECF), and the second was an introduction of two annual meetings proposed by the employees.

The agreement was initially for four years and will be automatically renewed for a further four years unless either side gives notice of intention to seek renegotiation or termination. At the EECF, the maximum possible number of seats was increased by one.

<sup>169 &</sup>quot;Unions seek more influence for EWCs", in European Works Councils Bulletin, Issue 43, Jan./Feb. 2003, pp. 4-9.

Alongside employee representatives, there are senior HR management representatives from each of the company's main businesses in Europe, one of whom chairs the EECF. Instead of an additional annual full meeting, there was an increase in the number of meetings of the select committee, or the Operating Sub-Committee (OSC), which comprises five management and five employee representatives, with joint chairs (one of whom is the chair of the forum, the other an employee representative). The EECF secretary, responsible for forum administration, is appointed by the company.

The EECF is to be provided with information on "the business, progress and prospects of the company. This includes information on those transnational issues concerning the company which substantially affect the interest of employees in at least two countries covered by this agreement." The new agreement specifies the prerequisite of launching consultation in case of any contingency. The EECF meets annually, with provision for additional meetings of the full EECF and/or OSC in "exceptional circumstances". The OSC, which normally meets four times a year, is to be provided with information when exceptional circumstances arise, which may include relocation, closures of parts of the business and collective redundancies that are part of a "linked programme" across at least two countries. There is a commitment to "timely consultation", intended to be complementary to national and local systems of information, communication and consultation. The agreement acknowledges the priority the company gives to timely information and consultation "in-country" (nationally and locally).

## 5.11. European framework agreements

The operations of General Electric Plastics Europe N.V. (GEPE) are based in the Netherlands. Its other main European production sites are located in various European countries. In 2001, central management and the employee representatives negotiated a European framework agreement on general GEPE procedures to extend the rights of the EWC throughout the company's European operations. Although similar agreements have been negotiated in other manufacturing industries, this case was one of the first in the European chemical industry. The agreement would mutually benefit the parties by relieving the financial burden on the EWC's operations.

The new agreement includes the "implementation of procedures (including policies and practices) through negotiations" between central management and the EWC. It provides that when the implementation of certain procedures within GEPE is under consideration, central management and the EWC will enter into discussions as to whether or not the procedure in question is appropriate to be dealt within at the European level. If they decide that the implementation of a procedure could be dealt with at that level, EWC members are to ask their constituencies (work councils/trade unions) for a corresponding negotiating mandate. National/local works councils and/or trade unions have the right to refuse to give such a mandate, in which case the existing national/local procedures will be applied to implement the procedure concerned.

Central management then enters into negotiations with those EWC members who have been mandated by their constituencies. What is significant is that the EWC will start negotiations from the strongest possible legal rights that exist in any of the participating countries for the procedure in question – in other words, the starting point for talks is that of the strongest employee participation rights on the issue concerned that apply in any of the countries covered (e.g. if German law lays down co-determination rights on a particular

<sup>&</sup>lt;sup>170</sup> Paul Marginson, "The GlaxoSmithKline EWC in profile", in *European Works Council Bulletin*, Issue 56, Mar./Apr. 2005, pp. 14-17.

subject, the EWC will contain these rights). EWC members are obliged to inform their constituencies about the progress of the negotiations and to consult with them.

If an agreement is reached, it is to be presented to the EWC members' national constituencies. The EWC members should commit themselves to explaining and promoting the agreement at the national level. At this stage, the national works council and/or trade unions have the right to opt out, in which case the procedure in question will be implemented at national level, applying the existing legal national/local procedures. In those countries where the agreement is accepted, the procedure will be implemented along the lines of this agreement. If national/local law and/or practice so require, additional arrangements can be made at the national/local level to suit legal requirements or existing practice. <sup>171</sup>

## 5.12. Board-level participation

In 2001, the Aventis group reached an agreement on board-level employee participation. Aventis was formed in 1999 from the merger of the French-based Rhône-Poulenc and the German-based Hoechst. The problem was how the new company could reach a compromise at the board level. Aventis, whose headquarters is in Strasbourg, France, has a supervisory board which oversees the company's day-to-day management, and it is on this body that employees are now to be represented. Under German law, such participation is obligatory in large firms, with the level of employee representation varying from one-third to one-half of the board, depending on company size or type. Under French law, by contrast, the only obligatory employee representation on private sector company boards (either unitary boards of directors or the supervisory board in companies with a two-tier board) is the attendance of works council representatives at board meetings in a consultative capacity.

Under the new agreement, the size of the Aventis supervisory board was increased from ten to 14 full members, with the four new members nominated by French and German trade unions and voted to the board by the company's shareholder assembly. These employee representatives have the same rights and responsibilities as the other ten board members representing shareholders. In addition, the French works council is entitled by national law to nominate two representatives to attend supervisory board meetings. It was agreed that the works council would allow the European Mine, Chemical and Energy Workers' Federation (EMCEF) to have one of these two places as a "guest". In return for giving up a place, the French works council would have the right to representation on Aventis's EWC, or "European Dialogue Committee", which was set up in 2000 by agreement between management, trade unions and employee representatives on the former EWCs for the various divisions of Rhône-Poulenc and Hoechst. 172

# 5.13. Dialogue on mitigating the effects of restructuring

In November 2004, an agreement on a "platform for employee relations" (plate-forme sociale) was signed between Total and four European-level trade union organizations,

<sup>&</sup>quot;European-level negotiations at General Electric Plastics", in *European Works Councils Bulletin*, Issue 43, Jan./Feb. 2003, pp. 11-13.

<sup>&</sup>lt;sup>172</sup> "ECS-style European board-level participation agreed at Aventis", in *European Works Councils Bulletin*, Issue 33, May/June 2001, p. 2.

namely EMCEF, the European Confederation of Executives and Managerial Staff (CEC), the European Federation of Managers in the Chemical and Allied Industries (FECCIA), and the European Federation of Executives in the Sectors of Energy and Research (FECER).

Total's EWC was set up by the March 2001 agreement which replaced former EWC agreements at Elf Aquitaine and TotalFina following the firms' merger. The signatories included EMCEF, FECCIA and FECER.

The new "platform for employee relations" states that its signatories want to maintain and develop dialogue within the EWC. Management commits itself to reinforcing information and consultation with the EWC on European development projects, consulting it as early as possible while at the same time respecting the provisions of relevant national legislation.

The new platform adds to the provisions of the 2001 EWC agreement a statement that, in the event of exceptional circumstances bringing about significant change in the group's progress or structure, a meeting of the EWC's liaison committee (an employee-side body) is to be held in the eight days following the relevant meeting of the company's board. Information useful for examining the situation will be provided to the committee by management. After the liaison committee has considered the matter, an extraordinary meeting of the full EWC may be called by either the committee or a majority of EWC members. This may not occur before the beginning of national-level consultations on the restructuring in question, or interfere with such consultation provided that the EWC may be brought to the attention of workers' representatives involved in national-level consultations.

If the national legislation in countries affected by restructuring provides for worker representatives to call on external expertise to help them examine the management's proposals, reports drawn up by such experts may be passed on to the EWC's liaison committee. This may not have the effect of delaying the EWC's opinion on the restructuring or national consultation procedures. However, in such situations the employee-side secretary of the EWC may call an extraordinary meeting of the liaison committee.

Where there are developments in the Total group that have consequences in terms of employment levels, working conditions or the "social protection" of employees, the management guarantees that the information communicated to employee representatives will allow them as far as possible to intervene in advance, in line with the relevant national legislation. Where operations are closed down, the agreements will take into account negotiated commitments on the consequences for employees. Where businesses are affected by restructuring, group management will encourage them to take measures that seek to tackle the employment consequences and promote internal or external redeployment.

Group management will assess and take into account the impact of restructuring or closures on companies' "industrial environment" and provide technical support in examining or implementing specific actions to assist in creating jobs in the surrounding areas, such as help in setting up companies.

The agreement provides that the workers' representatives are not obliged to accept all restructuring exercises, reorganizations and closures, and that these remain the responsibility of group management.

The implementation of the agreement in group businesses will be discussed twice a year at meetings of the EWC's liaison committee. Actions taken in all the areas covered by the accord will be assessed and debated. The assessment will be provided in a brief annual

report, which will also be sent to the various group businesses. If the parties identify difficulties in implementing the agreement in any group business, they may request a specific meeting on the issue, to be organized by agreement with group management. <sup>173</sup>

## 5.14. Six sigma

The six sigma philosophy is a quality-focused programme that requires process design that can accept twice the normal variation of  $\pm 3$  sigma in a process, even if the process mean shifts by as much as  $\pm 1.5$  sigma. Thus, the six sigma approach to quality ensures that a maximum of 3.4 parts per million are defective in each step of the process. Six sigma is a customer-focused approach to business that provides an overall framework for quality management. The chemical industry is a champion of six sigma quality system in the manufacturing industry. Six sigma is an instrument of social dialogue because worker motivation is very important in the successful implementation of quality programmes. Its activity consists is exercising dialogue between employers and employees at the workplace, similar to Responsible Care activities. However, unlike Responsible Care, the six sigma system is a part of human resources management firmly relating to workers' career paths. It accompanies the change in the quality of work following the change in corporate structure. In order to increase employee motivation, companies adopt three major schemes: incentive-based compensation, employee ownership plans, and implementation of work-based teams. Table 18 shows how some chemical firms are implementing six sigma within their organizations.

Table 18. Approaches to six sigma in the chemical industry

### Corporation Six sigma approaches/strategies used

Cromption Corp.

At Cromption Corp. six sigma involves three basic approaches: strategic (continuous improvement of any process), leadership (aligning the strategic effort with the business plans in order to solve processing problems) and operational (advanced proven tools and financially focused problem solving with teamwork and statistical methods).

Dow Chemical In addition to the measure, analyse, improve and control methodology, Dow's six sigma process includes customer loyalty and leverage as two key factors.

DuPont

At DuPont, six sigma is an overall business process change journey focusing on improving everything they do. It is built on the technology of statistical analysis, follows the methodology of DMAIC (define-measure-analyse-improve-control methodology of six sigma), is managed by the line organization, is top leadership driven, develops the people, and focuses on the customer. The deployment of six sigma has touched all 18 strategic business units and regions. The senior leadership of each unit sets goals and then selects a champion who helps to develop projects. Black belts are then picked for each project and sent for intensive training, during which the projects are initiated. The pilot unit chosen to test the six sigma programme is selected based on its interest in the methodology. Those units that have the biggest self-identified need drive the sequence of implementation in the other business units.

Huntsman

The following three major objectives were established for six sigma at Huntsman: (1) to continue the implementation of improvement projects that provide the most return in meeting strategic objectives; (2) to grow the influence of six sigma in the overall organization through green belt training; and (3) to firmly entrench a process management system within the businesses that guides the utilization of resources to best meet customer needs.

Sources: Challener (2001), Chowdhury (2003) and Van Amum (2003), cited in Jaideep Motwani, Ashok Kumar and Jiju Anthony, "A business process change framework for examining the implementation of six sigma: a case study of Dow Chemicals", *The TQM Magazine*, Vol. 16, No. 4, 2004, p. 275.

Motwani et al. (2004) examined Dow Chemical's six sigma system from the start of its full-scale implementation at the company in early 2000. As many as four training waves, each containing approximately 200 black belts, have been conducted since the full-scale launch. Each business and function within Dow has a business champion to drive the implementation. Furthermore, local champions are in place to make certain that black belts

<sup>&</sup>lt;sup>173</sup> "European 'employee relations platform' agreed at Total", in *European Works Councils Bulletin*, Issue 55, Jan./Feb. 2005, pp. 4-5.

are supported at the local level with viable project charters and barrier-braking support. Process owners are also identified to make sure that control plans stay in place and gains are sustained for the long term. Dow Chemical has also established a six sigma resource commitment. This commitment calls for 3 per cent of all employees to be six sigma black belts. Six sigma requires employees to accept some substantial changes to their culture. Black belts are expected to fulfil a two-year, full-time commitment to six sigma. The twoyear commitment begins when their first project goes into realization. In addition to the culture change of having 3 per cent of all employees as six sigma black belts, Dow Chemical employs numerous other levers to effect cultural change. For example, employee compensation plans are tied to six sigma results. Top leadership has established an expectation that all employees have at least one personal goal tied to six sigma. Additionally, the company established an expectation that all of its professional-level employees must be engaged in a successful six sigma project by year-end 2005. What does the company get out of six sigma? Before the full implementation of six sigma it aimed for savings of US\$250,000 per project. However, it has exceeded each one of its financial results targets. Dow's six sigma implementation is generating significant financial results and is collectively driving positive, powerful cultural change. Dow Chemical achieved its target of US\$1.5 billion in cumulative EBIT by the end of 2002, one year ahead of the scheduled target date. As of 2004, the company had over 3,000 projects under way using six sigma, with 150 master black belts, 1,400 active black belts and 2,500 green belts. Overall, Dow had 40 per cent of its workforce engaged at some level in at least one six sigma project, and it planned to have its entire workforce engaged in six sigma by 2005. 174

## 5.15. Global framework agreements

Global framework agreements have now been signed in around 30 multinational companies. Those concluded in the energy and chemical sectors in particular have some significant features. For example, an agreement on transnational industrial relations and corporate social responsibility entered into by the Italian-based energy group Eni, ICEM and three Italian chemical workers' trade unions (Filcca-Cgil, Femca-Cisl and Uilcem-Uil) in November 2002 has underscored the importance of bipartite dialogue by providing for annual meetings between management, ICEM and the unions. The accord creates a new international management-union structure. Although many global framework agreements have set up a similar structure, in a number of cases the formal role of such structures or meetings is solely to discuss implementation of the agreement. Eni has joined a much shorter list of companies where the new structure also discusses a range of business and employment issues, similar to those dealt with by EWCs. Other agreements in the chemical sector creating such "world councils" have been signed at Endea (Spain), Statoil (Norway) and, to a lesser extent, Freudenberg (Germany). There is thus a small but growing number of multinationals where global agreements have established a world level of industrial relations and information/consultation.

The global framework agreement at Eni states the importance of developing, at all levels, industrial relations that "take into account the different socio-economic contexts in which the group operates"; Eni and its subsidiaries are to establish a constructive

<sup>&</sup>lt;sup>174</sup> Jaideep Motwani, Ashok Kumar and Jiju Antony, "A business process change framework for examining the implementation of six sigma: a case study of Dow Chemicals", in *The TQM Magazine*, Vol. 16, No. 4, 2004, pp. 273-283.

relationship with union organizations and workers' representatives "appointed on a democratic basis and recognized by international trade unions." <sup>175</sup>

At the transnational level, in order to promote a "system of information, consultation and dialogue" between Eni and the signatory trade unions, an annual meeting is held each May involving Eni management, the national secretariats of the three Italian unions and ICEM representatives. At this meeting, "complete information" will be provided on:

- economic and financial topics relating to the ongoing development of Eni at the global level;
- the current performance and future prospects of Eni's main operating activities, focusing on the most significant geographical areas and on employment figures;
- the development of the group's industrial relations in the various countries and areas where it operates, with particular attention to "potentially critical situations," including any problems identified in the monitoring procedures for the agreement's implantation; and
- corporate social responsibility actions and programmes undertaken by Eni, along with initiatives on health and safety at work.

The annual meetings, however, do not replace or represent an obstacle to local industrial relations practices, and the parties recognize the principle that "problems that arise between workers and their companies must be resolved at the level closest to the workplace." The normal costs of these annual meetings are to be met by Eni.

As regards the agreement itself, the parties may agree in advance to any modifications or additions to be made to its contents. <sup>176</sup>

The global aspects of employee representation and involvement are clearly of increasing relevance in companies, which are undergoing greater internationalization in the context of economic globalization, and especially those that can build on a positive experience at national and sometimes European levels. Global framework agreements in the chemicals and energy sectors have mushroomed but are difficult to assess since there are hardly any official reports published either by the company or the trade unions concerning their experience of consultation in corporate change.

### 5.16. Experience at Japanese chemical companies

Japan Business Federation (JBF) and the International Federation of Chemical, Energy, Mine and General Workers' Unions, Japanese Affiliate Federation (ICEM-JAF) provided the ILO with information on dialogue and consultation with nine major Japanese chemical companies. All nine chemical firms reported that they had implemented some sort of external and internal change in business structures in the past years. External changes include M&A, creation of business alliances and joint venture agreements. Internal changes include restructuring business organizations, the closure and

Agreement on Transnational Industrial Relations and Corporate Social Responsibility of 29 Nov. 2002, entered into between Eni SpA and FILCEA-Cgil, FEMCA-Cisl, UILCEM-Uil, ICEM.

<sup>&</sup>lt;sup>176</sup> "Transnational industrial relations agreement signed at Eni", in *European Works Council Bulletin*, Issue 44, Mar./Apr. 2003, pp. 7-9.

concentration of the facilities and division of non-core businesses. One company explained that cost-reduction measures included workforce rationalization, separation of non-core businesses in considering the company's functions and regional efficiencies in the context of global business operations, reducing the financial interest burden, continuous efforts to reduce costs, withdrawals from non-profitable businesses, and the promotion of consolidated business strategies throughout the related companies and suppliers from R&D, procurement, production, sales to distribution. The firms concerned echoed the opinion that the primary purposes of corporate structure changes were to select the core businesses and integrate them, and to increase the concentration of capital in order to maximize the returns on capital investment.

## 5.16.1. Impact on employment

All nine chemical firms responded that restructuring cut employment. They all stated that since they had restrained recruitment of young and new workforce in recent years, the overall number of employees had fallen. Some companies reported that they had restricted the practice of re-employing the retired in order to prevent an increase in the labour force. In addition, they promoted multiskilling of the existing workers with a flexible rotation of workforce in frequently moving workers from workplaces experiencing reduced demand to those where work demand was higher. One company reported that its sales had grown, but the overall workforce was reduced to roughly half of its peak number. One company stated that the overall number of employees remained unchanged because all the workers on long-term transfer to related companies retained employment contracts with the parent company. This means that the actual workforce in the parent company decreased. In qualitative terms, one company indicated that the actual number of employees in R&D had increased. The workforce in production lines had fallen because of outsourcing and the use of contract workers. A restriction on new recruitment led to increasing the average age of employees overall, but the male/female ratio in the workforce remained unchanged. One company stated that the number of employees over 50 years old decreased because workers in this age group were transferred to related companies.

## 5.16.2. How was rationalization implemented?

All nine companies had set a basic rule not to lay off employees. When alternative jobs within the company could not be found, the employees were offered alternative employment opportunities in its subsidiaries. If they could not accept the alternative employment offered by the company, they had to leave. This raised the question of how the company ensured fairness throughout the process. One company stated that it respected the individual employees' decision on taking early retirement or accepting the transfer to related companies. Other companies said that fairness can be retained through sincerity and good faith and that they spent considerable time and utmost efforts on consultation with trade unions and the affected employees. In this context, companies also provide the affected workers with thorough individual consultations. When the affected employees choose to leave, the company expresses its sincerity by maximizing their monetary compensation. One company added 36 months' pay to the retirement allowance. Companies also used outside job placement services. In most cases, trade unions were informed about the restructuring plans before they were made public. Some of the companies set up supplementary consultation organs at the time of restructuring. One company established a task force unit, called "merger preparation office", at the central level of the company, and a contact office at each facility and plant to stimulate dialogue with trade unions and employees. Another company created an internal, bipartite "Personnel System Committee" with the main task of reporting and discussing the day-to-day problems of human resources management and the personnel evaluation system.

# 5.16.3. What information was disclosed to trade unions?

All nine companies responded that disclosing a full range of information to trade unions, including to some degree insider and confidential information, made it easier for companies to move the entire processes of restructuring forward because they were able to win the trust and confidence of trade unions and workers. Some of this information included company business information such as company business background, management planning, future business perspectives, personnel policies, personnel assessment and appraisal system, and wages and working conditions at the new companies and other related companies to which the affected workers might be transferred. Disclosing as much information as possible to trade unions allowed them and the employees to assess the possible impact of restructuring on employment and the conditions of work. Full disclosure not only deepened workers' and trade unions' understanding about the development of the business and possible impact on the employees, but it also contributed to strengthening the trust between the company and workers and trade unions in the long term. One company responded that, in its view, sharing as much available information as possible with trade unions enabled the latter to make realistic judgments, reducing any resistance on their part to the company's endeavours to start up new businesses and companies.

Prior consultation in times of restructuring was common practice in the nine firms. Except for one, they all had a dual dialogue structure: one at the central or company-wide level, and one at the plant or workplace level. Matters concerning restructuring were all discussed at the central level, while specific issues such as a rationalization plan targeting a particular plant or workplace were discussed at the specific plant/workplace level. In most cases, consultations were carried out between the company's top executives and trade union executives. In rare cases, the affected workers also took part. Most of the companies indicated that they made use of the existing framework of in-company Labour-Management Consultation structures. This Consultation forum takes place regularly, once a month, between the company and trade union in order to promote business information sharing. However, during restructuring companies took a more flexible approach and organized as many consultations as was deemed necessary. One company stated that it did not limit their number but held consultation sessions whenever necessary. Some problems were thoroughly discussed with the trade union until it was fully convinced of the need for planned change. One company stated that one particular topic took more than half a year to resolve and required over ten rounds of consultation. Some companies spent more time in discussions with the affected employees. One company stated that it generally held one or two consultation sessions with the trade union at the central level, one at the workplace level, and one to three individual interviews, on average.

Prior consultation is sometimes undercut, however. In the case of one company, the trade union stated that a fast track for transferring employees to related companies had been introduced. Whereas in the past the prior consent of each affected worker was absolutely necessary for such a transfer, the company and its trade union have agreed to create a first-track for transfers; this arrangement enables the company to transfer all the workers, without consulting each one separately, once the trade union has agreed to the transfer. <sup>177</sup>

All nine companies indicated that the collective agreements required the parties to start consultation when the firm learns that the restructuring might affect the employees. As soon as it learns of the restructuring plans, it must initiate negotiations with the trade

<sup>&</sup>lt;sup>177</sup> Information provided to the ILO by ICEM-JAF.

union at the central level. Second, at the affected plant/workplace level, the immediate supervisor of the affected employees must organize a consultation and inform them of the restructuring plans. The firms surveyed reported that their priority was to resolve all issues through consultation, which was more than the law required them to do.

## 5.16.4. Wages

All nine companies stated that the wage level remained the same after restructuring, but that the wage system based on seniority or ambiguous criteria was abolished and replaced by a new system closely linked to workers' actual performance and the companies' actual profit. In other words, wages became closely related to one's measurable performance and actual achievements. Some companies stated that by doing this they abolished allowances that are not part of workers' basic wages. For those workers who were transferred to related companies, the companies attempted to retain existing collective agreements for as long as possible. One company stated that it ensured that fairness and equity would be maintained at the related companies to which the affected workers were transferred. For those who were permanently transferred to related and/or new companies, when their wages decreased, the company compensated their wage loss by paying an additional sum into their retirement pension.

### 5.16.5. Conditions of work

All nine companies responded that restructuring did not affect workers' basic rights in line with ILO standards. Regarding the impact of restructuring on work methods, they have expanded the use of outsourcing and short-term re-employment of company retirees. One company stated that after restructuring overtime work had increased slightly because of the cut in overall workforce numbers. Some companies introduced flexible work arrangements when carrying out corporate structure changes in order to balance workers' and their own needs. In return, one company has agreed with the trade union to reduce annual working time until April 2006. Another two companies have introduced absolutely flexible working time schedules, without a core working-time zone. In addition, one of them introduced a system enabling employees to take paid leave according to the number of hours worked instead of receiving monetary compensation. One company states that although gross working time remains unchanged, flexible working time arrangements can be made in accordance with the needs and peculiar circumstances at plant levels and the size of the workforce. Many companies have introduced so-called "presumed worked" rule in line with Japanese law, which enables workers to control their working hours.

## 5.16.6. Lessons learned

All nine companies felt that sharing information with trade unions and employees was the key to successful restructuring. One stated that it was important for the workers and their employer to share the understanding that the company's growth and increase in profit are prerequisites for securing workers' jobs and improving their conditions of work. The company needs to provide substantial information to the workers during consultation. A successful consultation requires mutual understanding that the company and workers will resolve the problems with sincerity and in good faith. Other companies stressed the importance of timely consultation and sharing with the trade unions substantive information on what changes would be made and how. One of the companies pointed out five major elements for successful restructuring:

- (1) top management's strong belief in restructuring and direct dialogue with employees;
- (2) confidence and accountable actions of line managers;

- (3) full-scale support of administrative staff and clerks involved in restructuring work;
- (4) sufficient information disclosure and adequate action to disclose such information to workers; and
- (5) prompt action to resolve problems when they arise. <sup>178</sup>

For an illustration of how each of these nine major Japanese chemical firms has exercised dialogue and changed the conditions of work after restructuring, see Appendix 5.

The many cases of restructuring described in this chapter underscore the importance of social dialogue, particularly in times of change. Studies show that workers perform better when they are consulted because they feel that they have the opportunity to voice their opinions and to be heard by the employers. Cases show that the chemical industry has established the practice of prior consultation before going ahead with any changes in company and business structure. Workers wish to be consulted as widely as possible on matters concerning corporate change. Social partners in the chemical industry believe that collective bargaining is the best tool to systematically and effectively cope with any changes because collective bargaining agreements are the panacea for deciding all labour matters in a transparent way, as well as providing the parties with the necessary flexibility in solving problems related to restructuring. EWCs constitute the European approach of exercising social dialogue at the EU level. European experiences in restructuring show that dialogue involving all employers and employees working for a given company throughout the EU is an effective way of organizing negotiations. However, the practice is limited to firms operating within the EU. Social partners in the chemical industry are now exploring the possibility of establishing global dialogue through global framework agreements. This also highlights the importance of bipartite social dialogue in the chemical industry at the global level.

<sup>&</sup>lt;sup>178</sup> Information provided to the ILO by JBF.

# 6. Corporate social responsibility (CSR) in restructuring

This chapter examines the issues that chemical companies must consider when restructuring in order to mitigate its impact on their workers and the communities in the context of corporate social responsibility (CSR). It reviews the rules and social obligations that chemical firms must comply with as good corporate citizens at all times and everywhere in the world.

## 6.1. What are chemical companies responsible for?

Workers who are being affected by restructuring need to be consulted before the restructuring programme takes place. In a number of recent high-profile cases, the workforce only learned about their employers' restructuring plans after they were broadcast in the media. The most famous of these was the decision of the French car manufacturer Renault to close its Belgian plant at Vilvoorde, with significant job losses, in February 1997. The company did not inform and consult employee representatives beforehand, even though it was obligated to do so under Belgian and French law. What came to be known as the "Renault affair" was single-handedly responsible for a subsequent overhaul of Belgian law concerning workforce rights in a collective redundancy situation and also gave an impetus to debate in Europe on issues of socially responsible enterprise restructuring and CSR. 179 A more recent example showing the benefits of this law occurred at BASF in Feluy, Belgium. In June 2005, BASF announced the shutdown of its main production lines at its Feluy site. The restructuring is expected to result in the loss of 203 of a total of 306 jobs and to slash current production capacity at the site by 75 to 80 per cent. The Renault Act requires the BASF management in Feluy to engage in consultation with trade unions in order to discuss social plans within the framework of restructuring. 180

Following its 2001 Green Paper on the issue, in July 2002 the European Commission published a communication on corporate social responsibility (CSR), addressed to the EU institutions, Member States, social partners and other stakeholders. The communication proposed an EU strategy to promote CSR, encourage codes of conduct and integrate CSR into employment and social affairs policies, such as employee information, consultation and participation, social dialogue, and management of the social impact of corporate restructuring.

In May 2001, the European Commission published a statement highlighting a package of measures it was pursuing with a view to reducing the social impact of large-scale job cuts. In it, the Commission set out good company practice reflecting corporate social responsibility in respect of restructuring. <sup>181</sup>

The European Commission's checklist for corporate restructuring is reproduced in box 4.

<sup>&</sup>quot;Socially responsible enterprise restructuring in Europe: Part one", in *European Industrial Relations Review*, Feb. 2004, pp. 13-26.

<sup>&</sup>lt;sup>180</sup> "BASF in Feluy to undergo restructuring", European Industrial Relations Observatory Online (EIROnline), Aug. 2005.

<sup>&</sup>lt;sup>181</sup> "New Commission initiative promotes 'socially intelligent' restructuring", in *European Works Councils Bulletin*, Issue 38, Mar./Apr. 2002, p. 7.

#### Box 4

#### European Commission checklist for corporate restructuring

### Corporate and government responsibilities: legal requirements and best practice

Legal obligations

Directive on collective redundancies

[Companies with at least 20 employees]

- Inform workers' representatives in writing on expected redundancies.
- Consult workers' representatives in good time with a view to reaching agreement on avoiding the redundancies and/or on mitigating the consequences.
- Redundancies not to take effect until at least 30 days after the public authorities have been notified.

Transfers of undertakings Directive

[Applies to both the transferor and transferee of an undertaking]

- Inform workers' representatives in good time before the transfer is carried out.
- Consult workers' representatives on any measures envisaged in relation to the transfer of employees with a view to reaching agreement.

#### **European Works Council Directive**

[Applies to companies or groups of at least 1,000 employees (and with at least 150 employees in two member states of more]

#### Either:

- through convening your European Works Council inform and consult the workforce on any exceptional circumstances affecting employees' interests (respecting the detailed information and consultation requirements set out in the Directive); or
- comply with the transnational information and consultation rules already agreed with your workforce.

#### Monitoring and enforcement

[For EU governments]

■ Ensure the effective monitoring and enforcement of these requirements at national level.

#### 2. Social partners

[In addition to the obligations set out above]

 Have a well-established, continuous and good quality social dialogue covering all aspects of working conditions and key elements of corporate strategy.

### Funding assistance

[The European Structural Funds, and in particular the Social Fund, provide an important financial tool to address the employment effects of industrial restructuring and to help ameliorate the social consequences.]

- Make every effort (national and local government, business, unions) to ensure that European Structural Funds, together with matching funding from the public and private sector, are used to minimize adverse effects on employment and on local communities.
- Where corporate restructuring inflicts major job losses, consider refocusing existing Structural Funds programmes to address these new situations

### 4. Best practices

Corporate social responsibility suggests that following best-practice behaviour, in addition to legal obligations, benefits companies and their key stakeholders.

- Inform and consult employees at the earliest opportunity on the anticipated business environment and business prospects.
- Involve all stakeholders in the design of restructuring plans.
- Keep redundancies to a minimum through redeployment within the company or, failing that, securing alternative employment in spin-off or other enterprises.
- Promote the employability of employees, and life-long learning, at all times.
- Provide additional specific training at times of restructuring for those likely to be adversely affected.
- Be prepared to help fund the creation of alternative employment opportunities through supporting specific projects or establishing a special development fund.
- Be willing, where necessary, to use outside mediation to achieve solutions acceptable to all parties.

Source: European Works Councils Bulletin, Issue 34, July/Aug. 2001, p. 10.

French trade unions recognize the benefits of social dialogue in restructuring. In laying down its industrial policies on coordination, FCE-CFDT aims to make French chemical companies more innovative and competitive. In its view, French chemical firms act for short-term profit and coordinate little within the framework of national industrial policies. For example, Rhodia made the group's business financial situation worse. Carving out Total's chemical business did not bring a durable future to the French chemical industry. Similar short-term oriented financial initiatives have led other chemical firms such as Solvay, Clariant and ExxonMobil to rush into restructuring. FCE-CFDT believes that the French chemical industry needs to attain harmony, balancing all factors in order to secure employment, retain qualified and competent workers, and maintain highly developed technology. The concept of job-for-life has gone and mobility has became an issue affecting all workers.

FCE-CFDT thinks that sectoral social dialogue at the EU level is needed in order to prepare social partners to meet likely changes in the future, and it thus supports all initiatives promoting such dialogue. It will amplify its action in the committee on chemical sectoral dialogue through the social dialogue framework between EMCEF and the European Federation of the Employers of Chemistry (ECEG). FCE-CFDT calls on chemical companies to see the industry in the long term, while insisting that they and their shareholders exercise social responsibility for the future of the industry and employment. FCE-CFDT believes that if it is to remain strong, the chemical industry needs to intensify its research and development efforts. It also believes that a better synergy must be attained to combine public research and private research initiatives, and that the creation of innovative companies should be supported and encouraged. FCE-CFDT is of the opinion that creating and maintaining jobs will be the focus of the endeavours to create an innovative chemical industry. <sup>182</sup>

# 6.2. CSR reporting on employees

CSR helps companies to disseminate information about their organization and its progress in achieving a range of goals to their stakeholders, including workers. This feature is examined by a recent empirical study focusing on social issues and especially on information about employees on the contents and layout of CSR reports published by companies quoted on the Dutch stock exchange. For example, DSM indicates that the purpose of the CSR report is to "inform stakeholders about our Triple P ambitions (Planet, People and Profit) and the progress we have made in realizing them ... As a stakeholder company we attach the utmost importance to building trust, by performing well and holding a constructive dialogue with stakeholders." <sup>183</sup>

The study examined 26 out of the 139 companies quoted on the Amsterdam stock exchange, Euronext. The companies studied include major oil and chemical firms in the Netherlands, such as Akzo Nobel, DSM, Royal Dutch Shell, Solvay Group, and Unilever.

<sup>&</sup>lt;sup>182</sup> Information provided to the ILO by FCE-CFDT.

<sup>&</sup>lt;sup>183</sup> Triple P Report 2005 Royal DSM N.V.

The study found that about one-fifth of the listed companies publish CSR reports, and that larger corporations are more likely to do so than their smaller counterparts. It also found that information concerning the employment section of the CSR report is limited. About half of the CSR reports were audited, most often by one of the global audit firms.

Information about the content of the employee section of CSR report is shown in table 19. The study's main findings are outlined below.

The first part of the table covers workforce details and turnover. Most reports included the total number of employees (24 reports, or 92 per cent). Many also contained a detailed breakdown of the workforce by certain characteristics, most often by gender, region and type of contract (e.g. full-time, part-time, temporary or permanent employment). Information on these categories was found in 18 (69 per cent), 17 (65 per cent) and 11 (42 per cent) reports, respectively. As regards staff turnover, seven reports (27 per cent) included the turnover rate itself, 11 (42 per cent) reported the total job reduction and 12 (46 per cent) the number of redundancies due to reorganizations. Finally, 12 companies (46 per cent) confirmed that they have a mobility policy to help redundant employees find a new job.

The second part covers employee rights and conditions. Seven reports (27 per cent) included the company's remuneration policy for employees, and six reports (23 per cent) mentioned the total wages paid. Other, more detailed information on wages was far less common. Diversity policies were found in 14 reports (54 per cent). The most important part of the diversity issue seems to be the representation of women in management positions; half of the sample (13 reports) reported the gender mix in management. With respect to employee involvement, survey results and the proportion of the workforce represented by unions were mentioned most often, i.e., in ten (39 per cent) and eight reports (31 per cent) respectively. Policies regarding human rights and child labour were listed in nine reports (35 per cent).

The third part of the table covers information on development and training programmes. General job-oriented skills training – allowing employees to develop skills for their present and future jobs – appear to be relatively popular. General job-oriented skills training was found in 18 reports (69 per cent) while information on training programmes for current managers (11 reports, 42 per cent) and future managers (eight reports, 31 per cent) was less frequent. Ten reports (39 per cent) mentioned the number of employees trained.

The research studied the auditing of CSR reports. Half of the sample (13 reports) contained some statement relating to the auditing process. For example, Royal Dutch Shell's CSR report states: "We continue to have information in the report subjected to independent assurance by our auditors (KPMG Auditors N.V. and PricewaterhouseCoopers, LLP). This helps us improve the quality of our data, manage the business better and increases trust. In this report, the auditors have carried out assurance work ... and confirmed [that] we have properly extracted selected data from our financial statements. They have also reviewed the other information in this report." <sup>184</sup>

<sup>&</sup>lt;sup>184</sup> "CSR reporting on employees", in European Industrial Relations Review, Oct. 2005, pp. 19-23.

Table 19. Contents of the employee section in CSR reports of 26 listed companies in the Netherlands

Information item	Frequency	Proportion (%)
Workforce details and turnover		
Total number of employees	24	92
Breakdown by gender	18	69
Breakdown by region/country	17	65
Number of redundancies linked to reorganization	12	46
Mobility/employability policy	12	46
Breakdown by type of contract	11	42
Total job reduction	11	42
Breakdown by sector/division	10	39
Breakdown by age	8	31
Turnover rate	7	27
Number leaving through natural causes	7	27
Number of voluntary leavers (including severance agreements)	6	23
Breakdown by task/functional area	5	19
Number of involuntary leavers	5	19
Breakdown by duration of service	4	15
Job creation	4	15
Number of leavers retiring	4	15
Number of leavers transferring within company	4	15
Breakdown by ethnicity/nationality/language	3	12
Average duration of service	3	12
Average age	3	12
Number of new employees	3	12
New employee breakdown	3	12
Number of vacancies	3	12
Number of leavers with expired contracts	3	12
Employee rights and conditions		
Diversity policy statement	14	54
Gender mix in management	13	50
Employee involvement/consultation policy	13	50
Employee engagement survey results	10	39
Diversity achievements	9	35
Human rights policy	9	35
Child labour	9	35
Number/percentage of employees represented by unions	8	31
Remuneration and/or benefits policy	7	27
Equal opportunities policy	7	27
Total wages paid	6	23
rotal wayes palu	0	23

Information item	Frequency	Proportion (%)
Complaint-handling policy/procedures	6	23
Integrity management/disciplinary policy	6	23
Freedom of association	5	19
Forced labour	4	15
Right of representation/collective negotiations	4	15
Negotiations with unions	3	12
Occupational Safety and Health		
Health policy	18	69
Safety policy	18	69
Health achievements	17	65
safety achievements	17	65
Sick leave/illness absenteeism rate	15	58
Incident rate	14	54
Number of incidents	10	39
Number of fatalities	10	39
Number of injuries and/or disabilities	8	31
Working time lost by incidents	6	23
Programme against HIV/AIDS	4	15
Number of illnesses	3	12
Description of main incidents	3	12
Emergency response/first aid	3	12
Health and safety audit	3	12
Training and development		
General job-oriented skills training	18	69
Training programmes for current managers	11	42
Number of employees trained	10	39
Training programmes for future managers	8	31
Performance management/appraisal policy	7	27
Costs of development and training per employee	6	23
Average training time per employee	6	23
Total costs of development and training	5	19
Recruitment policy	3	12
Total training time	2	8
Source: European Industrial Relations Review, October 2005, pp. 19-23.		

# 6.3. Dialogue with the communities in restructuring

Chemical manufacturing sites are often located in small communities where they are visible because of the size of their facilities and the number of employees. Dow Chemical has developed an instrument of dialogue called "Community Advisory Panels" (CAPs) in order to exercise an open and honest dialogue between its representatives and the local population. CAPs are set up at Dow's sites taking into account the strategic importance of the firm's business in the communities. As of 2004, Dow has set up 36 CAPs throughout the world. CAPs normally consist of 15-20 people. They include three Dow representatives – the site leader (the person with overall authority at the site), the public affairs leader, and the environmental, health and safety leader. When choosing community members. Dow identifies the stakeholder groups that are essential to its licence to operate. Community members may include teachers, students, clergy, business owners, environmentalists, government employees, directors of charities, and trade union leaders and retirees. Community members are not paid by the company. Most CAPs meet once a month. Their terms are limited to between four and eight years. Dow notes that this kind of instrument is likely to become a public relations tool for the company. In order to maintain their independence, CAPs issue public reports on their activities, including an annual summary of the topics discussed and the outcomes of those discussions.

Dow hires a facilitator, usually a consultant from the community who is an expert in managing group meetings to lead the panel process. When Dow plans to close down any of its facilities, the CAPs play an important role in mitigating the impact of restructuring on the communities. When considering job redundancies, Dow representatives are called, whenever deemed necessary, to meet with the leaders of local non-profits to determine if there is a problem and, if so, what should be done about it. Where volunteering is concerned, the recommendation was to reaffirm the company's support for it. Dow has established a number of ways of integrating panel feedback into its thinking. Typically, after a panel meeting the three Dow representatives will meet informally and discuss what they heard at the CAP. With wide latitude at the local level, they are in a good position to pursue ideas that were discussed. For example, if Dow is to make an impending announcement about job reduction or expansion, it will have already completed quite a bit of communications work – a news release, a press kit, and so on. The CAPs would be able to review the material in advance and let the company know whether the message had come across as intended. The company feels a very strong obligation to inform CAP members of what happens because the CAP represents a wide range of stakeholders in the community in which Dow Chemical operates. 185

# 6.4. ISO standards on CSR

The International Organization for Standardization (ISO) is a non-governmental organization comprising the national standards institutes from 148 countries. In 2001, the ISO began to discuss the possibility of setting up international standards for corporate social responsibility, and decided to formulate them as "social responsibility (SR)" standards. In March 2005, the ILO and ISO signed a Memorandum of Understanding in order to ensure that any ISO International Standards in the field of SR are consistent with

Jerry Ring, "Communicating with communities at Dow Chemical", in *Corporate Responsibility Management*, Oct./Nov. 2004; 1, 2; ABI/INFORM Global, pp. 26-29.

and complete the application of international labour standards worldwide, including fundamental rights at work. <sup>186</sup>

With the publication of the ISO 9001 quality assurance standards and in 1996 of the ISO 14001 environmental standards, the ISO entered into the realm of so-called management systems. The new SR standards are being conceived as the ISO 26000 series, set to be published in autumn 2008. The nature of the ISO 26000 series depends on future discussion, although two properties have been agreed on: the ISO 26000 series should not involve third-party certification, and they should not be a management system per se. A reason behind the strengthening of the influence of the ISO is the WTO Agreement on Technical Barriers to Trade (the WTO/TBT agreement) concluded in 1995. The rules of the WTO/TBT agreement require signatory countries to adopt international standards to ensure that technical requirements and standards in individual countries do not become barriers to trade; ISO standards are included. <sup>187</sup> These developments indicate that the new ISO standards will become additional important bases of social dialogue in the chemical industry.

## 6.5. Global business standards

Paine et al. (2005) reviewed five widely recognized sets of conduct guidelines for multinational companies: the UN Global Compact, including the ILO fundamental Conventions, the Caux Round Table principles for Business (CRT Principles), the OECD Guidelines for Multinational Enterprise, the Interfaith Center on Corporate Responsibility (ICCR) Principles, and the Global Reporting Initiative (GRI). They selected these standards to evaluate the behaviour of the multinational companies because: (1) these standards are meant for companies in general; (2) they relate to a broad spectrum of corporate activity rather than a single issue (such as corruption), function (procurement), or constituency (employees); (3) they speak to companies worldwide; (4) they are multinational in origin; and (5) they were developed through a multiparty process involving many individual and organizational participants. For example, more than 2,200 companies, including 98 of Fortune's Global 500, have joined the UN Global Compact incorporating the ILO fundamental principles.

They examined these five standards and the codes of conduct of some of the world's top companies. They have developed universal governing principles for multinational companies like chemical and pharmaceutical firms operating in multiple countries. This is called the Global Business Standards Codex. <sup>188</sup> Its eight constituent principles are summarized in box 5 (for the full text, see Appendix 6).

<sup>&</sup>lt;sup>186</sup> Memorandum of Understanding between the International Labour Organization and the International Organization for Standardization in the field of Social Responsibility, 4 Mar. 2005.

<sup>&</sup>lt;sup>187</sup> Kenichi Kumagai, Report of the Second Meeting of the ISO/TMB/SR-WG, ICFTU/Global Union TILS Meeting, 20-21 Oct. 2005, Geneva.

Lynn Paine, Rohit Deshapndé, Joshua D. Margolis and Kim Eric Bettcher, "Up to Code: Does Your Company's Conduct meet World-Class Standards?," in *Harvard Business Review*, Dec. 2005, pp. 122-133.

### Box !

# A summary of governance principles for multinational chemical firms: Global Business Standards Codex

- 1. The Fiduciary Principle: By law, the officers and directors of a corporation are fiduciaries for the company and its shareholders. In addition, all employees stand in a fiduciary relationship to the corporate entity in that they are entrusted to protect its resources and act on its behalf in carrying out their job-related responsibilities. Traditionally, trusteeship has included duties of diligence, candour, and loyalty to the beneficiary over the self. Thus, disclosing conflicts of interest and prohibitions on unauthorized self-dealing have been traditional guidelines for trustees. Similarly, fiduciaries my not benefit themselves at the expense of the entity they serve. At the core of the fiduciary principle is the notion of diligence, prudence, and energetic effort applied in the service of another. Negligence, carelessness, and halfhearted effort are clear, if less frequently discussed violations of this principle.
- 2. The Property Principle: The property principle is as central to individual and societal well-being, the ultimate test of any ethical system. Theft and embezzlement of tangible property are the classic violation of this principle. As intangible property has grown in importance, definitions of theft have expanded to include misappropriation of intellectual property and other types of proprietary information. Respect for property continues to mean safeguarding the property in one's rightful possession, avoiding waste, and not infringing on the property rights of others.
- 3. The Reliability Principle: Several standards invoke the principle of reliability, or fidelity to commitments. To cope with uncertainty, most societies have developed ethical norms around keeping promises, fulfilling contracts, and even carrying out one's stated intentions. Complex schemes of cooperation would not be possible without these ways of forming binding commitments, as they allow different parties to coordinate their activities into an unknown future. Classic violations of the reliability principle include breach of promise, breach of contract, and other less formal types of betrayal or going back on one's word. More generally, the reliability principle implies care in making commitments and in following through on agreements and other obligations that are voluntarily incurred.
- 4. The Transparency Principle: A number of standards are concerned with accuracy, truth, and disclosure of information or what has come to be called "transparency". Although this term does not signify total openness, its core ideas of honesty and respect for truth have been treated as fundamental ethical imperatives from time immemorial. Injunctions against fraud and deceit are founded in many ethical traditions and virtually all legal systems. Transparency also implies taking care to present information accurately and not to mislead. And it may mean correcting misinformation or offering information that is material to the recipient in important ways affecting personal or financial well-being due to restructuring and M&A, for instance. Justifications for such transparency requirements include promoting dignity and freedom, enabling wise decision-making, advancing knowledge, enabling cooperation, promoting society's ability to function, ensuring economic efficiency, preventing corruption, and simply, upholding the intrinsic value of truth.
- 5. The Dignity Principle: Although corporate officials and employees have fiduciary obligations to protect and promote the company's interests, they are nonetheless expected to do it in a way that respects other people whether those people are other employees, customers, supply chain workers, or members of the public. Indeed, respect for the person is perhaps the starting point for all ethical thought. It leads to protections for health, safety, expression, and privacy and to proscriptions on humiliation, coercion, and offences against basic human rights. It also implies affirmative efforts to develop human potential, and it often means special concern for those who are incapacitated or otherwise particularly vulnerable.
- 6. The Fairness Principle: Fairness's importance rests on its role in facilitating cooperation, securing legitimacy, and ensuring group survival. Four types of fairness have received particular attention: reciprocal fairness, or fairness in exchange; distributive fairness, or equity in allocating benefits and burdens among members of a group; fair competition, which concerns conducts among rivals; and procedural fairness, which entail due process. Fairness has many interpretations, but treating like cases alike is a core aspect. Unfairness usually involves differential treatment favourable or unfavourable among parties that are similarly situated.
- 7. The Citizenship Principle: The most fundamental civic duty is respect for all. And, citizens are generally thought to bear some responsibility for maintaining the "commons" such shared and indivisible goods as the natural environment, public spaces, or legitimate government. Just as individuals should clean up after themselves, companies, too, should repair any damage to the commons resulting from their activities. Beyond this baseline, citizenship implies a willingness to deal with public authorities in good faith and may even imply some additional contribution by way of charity, civic support, or help in addressing broad societal problems.

The Responsiveness Principle: This principle may have its origins in the modern corporate context as a corrective to the indifference that often characterizes bureaucratic systems. It implies a readiness to engage with other parties that may be affected by a company's activities or may have a justifiable claim (even if not an entitlement) to attention. Source: Paine et al., op. cit.

Not many chemical firms can operate only within their national borders. Indeed, chemical business is a global business. In this chapter we saw what rules the global chemical firms must comply with as good corporate citizens. The European approach is to attempt to control the restructuring process by regulations. However, corporate social responsibility (CSR) exposes global chemical firms to a broad accountability in reporting their business behaviour to their workers and to all the stakeholders. Workers in the chemical industry are one of the groups of people who can best monitor their companies' behaviour because they have a large stake in it. Contrary to previous practice, chemical firms have the responsibility to disclose many personnel and employment matters. This is because global good business standards now require them to make publicly available a broad range of business information. Global business standards demand that chemical firms not only hold prior consultation with their employees at time of restructuring, but also treat them, as well as contractors and all other stakeholders, in a way that promotes fairness and good faith. The cornerstone that the chemical firms must respect is the ILO fundamental Conventions and other UN and global organizations' standards.

# 7. Conclusion

Growth in the chemical industry is largely dependent on restructuring, and this feature is still very much dominant today. Between 1994 and 2004, there were at least 775 M&A transactions worldwide, taking into account solely those worth US\$25 million or more. During the same period, the value of completed deals reached US\$300 billion. When chemical firms improved their financial returns in 1999 the number of M&A transactions for the year reached 85, and their value exceeded US\$39 billion. Since then, the number of deals has declined, although 2004 was another year of intense M&A activity.

In the past M&A activity was concentrated in Europe, but in recent years the number of M&A transactions in North America and the rest of the world has risen significantly. Another important trend is that cross-border M&A activity is now seen everywhere, from Europe to North America and Asia. In the 1970s and 1980s, cross-border M&A was a frequent occurrence in Europe's chemical industry. The European chemical industry had a strategic importance to national economies. As a result, relatively small and inefficient chemical firms existed throughout the continent, resulting in higher fixed costs per pound of output. The European chemical industry needed to reduce the number of competitors in the limited market. A study by Chapman and Edmond (2000) shows that between 1986 and 1995, the European chemical industry experienced a high number of cross-border M&A deals, with firms in northern Europe acquiring those based in the south. The study covered 1,778 transactions. National transactions constituted more than half of the overall number, while 829 (or 41.6 per cent) were cross-border transactions. The study also showed heavy involvement of UK, German and French chemical firms in M&A activity. The German chemical industry was almost twice the size of both its French and UK counterparts. A feature of M&A transactions in the 1990s is their global scale, earning them the name of the mega-mergers. Even the smallest mega-merger is valued at least US\$5 billion. Megamergers are becoming a business norm in Asia, in particular Japan. The amalgamation between Mitsui Petrochemical Industries and Mitsui Toatsu Chemicals in 1997 created about US\$7 billion worth in the form of Mitsui Chemicals, indicating that mega-mergers have arrived in Asia.

Financial markets, in particular private equity firms, have come to play an important role in M&A. The share of private equity firms in the M&A has exceeded 20 per cent since 2000. In 2003, there were 19 chemical sector private equity deals valued at more than US\$25 million each, accounting for 28 per cent of the total number of chemical deals. Purchases by private equity firms accounted for half of the total value of deals. Private equity firms are expanding to all areas of chemical business. In the European distribution segment, three out of top 11 distributors are owned by private equity firms. There is some explanation as to why private equity firms are interested in M&A in the chemical industry. First, there is an abundance of large deals. Second, there is an advantage to having fewer players in the chemical industry. Third, the chemical industry is fertile ground for investment. Fourth, it offers a high return on investment. These private firms are moving from being mere investors to becoming managers of the companies they took over, improving company performance and thereby gaining high returns. Their participation in the chemical industry sometimes increases uncertainty because their management of chemical firms is not necessarily successful.

Chemical industry in developed countries is facing the challenges posed by major chemicals-producing countries in Asia, Central and Eastern Europe and South America. Chemical industries in these regions are promoted by national strategic policies for development. The countries in question are trying to break into niche markets, taking advantage of cost advantages and geographical preference. Among them, China has special implications for the global chemical business. It has recorded almost two-digit economic growth, and its booming economy causes electricity shortages and soaring prices for

commodities such as basic chemicals. Since Chinese domestic chemical production does not meet all domestic demand, the country has become a major chemicals importer in recent years. In 2004, it recorded a US\$40 billion deficit in basic chemical products. The Chinese pharmaceutical sector has a great growth potential. China is now the second largest producer of pharmaceutical ingredients in the world, after the US.

Chemical firms restructure in order to increase their competitive advantage. A competitive advantage consists in something that a firm can do but that its rivals cannot match. It may be a high entry barrier for competitors. It either generates higher demand or leads to lower costs. "Demand" competitive advantages give chemical firms unequal access to customers, making a significant contribution to the perceived customer benefits of the end products or services and providing tangible benefits that competitive offerings do not. "Cost" (or "supply") advantages, by contrast, almost always come down to a superior technology that competitors cannot duplicate, or a much larger scale of operation, accompanied by declining marginal costs that competitors cannot match. These three factors – demand, proprietary technology, and economies of scale – generate most competitive advantages. In order to retain higher competitive advantages, chemical firms adopt numerous strategies in a complicated way.

Although it is difficult to estimate the full impact of M&A on jobs in the chemical industry, UNIDO's Industrial Statistics indicate that between 1990 and 2002 over 1.5 million jobs were lost in the global industrial chemical segment alone, and some 2.25 million by the chemical industry as a whole. These job losses are concentrated in Western Europe, the US and Japan. In contrast, employment figures have been rising in countries in Asia and the Middle East. Employment data in the US indicates that the pace of job loss in the chemical industry is relatively slower than in other manufacturing industries. At the company level, however, the picture is different. The evolution of employment in 20 large and medium-sized chemical firms in the US between 1991 and 2004 illustrates two points. Half of the firms show a fall in employment, closely related to poor business performance, while in the other half the number of jobs increased. The latter are industrial gases producers, life science and specialty chemicals firms. These are all booming sectors in the chemical industry and, coincidently, also at the centre of recent M&A activities.

In addition to job security, wages are the most disputed issue between employers and employees in restructuring. Many case studies indicate that restructuring often makes workers' wages lower. Some managements and trade unions have used flexible wage strategies to decide their wages in the long term. The German chemical industry negotiates wages at the sectoral level. In the 1990s it devised various opening clauses; these enable chemical firms to deviate from the sectoral pay agreement by a margin of 10 per cent if so agreed by the sectoral bargaining parties, taking into account under the particular economic or competitive situation of the companies. A similar approach is taken by Singapore. A recent study found that wages might increase in the short-term following a M&A transaction. The study found that on average the impact of merger was to increase average wages by 11 per cent in the acquiring firms two years after merger. This may be true in a relatively short term. There is evidence showing a wage decrease over time. Restructuring often comes with a new wage system such as a performance-related variable pay plan. The impact of restructuring on wages remains a controversial issue. Similar to increased wage flexibility, working time arrangements are now also more flexible than in the past.

Not all restructuring bears fruit. A 2005 study shows that over half of recent M&A transactions are held to have destroyed rather than created value. Another study points out that excessive downsizing of labour in the course of M&A can harm the company's growth. One study suggests that the key to growth is to tighten control of the permanent headcount of personnel. Thus, recruitment and selection in personnel decisions is important. The most successful method is to bring in experts from outside the company,

because an excessively lean organization often results in a loss of expertise. Poorly organized restructuring runs the risk of lowering workers' loyalty and morale, which might encourage talented employees to move to other jobs. Particularly in recent years, outsourcing and contracting labour have become central issues in employer-employee relations. Because these issues often lead to industrial conflicts, the trade unions' approach to outsourcing and contract labour varies from country to country. The bottom line of what chemical trade unions request is dialogue on setting limits to the use of contract and agency labour, and for employers to hold negotiations or consultations prior to contracts being tendered. Good human resources practices are required for successful restructuring. A study in the petrochemical industry found that the positive impact of selection, training, appraisal and compensation systems on refinery performance was noted only when employee participation was high. Although not very frequent, workers' cross-border financial participation at a particular company level could help to improve employeremployee relations because they share mutual benefits. The role of international trade unions has increased in times of growing cross-border M&A and transnational restructuring. ICEM has established a global chemical company network at Bridgestone, Continental and Goodyear, in order to exchange information on companies' undesirable behaviours and to help each other in the spirit of international solidarity.

Social partners in the chemical industry are expanding the definition of the term "social dialogue". They demonstrate that social dialogue can be more than negotiation, consultation or exchange of information between representatives of governments, employers and workers on issues of common interest relating to economic and social policy. Social partners have added the important political dimension to social dialogue as a tool of promoting social justice and peace in countries where politics and society are in chaos. We are concerned about social dialogue because it generates higher return to shareholders. Research shows that companies with the most effective employee communication provided a 26 per cent total return to shareholders, compared to a -15 return from organizations at the other end of the scale. This is why many chemical firms have established a "formal consultation process" as a feedback channel of one kind or another. Many chemical firms give their employees and trade unions prior notice regarding their restructuring plans. However, most cases show that workers are still not consulted or even informed about organizational change. The importance of social dialogue is also highlighted by the contrasting cases of BASF and Dow Chemical which illustrate two opposing approaches to restructuring: one is to keep away trade unions during the process, while the other is that of a firm working jointly with trade unions throughout the restructuring process.

The case of BP shows how chemical firms organized consultation with employees and also raises the question of what issues the firms must discuss with them. BP established dual consultation channels: one is at the company level throughout the UK and another exists at each business unit (BU) level. The former is called "Employee Communications and Consultation Forums (ECCFs)". The network of ECCFs was established to provide a regular opportunity for formal communication and consultation on issues of significance, to supplement normal line-management methods of communication and enhance the two-way flow of information between BP and BP Amoco employees. At the ECCFs level, the issues discussed include restructuring and redundancies, reward issues, employment relations policies and procedures, and pension matters. By contrast, at the BU level, the topics discussed include team-share bonus arrangements within the unit, safety issues, restructuring/reorganization within the unit, the repatriation of BP employees, flexible working, plans for new office accommodation, compressed workingweek arrangements, and additional payments for extra duties. Research in Europe shows that trade unions wish to be informed about wider issues and consulted on all matters. Over half of trade unions in five EU countries stated that at the European Works Councils (EWCs) trade unions received useful information from employers and were consulted. The topics included economic and financial situation of the company, corporate strategy and

investment, changes to working methods, plant closures or cutbacks, M&A, relocation of production, employment forecasts, vocational training, health and safety, environmental protection, trade unions rights, and working time. Trade unions stated that they appreciated being informed but they were not consulted on some issues, such as R&D policy.

Cases suggest that the prior consultation rule has been firmly established in the chemical industry. They also point out that, among the various means of social dialogue, collective agreements are important in cases of M&A and restructuring in that they help initiate negotiation between the parties. Collective bargaining does more than just trigger dialogue, however. Sectoral bargaining in the German chemical industry had demonstrated the possibility of adapting collective agreements to a changing environment and meeting company demands for flexibility. In some chemical companies, collective agreements incorporate a provision to the effect that when a contingency problem affecting the workers and company financial matters arises, the collective agreement mandates the company to inform the trade union of such plans and their implications on conditions of work. In addition, a successful partnership between employers and trade unions depends on the union's strength. Social partners in the EU have negotiated to announce a joint text identifying a range of factors that could contribute to preventing or limiting the negative social impact of restructuring. The text highlights three significant points for social dialogue in restructuring. First, it points out that employers should exercise continuous, quality communication with workers and/or their representatives. Second, it stresses the importance of speedy dissemination of information to workers. Third, it notes that it can be useful for companies to establish monitoring mechanisms to evaluate the effects of the restructuring process and to check the medium- and long-term efficiency of the measures introduced

Many cases indicate that the European Works Councils (EWCs) are a useful mechanism in promoting social dialogue. Trade unions in the chemical industry evaluate how the EWCs worked out in relation to a range of social questions, including the development of an EWC for the newly merged organization. The result is a better understanding by employee representatives of the different systems of industrial relations in the EU and successful promotion of solidarity between sites and across borders. European chemical firms are now advancing the EWCs further still. In the EWCs, when chemical firms operate in more than one country in EU they have to negotiate separately with works councils and trade unions in the different European countries, and the outcomes of these negotiations could vary one country from another. The new agreement is called a "European framework agreement". It includes the implementation of procedures thorough negotiations between central management and the EWC. It provides that when the implementation of certain procedures within a firm is under consideration, central management and the EWC will enter into discussion as to whether or not the procedure in question is appropriate to be dealt with at the European level. However, national/local works councils and/or trade unions retain the right to opt out from such a decision at the central level. In 2004, Total signed an agreement with trade unions, which is called a "platform for employee relations". The agreement guarantees that works councils/trade unions will be informed in the event of exceptional circumstances that would significantly change the progress or structure of the group and that a meeting of the EWC's liaison committee (an employee-side body) will be held in the eight days following the relevant meeting of the company's board. In this way, when there are developments in the group that have consequences in terms of the level of employment, working conditions or the social protection of workers, the management guarantees that the information communicated to trade unions will allow them as far as possible to intervene in advance. A similar approach is taken by global framework agreements.

Corporate social responsibility requires chemical firms to inform and consult workers representatives beforehand. The EU has set out good company practice, reflecting corporate social responsibility, in respect of restructuring. Corporate social responsibility

suggests that best-practice behaviour includes the following: (1) informing and consulting employees at the earliest opportunity on the anticipated business environment and business prospects; (2) involving all stakeholders in the design of restructuring plants; (3) keeping redundancies to a minimum; (4) promoting the employability of employees, and life-long learning, at all times; (5) providing additional specific training at times of restructuring for those likely to be adversely affected; (6) being prepared to help fund the creation of alternative employment opportunities; and (7) being willing, where necessary, to use outside mediation to achieve solutions acceptable to all parties. Multinational chemical firms have broad responsibilities as good global business citizens. These must include five widely recognized sets of conduct guidelines for multinational companies: the UN Global Compact, including the ILO fundamental Conventions, the Caux Round Table Principles for Business (CRT Principles), the OECD Guidelines for Multinational Enterprise, the Interfaith Center on Corporate Responsibility (ICCR) Principles, and the Global Reporting Initiative (GRI). The guidelines are concentrated in the Global Business Standards Codex, which also includes information sharing with employees and the duty of social dialogue.

In sum, case studies suggest that social dialogue benefits chemical firms and their workers in equal measure. In particular, timely dialogue and prior consultations are more likely to lead restructuring plans to success because they will allow chemical firms to retain the support and cooperation of their workers. Corporate Social Responsibility suggests that chemical firms need to exercise dialogue not only with their workers but with all other stakeholders as well. Global chemical firms are required to respect the full set of internationally recognized rules of law and codes of conduct, with an emphasis on the ILO fundamental Conventions, everywhere in the world, for all workers and people at large at all times, and in particular in times of restructuring.

Appendix 1

Evolution of chemical sales, chemical operating profit, employment and productivity by global top 100 chemical companies, 2001-03 (in US\$ million)

BASF   Commany   Commany		Lguk	: rank			Chemical sales	sales		Chemical operating profit	operating	J profit	Employees			Productivi per chemi (in US\$)	Productivity: Chemical sales per chemical employee (in US\$)	cal sales /ee
BASF         Germany         24 313         28 069         34 264         1123         2 246         2341         92 545         NA         NA         NA         NA         NA         NA           Dow Chemical         US         27 805         27 609         32 632         2388         1 165         2 082         52 689         50 000         46 400         0.53         0.55           DuPont         US         27 7805         27 760         32 632         2 388         1 165         2 082         52 689         50 000         46 400         0.53         0.55           ExxonMobili         US         15 943         20 310         25 53         707         830         1432         NA         NA </th <th>səlsa İsəimədə 1002</th> <th></th> <th>səlss İsəimədə 0002</th> <th>Сотрапу</th> <th>Country of origin</th> <th>2001</th> <th>2002</th> <th>2003</th> <th>2001</th> <th>2002</th> <th>2003</th> <th>2001</th> <th>2002</th> <th>2003</th> <th>2001</th> <th>2002</th> <th>2003</th>	səlsa İsəimədə 1002		səlss İsəimədə 0002	Сотрапу	Country of origin	2001	2002	2003	2001	2002	2003	2001	2002	2003	2001	2002	2003
Dow/Chemical         US         27 805         27 632         2388         1165         2 082         6 26 899         5 074         2 450         6 70         46 400         6 53         0.55           DuPont         US         24 726         24 00         26 996         5 074         2 450         31 76         79 000         79 000         81 000         0.31         0.30         0.50           Exxon/Mobil         US         15 943         20 310         25 253         707         830         1432         NA	3		3		Germany	24 313	28 069	34 264	1 123	2 2 4 6	2 341	92 545	NA	Ą	A	NA	NA
DuPont         US         24 726         24 006         5 996         5 074         2450         3 176         79 000         79 000         81 000         0.31         0.30           ExxonMobil         US         15 943         20 310         25 253         707         830         1432         NA         N	_	_	2	Dow Chemical	SN	27 805	27 609	32 632	2 388	1 165	2 082	52 689	20 000	46 400	0.53	0.55	0.70
ExxonMobil         US         15 943         20 310         25 53         707         830         1432         NA         1435         146 900         73 400         672 00         0.23         0.27           Bayer         Gemany         16 064         19 715         24 017         1172         591         -1355         116 900         73 400         67 200         0.23         0.27           Formosa Plastics         Trained-China         16 756         20 131         16 333         NA         NA         2183         70 846         72 174         28 132         NA         0.28           BP         UK         11 516         13 064         15 483         242         515         509         900         8 500         8 500         0.22         NA           Royal Dutch/Shell         Netherlands; UK         10 616         11 500         15 186         24 1         426         72 1         10 500         8 500         8 500         9 00         8 500         8 500         9 02           Akzo Nobel         Mitsubishi Chemicals         6 855         9 424         14 701         398 <td>2</td> <td></td> <td>1</td> <td>DuPont</td> <td>ns</td> <td>24 726</td> <td>24 006</td> <td>26 996</td> <td>5 074</td> <td>2 450</td> <td>3 176</td> <td>29 000</td> <td>29 000</td> <td>81 000</td> <td>0.31</td> <td>0.30</td> <td>0.33</td>	2		1	DuPont	ns	24 726	24 006	26 996	5 074	2 450	3 176	29 000	29 000	81 000	0.31	0.30	0.33
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Huntsman   US   8 500   8 100   9 253   NA   800   210   13 000   NA   15 000   0.62   NA	21		26	Sinopec	China	7 126	7 056	9 750	-94	625	266	101 353	N A	NA	0.70	ΑN	NA
	16		19	Huntsman	US	8 500	8 100	9 253	A	800	210	13 000	N	15 000	0.62	NA	0.62

s rank	s rank	s rank	s rank			Chemical sales	sales		Chemical	Chemical operating profit	y profit	Employees			Productivi per chemi (in US\$)	Productivity: Chemical sales per chemical employee (in US\$)	al sales ee
2003 chemical sales	2002 chemical sale	2001 chemical sale	2000 chemical sales	Сотрапу	Country of origin	2001	2002	2003	2001	2002	2003	2001	2002	2003	2001	2002	2003
20	19		22	c ad	Japan	1367	8 017	9 196	23	335	413	28 399	AN	26 552	NA	AN	0.35
21	21	27	28	Chemical	Japan	6 337	7 575	8 944	201	304	325	N	A	¥	NA	ΑN	A
22	20	22	23	General Electric	NS	690 /	7 651	8 371	1 596	1 125	803	NA	NA	NA	12.85	NA	NA
23	23	23	24	DSM	Netherlands	7 022	966 9	7 623	152	473	370	21 504	18 375	26 111	0.33	0.38	0.29
24	25	17	68	Norsk Hydro	Norway	866 /	6 2 6 9	7 237	325	564	902	12 812	7 371	7 338	0.62	0.20	0.22
25	35	31	30	Chevron Philips Chemical	SN	5 871	5 389	206 9	-183	41	9/	920 9	5 517	5 451	0.97	1.63	1.27
26	24	56	32	Rhodia	France	6 413	6 948	6 871	14	864	549	22 426	24 623	23 059	0.29	0.28	0.24
27	32	47	42	Shin–Etsu J	Japan	4 228	2 660	6 785	621	814	1 012	16 456	NA	NA	NA	NA	NA
28	33	37	20	Teijin J	Japan	5 434	5 590	6 620	32	66	145	24 000	NA	NA	NA	NA	NA
29	29	30	17	PPG Industries	US	5 943	5 996	909 9	586	729	939	34 900	34 100	NA	0.23	0.24	NA
30	27	28	-		Switzerland	6 323	6 197	6 578	1 365	640	546	NA	NA	21 457	NA	NA	0.31
31	34	1	1	Equistar Chemicals	US		5 537	6 545		-44	-89		3 400	3 165		1.63	2.06
32	45	44	47	Solvay	Belgium	4 735	4 805	6 481	314	492	572	29 416	16 424	19 583	NA	0.29	0.33
33	30	39	53	BOC	UK	5 275	5 845	6 478	790	732	867	43 171	NA	NA	0.13	NA	NA
34	31	34	31	Rohm and Haas	NS	999 3	5 7 2 7	6 421	797	829	786	18 210	17 611	17 245	0.31	0.33	0.37
35	37	ı	1	lneos L	UK	NA	5 250	6 300		NA	NA		NA	10 000		NA	NA
36	26	32	36	Clariant	Switzerland	5 841	6 251	6 183	362	1 360	466	28 904	27 849	27 008	0.20	0.22	0.23
37	40	35	45	Air Products	US	5 467	5 125	6 045	865	817	651	17 800	17 200	18 500	0.32	ΑN	NA
38	36	38	44	Eastman Chemical	US	5 384	5 320	5 800	480	213	223	15 800	15 800	15 000	0.34	0.34	0.39
39	42	49	40	ENI	Italy	4 195	5 020	5 654	-332	-364	-222	11 022	11 691	7 050	0.38	0.43	0.80
40	39	40	48	Praxair L	US	5 158	5 128	5613	1 399	1 358	1 444	24 271	25 010	25 438	0.21	0.21	0.22
41	38	42	46	Sherwin-Williams	US	2 066	5 185	5 408	490	554	574	25 789	25 752	25 777	0.20	0.20	0.21
42	28	43	38	Reliance Industries	India	4 850	6 149	5 358	542	617	770	12 864	NA	NA	0.40	NA	NA
43	41	47	51	Ciba Specialty Chemicals	Switzerland	4 359	5 030	5 317	663	577	481	19 683	19 007	18 658	0.22	0.26	0.28

	s rank		ומווע		Chemical	ıl sales		Chemical	Chemical operating profit	profit	Employees			Productivi per chemi (in US\$)	Productivity: Chemical sales per chemical employee (in US\$)	al sales ee
2003 chemical sales	2002 chemical sales	2001 chemical sales 2000 chemical sales	Company	Country of origin	2001	2002	2003	2001	2002	2003	2001	2002	2003	2001	2002	2003
4		3	Asahi Kas	Japan	3 390	4 901	5 238	112	214	165	26 227	NA	NA	NA	NA	NA
45 4	48 4	45 49	Celanese	Germany	4 491	4 541	5 133	84	144	137	11 800	10 700	9 500	0.38	0.42	0.54
46 4	47 3	36	Monsanto	US		4 673	4 936		630	160		NA	13 200		NA	0.37
47 5	51 5	99 99		Germany	3 4 16	4 060	4 842	202	1 086	753	17 689	17 500	17 420	0.19	0.23	0.28
48 5	50 5	- 25	Mg Technologies	Germany	3 482	4 137	4 7 1 7	248	NA	415	32 015	13 586	13 096	0.24	0.30	0.36
49 5	55 5	59 65	Borealis	Denmark	3 267	3 690	4 628	81	-78	49	5 297	5 085	5 037	0.62	0.73	0.92
50 5	52 6	9 09	Tosho	Japan	3 208	3 926	4 583	117	233	284	9 404	9 167	9 196	0.34	0.43	0.50
51 4	44 5	50 77	Sasol	South Africa	4 184	4 892	4 450	384	212	159	13 788	NA	NA	0.30	NA	NA
52 5	53 5	51 140	.0 Ashland	US	4 097	3 825	3 974	93	92	63	25 100	NA	NA	0.31	0.31	NA
53 6	99	61 59	Nova Chemicals	Canada	3 194	3 091	3 949	102	215	238	NA	NA	4 300	NA	NA	0.92
54 5	- 99	_	Maruzen Chemicals	Japan		3 629	3 807		NA	NA		203	NA		NA	NA
55 4	46 3	33 27	. Lyondell Chemical	US	5 762	4 774	3 801	276	174	-1	NA	3 350	3 350	NA	0.97	1.13
56 6	65 1	127 76	Kaneka	Japan	1 316	3 097	3 787	87	224	304	3 153	3 005	2 943	0.42	1.03	1.29
57 6	8 09	81 89	Ecolab	ns	2 355	3 404	3 762	318	442	483	19 326	20 417	20 826	0.12	0.17	0.18
58 6	61 6	- 69	Cognis	Germany	2 760	3 282	3 717	374	186	134	9 081	8 895	8 660	0.30	0.37	0.43
59 5	54 4	41 41	Engellhard	NS	2 0 9 2	3 754	3 7 1 5	327	304	270	6 540	6 650	6 480	0.78	0.17	0.57
60 5	57 6	62 57	Showa Denko	Japan	3 184	3 570	3 570	84	193	193	11 970	NA	NA	NA	NA	NA
61 6	63 6	64 74	Sealed Air	US	3 067	3 204	3 532	477	-327	511	NA	17 900	17 600	NA	0.18	0.20
62 6	64 6	69 29	Toyobo	Japan	2 875	3 131	3 530	123	164	245	3 727	3 382	3 151	NA	NA	1.12
63 7	72 7	78 85	Shanghai   Petrochemical	China	2 443	2 600	3 502	4	175	261	A	AN	N	NA	N	N
64 5	- 89	1	Koch Industries	NS		3 200	3 500		NA	NA		NA	NA		NA	NA
65 6	8 69	85 87	Kemira	Finland	2 162	2 743	3 450	241	48	300	10 207	10 377	10 498	0.21	0.26	0.33
66 5	59 6	65 58	Hitach Chemical	Japan	2 998	3 445	3 445	93	196	196	17 287	NA	NA	NA	NA	NA
9 29	2 29	74 82	Imerys	France	2 553	3 006	3 439	1 047	1 245	1 457	14 497	14 594	13 802	0.18	0.21	0.25
68 4	49 4	48 52	3M	NS	4 221	4 178	3 354	911	669	458	71 669	NA	NA	NA	NA	NA

cal sales /ee	2003	1.14	NA	NA	NA	NA	0.28	0.20	0.34	NA	0.26	NA	NA	N	0.23	0.54	0.11	0.30	NA	0.50	0.39	NA	NA	NA
Productivity: Chemical sales per chemical employee (in US\$)	2002	A	N	NA	NA	NA	0.24	0.17	0.28	0.32		NA	AN	N	0.20	0.42	AN	0.26	NA	NA	0.31	0.71	NA	NA
Productivi per chemi (in US\$)	2001		NA	0.68	NA	NA	0.19	0.15	0.25	0.28		AN	NA	ΑN	AN	0.41	NA	0.21	NA		0.31		NA	NA
	2003	2 868	NA	NA	NA	NA	11 160	15 622	8 557	NA	10 500	NA	NA	NA	11 505	4 667	22 725	8 223	NA	4 904	6 300	5 618	NA	NA
	2002	N	NA	NA	NA	NA	10 580	16 637	8 872	8 200		8 390	N	NA	11 837	2 000	AN	7 934	NA	NA	7 300	2 847	NA	NA
Employees	2001		3 300	4 555	NA	115 000	12 740	17 058	9 211	8 600		8 390	NA	A A	11 000	2 000	22 300	7 849	7 115		9 170		17 370	NA
ı profit	2003	202	290	210	207	136	81	-29	258	NA	330	178	70	313	255	453	101	291	288	200	-372	NA	121	221
Chemical operating profit	2002	200	16	-128	198	87	-286	124	164	274		227	N	175	282	273	-61	272	206	210	41	150	112	215
Chemica	2001		38	-394	179	52	28	41	144	272		NA	2	166	248	269	-261	202	110		28		78	195
	2003	3 262	3 224	3 178	3 177	3 169	3 150	3 109	2 929	2 873	2 767	2 754	2 719	2 638	2 635	2 499	2 499	2 485	2 471	2 466	2 430	2 377	2 346	2 342
sales	2002	2 524	2 597	2 704	2 568	3 205	2 546	2812	2 501	2 610		2 589	2 109	2 076	2 369	2 083	1 587	2 031	2 122	1 914	2 241	2 028	2 207	2 083
Chemical	2001		2 069	3 092	2 189	3 313	2 452	2 492	2 300	2 438		3 539	1771	1651	1 640	2 063	1 510	1 665	1 807		2 8 1 7		2 448	1 986
	Country of origin	Brasil	Japan	SN	NS	NS	Germany	Germany	Japan	SN	NS	South Korea	Japan	Japan	SN	Canada	China	Belgium	Japan	Canada	NS	Japan	Japan	US
	Сотрапу	Braskem	Mitsubishi Gas Chemical	Il Petroleum	Avery Dennision	Honeywell	Rütgers	-Chemie	Mitsubishi Rayon	Dow Corning	D.	LG Chemical	Nippon Petrochemicals		Bemis	Agrium	Jilin Chemical Industrial	Tessencderlo Chemie		PotashCopr	Solutia	Denki Kagaku Kogyo	Nippon Steel	RPM
e rank	səlsə İsəimədə 0002	ı	84	63	94	26	78	79	83	81	1	09	93	104	129	103	115	112	91		71	1	113	86
e rank	2001 chemical sales	123	87	63	84	28	92	75	82	6/	ı	54	86	107	108	88	115	106	97	98	89	1	113	89
s rank	2002 chemical sales	6/	74	02	9/	62	78	89	80	71	73	92	28	92	82	06	115	94	98	101	83	92	84	91
e rank	2003 chemical sales	69	70	20	72	73	74	75	76	77	78	6/	80	81	82	83	84	85	98	87	88	89	90	91

s rank	s rank	s rank	s rank			Chemical sales	sales		Chemical	Chemical operating profit	profit	Employees			Productivi per chemic (in US\$)	Productivity: Chemical sales per chemical employee (in US\$)	al sales ee
2003 chemical sale	2002 chemical sale	2001 chemical sale	2000 chemical sale	Сотрапу	Country of origin	2001	2002	2003	2001	2002	2003	2001	2002	2003	2001	2002	2003
92	66	102	101	Daicel Chemical Industries	Japan	1 716	1 967	2 287	95	204	217	5 363	N A	AN	Ą	A A	0.46
93	89	80	118	Johnson Matthey	NK	2 408	2 089	2 284	220	207	270	5 536	5 441	4 701	0.43	0.38	NA
94	86	94	105	Israel Chemicals	Israel	1 859	1 981	2 271	193	208	211	NA	NA	NA	NA	NA	0.32
92	82	92	128	Valspar	NS	1 921	2 127	2 248	183	187	158	6 750	7 000	7 013	0.28	0.30	NA
96	102	100	111	Grupo Alfra	Mexico	1 729	1 898	2 209	175	314	282	NA	4 793	NA	NA	0.40	NA
26	93	06	96	IMC Global	SN	1 959	2 057	2 191	107	182	102	NA	NA	5 017	NA	NA	0.44
98	22	71	75	Crompton	NS	2 7 1 9	2 547	2 185	392	169	164	7 340	6 777	5 521	0.37	0.27	0.39
66	96	121	1	Givaudan	Switzerland	1 419	2 013	2 172	280	390	410	5 325	5 844	5 981	0.27	0.34	0.36
100	104	140	68	Merck KGaA	Germany	1 000	1 871	2 142	145	218	381	6 216	NA	NA	0.16	NA	NA
Sour	ces: "Bil	llion-Doll	lar Club,	Sources: "Billion-Dollar Club," in Chemical Week, 4 Dec. 2002, pp. 25–32; "Billion-Dollar	. 2002, pp. 25–32; "Bill	_	Club", In Chemical Week, 26 Nov./3 Dec. 2003, pp. 25–31; and "Billion-Dollar Club", in Chemical Week, 24 Nov. 2004, pp. 19–28	al Week, 26	Nov./3 Dec	. 2003, pp. 2	:5–31; and "E	illion-Dollar C	lub", in <i>Chem</i>	ical Week, 24	l Nov. 2004, p	p. 19–28.	

Appendix 2-1

Evolution of employment in industrial chemicals, selected countries, 1990-2002

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	Trend
Europe														
Belgium	79,000	78,300	78,400			25,900	26,695	30,998	29,359	29,880				7
Cyprus	94	96	66	153	179	123	118	133	134	171	171	135	93	7
Denmark	10,601	10,605	13,159	6,610	5,891	6,063	2,906	6,429	6,385					7
Finland	13,700	13,300	12,600	11,900	11,600	7,464	7,294	7,226	9,034	9,003	8,932			7
France	118,300	113,400	108,200	104,300	101,300	100,500	82,910	82,808	82,186	81,271	78,772			7
Germany		345,823	313,748	287,436	277,078	267,895	252,306	239,402	234,434	232,954				7
Iceland	259	248	246	234	217	197	185							7
Ireland	4,000	4,200	4,353	4,459	4,608	4,994	5,259	5,882	6,302	992'9	8,363			K
Italy	86,621	85,091	79,695	77,463	71,271	66,861	68,198	68,137	67,107	63,626	62,658			7
Malta	93	96	115	106	66	86	98	1,085	1,112	870	822	622		K
Netherlands	57,593	56,935	53,867	42,367	40,917	40,000	38,645	39,572	38,755	39,184	39,409			7
Portugal	12,417	8,906	9,700	8,930	7,432	7,228	7,677	7,301	6,592	6,441	6,068			7
Spain	41,244	38,897	36,807	44,410	43,332	40,669	41,178	41,521	41,754	41,848	42,053			K
Sweden	17,900	18,812	17,341	15,254	15,466	15,133	15,629	16,116	16,469	17,085	18,085			K
United Kingdom	144,000	140,000	134,000	114,000	110,000	112,000	106,000	105,000	110,652	100,866	92,898			7
Central and Eastern Europe	96													
Azerbaijan	16,012	14,983	15,472	15,562	13,898	19,916	18,576	14,304	9,933	9,255	10,069	10,099	9,232	7
Bulgaria	32,700	29,000	24,100	22,900	22,300	24,400	24,400	46,463	45,400	39,369	32,543	31,616	27,631	7
Croatia	15,750	12,710	13,390	11,470	11,400	10,910	9,717	7,721	6,797	6,479	6,278	5,827	5,110	7
Hungary	37,000	33,000	29,000	23,000	21,301	44,647	42,224	40,854	16,648	16,208	14,619			7
Lithuania			6,523	5,832	5,185		3,252	5,002	4,552	4,009	4,038	3,756	3,233	7
Poland	108,000	88,000	79,000	75,000	164,300	164,700	163,300	159,700	152,100	143,000	135,100			7
Russian Federation				696,100	640,500	578,800	538,500	516,200	511,000	436,912	488,484	496,977	649,475	7
Serbia and Montenegro		26,900	25,300	24,700	24,500	24,300	23,200	22,700	22,100	20,400	20,000	18,500		7
Slovenia	16,400	14,769	13,135	11,432	13,595	13,559	14,294	13,843	12,192	11,900	11,701	11,707	11,929	7
Tajikistan	8,950	9,598	9,787	8,194	7,711	6,339	4,884	3,780	3,881	2,586	3,116	3,044	3,124	7
Ukraine			186,000	182,000	170,000	164,000	161,000	140,000	132,000	118,000	113,000	105,000		7
Asia								,						
Barbados	360	296	582	222	208	909	546	571						K
China	3,620,000	3,790,000	3,910,000	3,810,000	5,470,000	5,610,000	5,580,000	5,430,000	5,422,000	5,171,000	4,891,000	4,618,000	4,534,000	7
China (Hong Kong SAR)	2,500	2,000	2,000	2,100	1,900	1,600	1,500	1,400	1,700	1,600	1,700	1,600	1,200	7

118 61 118 65 381	^	200	000
SI.		0	0t+'t0 0t-'00 0t-'00
1,869		2,452	2,448 2,574 2,452
7	( )	598 266,948	251,032 239,598 266,948
70,376	62,956	62,956	60,112 62,956
22,310	21,985	21,985	21,985
22,800			8,100 8,200
153,499	158,763 1	158,763	000 158,763
2,672	2,626	2,626	2,626
57,437	56,024	56,024	551 56,024
1,304		1,287	1,287
12,700		12,300	300 12,300
4,810	4,680	4,680	380 4,680
	162		
	1,521		
3,393	5,635		275
1,815	1,625		
23,005	24,511		24,511
2,820	7,150	7,196 7,150	,196
32,068	28,000		31,000 31,000 28,000
46,090		48,260	49,730 40,483 48,260
20,080			17,890 18,150 18,840
33	370,000 365,000		000 370,000
	453		378 375
4,750	5,621	106	4,898 5,106
14,021	14,822		15,008 14,766
	820		668 752
	195		116 191
1,121	1,096		1,354 1,150
1,152	1,158	223	1,223
7,677	11,675	12,862 11,675	862
			•
	1,100	006	1,100 900
45,380	44,022	44,0	38,600 44,0
	29		35 35
	190		
3,839	3,671	3,612 3,671	,612
	200		800
	541	503 541	
15,100	13,661	12,193 13,661	193
	281	285 281	
1,375	1,362	1,311 1,362	
96,420	96,598	102,548 96,598	102,548
2000			7070
.,	5.388	4.949	949

Appendix 2-2
Evolution of employment in plastics, selected countries, 1990-2002

ተ K 7 **K** K **K** 7 **K** 7 5 K 7 **K** 7 7 7 **K** 7 **K** 1 K 7 K K 7 2002 6,492 1,169 1,273 1,423 68 114,185 1,275 14.000 869'9 1,167 1,076 59,054 988 5,417 2001 1,185 6,303 15,507 24,229 828 1,792 24,962 142,410 316,193 146,093 965 27,785 5,999 11,243 28,123 203,810 3,414 53,609 9,000 88 14,000 18,796 26,698 5,995 17,886 75,215 11,071 26,438 86 14,000 23,532 23,887 7,001 1,290 5,835 14,641 132,965 273,646 1,066 23,166 431 1,671 105,937 9,100 23,285 23,522 7,337 1,356 20,817 13,831 128,482 271,160 8.540 138,137 25,224 6,162 16,543 71,965 11,500 27,501 ,612 1,436 22,407 211 1,520 40,300 9,800 93 15,000 1,217 19,878 12,633 120,762 269,168 24,075 302 1,353 22,277 20,888 7,410 8,354 136,341 791 25,954 6,100 15,992 68,746 68,746 11,625 26,526 1,468 13,696 80,800 10,000 108 13,000 1,267 19,043 11,722 118,487 272,580 1996 25,124 5,743 14,706 69,715 10,894 1,894 8,600 21,554 381 1,273 124 11,000 22,806 82,000 10,400 134,380 8.070 187, 1,334 11,204 119,300 280,960 126,210 776 26,858 5,433 16,353 64,142 11,179 2,132 21,216 419 1,521 81,000 9,700 127 12,000 1995 21,674 19,243 8,397 196 1994 1,152 18,316 6,000 117,600 290,779 26,559 5,354 15,928 63,465 2,931 14,759 468 1,622 72,900 9,500 127 15,000 8.062 16,941 14.891 10,931 000 1993 17,786 6,000 119,500 295,935 7,963 78,502 800 26,533 4,384 16,034 59,708 10,198 2,133 7,600 15,000 892 1,462 82,600 10,200 126 17,000 17,583 14,627 1,194 14,360 6,500 311,407 311,407 75,548 75,501 5,099 60,062 11,848 17,332 167,000 2,345 9,700 15,000 813 2,416 1992 14,000 18,900 6,590 10,400 188 28,000 7,000 123,800 316,515 9,299 90,800 727 26,797 5,648 16,891 61,762 12,303 13,691 3,034 1991 14,000 18,600 7,610 1,192 14,112 18,000 1,045 3,188 10,500 349 1990 1,175 12,749 7,600 121,200 9,654 91,876 711 25,642 5,695 16,842 64,732 12,800 12,800 3,365 12,800 18,000 1,201 2,876 13,700 18,500 9,920 69,000 352 Central and Eastern Europe Serbia and Montenegro Russian Federation Netherlands Norway Hungary Kyrgyzstan Tajikistan Ukraine Azerbaijan France Germany Bulgaria Cyprus Denmark Portugal Belgium Croatia Greece Sweden United I Finland Turkey Austria Spain Malta \_atvia taly

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002 Trend	Trend
Asia				•			•							
Australia	36,000	35,000	32,000	32,484	34,310	35,270	35,954	34,864	34,602	35,779	37,300	36,055		
China	1,000,000	1,020,000	1,030,000	1,010,000	1,010,000	1,090,000	1,050,000	1,553,000	1,103,000	1,111,000	1,114,000	1,171,000	1,296,000	K
China (Hong Kong)	44,400	34,200	28,500	20,000	13,100	9,600	9,200	7,900	8,700	7,100	6,500	4,400	4,300	7
China (Macao)	335	222	481	405	223	142	110	84	88	74	83	101	100	7
China (Taiwan Province)	217,980	207,512	200,636	191,136	193,762	187,840	179,606	177,598	176,606	180,436	183,363	175,961		7
India	79,859	85,807	91,586	97,897	101,512	116,717	133,207	134,861	168,661	142,008	146,207	164,303		K
Indonesia	81,692	103,692	93,272	119,574	141,349	157,538	169,386	163,536	132,611	150,706	159,322	186,737	192,324	K
Iran, Islamic Republic of	14,300	13,395	12,930	12,538	14,215	13,762	14,066	15,741	16,940	16,623	17,727	17,991		K
Ireland	7,000	7,300	7,457	7,334	7,439	8,650	8,444	8,184	7,705	7,683	9,235			K
Israel	12,300	13,500	14,700	15,900	17,100	17,600	18,300	18,000	17,500	17,000	18,100	17,400		K
Japan	456,000	477,000	466,000	463,000	433,487	438,549	430,086	428,817	428,772	422,343	424,966	404,228		7
Jordan	2,087	2,503	3,118	3,491	4,024	4,143	3,939	4,355	3,517	3,707	4,191			K
Korea, Republic of	006'66	112,457	111,162	119,782	123,296	125,394	104,042	669'96	87,630	107,225	117,998	126,951		K
Kuwait	1,112	741	1,252	1,492	1,615	1,562	1,728	1,803	1,819	1,828	1,846	1,970		K
Malaysia	35,800	45,500	49,100	54,200	62,300	71,100	74,700	58,500	79,800	94,893	83,683			K
Nepal	1,306	2,135		2,764	2,669		2,492				4,419			ĸ
New Zealand	7,150	6,430	6,410	6,290	0;820	6,820	068'9	7,030	7,165	7,223	7,406			K
Oman				295	473	629	200	899	1,076	1,174	1,222	1,406	1,562	K
Qatar	307	397	462	487	282						204	204	204	7
Singapore	14,922	16,181	16,357	17,560	18,040	18,669	19,858	19,191	17,801	17,781	19,139	18,394	17,746	K
Sri Lanka	2,954	4,598	2,876	9,502	7,122	7,913	8,244	8,808	9,454	8,360	8,737			K
North America														
Canada	62,000	60,000	60,000	62,000	65,000	57,066	61,547	65,778	70,526	70,029	77,517	78,529		K
Puerto Rico	2,760	2,650	2,600	2,400	2,510	2,580	2,700	3,260	3,450	3,500	3,770			K
United States of America	670,000	646,000	710,000	737,000	766,000	804,000	829,608	874,811	897,059	912,501	872,816			K
Mexico	26,850	32,232	31,241	24,892	59,157	52,379	54,860	59,700	60,708	61,135	63,147			K
South America							ŀ				ŀ	·		
Argentina	26,542			36,697	38,451	36,203	38,318	31,696	32,236	31,063				K
Bahamas						20	52	102	109	120	140	148		K
Bolivia	1,319	1,454	1,530	1,518	1,454	1,463	1,839	2,181	2,570	2,847	2,803			ĸ
Chile	10,746	11,241	12,957	14,111	14,600	15,327	14,563	14,099	10,321	15,887	17,692			K
Colombia	18,600	21,640	24,700	25,384	24,035	25,641	27,184	28,701	27,546	24,597	23,363			K
Costa Rica	5,219	5,689	6,035	6,480	6,732	6,193	6,046	5,935	5,680	6,341	7,163	6,654	6,657	K
Ecuador	5,835	6,303	5,734	5,788	6,819	7,032	5,811	5,740	6,589	5,821	5,941	6,291	6,082	K
Panama	1,446	1,589	1,978	1,973	2,101		2,096	2,174	2,105	2,121	1,959			N
Trinidad and Tobago	223	247	250	239	302	259	1,238	1,760	1,691					K
Uruguay	5,030	4,731	4,801	4,352	4,410	4,178	3,801	3,734	1,927	1,963	1,805			7
Venezuela, Bol. Rep. Of	21,400	23,200	22,000	21,766	20,840	19,565	16,380	18,085						7

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002 Trend	Frend
Africa														
Cameroon			218	465	455	829	548	229	435	287				<b>↑</b>
Ethiopia	870	898	914	933	1,128	1,064	1,098	1,460	1,979	2,057	2,170	2,402	3,255	K
Kenya	3,420	3,587	3,897	4,051	4,217	4,465	4,713	4,899	5,079	5,342	5,562	5,816	6,132	ĸ
Mauritius	1,195	1,001	1,028	1,013	1,144	1,084	1,156	1,086	1,217	1,288				ĸ
Morocco		7,823	8,593	9,021	9,218	9,524	10,067	296'6	11,471	11,633	10,706	10,686		K
Mozambique	086	1,020	922	860	726	385	362				369			7
Senegal	1,329	932	066	855	2,545	1,995	1,415	1,523						ĸ
South Africa	44,000	46,000	47,000	47,495	43,308	49,676	47,461	46,423	58,349	55,187	59,259	57,314	55,972	ĸ
Tanzania, United Republic of	191	491	282	787	622	262	826	872						K
Tunisia				4,400	5,858	6,314	6,725	4,089	4,602	4,627	4,997	4,478	5,061	ĸ
Zimbabwe	3,161	5,177	3,800	3,400	3,500	3,800	1,982							
Source: UNIDO INDUSTAT 3 2005 ISIC Rev. 2	2005 ISIC Rev	. 2.												

# Appendix 3

# Dow Chemical: Significant divestitures and acquisitions, 1992-2005

nduetov	themicals, Paints &	Soatings Chemicals, Paints &	Orugs, proprietaries, and sundries	Drugs, Medical Supplies & Equipment	eutical ons	Commercial physical research	Plastics materials and resins	Chemicals, Paints & Coatings	Industrial inorganic chemicals	Industrial inorganic chemicals	Industrial inorganic chemicals	ndustrial inorganic chemicals	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Agricultural chemicals	Plastics materials and resins	Industrial inorganic chemicals
cici				Drugs, M & Equipm	Pharmaceutical preparations				Industria	Industrial chemical.	Industria	Industrial i								Industrial
1 1	United States	. United States	United States	Japan	Japan	United States	United States	United States	Italy	Argentina	Argentina	Argentina	United States	United States	United States	. United States	United States	United States	. United States	Germany
amaN	The Dow Chemical Co.	The Dow Chemical Co.	Rugby Darby Group Companies, Inc.	Kodama Ltd.	Kodama Ltd.	Selectide Corp.	The Dow Chemical Co.	The Dow Chemical Co.	Ente Nazionale Idrocarburi	Ipako Industrial Petroquimica Argentina SA	Argentine Government	Argentine Government	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	X The Dow Chemical Co.	Eli Lilly & Co.	Eastman Chemical Co.	Buna Sow Leuna Olefinverbund Gmbh
Industry	Household Goods	Oil & Gas	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Industry & Farm Equipment & Machinery	Brokerage, Investment & T Management Consultancy	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Brokerage, Investment & TI Management Consultancy	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer	United States	United States	United States	United States	United States	United States	Germany	Germany	United States	United States	United States	United States	United States	United States	United States	United States	United States	United States		United States
ameN	Clorox Co.	Schlumberger Ltd.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	Hoechst AG	Hoechst AG	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	Midbrook Products Inc	Heller Hickox Dimeling Schreiber & Park	Rogers Corp.	Mycogen Corp.	NGC Corp.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.
Description	Produces household	cleaning products Provides oil field services	Generic drug concem	Pharmaceutical concern	Pharmaceutical concern The Dow Chemical Co.	Pharmaceutical research firm	Manufactures and sells chemicals, plastics, and industrial and agricultural products	Brand name drug company	Produces plastics for bottling	Makes chemicals	NA	Makes petrochemicals	Building cleaning and maintenance service	Manufactures membranel separation systems for 5 the oil and gas industry	Makes silicone foam products	d L	Operates gas-fred cogeneration plants	s Develops and manufactures agricultura and noncrop products	Makes chemicals for spray foam	Produces chemicals
nderbol	Household Goods	Energy Services	Wholesale & Distribution		Drugs, Medical Supplies & Equipment	Miscellaneous Services	Chemicals, Paints & Coatings		Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Miscellaneous Services	er & Sanitary	Plastics & Rubber	Miscellaneous Services	Electric. Gas Water & Sanitary Operates gas-fred Servicos	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings Produces chemicals
Target	Argentina	United States	United States	Japan	Japan	United States	Brazil	United States	Italy	Argentina	Argentina	Argentina	United States	United States	s United States		United States	United States	United States	Germany
Deal value (US\$)	Not disclosed Cleaning Products	\$675,000,000 Dowell Schlumberger	Not disclosed Rugby Darby Group Companies, Inc.	Not disclosed Kodama Ltd.	Not disclosed Kodama Ltd.	\$58,000,000 Selectide Corp.	\$139,964,000  The Dow Chemical Co.	000'0	Not disclosed Inca International	\$193,400,000 Polisar SA	\$-1,000,000  Indupa Sa	Not disclosed Petroquimica Bahia Blanca SAIC	Not disclosed Advanced Cleaning Systems	Not disclosed Cynara Co.	Not disclosed Bisco Products Business United States	Not disclosed United AgriSeed	\$1,213,640,000 Des lac Energy Inc.	\$900,000,000 DowElanco	Not disclosed THANOL Polyols Business	Not disclosed Buna Sow Leuna Olefinverbund Gmbh
Share owned Share sought		50 50	100	20 18	51 39	100	100	100	80	100	100		100	80	100	100	000	60 40	100	80
Deal description			Dow Chemical Co. Inc., through Marion Merrell Dow Inc., acquired Rugby-Darby Group Companies Inc. Consideration undisclosed.	Dow Chemical Co. Inc., through its subsidary Marion Merrell Dow KK, acquired 18% of Kodama Ltd. for an undisclosed amount.	Dow Chemical Co. Inc., through Marion Merrell Dow K.K., acquired 39% of Kodama Ltd. Consideration undisclosed.	Dow Chemical Co., through Marion Merrell Dow Inc., acquired Selectide Corp. Consideration \$58m.	Roussel-Uclaf SA, France, a phareactical smarticular and pharmaceuticals manufacture and a subsidiary of Hockinst AG. Germany, a chemicals manufacture, acquired the Lafin American activities, based in Brazil, of Dow Chemical Company, US, a chemicals manufacturer, Consideration \$140m (EBBm).	Hechtst acquired Dow Chemical's \$5.1 billion states in Marion Marcell in May and subsequently gained shareholder approval to acquire the remaining \$2 billion interest. Hosesch agreed to spin off 4 drugs to obtain FTC approval.	Dow Chemical Co. acquired 80% of Inca International through Ente Nazionale Idrocarburi. Consideration undisclosed.	Deal includes acquisition of 21% of Petroquimica Bahia Blanca.	Dow Chemical Coltochu/YPF, Michigan, USA, acquied Infulae Stock, Agentha. Dow is positioning itself in the newly, ilberalized South American petrochemical markets. Terms not disclosed.	This acquisition positions Dow in the liberalized South American petrochemicals market.	Midbrook Products acqiured Advanced Cleaning Systems from Dow Chemical.	Dow Chemical sold an 80% stake in Cynara to Heller Hickox as part of its strategy to sell non-core businesses.	Roberts plans to continue Bisco Products operations as part of its High Performace Elastomer Division, expecting the deal to initially add less than 10% to the companys sales.	Mycogen acquired United Agriseed from Dow Chemical and Eli Lilly's joint venture called Dowelanco.	NIGC acquired Dester, CR216 Sp es later and will immediately sell Dester's (rotegy nasse to AES Corp. Dow Chemical round 80% of Dester Energy and agreed to the sales to that if could maximize shareholder value through the divestment of assets that did not let nivel the companys kng-feem strategy in development of assets that do not let nivelt the companys kng-feem strategy.	Lilly (Eli) exercised its option to sell its 40% stake in DowElanco to its joint venture partner, Dow Chemical, for \$90 million, giving Dow Chemical 100% ownership.	Dow Chemical acquired THANOL Polyols Business from Eastman Chemical, complementing Dow's existing polyether polyol business.	Dow acquired 80% of Buna Sow until 2000, at which time it intends to purchase the remaining 20 percent.
Closing data	18 December 1992	01 February 1993	06 October 1993	14 December 1993	18 March 1994	27 January 1995	01 February 1995	19 July 1995	13 November 1995	27 November 1995	01 February 1996	01 February 1996	14 February 1996	25 July 1996	30 July 1996	21 August 1996	30 June 1997	30 June 1997		10 September 1997
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Financial	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Divestiture	Divestiture	Acquisition	Divestiture Minority Interest	Acquisition	Acquisition	Acquisition	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Acquisition

Н	-	1														
	Industry	Computer storage devices	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Corn	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Agricultural Production	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Fabricated rubber products	Synthetic rubber	Chemicals, Paints & Coatings	Unsupported plastics film & sheet
Seller	Country of origin	United States	United States	United States	United States	Brazil	United States	United States	Brazil	United States	United States	United States	United Kingdom	United Kingdom	United States	Germany
	Name Viebro Corn	VISTO COIP.	Sentrachem Ltd.	The Dow Chemical Co.	The Dow Chemical Co.	Dinamilho Carol Productos Agricolas Ltda	The Dow Chemical Co.	The Dow Chemical Co.	Hibridos Colorado E Lida/FT Biogenetica De Milho Ltd	The Dow Chemical Co.	The Dow Chemical Co.	Myoogen Corp.	Royal & Sun Alliance Australia	Shell Transport & Trading PLC	The Dow Chemical Co.	Hoechst AG
	in Industry	Coatings Coatings	Chemicals, Paints & Coatings	Household Goods	Oil & Gas	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	es to	Chemicals, Paints & Coatings	Fabricated Metal Products	Automotive Products & Accessories	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Miscellaneous Services	Chemicals, Paints & Coatings
Buyer	Country of orig	United States	United States	United States	United States	United States	Netherlands	United States	United States	United States	United Kingdom	United States	United States	United States	France	United States
	Name The Day Chemical Co	ine Dow Cremical Co.	E	S. C. Johnson & Son, Inc.	Texacolno	The Dow Chemical Co.	EVC International NV	Dames & Moore, Inc.	The Dow Chemical Co.	Crane Co.	GKN PLC	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	FIMALAC SA	The Dow Chemical Co.
	Manufactures disk drive	Manuadures disk drive components	Manufactures specialty and agricultural chemicals		Industrial Inorganic Chemicals	Develops and sells high- I yiekling hybrid seed com products	Manufacturer of PVC	Provides engineering, construction, and consulting services	Develop and market seel I products for corn and sorghum	Supplies lined pipe and valves	Makes airframe structures and engine components for the commercial aerospace industry		Manufacturer of rubber products	Makes polybutadiene rubber and emulsion styrene butadiene rubber	General warehousing and storage	Manufactures polyettrylene and polypropylene products
-	Industry Committee	Omos equipment & Computer Hardware	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coafings	Agricultural Production	Plastics & Rubber	S &	Agricultural Production	Wholesale & Distribution	Aerospace, Aircraft & Defense	& Coatings	Plastics & Rutber	Plastics & Rubber	Miscellaneous Services	Plastics & Rubber
Target	Country of origin	Onled States	United States	United States	Germany	Brazil	Germany	United States	Brazil	United States	United States	United States	Australia	Netherlands	United States	
	Name Name	d Disk Drive Components Division	Sentrachem Ltd.	Consumer Products Unit (Dow Chemical Co.)	Dow Germany	Dinamilho Carol Productos Agrícolas Ltda	Pvc Facilities	Radian International LLC United States	Hibridos Colorado Lida/FT Blogenetica De Milho Ltd.	Plastic Lined Piping Products Division	Dow Ut Composite Products, Inc.	0 Myoogen Corp.	dGeneral Pupose Rubber Business	General Purpose Rubber Unit	d C&P Botlek International	Not disclosed Safripol & Plastomark Polyolefins Joint Venture
Deal value (US\$)			\$487,000,000 S	30	Not disclosed	Not disclosed	Not disclosed	0	Not disclosed H	\$24,000,000	\$62,500,000	\$324,860,000 h	Not disclosed G	Not disclosed	Not disclosed	Not disclosed S
Share sought	(%)		100	100	100	100	100	100	100	100	100	32	100	001	100	100
Share owned	pefore (%)											9				
Deal description	_	Down Chemina agreed to acquire the Disk Drive Component Division of Vispo for an undisclosed amount. The acquisition is the first in a number of steps being taken to restructure its disk drive materials business.	Dow Chemical soquired the shares of Sentrachemic Infects, 8 South African-based global chemical company, for 1178 South African nearly set share, or USES, 50. The transaction brings sationg specially and agricultural chemical business. The deal included Hampshire Chemical and Sanachem.	(S.C.	Texaco Inc., US, acquired Dow Germany, Germany, the manufacturer of automobile refrigerants, from Dow Chemical Company, US.	Mycogen agreed to acque to themson of acquisitions of acquisitions Mycogen has made over the acquisitions Mycogen has made over the acquisitions Mycogen has made over the apast 5 years to establish global corn and olle	EVC International NV (European Vinyls Corporation) acquired the PVC facilities at BSL of Dow Chemical Co. for an undisclosed amount.		Microgen, winth is ST7*covened by Dow Chemicals Dow Ago Sciences agreed to Duy Heinfoots Colonado and FT Bogenetics. The dela, combined with the previous acquisition of Dimentific Carlo Productios, will allow Mycogen to become a significant player in the rapidly growing Brazilian seed market.	Crane acquired the Plastic Lined Piping Products Division of Dow Chemical for \$24 million.	GKN PLC agreed to acquire Dow-UT Composite Products Inc. a joint venture between Dow Chemical and United Technologies, for \$62.5 million in cash.	Dow Chemica's subsidienty, Dow Aprical subsidient between Aprica entered to the 25% of Mycogen it doesn't already own for \$334 million in a cash tender deriffer. Under a 1998 agreement, Dow AgroSciences LLC can't purchase the ennaming Mycogen shares until February 1999.	the Orbination Droppy scapation for the operator of programme in praymy scapation of the operator of programme in programme in the operator of programme in the operator of programme in the operator in programme in the operator in programme in the operator in programme in the operator in programme in the operator in programme in the operator in the operator in the operator in the operator in the operator in the operator in the operator in operator	Dow Chemical's subsidiary, Dow Europe SA, signed a Beford infantitio acquire fine General Purpose Rubber Unit of Shell Chemicals Ltd. for an undisclosed price. Shell Chemicals Ltd. is owned by Royal Dutri-Shell Group.	LBC, a subsidiary of Hmaleo, France, a holding company, acquired C&P Botek International, Netherlands, a storage services group, from Dow Chemical Company, Terms not discosed.	The Dww. Chemical Company acquired Hoedrs's shares in the Safripol land Pasbmark jorn verture for an undeolosed amount. The acquisition is part of its strategy to increase its South African presence.
Closing data	(estimate)	zs september 1997	31 December 1997	23 January 1998	01 February 1998	20 April 1998	01 June 1998	03 August 1998	14 September 1998	25 September 1998	28 October 1998	02 November 1998	30 December 1998	31 December 1998	01 January 1999	26 March 1999
Pumose	letuorior.	полгопта	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Oliverthus Oliver		Acquisition Tender Offer		Acquisition	Acquisition	Divestiture	Divestiture	Acquisition	Divestiture	Divestiture	Tender	Divestiture	Divestiture	Acquisition	Divestiture

hdistry	Chemicals, Paints & Coatings	Synthetic rubber	Chemicals, Paints & Coatings	Industrial organic chemicals	INDUSTRAL PRODUCTS, CHEMICALS	Chemicals, Paints & Coatings	Plastics materials and resins	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Oll & Gas	Plastics materials and resins	Primary nonferrous metals	Chemicals, Paints & Coatings
Seller	United States Coat	Vetherlands Synt	Inited States Coat	Canada Indu	Canada INDI PRO CHE	Brazil Coat	Vetherlands Plastic resins	United States Cher	United States Coat	India Oil &	Belgium Plasi resin	Belgium Prim meta	Germany Cher Coat
Name	ical Co.	Koninklijke Nederlandsche Petroleum Maatschappij NV	'he Dow Chemical Co. L		Alberta Natural Gas Co. (	Edn Esterino Do Nordeste SA	Koninklijke Nederlandsche Petroleum Maatschappij NV	he Dow Chemical Co.		Universal Silicones & Lubricants	Solvay SA	Solvay SA	Buna Sow Leuna Olefinverbund Gmbh
Indiistry	se	Chemicals, Paints & N Coatings P	Vholesale & Distribution T		Chemicals, Paints & A	Chemicals, Paints & B	Chemicals, Paints & K	Chemicals, Paints & T Coatings	Chemicals, Paints & F	Chemicals, Paints & L	Chemicals, Paints & S	Chemicals, Paints & Soatings	Chemicals, Paints & B
Buyer Country of orinin	5	United States	United States W	United States C	United States	United States	United States CO	United States	United States C	United States C	United States C	United States C	United States
omeN.	-IMALAC SA	The Dow Chemical Co.	Mibur-Ellis Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	Ecogen Inc	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.
Description	Manufactures and sells F chemicals, plastics, and industrial and agricultural products		Provides customized V crop protection services	Manufactures over 50 Tiroparaffin-derived products and analytical fine chemicals	Angus chemical produces specially chemicals.	Manufactures cyclic organic curds and intermediates, and organic dyes and organic dyes and pigments, such as ethylenzene; toluene and styrene monomer, polysyvene resins, and other related products	Manufactures synthetic Tubricant basestocks for industrial and textile applications		Manufactures and supplies polyurethane systems	Manufactures silicones T and lubricant chemicals	Manufactures ferro- silicone and metal- silicone	Manufactures silicon Tetal and ferrosilicon alloys	Produces chemicals T
vdsiidu	& Coatings	Plastics & Rubber	Wholesale & Distribution	sß	INDUSTRIAL PRODUCTS. A	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings 17	Chemicals, Paints & Coatings 1	Chemicals, Paints & Coatings 1		Chemicals, Paints & Coatings 1	Primary Metal Processing	Chemicals, Paints & Coatings if
Target		Netherlands Plastic	Inited States Whole	United States Chem	United States INDUX	Brazil Chem	Switzerland Chem	United States Chem	United States Chem	India Oli & Gas	Brazil Chem	Brazil Prima	Germany Chem
Name	ė,	European Synthetic Ne Rubber Business	_	CanStates Holdings Inc. Ur	Angus Chemical Co. Ur	Sedun Esterino Do Brandeste SA Nordeste SA	Industrial & Textile St.	Bt Bioinsecticide Ur Business		Universal Silkones & Int.	Companhia Brasileira Br Carbureto De Calcio	Cia Brasileira Carbureto Br de Calcio	Buna Sow Leuna Olefnverbund Gmbh
Deal value (US\$)	\$44,664,000	Not disclosed Eu Ru	Not disclosed So	Not disclosed Ca	\$600,000,000 An	Not disclosed Ed	Not disclosed Inc	\$3,040,000 Bt	\$160,000,000 Fle	Not disclosed Un	Not disclosed Co	Not disclosed Cliede	Not disclosed Bu
Share owned Share sought	000	100	100	100		67.84	100	100	100	49 51	100	100	80 20
Share Deal description hefo	Ψ _	Dow Chemical Co. acquired the European Synthetic Rubber Business of Royal Duich Petroleum Co. for an undisclosed amount.	Wildbu-Ells and wildbu-Ells and agreement to acquire Solseev from Mycogen Conco, in Protection, an affiliate of Dow Chemical, in 4 move to expend its business presence innoughout the Saintas Valley, CA, Vuma, AZ, and Imperial Valley markets.	Don'Chremes acquired careStates Hoderings and its subsidienty local States Cherical, from TransCanada Ppeleres for an undisclosed amount. The acquisition is part of Dow's growth pairs in its Performance Chemicals division.	Abberts Mustal cites Co. Le, a wholy wowed exhibiting to the Co. Le a wholy wowed subsidiary of transcharda Pepel Line La appeal of permission Co. subsidiary to Down Chemical Co. subsidiary to Down Chemical Co. Subsidiary to Down Chemical Co. Subsidiary to Down Chemical Co. Subsidiary to Down Chemical Co. Subsidiary to Down Chemical Co. Subsidiary C	Down Quanties S.A. and a Down Chemical Co., acquired an additional 21 fl% stake in IEDN Estimation of hordered soft for an undisplaced amount if colleving this acquisition, Down Quimica will own 89.72% of EDN.	Dow Bereits, a subsidistry of thom com- chemical, acquired the industrial and testile authorisation between of Sheel Combridis, a part of the Royal Dutch/Shell Goup which is majority-owned by Royal Dutch Petrobaum. Terms of the transaction were not disclosed.	Ecogen acquired the Bt Bioinsedticides business of Mycogen, an affiliate of Dow AgroSciences, a subsidary of Dow Chemical for \$3.041 million is stock.	Dow Chemical acquired Flexible Products for 516 or Immor. The acquisition will enhance Down's service capabilities and leverages its global technologies and competencies for customers worldwide.	Dow Coming, as unt of Dow Chemical, acquired as unt of Dow Chemical, acquired the remaining 51% state in Universities Silicinose & Luciricants for an unfactored troor. Afthe completion of the transaction, Universit Silicinose & Luchoricants will be renamed Dow Coming highs.	Dow Chemical Co. acquired Companhia Brasileira Carbureto de Calcio (CBCC) from Soviay SA for an undisclosed amount. In 1999, CBCC had a turnover of US\$59	Dow Corning, a joint venture between Dow Chemical and Corning, acquired Cla Brasileria Carbur eto de Calcio from Solvay for an undesclosed amount.	Down Chemical Company 18 a a manufacture of chemicals, gestics and services and services of chemicals, gestics and services on the services of
Closing data	01 June 1999	01 June 1999	29 July 1999	01 October 1999	01 October 1999	03 January 2000	25 January 2000	16 February 2000	18 February 2000	21 February 2000	01 March 2000	13 March 2000	28 April 2000
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Acquisition	Divestiture	Divestiture	Divestiture	Divestiture	Acquisition	Divestiture	Divestiture	Acquisition	Acquisition	Divestiture	Divestiture	Acquisition

Industry	Plastics resins	Chemicals, Paints & Coatings	Corn	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Agricultural Production	Corn	Pharmaceutical preparations	Plastics materials and resins	Adhesives and sealants	Chemicals, Paints & Coatings
Seller Country of origin	United States	. United States	United Kingdom	United Kingdom		United States		up United States			. United States
Name	General Latex & Chemical Corp.	The Dow Chemical Co.	AstraZeneca PLC	Astrazeneca PLC Acetochlor Corn Herbicides Business	The Dow Chemical Co.	Cargiil Hybrid Seeds North America	Cargill, Inc.	The Collaborative Group Ltd.	Saehan Industries Inc.	Gurit-Heberlein AG	The Dow Chemical Co.
Industry	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	utilites, gas/electrical utilites	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer Country of origin	United States	United States	United States	United States		United States		United States	United States	United States	United States
	ical Co.	N.R. Grace & Co.	The Dow Chemical Co.	The Dow Chemical Co.	Nova Chemicals Corp.	he Dow Chemical Co.	The Dow Chemical Co.	he Dow Chemical Co.	The Dow Chemical Co.	he Dow Chemical Co.	Reicthold
Description	Manufactures rigid polyurethane systems and polyurethane foam formulations	Makes high-barner (coatings and adhesive emulsions	Operates an established infrastructure for breeding, development, production, and sale of corn and grain seeds	Produces herbicides	The 3000 km. Cochin Ippeline carries ethane, ethylene, propane, butane and naturar gas liquids from Fort Saskatchewan, Alberta to Sarnia, Ontano.	Produces high Treformance hybrid seeds	Produces seeds and conducts research	Develops and manufactures biopharmaceutical drugs	Manufactures and supplies several categories of converted epoxy resins	Supplies automotive T adhesives, sealants and body engineered systems	Manufactures unsaturated polyester resins and gelocats
	Chemicals,	Chemicals, Paints & Coatings	Agricultural Production	Chemicals. Paints & Coalings	Utilities, Gas/Electrical utilities	Agricultural Production	Agricultural Production	Healthcare; Drugs, Medical Supplies & Equipment	Chemicals, Parts & Coalings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Target Country of origin	United States	United States	Brazil	United Kingdom	Canada	United States		e United States	Republic of Korea	Switzerland	South Africa
Name	General Latex & Chemical Corp.	Hampshire Chemicals Polymers Business	Not disclosed Empresa Brasileira de Sementes	Astrazeneca PLC 'Acetochlor Corn Herbicides Business	Not disclosed Cochin pipeline (Can.)	Cargill Hybrid Seeds North America	Not disclosed Hybrid Seeds Business	d Collaborative BloAlliance Unit. & Collaborative Smithfield Corp.	Padife Epoxy Co. Ltd.	Gurit Essex AG	NGS Resins
Deal	Not disclosed	Not disclosed H	Not disclosed E	Not disclosed A	Not disclosed C	Not disclosed O	Not disclosed H	Not disclosed O	Pes	\$392,320,000	Not disclosed N
Share sought (%)	100	100	100	100		100	100	100	08	90	100
Share owned S										99	
Deal description		W.R. Gaze & Co. acquired the Hampshire Polymers business from Hampshire Chemical, a unit of Yow Chemical. The acquisition broadens Gases sealants and condings product offering through the addition of barrier coatings and adhesive emissions capabilities.	Dow Chemical, through its subsidiary Dow AgroSchoes, and under Dien gea Blossleria de Semetra for AstraCherea and Advanta for an unsidiardead amount to Advanta for an unsidiardead amount to attendate in selforts to build a global artendare and commercialize seed and biotechnology traits.	Of whereins of prough its business until Dow Agrosdence LLC, acquired the Dow Agrosdence LLC, acquired the Down Agrosdence business of Agraedence and Company of the Agraedence Agraedence Agraedence Agraedence Agraedence Agraedence Por dis accelotion com hethodica Por dis accelotion and the European Commission in connection with the formation of Syngeria.	Dow's joint venture partner. Nova Chemicals Corp., exercade bit sight of first fedial to put chase the interest. Nova subsequently agreed to sell the interest to Kindler Morgan of Houston.	Mycogen Corn, a subsidiary of Down Mycogen Corn, a subsidiary of Down Chemical Co., acquired Cargill Hydrid Seeds North America for an undisclosed amount. The transaction will enable Mycogen Corn, to get a langer and more efficient placer from which to learned biolech products.	Dow Chemical Co. acquired the hybrid seeds business from Cargill Inc. for an undisdosed amount. This acquisition helps Dow bolster its chemicals and seeds business.	Down Chemical acquired the seets of collectorate Blowlimmer and Collectorate Smithfield from The Colleborative Group for an undeclocade amount The acquisition is focused on growth and expansion of Dow's capebilities in industrial bobechnology.	Peorlie Epoy, flore Co. sequente in 10% investing in Peorlie Epoy, flore Sealan in fauthress for an anti-peorlie Epoy, flore Sealan in fauthress for an anti-peorlie Epoy, flore Miles Joi Conserved Epoy, or sense the proportion approximately (2000 MILEs) of converse the depoy, or sense the people of the Miles Joi Conserved Epoy, or sense the people of the MILES of the	Dow Automobie, a unit of Dow Chemical acquired the remaining 50% of Guit-Essex If does not currently own for \$530.2 in illion. The deal will allow Dow Automotive to strengthen its relationships with its global customers.	Recirched acquired NCS Resens from Down Chemical for an undisclosed amount in a move to expant to Artica and provide Recirched with key manufacturing capabilities on the Artican continent. NCS Retens a subsidiary of Sentrachem, which is windly owned by The Down Chemical Co.
Closing data (estimate)	30 June 2000	20 July 2000	07 August 2000	01 October 2000	23 October 2000	01 November 2000	01 November 2000	17 November 2000	07 January 2001	08 January 2001	31 January 2001
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Conglomerate	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Acquisition	Divestiture		Divestiture   H	Divestiture	Acquisition		Divestiture   F	Dives thure H	Divestiture F	Divestiture

П						P	
	Industry Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Costings	Chemicals, Paints & Coatings	Plastics materials and resins	Coefficies, Paints & Coefficies
		Coatings	Coatings	Coatings	Chemica	Plastics r	Coatings
<u>e</u>	States	States	States	States	States	ands	States
	Country of o		. United States	United States		Netherlands	. United States
	Name Chemical Co	emical Co	emical Co	de Corp.	emical Co		Co emical Co
	Name The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	Union Carbide Corp.	he Dow Chemical Co.	Basell NV	he Dow Chemical Co.
					1 8 T		F
	industry Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Permicals, Paints & Coefings	rage, Inves gement ultancy	Creatings Paints & Coatings	sec
E		Coatir	Coatir	Chemica	Broke Manaç Consu	Coatir	Oil & Gas
Buyer	County of organ	modom	modom	tates		tates	
	United S	United Kingdom	United Kingdom	United States		United States	Italy
	Name Huntsman Name Holdings LLC	INEOS Group Holdings PLC	o Holdings	he Dow Chemical Co.	¥5	The Dow Chemical Co.	
	ntsman Int Idings LLC	on Brough	nois Soant	e Dow Che	Alcofinance SA	e Dow Che	ENI SpA
	Hu pecialty Ho re and rxy cals, ducts as	lyool P. P. R.	Chemicals, Paints & Coatings (Manufactures polyglycol(HREOS Group Hodrings and glycol ethers PLC	É	e ite	-	<u> </u>
	Manufactures thydracamines specially products with applications in lube and fuel additives, epoxy curing agents, agricultura chemicals, fabric softners, pharmaceuticals, personal care products and textle additives.	Manufactures ethanolamines, polyglycols, and glycol ethers	col ethers		Produces ethanol for the domestic and international beverage, pharmaceutical, and cosmetic industries	Polypropylene manufacturing plant	ykene
		ethanol polygly ethers	and gly	<b>∀ ∀ ≥</b>			Manufactures polyettylene
	Industry Chemicals, Paritts & Coalings	Chemicals, Paints & Coatings	s & Coating	Orentzale, Parite & Coatrops INA	Chemicals, Paints & Coatings	Chemicals, Paints & Coalings	
	ials, Paints	als, Paints	als, Paints	als, Paints	als, Paints	als, Paints	Plastics & Rubber
F		Chemic	Chemic	Chemic	Chemic	Chemic	Plastic
Target	States	States	States	States		ń.	
	Country of Country of	Ss United (	United States	United States		Germany	Italy
	Global Ethylenemines Business of Dow Chemical Co.	Ethanolamines Business United States of Dow Chemical	d North American Gas Spec Business of Dow Chemical	le Corp.	s Pty Ltd.	Polypropylene manufacturing plant of Baseli NV	oba
	Na lobal Ethyk siness of nemical Co	Dow Cher	orth Americaece Busines	200 Union Carbide Corp.	NCP Alcohols Pty Ltd.	olypropyler anufacturir ssell NV	000 Poliment Europa
(SSI)	2	Not disclosed Et	Not disclosed NO Ct		89,050,000 NG	)ase	
Deal value (US\$)	Not of the state o	Not di	Not	<b>87.272.373</b> ,	68	D ON	\$190,280,
		00	00	100	00	000	8
d Share sought	2						00
Share owned	Defore (%)						
S	~ - »	emical uisition iss t t siness	he s of nount. lycols	de for phion of phion of phion of phion of pany tess of the two the can nee the phion of the phi	ols Pty nillion xased hanol.	cultural cultural sell the	a thring the oil like
iption	Hushiman International LLC, a subadiative Villamian International LLC, a subadiative Villamian Computed Code Musternative Code August Gode Musternative States and States and Code Musternative States and States and States and Internative States and Inte	Those You, bit a great be acque to farmer and farmer and an understoned amount. This acquisition will expand to the amount. This acquisition will expand the etherologist acquisition, it is agreed to acquire the GAS/SPEC business of Dow Operation for an undisclosed amount.	North American GAS/SPEC Business of North American GAS/SPEC Business of Dow Chemical for an undisduced amount. The acquisition will expend its polyghoost and glycot business. Along with this and glycot business. Along with this Ellutanistion it also age of to acquire Ellutanisamines Business of Dow Chemical for an undisclosed amount.	Down Chemotal accepted Union, Careboth for \$2.2 billion in body gate of London and Scale Sullion in the Scale Sullion in the Scale Sullion in the Scale Sullion in the Scale Sullion in the season of the Scale Sullion in the season of the Scale Sullion in the combination of the Wood Scale Sullion. The combination of the Wood Scale Sullion is the combination of the Wood Scale Sullion. The combination of the Wood Scale Sullion is the combination of the Wood Scale Sullion. The combination of the Wood Scale Sca	Acotinance SA acquired NGP Alcohols Ply Littl. from Dw. Chemicale Co., for 70 million Rand (LOSSo) million) to expand its activities into Africa NCP Alcohols, based in Durban, South Africa, produces ethanol.	Dur Ohmenia Dr. a. Berding genere and letthroop of the properties of the properties of products and services, acquired the products and services, acquired the products and services, acquired the products and services, acquired the services of polyberophylene and advanced polyber products to their therms of the agreement, Dow acquired the fears of the agreement, and acquired the plant, which produces 155,000 tons of businesses. Terms not disclosed.	Elicitions Righ, 200 Data Oblinations of Melan I, May, the othersides manufacturing of the absoluted with the standard of the SAS, Penne, May, the other and rather days company, adequet the members 50's SAS, Penne, May, the other standard of the standard
Deal description	ernational I.  r.p., acquire es Busines; disclosed at mplements increases if proximately r. It also ent position by; polyol and i	Ltd. agreed is Business osed amour is ethanolam g with this a uire the GA ical for an u	an GAS/SP an GAS/SP all for an und on will expain siness. Alorr also agreed s Business osed amour	in acquired in actoritied of the control of the con	A acquired v Chemical v million) to Africa. NCP uth Africa, g	ni Co., a lea mmpany tha emical, plas services, ar s production durer of po ler of polyet yolefin prod greement, I roduces 19t each year, each year,	*, San Dorn the chemic the chemic seasonpany
	Hunkman International LLC, a su Hunkman Corp., acquired Global Pullyeneamines Business of Dow. Co. for an undisclosed amount T couporation complements its existina business and increases its produ- cation of the approximately 900 mill couporation and produced on the produ- tion of the produced of the pull- tic produced and pull- polyured in polyid and use therefore production.	Ineos Group L. Ethanolamines for an undisclo will expand its globally. Along agreed to acqu of Dow Chemis	Incos Group L kt. agreed to acquire in North American GAS/SPEC Business Dow Chemical for an undisclosed at This acquisition will expand its polygad by doyof business. Along with this acquisition it also agreed to acquire Ethanolamines Business of Dow Ch for an undisclosed amount.	Dow Commain expansed further Carlo and 22.2 billion in stock (but the sasan 25.2 billion in stock (but the sasan voice score) kinged in building to over \$5 billion. The commain reven over \$5 billion. The commain of the commain of	cofinance S 3. from Dow and (US\$9.0 tivities into / Durban, Sot	Dow Chemal LO., a leading action technology company has provided as innovative company has provided as products and services, acquired the polypropole products under the advanced polyproper advanced polypetin products. Under advanced polypetin products. Under advanced polypetin products. Under advanced polypetin products. Under advanced polypetin products 1950 to polypropylene each year, and its products and its products and its products and its products and its products and its products and products and products and products products and products	Tell-Green (See, See) To Dough of Marina (Marin). Belt, See Dough of Carlo (Marin). Belt, Tell-Carlo (Marin). Belt, and marina of Carlo (Marina). The Carlo (Marina) contains and the Carlo (Marina). The Carlo (Marina) (Marina). The Carlo (Marina) (Marina) (Marina). The Carlo (Marina) (Marina). The Carlo (Marina) (Marina). The purpose of the Immana (Marina). The purpose of the Immana (Marina). The purpose of the Immana marin (Marina). The Carlo (Marina) conditions following the approval of marina charlest commands.
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Closing data	(estimate) D5 February 2001	05 February 2001	05 February 2001	06 February 2001	09 February 2001	01 April 2001	30 April 2001
	05 6	005 F	005 F	90	960	014	300
Pumose	Horizontal	Horizontal	Horizontal	Horizontal	inancial	Horizontal	Horizontal
96		I	I	-	ш	<u> </u>	Ι.
Deal type	Divestiture	Divestiture	Divestiture	Acquisition	Divestiture	Divestiture	Acquisition
	á	á	á	8	á	á	&

_	_						
	Industry	Plastics materials and resins	Agricultural chemicals	Real Estate	Wood products	Industrial organic chemicals	Plastics foam products
Seller	Country of origin		United States	Unied Kingdom	Canada	Japan	United States
	Name	Enichem Spa	Rohm & Haas Co	Asort Holdings PLC	Isobord Enterprises Inc.	Sanyo Trading Co. Ltd.	Celotex Corp.
	Industry	Orenicals. Pants & Coalings	Chemicals, Paints & Coatings	Coafings, Pants &	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coafings
9	origin		Onfied States	Online States			United States
;			The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.
	_	Manufactures podyurethane products TT	Provides and consultant in the Chemicals in oxchange and consultant and industrial specialities	investment and rading, investment and rading, public houses, holes, and brewing services and brewing services.	Manufactures wood Treplacement products	tural	Manufactures foam Trinsulation products
		Chemicas, Paints & Coetings M	Chemicus, Paints & Coatings Po		Timber & Forest Products M	Chemicals, Paints & Coatings Di	Plastics & Rubber In
a.	Country of origin		United States Chemica	United Kingdom Real Estate			United States Plastics
			Rotin & Haas Co. Uhite Arganistras Business	Asoot Holdings P.L.C. Unite	Isobord Enterprises Inc. Canada Manitoba Operations	· ·	Froam Insulation Unite Products Business of Celclex Corp.
Deal value (US\$)		00'	\$1,000,000 (Rohm)	10039/000/1000/1000	Not disclosed isobore	Not disclosed Aglead	Not disclosed Foam   Produc Celotes
ught		80	100	001	7	ଷ	100
Share owned					7	08	
Deal description		Or Chemical acquired the polyuerbane business of Endbane SAA for business of Endbane SAA for business of Endbane SAA for mison. The expendation reference to the polyuerbane state of the control of the	Wagnessen and Applications of a Down Chemical Ob., acquired the Down Chemical Ob., acquired the Chemical Control of the Chemical Control of Chemical Control of Chemical Control (1951) believe to the Chemical Control (1951) believe to the Chemical Control of Chemical Control of Chemical Control of Chemical Ch	The Dow Chemical Co. acquired Accord Pico. The Dow Chemical Co. acquired Accord Pico. Black 2008 million (1985-448 million). Intillay, Down (1985-448 million). Intillay, Down (1985-448 million). Intillay, Down (4 offered Giller, 400 Million). 25/10/10/10/10/10/10/10/10/10/10/10/10/10/	Dow Chemical acquired an undisclosed majority interest in the Manitoba operations of the doctor Enterprises for an undisclosed amount. The acquisition allows it to enter the \$35 million market for composite panels used in the construction, home furnishing, and remodeling trade.	Dow Operation acustic of the remaining unowed 20% of Adged from Sanyon Trading Co. for an undisclosed price. This acquisition expands upon the development and sales services of agricultural chemicals for Dow Chemical.	The Dwo Chemetral Can acquired the seeted of the baseline and of the baseline models to be considered amounts of debugged and acquired the control of the co
Closing data	(estimate)		01 June 2001	01 June 2001	27 June 2001	01 August 2001	27 August 2001
Purpose	poodin .	Horizontal	Horizontal	Hortzontal	Horizontal	Horizontal	Horizontal
Deal type	odf: moo	Divestiture	Divestiture	Acquistion Tender Offer Coing Private	Divestfure	Divestiture	Divestiture

Industry	Orentras. Paints & Coatings	Professional equipment	Chemicals, Paints & Coatings	Plastics & Rubber	Coatings	Plastos & Rubber	Chemicals, Paints & Coatings	Electronics	Chemicals, Paints & Coatings
Seller Country of origin		Ireland Pro	United States Coc		United States One	France	United States Cnc	United States	United States Coc
Name	BASF AG	Plasma Ireland Ltd.	The Dow Chemical Co.	Reicrhold, Inc. /Carpet & United States Paper Latex Operations	he Dow Chemical Co.	Multibase SA	'he Dow Chemical Co.	GAN Semiconductor Inc.	The Dow Chemical Co.
Industry	න් ග	Stone, Clay & Glass	Chemicals, Paints & T	Chemicals, Paints & F	Brakenspe, Investment & The Dow Gnemical Co. Annagement Consultancy	Stone, Clay & Glass	Chemicals, Paints & Coatings	Stone, Clay & Glass	Brokerage, Investment & T Management Consultancy
	O United States	United States	Germany	United States C	<u>a.</u> ≥ 0	United States	United Kingdom C	United States	United States M C C
Name		Corning, Inc. / The Dow (Chemical Co.		The Dow Chemical Co.	islandsile investments	Coming, Inc. /The Dow		Corning, Inc. / The Dow (Chemical Co.	Energy Transfer Co. Ltd. L
Description	Manufectures turf insecticide	Develops a range of atmospheric pressure Of plasma equipment	Produces cooling agents BASFAG	Develops polymers and That adhesive solutions	Manufactures and list indications and 14 associated products such as castic sodia and salf.	Researches and Co develops polymer Co compounds	Manufactures mining and Chemical Services Ltd. alkylates chemicals	Manufactures gallium Conitrade wafers Ch	Provides natural gas Er transportation services
Industry	& Coatings	Andesale & Distribution Di	Wrdesale & Distribution Pr	Plastics & Rubber Do	Ohemicas, Paints & Coatings (M. Chemicas, Paints & Chemicas, Pa	Plastics & Rubber ed Control of Rubber ed Control of Co	Chemicals, Paints & Coafings M all		Electric, Gas Water & Sanitary Pr Services
Target Country of origin					Слетіся		South Africa Chemics	United States Electronics	United States Electric, Services
Name	5	Plasma Related Assets Ireland of Plasma Ireland Ltd.	d Dow Automotive France France SA (Cooling Agents Division	Reicrhold, Inc. /Carpet & United States Paper Latex Operations	деш	Multibase SA France	000 Mining & Alkylates Souti Chemical Businesses of Sentrachem Ltd.	2	Oasis Pipe Line Co. Unite
Deal value (US\$)	Not disclosed Roth	Not disclosed Plasm of Pla	Not disclosed Dow P	Not disclosed Reich Paper	Not disclosed Chloridrem	Not disclosed Multib	\$14,333,000 Mining Chem Sentra	Not disclosed GAN Semiconductor	\$87,000,000 Oasis
Share sought		100	100	100	100	100	001	100	209
Share owned before (%)		el Dow e eland a pione er pressure eal were	a a a set the set of t	t and old for an ichhold alty Latex.	tt., a // y // y // y // y // y // y // y /	een Dow Hullbase rhance on allows and the ond the and formance s u.S, and	o an nd ow wisition min ing rials.	between 	the 50% tow 9y axis Pipe 50%.
Deal description	Tomor ApproServent Liu, a standard y of hoto. Chemical or Madard, Marchan, Marchan (19, Marchand 10, Marchand	Dow Coming, a joint venture between Dow Chemish and Coming, a cautied the pleanner dealed assets of Plearn I reland Ltd. Coxt-based Plearna Telland is a pronee in the development of almospheric pressure pleasma equipment. Terms of the deal wee not disclosed.	(Rhindean Pages) RAC Liuxopageselle Resident Platz. Residente Certain Service	Dow Chemical acquired the Carpet and Paper Latex Operations of Reichhold for an undsclosed price. As part of the transaction, Dow Chemical and Paicithold also formed Dow Reichhold Speciatly Latex, in a joint Venture agreement.	Bastratis incentioners (see Fig. 18, assert), as incentioners (see Fig. 18, assert), as incentioners (see Fig. 18, assert), as incentioners (see Fig. 18, assert), as standard by chromostic (Liverband forms of Chromostic	Down Coming a partie veital between Down Chemical and Coming a cuterior furthers Sk for an underdood amount to retherior is product offening. The acquation allows both Coming of the production and interesting the network of the production and the performance marked for allows abed marked the booms as active allows. All the performance mineral oppositions, Multipass in the performance interesting the performance of the performance of the performance and marked the allows and the performance of the perfo	Chemical Services Ltd. entered into an asymmetric bearings and asylates chemical businesses of asylates chemical businesses of Chemical businesses of Chemical Co. for 410 million Rand Chemical Co. for 410 million Rand will business to Chemical Co. for 420 million Rand will businesses of Chemical Co. for 40 million Rand will businesses of Chemical Chemical Chemical Chemical Chemicals and debrigent raw materials.	Dow Coming Corp., a joint venture between Coming Inc and Dow Chemical Co., acquired the assets of GAN Semiconductor Inc. for an undisclosed amount.	Energy Transfer Co. Ltd. acquired the 50% in Oasis Pipe Line Co. owned by Dow Chemical Co. for \$87 million. Energy Transfer Co. now owns 100% of Oasis Pipe Line Co. after it acquired the other 50% interest from Aquilia Inc. in October 2002.
Closing data (estimate)		15 October 2001	06 December 2001	02 January 2002	17 April 2002	01 May 2002	15 November 2002	04 December 2002	02 January 2003
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Finanoel	Horizontal	Horizontal	Vertical	Financial
Deal type	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Acquisition	Divestiture	Acquisition	Divestiture

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reference	Chemicals, Paints & Coatings	Coatings. Parits &	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Seller	5	United States	United States	United States	United States	Germany	United States
Amely	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	The Dow Chemical Co.	Celanesa AG /Acrylcs Business	Celanese AG	Brokenge, Investment & The Dow Chemical Co. Management Consultancy
reference		Chemicus, Paints & Coatings	Chemicals, Paints & Coatings	Plastics & Rubber	Opernicals, Paints & Coalings	Chemicals, Paints & Coatings	Brokerage, Investment & Management Consultancy
Buyer	United States	Unled States	United States	ss Brazil	I Co. United States	I Co. United States	es, United States
emel <sub>N</sub>	Arch Che	Lubrzd Corp.	SePRO Corp.	MJDR Participacoes	The Dow Chemica	The Dow Chemical Co.	Fulcrum Composites, Inc.
Description	Produces calcum Produces calcum Sentizer for residental and commercial swimming pools		Manufactures soil growth regulator products	Manufactures trays, eggl h cartoris, disposables and cartoris disposables and developed with thermoformed polystyrene foam	Manufactures acrylic and The Dow Chemical Co absorbing polymer products	s Manufacturing - Wood, Paper, Printing, Pertoleum, Coal, Chemical, Plastic, Rubber, Mineral	Manufactures thermoplastic products
referred	Chemicals, Paints & Coafings	Oremicals, Paints & Coafings	Chemicals, Paints & Coafings	Pastics & Rubber	Chemicals, Paints & Coalings	Chemicals, Paints & Coalings	Chemicals, Paritis & Coatings Manufactures thermoplestic products
Target	United States	United States	Jnited States	Brazil	Onlied States	Оетпалу	Jnited States
News	Aquachlor Lid.	Chemicals Business of Americal Corp.	iDow Agrosciences (Three Growth Regulator Business	Spuma Pac Industria de Embalagens Lida	Gelanese AG /Acrylics Business	Acrylics Business of Celanese AG	Jbow Chemical Co. /Fulcrum Thermoplastic Composites Business
Deal value (US\$)	86,000,000	Not disclosed	Not disclosed	Not disclosed	\$164,686,000		Not disclosed
Share sought	09	100	100	100	100		100
Share owned Share sought	09						
Deal description	Of Chemicals in Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral and Cyclinetral Cy	Lu Litunio I Copy acquiente Beauty Product Chemicia Biosiense of Amenchol Product Chemicia Biosiense of Amenchol United Michael Copy and Amenchol United Services of Amenchol Production I Copy and Amenchol Production I Copy and Amenchol Production I Copy and Amenchol Production I Copy and Amenchol Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Lanchi Production I Copy and Amenchol P	SePRO Corp. acquired the tree growth regulator beainsest of the VagoScheres ILC, a subsidiery of Bow Chemical Co., (or an undisclosed amount. The acquisition includes Profile 2SC tree growth regulator which reduces to anothing growth in the drown of treated trees.	The Periogenee accepted System Per Industria de fembalgere Lide from Dow Chemica St., letter for business de la control on Chemical Co., for an undeclosed amount. Chemical Co., for an undeclosed amount. Organization of the period of the chemical co., polypring the control of the chemical passion of the polypring the chemical metal. It do copiet to the period of the chemical chemical chemical chemical chemical Programs. Presented in the chemical chem	Chemical Dr. opticals the acyticals business of Celement AC for approximately business of Celement AC for approximately (Classified, Timella, Down acquired the Celement and State S	Dow Chemical Co., Mideral, Michigan, U.S., and mainfeature of chieflesia, Essista and agricultural prouds. It is on explain the department of the chieflesia of the manufactural propriet of the chieflesia of the chieflesia propriet of the chieflesia propriet of the chieflesia propriet and produced in the chieflesia propriet and produced makes the product after a redural preventy and producion assets at the Chieflesia propriet and producion assets of the Chieflesia propriet and the Chieflesia propriet and the Chieflesia programment of Sonni (SSE (14.3.78m)).	Fulcrum Composites, a company formed by manager Onic Edwards, acquired the Fulcrum Themoplastic Composites Business of Dow Chemical Co. for an undisclosed price. The business produces themoplastic urefrare matrix solutions.
Closing data	07 August 2003	06 October 2000	06 October 2003	01 December 2003	02 February 2004	02 February 2004	24 March 2004
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Financial
Deal type	Divestiture 1	Drestlure	Divestiture	Divestiture	Divestiture	Acquisition	Divestiture Unit Management. Leveraged buyout.

. —	1	1	1	1	ı	T		
Industry	Industrial organic chemicals	Unsupported plastics	Gaskels, packing and sealing devices	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Coatings Coatings	Electronics	Chemicals, Paints & Coallings
Seller Country of origin	and the state of t	United States	United States	United States	United States	United States	United States	United States
Name	itaus - Investimentos	Uniroyal Technology	Dow Corning Corp.	The Dow Chemical Co.	Simcala Inc	The Dow Chemical Co.	GC Holdings Inc	he Dow Chemical Co.
visupul	& &	Stone, Clay & Class	Chemicals, Paints & Coatings	Chemicals, Paints & T	Chemicals, Paints & Si	Distribution of dremcals Ti for use in the agricultural industry.	Stone, Clay & Glass G	Miscelaneous Services 1
Buyer Country of origin	United States	United States	United States	Malaysia	United States	India	United States	United States
Name	The Dow Chemical Co.	Corning, Inc. / The Dow Chemical Co.	The Dow Chemical Co.	TY Industry Sdn. Bhd.	The Dow Chemical Co.	d.	Corning, Inc. / The Dow	Vopak Logistics North America
Description	micals	9 g	Manufactures silicone T1 sealants	Manufactures Probyurethane gloves	Manufactures silicon TT metal products	Manufadures herbiddes U	Develops planar semiconductor-type processing technology to optical platforms	oversea the termon of the services to the order of the order of the order or
visan	& Coatings	Plastics & Rubber	Plastics & Rubber	Plastics & Ruther	Oremeds, Paints & Costing Manufactures silcon metal products	Oremicals, Paints & Coatings Manufactures herbicores Unighos Enterprises, Ltd.	Electronics	Miscellaneous Services
Target Country of origin	, 5	United States	Mexico	Australia	United States	United States	United States	United States
Name	Not disclosed Union Carbide do Brasil Ltda	Sterling Semiconductor	Susiness Business	d Dow Chemical (Australia) Ltd. //Polyurethane Gloves Business	Simoale Inc.	Not declosed O'Zeal Hericles AgroSciences LLC AgroSciences LLC	GC Holdings Inc.	f Dow Chemical Co.
Deal value (US\$)	Not disclosed	\$11,200,000 8	Not disclosed S	Not disclosed D	Not disclossed	Not disclosed G	000'000'1-\$	Ö ö
Share owned   Share sought	73	100	100	100	100	001	7	
Deal description	Don Chemical Co. acquired the 27th stake It did not already own in Union Carloide do Brasil List from Issues heesternics that the Art an undiscolar amount, With this acquisition. Down also strengthers its presence in Petroquimica Union SA (PCU), as Union Carloide of State Indice at 15% stake in PCU.	Coming Opp, a plant water between Dow Chemical Co, and Coming Inc., and Coming Inc., and Coming Inc. and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Inc., and Coming Coming Inc., and Coming Coming Inc., and Coming	Henkel acquired the silicone seelants business of Dow Corning Copy, for an undeclosed amount to stengthen its position as a top produced artherises in the North and Latin American market. The business purchase is part of an alliance agreement formed between Henkel and Dow Corning.	TY include by Gab Bed acquired the polyurathane glore manufacturing business of Dow Chremoal (Australia) Ltd., a subsolidated Obov Chremoal Co., for an molescheep proc. TYT findstty Sah fibth produces a mayor of toposable committation gloves. Dow Chremoal Co. and the disposa will allow it to bous on its one strengths.	or Coming Copy author Strates Inc., for an understanding and any and any and any and any and any and any and any any and any any and any any and any any and any any and any any any any any any any any any any	organist he acquired the acquired the organist he the control from organist he the control from the control	Dour Coming Corp., a joint venture between coming pric, and Dour Cermical Co. acquied an undecoded minorly stake in CH chedings inc. for a undecoded minorly stake in CH chedings inc. for a undecoded of the acquied some versue leaf of CH chedings to acquied Gemiffe Corp, pursuant to a Chapter 11 plan of reorganization.	whether the provide younges with Restriction. The whetherships, a gooden of logical and deficiency readings and substitution services, as its which young studied by young Logistics North Menticol. The substitution of the substitution of substitution of the substitution of substitution
Closing data (estimate)	23 January 2003	27 January 2003	01 April 2003	09 April 2003	17 June 2003	23 June 2003	08 July 2003	09 July 2003
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Vertical	Horizontal	Horizontal	Horizontal
Deal type	Divestiture	Divestiture. Deal involves a bankrupt company	Divestiture	Divestiture	Acquisition	Divestiture	Divestiture Minority Interest. Deal involves a bankrupt company	Acquisition

_	1		1				,		
	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals. Paints & Coalings	Electronics	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Oil & Gas	Openeas, Parits & Coatings
Seller	County of origin	United States	Chile	United States	United States	United States	United States	United States	United States
-	The Dow Chemical Co.	The Dow Chemical Co.			GC Holdings Inc	The Dow Chemical Co.	The Dow Chemical Co.	Freeport LNG Development LP	The Dow Chemical Co. 1
	Oll & Gas	Oil & Gas	Chemicals, Paints & Coatings	Breverage, Investment & The Dow Oremost Co. Consultancy	Stone, Clay & Glass	Construction Contractors & Engineering Services	Banking & Finance	Chemicals, Paints & Coatings	OI & Gas
Buyer	Brazil	Suwait	United States	South Africa	United States	United States	Netherlands	United States	United States
	Petropulsa - Petropulsa - Ourmica SA	Petrochemical Industries Kuwait Co.		Global Makana Strategies	orning, Inc. / The Dow themical Co.	Ashland, Inc.	Interationale Nederland Bank	The Dow Chemical Co.	Ashind Specially Otemical Co
	Manufactures petrochemicals	Manufactures and markets polyethylene terepritrate resins (PET) and purified terapritralic acid (PTA)	Manufactures low density polyettylene	Manufactures and distributes insecticities, distributes, and herbicides, and herbicides	Develops planar Cosemiconductor-type processing technology to optical platforms	Supplies epoxy resin	Banking	Explores for crude petroleum and natural gas	
s and a second	Ohemicals, Paritts & Coalings	Chemicafe, Paints & Coatings Manufactures and markets polyeithy terepithalate residently (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and purified teraphthale and (PFT) and (PFT) and (PFT) and (PFT) and (PFT) are also as a second control of the contr	Chemicals, Paints & Coatings Manufactures low density The Dow Chemical Co. polyethylene	Chemicals, Paints & Coalings	Electronics	Chemicals, Paints & Coatings	Banking & Finance	Oil & Gas	Oremica's, Paints & Coating Manufacturity Wood, Pager, Phinting, Perform Coat, Chemical, Plastic, Rubber, Mineral
Target	Brazili y or origin	ET Germany	a Chile		United States	United States		United States	of United States
A second	Name Petroquimica Triunfo	Bow Chemical Co. /PET & PTA Business	Sociedad Petroquimica Dow	Efekto	GC Holdings Inc.	Joow Chemical Co. /DEFAKANE Resin Business	Bank Mendes Gans NV	Not disclosed Freeport LNG Development LP	Ester Resin Business of Dow Chemical Co. Or Oremical Co.
Deal value (US\$)	\$27,316,000	Not disclosed	\$4,090,000	Not disclosed	Not disclosed	82,000,000	Not disclosed	Not disclose	G W G
Share owned Share sought	06/06/7/2 (%) 45.22 (%) 45.41	86	70 20.47	1001	7	100	53	15	
Deal description	Petrobras Culmica SA (Petrogulas), a securidar yor Reference be Stelence Sa. (Petrobras), a quanta an addition at 15,1% as seen the requirement of the first petrope of the seen the continuous of the seen the continuous of the seen the continuous of the seen the seen that the seen the seen that the seen that the seen that the seen that the seen that the seen that the seen that the seen the seen the seen that the seen the seen that the seen the seen that the see	Petrochemical Industries Co., a subsidiary of Kinaha Terioreu Dop., acquired a 80% interest in the PET and PTA business of Dow Chemical Co. for an undisclosed amount. Subsequently, Petrochemical and Dow will form 80% jord wenture to be named Equipolymers.	Dow Chemical International, the US  ATA's included and active an additional  20,47% including state in PETRODOW.  ATA's including state in PETRODOW  Nacional deli Perdiced for USAs million.  Nacional deli Perdiced for USAs million.  Chemical Co. will India 90,47% majority state in Sociedad Petroquinica Dow.	South Micros Stages a Lidorenseuru South Microshard Dischart South Microshard Deski niverseuru South Microshard Deski niverseuru Selekt, etwa seriard Agro-Seiver Sulfa, a sabbidan from Dow AproSeiverse LLC, a sabbidan minn Dow AproSeiverse LLC, a sabbidan amount. Elekt is based in Perbit, South Arthur and maniforative specificials, South Arthur Selekt, and herbitdes. Hugolodes, and herbitdes this size employees and herbitdes. Hugolodes, and herbitdes this size employees and herbitdes. Hugolodes, and herbitdes this size employees and herbitdes. Hugolodes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes, and herbitdes. Hugologes an	Dow Coming Corp. a joint venture between Dow Commission. Dow Cheminal Do. and Coming Inc. in acquired an additional minority interest in GC Hoddings Inc for an undisclosed amount of Cash. The minority interest acquired was not disclosed.	Askard Composals phylimes, a run of Askard Composals or acquired the DERAGAME in the Askard Inc. acquired the DERAGAME in the Askard Composals or cash. Askard Composals or behinder of cash. DERAGAME is a nigment with robe	Interatonale Nederland Bank, through ING Bank of the Netherlands, acquired 29% of Bank Merdes Gars NV through Dow Chemical Co. Consider ation undisclosed.	Dow Chemical Co. acquired a 15% minority stake in Freeport LNO Development I.P for an undisclosed price. Freeport LNG Development I.P will use the proceeds from the transaction for working capital purposes.	USA, a supplier of product, processes and provides of products, processes and comproble and public mandaplian in chronogate to the public mandaplian in comproble and gale costs and division of building and public
Closing data	(17 May 2004	30 June 2004	30 July 2004	10 August 2004	27 September 2004	29 October 2004	23 November 2004	10 December 2004	29 December 2004
Purpose	Horizontal	Horizontal	Horizontal	Financial	Financial	Horizontal	Horizontal	Vertical	Honzontal
Deal type	Divestiture	Unit Minority	Acquisition	Divestiture	Divestiture Minority Interest	Divestiture	Divestiture	Divestiture Minority Interest	Acqueition

_	T	1	I		1	
- magnificant	Chemicals, Pants & Coatings.	Chemicals, Paints & Coatings	Plastics materials and resins	Coelings	Chemicals, Paints & Coatings	Plastics materials and resins
Seller		United States	Spain	United States	United States	South Korea
-	S es	The Dow Chemical Co.	Repsol YPF SA	The Dow Chemical Co.	The Dow Chemical Co.	Saehan Industries Inc
1	Othermicals Paints & Codings	Agricultural Production	Chemicals, Paints & Coatings	Charmcals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer	Brazil	United States	United States	United States	Japan	United States
N .	Suzano Petroqumica SABrazi	Cargill, Inc.	The Dow Chemical Co.	DuPort E.I. du Pont de United States Nemours & Co.	Sumitomo Chemical Co. Ltd.	The Dow Chemical Co.
	Hedring company with Hedring company with production of petrochenicals	Manufactures and sells polylactic acid biopolymers	Produces polyethylene	suppose electrone de contrar en c	_ ner	Manufactures and supplies several categories of converted epoxy resins
-	Chemicals, Paints & Coalings	Chemicals, Paints & Coafings	Chemicals, Paints & Coalings	Misotlaneous Services	Chemicals, Paints & Coafings	Oremicals, Paints & Coatings Manufactures and supplies several categories of convergence of conv
Target	25	S	Argentina C)		United States	Republic of Korea
14	Poljeoplero SA / Poljeoplero SA / Poljeoplero SA / Participações SA	Not disclosed Cargill Dow LLC	000 PBB P disur SA	ULC	iDow Chemical Co. Polymer Organic EL Materials Ops	Not disclosed Pacific Epoxy Co. Ltd.
Deal value (US\$)	0000	Not disclosed	\$97,500,000	867,000,000	Not disclosed	Not disdosed
Share sought	-	99	88	95	100	20
Share owned S		909	72	099		80
Deal description	Suzano Columba Link a subsidiary of Suzano Columba Link a Suzano and Mandroun Link and suzano Link and Politoropiano Sk mode at sites in Politoropiano Sk mono Dovi Chemical Co. For BEL 1, a miser (USSO 7 miles). When Politoripiano Sk miser (USSO 7 miles). When Politoripiano Sk miser or Deliporopiano Sk not Politoripiano Sk mazano Culmica normased las sites is in Politoropiano Sk not principações sk are Politoropiano Sk not BEL 1, si miles in Noticate (1) Si suzano miles a Victoria (1) Si suza	and page in a great or accuse the remaining 50% sake it focus not already own in Corgal or Accused to Corpensial Oxiva and indicated amount. The two companies on manufactures in 1957 to manufactures in 1957 to manufacture in 1957 to manufacture and sail corn based piastes. In the company operates facilities in Minnecod and Netzenske and employe 200 people.	Of Chemical Do, expuedred the emission 25% sissels that it ded not control in PBB 25% sissels that it ded not control in PBB 25% sissels with market of the Chemical State of the PBP chiests A coperate or Design in Babia Banca edy. Buence Akes province. The company is the company of the Chemical of a merger development PBB 25% of the P	The definition of the definiti	basic pulmon Operator O. List. a agentees basic chemicals, per cohemicals and agrichenticals manufacturer, acquired the agrichenticals manufacturer, acquired the agrichenticals manufacturer, acquired the from flow Of hemicals Co. for an undisclosed from flow Of hemicals Co. for an undisclosed promote Summon Chemical Co. for an undisclosed promote Summon Chemical Co. List's development of new materials.	The Down Chemical or angulated the remaining 20% interest in Pacific Egooy Consideration of the Consideration of the Social Consideration of the Consideration of
Closing data	30 December 2004	25 January 2005	01 February 2005	01 March 2005	16 May 2005	Divestiture Horizontal 2.1 June 2005 The Dove Chemic and the Chemical Action of the Chemica
Purpose	Horizontal	Horizontal	Horizontal	Conglomerate	Horizontal	Horizontal
Deal type	Divesture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture

Appendix 4

BASF: Significant divestitures and acquisitions, 1988-2005

	2	rtilizers	cts	sealants	lanic	and ustrial ins, and s; vay vay	T.		T.	fertilizer	ls, exc.	arations
		Nitroge	Plastics products	Adhesives and sealants	Industrial inorganic chemicals	Manufactures and distributes industrial chemicals, resins, and petrochemicals; provides highway construction services	Pharmaceutical preparations	Pharmaceutical preparations	Medicinals and botanicals	Chemical and fertilizer mining	Telephone communications, exc. radio	Chemical preparations
Seller	Country of origi	Germany	Germany	Germany	United Kingdom	United States	United Kingdom	Germany	Japan	Germany	Germany	Germany
	Name	BASF AG	BASF AG	BASF AG	Imperial Chemical Industries PLC	Valvoline Co.	Boots Group PLC	Sagitta Arzneimittel Gmbh	Hokuriku Selyaku Co. Ltd.	BASF AG	BASF AG	BASF AG
			Brokerage, Investment & BASF AG Management Consultancy	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Construction Contractors & Engineering Services	Nitrogenous fertilizers	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Mining & Minerals	Toys & Recreational Products	Construction Mining & Oil Equipment & Machinery
Buyer	Country of origin	Sweden	Switzerland	United States	Germany	United States	Germany	Germany	Germany	Canada	Germany	United States
	Name	Kemira Kemi Ab	Quadrant AG	Hexcel Corp.	BASF AG	Ashland, Inc.	BASF AG	3ASF AG	3ASF AG	Potash Corp. of Saskatchewan, Inc.	Raks Dis Ticaret	Baker Hughes Inc.
			Manufacturer of glass- mat reinforced thermoplastics	Manufactures composite prepregs and adhesives		Antifreeze and care products	8		Develops, manufactures, and sells pharmaceuticals			
	Industry	Chemidals, Parits & Coalings produces nitrogenous produces in the periodic products and other products and other products	Plastics & Rubber	Chemicals, Paints & Coatings Manufactures composite Hexcel Corp. prepregs and adhesives	Chemicals, Paints & Coatings	Wholesale & Distribution	Chemicals, Paints & Coatings Produces nitrogenous fertilizers, chemicals, perrochemicals, pastic and other products	Drugs, Medical Supplies & Equipment	Drugs, Medical Supplies & Equipment	Mining & Minerals	Communications	Chemicals, Paints & Coatings Manufactures oiffield chemicals
Target	Country of origin	Сегтапу	Germany	Germany	United Kingdom	United States	Germany	Germany	Japan	Germany	Germany	Germany
Deal value (1188)	Name		Not disclosed Thermoplastics Unit of BASF AG	Not disclosed Prepreg & Adhesive Business	\$88 886.000 Polypropylene Operations of Imperial Chemical Industries PLC	Not disclosed Zerex Operations	\$1,349,913,000 Prescription Pharmaceuticals Business of Boots Company PLC	Not disclosed Sagritta Arzneimittel Gmbh	\$274.995.000 Hokurku Selyaku Co. Ltd.	\$279.057.000 Kail & Salz Beteiligungs Germany	Not disclosed Magnetic Products Manufacturing	Not disclosed Petrochemicals Business
onght		000	100	100	100	00	100	001	51	51	001	100
Share owned	before (%)											
Deal decription		and commerced the property of the commerced of the commer	Symall AG, a unt of Quadrant Hodridy AG, acquired the Thermodastics Unit of BASF. AG in return for a 25% hoding in Quadrant plus an undeclosed amount in cast. The more is expected to strengthen Symalits business in Germany.		BASF MG Germany acquired the polypropylene manufacturing operations of imperial Chemical Industries PRC, London. The deal includes plants at Recepturing in the Netherlands, and Willon on Teesside. Consideration £60m.	Ashand Oil Inc., through Valvaline Co., acquired Zerex Operations through BASF AG. Onsideration undeschaed.	Boots sold its prescription medicine manufacturing business to BASF, Germany, Consideration £850m approx.	Knoll, subsidiary of BASF, Germany, a company rangaged in chemicals, plastics and the supply of gas, acquired Sagitta-Azraeimide: Fedicitrien-Wasterham, Germany, a distributor of pharmaceuticals. Terms not disclosure	Certain, characteristic and base of BAST- certain of the control of the control of BAST- teristic and control of the control of the control of the control the control of t	Potash Corporation of Saskatchewan, Canada, potash company, acquired as 51% stake in Keli & Saiz Beteligungs, Germany, salt and potash mining holding company, from BASF. Consideration DMSOOm (£180m).	Raks Dis Tranet Turkey, video and audio cassettes, compact dissa and CD-ROM manufacturer, acquired the magnetic products manufacturing business of BASF Germany. The deal induces the acquisition of BASF Magnetics. Terms not disclosed.	Baker Hughes inc., a chemicals subsidiary, agreed to acquire BASF's petrochemicals marketing business.
Closing data	CIUSIIIB uata	01 February 1988	16 December 1988	27 August 1992	01 November 1993	27 July 1994	01 November 1994	01 November 1994	01 March 1996	01 August 1996	01 August 1996	30 August 1996
Pilmose	8	Horizontal	Horizontal	Vertical	Horizontal	Vertical	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Deal type	Acquisition	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Acquisition	Acquisition	Acquisition	Divestiture	Divestiture

Industry	Industrial organic chemicals	Business services	Chemical preparations	Holding companies	Medical and hospital equipment	Nitrogenous fertilizers	Paints and alled products	Plastics materials and resins	Business services	Plastics materials & basic shapes	Petroleum refining
origino	Switzerland Ind.	Netherlands Bus		United Kingdom Hok	Germany Mec equi	Germany Nitro	Pair prox	Germany Plastic resins	Ireland Bus	Spain Plas	Germany Petr
Name		Montell (European Polyethylene Business)		Frank Wright Ltd.	BASF AG	BASF AG	Saichi Sp.A.	BASF AG	Punch Print Inks	Nortena De Distribucion	Kohap Group
		Chemicals, Paints & N			cal Supplies t	Chemicals, Paints & E	Coatings Paints & IS	Timber & Forest Products	Chemicals, Paints & F		Chemicals, Paints & K
Buyer Country of origin	Germany	Germany		United Kingdom M		Onited States C	Germany	reland Pr	Sermany C	Germany	Germany
Name		Koninkijke Nederlandsche Petroleum Maatschaptij NV / BASF AG			Ŭ	Schenectady International, Inc.	SASF AG	sario Group PLC	BASF AG	BASF AG	BASF AG
Description			ag sg	8	Œ.	Produces nitrogenous Sci fertilizers, foremicals, particular petrochemicals, plastics and other products	<u>a</u>	ш	iα .	Plastics materials and BA basic forms and shapes	<u>o</u>
Industry	Oremicals, Paints & Coatings	Miscellaneous Services	Chemicals, Paints & Coatings Produces specialty chemicals and pharmaceutical propharmaceutical pro-	Brokerage, Investment & Management Consultancy	Vholesale & Distribution	Chemicals, Paints & Coatings Pro	Ohemicals, Paints & Coalings	Chemicals, Paints & Coating Bestle Materials Symbatic Resins And Norwulcanizable Elastomens	Aiscellaneous Services	Wholesale & Distribution Pla	
Target Country of origin				United Kingdom Brokerage	Wholesak		Chemicali			Wholesak	ny Oil & Gas
		European Polyethylene Germany Operations (Montell)			Italy	. — — — — — — — — — — — — — — — — — — —	Halia Haly	mbh Germany	rint Inks Ireland	Nortena De Distribucion Spain	roup Germany
Deal value (US\$)	\$778.204,000 Maze Herbidde Business of Sandoz	Not disclosed Europea Operatio	Not disclosed Hoechst AG	88		Not disclosed BASF AG	Not disdosed Ecotech Italia	\$8,950,000 Resart Gmbh	Not disclosed Punch Print Inks	Not disclosed Nortena	Not disclosed Kohap Group
Share sought (%)	100	100	100	100	100	100	100	000	001	100	100
Share owned before (%)	Pee and Pee an	che unch nt ns	ylene	pa	sis no	sod al	Acker Acker	of the kfurt	nks, not SFF	not	re ants of
Deal description	See AFF (C) ceremits, the states are gost as upply company, and under gost of the gost and processing and an area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost and area of the gost	Shell chemstand Charles and Descrebe Shell Cemmany, both owned by Royal Duch Shell Commany, both owned by Royal Duch Shell Commany, neigod their Doylethy West Germany, neigod their Doylethy West divisions to form a joint warten. The joint venture will acquire the European polyethylene operations of Montell. Tems not disadosed.	BASF and Hoechst, Gernany, polypropyler companies, merged their polypropylene divisions to form a joint venture. Terms not disclosed.	BASF Pic, Cheade & Creative dealer in chemicals and audiovisual equipment, acquered Frank Wight Ltt, Ashbourne, manufacturer and distributor of animal feed supplements. Terms not disclosed.	Fresenius AG, Germany, dialysis systems group, acquired SIFPA SpA, Italy, dialysis equipment producer, from BASF AG, Germany, chemicals group, Consideration GBE-40.38m (ITL110bn).	Whenchely internol in In. New York.  16. acquired the Beck transfed electrical and administration systems better Beck transfer of the Institute of the Beck transfer of Cermany. Proceedings and Particular of the Institute of Cermany and Continue at Sindroid (United Institute of	coaring activities of Salch Sp.A. Institute of	official county pic, Report of Indeator of Indeator of Indeator of Indeator and pales.  But the BASE Projekter which are good of Indeator	BASF, Germany, acquired Punch Print Inks, Belfast and Dublin, a distributor of BASF products, from Punch Holdings. Terms not disclosed. The company will trade as BASF Printing Systems.	BASF Espanola, Spanish subsidiary of BASF Espanola, Spanish subsidiary deminary, deminary, deminary complex subsidiary subsidiary south social Northera de Distribucion, Spain, pastics distributor whose customers include BASF. Terms not disdosed.	BASF, Camery, acquired 2 polyethylene terephinatery acquired 12 polyethylene terephinater pants in Germany from The plants (Kribb Group, Republic of Kroea. The plants acquired are involved in the production of petrochemicals. Terms not disclosed.
Closing data	01 September 1996	01 October 1996		1996		01 October 1997	01 October 1997	01 November 1997	01 December 1997	01 January 1998	01 February 1998
Purpose	Horizontal	Horizontal		Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Divestiture	Merger	Merger	Acquisition	Divestiture	Acquisition	Acquisition	Divestiture	Acquisition	Acquisition	Acquisition

			1	T			1	1
Industry	Nirogenous fertizers	Plastics materials and resins	Paints and allied products	Wet corn milling	Industrial inorganic chemicals	Gas transmission and distribution	Agricultural chemicals	Paints and allied products
Seller Country of origin		Republic of Korea I	Denmark	Republic of Korea	Switzerland	Czech	United States	Germany
Name	BASF AG	Hyosung T&C Corp.	Schou Trykfarver	Daesang Corp.	Clariant AG	Severoceske Plynarenska	Μίστο Ρίο	BASF AG
Industry	Drugs, Modical Supplee BASF AG & Equipment			Coatings Coatings		Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coalings
.⊆	model	Germany	Germany Chi	Germany Ch.	Germany Ch	Germany Cha	Sermany Cho	Neth erlands Co.
	. P.C.							Akzo Nobel NV
scription	infogenous Imper chemista Industrial industrial industrial reproductis	BASF AG	BASF AG	Manufactures BASF AG and starch products	BASF AG	BASF AG	Oremicals, Paints & Costings Manufactures pesticides BASF Corp.	
-	Chemicals , Paints & Coalings derificer, ordericals, petriculas, petriculas, petrochemicals, petrochiculas, and other products	s & Coatings			s & Coatings	er &	s & Coatings Manufac	hemicals, Paints & Coatings Manufactures paint coatings
In Industr		Chemicals, Paints & Coalings	Chemicals, Paints & Coatings	Food Processing	Chemicals, Paints & Coatings	Electric, Gas Water & Sanitary Services	Chemicals, Paints	Chemicals, Paint
Target		td. Republic of Korea	Denmark	Republic of Korea	United States	Czech Republic	United States	- Germany
Name		d Hyosung Basf Co. Ltd.	osed Schou Trykfarver	,000 Daesang Corp.	Clariant Superabsorbents	Severoceske Plynarenska	osed Micro Flo	Basf Deco Gmbh
t Deal value (US\$)	Not discal	Not disclosed	Not disci	\$598,474		2 Not disclosed	Not disdosed	Not disclosed
Share owned Share sought hefore (%) (%)	100	09	100	100	100	5.32		100
	Pergoywater, Orl Imperial and Check	einfand-Pfalz amany, the e 50% stake in bolic of Korea, er on of Korea, er on of Korea, er on of Korea, ea. BASF AG Syvenics	rer of chemicals , acquired , and united distribution of glindustry. glindustry. closed.	draby GBE mpany is the many site of the many site of the cludes the cludes the cludes the cludes the site by the site of the many supplies vidential supplies vidential or suppl	Jariant anufacturer of rom Clariant, osed.	rd a 5.32% se Plynarenska, ty. Terms not	SASF AG, Micro Flo dra an Which has a Il operate as an SSF. CE s as president of	F deco GmbH Bab Dusiness BASF AG for an Barms of the Barm
Deal description	New Versey, 10,8 a substancy of imposite memoral broughouser. New Versey, 10,8 a substancy of imposite manufacture of plemanaceducal chemicals, market progress are object, London, the manufacture of plemanaceducal chemicals, the plemanaceducal chemicals. The plemanaceducal chemicals has been as the products are produced to have been according to the products of the products are soft products manufacture of chemicals. The products manufacture of chemicals. The products manufacture of chemicals. The products manufacture of chemicals. The products for prosession control to the products are a size to used to the products of the produc	ASSA CA, Landyallerin (Heritard-Platz (Parinalard Balantan), Germany, the conversation of the properties of the pro- tease of the properties of the pro- tease of the properties of the pro- tease of the properties of the pro- tease of the pro- tease of the pro- cess of the pro- tease of the protease of the pro- tease of the protect of the pro- tease of the protect of the pro- tease of the protect of the protect of the pro- tease of the protect of the protect of the protect of the protect of the pro- tease of the protect of the prote	BASF Cermany, manufacture of chemicals and plaste, and gas supplier, acquired Schou lrykfaver, based in Vandrup. Demmir, manufacture and distributor of printing inks for the packagnig inclustry. Schou lrykfaver will trade as BASF Schou lrykfaver will trade as BASF Schou lrykfaver will trade as BASF Schou lrykfaver will trade as BASF Schou lrykfaver. Terms not disclosed.	BASER Copy a mission or delay of Mo- adured Desenoy for approximately 8 Mo- 300 million. The approximately 8 Into 300 million. The approximately 8 Into words algorithm and of yours, a synthetic man post, and provide in a synthetic and post of the approximately approximately for American Republic of Ricora. The lystem for American Republic of Ricora The lystem for American Republic of Ricora The lystem for American Republic of Ricora The lystem for American Republic of Ricora The lystem for American Republic of Ricora Republic and additives for the annual nutrition notation.	BASF, Germany, acquired Clariant Superabsorbents, US, the manufacturer of superabsorbent chemicals, from Clariant, Switzerfand, Terms not disclosed.	BASF AG, Gernany, acquired a 5.32% minority stake in Severoceske Plynarenska, Czech Republic, the gas utility. Terms not disdosed.	BASF Corp a subadiary of BASF AG, and address a majority state of the or undisclosed price. Micro Fb, which has a formulation site in State with open details and independent site in State of BASF. C.E. Formby will confine to serve as president of Micro Fb.	Actab Needly Vergande BSK Floor Christ Ple European decord rathe conditions for the Condition of Charlo Condition of Charlo Condition of Charlo Condition of Charlo Charlo Washington, which were the form of Charlo Charlo Washington, who will be conditioned to Charlo Charlo Washington, and the Charlo Charlo Washington of Charlo Charlo Washington, and the Charlo Char
Closing data		01 March 1998	01 March 1998	13 March 1998	01 April 1998	01 April 1998	01 May 1998	O4 May 1998
Purpose		Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Acquisition	Divestiture	Acquisition	Acquisition	Acquisition	Divestiture Minority Interest	Divestiture	Divestiture

ndustro	Electron	Heavy construction	Industrial torganic chemicals	Ohemical preparations	Plastics materials and resins	Crude petroleum and natural gas
Seller	Godiny of oran	United Kingdom	Switzerland	Germany	Netherlands	Germany
dmeN	BASFA	Kværner PLC	Chemicals Inc.	Hoedst AG	OSM NV	Deminex
vitanbal	Office Emulation & Computer Hardware	Chemicals, Paints & Coatings	Creatings Paints & Coatings	Coatings. Paints &	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer	td Spain	Germany	Germany	Germany	Germany	Germany
dmoN	Compare	BASF AG	BASF Orp.	BASF AG	BASF AG	BASF AG
Description	d Develops and very develops and very manufactures computer hardware and software hardware and software hardware and software hardware and software hardware and software hardware and software hardware and software hardware and software hardware and software hardware	Provides design and E engineering services for the oil industry		chemicas see dally chemicals and pharmaceutical product	Manufactures plastics	Produces crude oil
vateribul	Office Equ	Construction Contractors & Engineering Services	Chemicals, Paints & Coatings	Oremicals, Paints & Coatings Produces specially chemicals and pharmaceutical programme of the production of the programme of	Chemicals, Paints & Coatings Manufactures plastics	Oll & Gas
Target	6	United Kingdom	icals Switzerland	Germany	iss Netherlands	Argentina
S)	Not disclosed/Companex anno	Not disclosedKvaerner Process Technology Ltd.	Not disclosed Performance Chemicals Switzerland Business	Not disclosed Hoschist A.G.	Not disdosed Abs Plastics Business	Not disdosed Deminex Argentina
Deal value (US\$)						
Share owned Share sought	95	100	100	901	100	100
S Deal description	Carmany, a substitution Grant, Carmany, a substitution of Presence Obsa Marchald Life acquired a further 3%, subs in Companie. Comely Marchan. 1856, subs in Companie. Comely Marchan. 1856 - Marchander of Comely Marchan. 1856 - Marchander of Comely Marchan. 1856 - Marchander of Comely Marchander 1856 - Marchander of Comely Comely 1856 - Marchander of Comelous 1856 - Marchander of Comelous 1857 - Marchander of Comelous 1	MAS AG Commany, the manufacture of chemicals, acquired Kvierrer Process Technology Ltd. London, the manufacturer Latensical from Kvierrer Pic, London, Anglo Mcewegan shipping and construction group. Terms not disclosed.	acquired the US-based or shells be business of acquired the US-based or shells business of manufacture of spocial chemicals. Sweeting the manufacture of spocial chemicals. The manufacture of spocial chemicals. The US-BS Corporations performance observation with the Corporations performance observation and continue to see and mention, modore the continue to see and mention, modore the continue to see and mention, modore the continue to see and mention, modore the continue to see and mention of the cont	U.S. the subsidiary of BASE 7AD.  10.5 he subsidiary of BASE 7AD.	BASFAG Loukeptakent, ceremany in the manufacturer of chemicals, acquired the ABS (accylonetire butaetene styrene) plastics business with the styre for the DSM names having an end DSM name of the DSM names and the DSM names. The third is the DSM names the DSM names are styreness to the DSM name of the DSM names. Netheritands. Terms not disclosed.	Wintershall AG, a unit of BASF AG, acquired Deminer Agrantina for undescoad amount. Deminer Agentina is the fifth-largost crude oi producer in Argentina. Wintershall plans to venture further into the South American market in the near future.
Closing data	01 July 1998	01 July 1998	21 July 1998	72 September 1988	01 October 1998	01 October 1998
Purpose	Horizontal	Horizontal	Horizontal	Francial	Horizontal	Horizontal
Deal type	Divestiture	Acquisition	Divestiture	Acquistion	Divestiture	Divestiture

		Comme	Business services	Plastics materials and resins	Plastics materials and resins	Pharmaceutical preparations	Paints and allied products
Seller	Country of origin	Sweden	Germany	United Kingdom	Germany	u eder y	Norway
	Name	Svatof Welbuil AB	BASF AG	9P PLC		Taxesa Pharmaceutical Japan	Norsk Hydro ASA
	Industry	Coatings Coatings	Chemicals, Paints & Coatings	Coatings, Paints &.	Construction Contractors & Engineering Services	Coafrigs, Paints &.	Chemicals, Paints & Coatings
Buyer	Country of origin	, A		Germany	Germany	Gernany	Germany
	Description	Specializes in research BASF AG of plants	Surpor Kunststoff GmblAustria	BASF AG		Operates the bulk Value Users and Value Users AG Taketa Chemical Industries Ltd.	Chemicals, Paints & Costing Manufactures paints and BASF AG costings
	Industry	Miscellaneous Services	Miscellaneous Services	Oremicals, Paints & Coalings	9	Drugs Medical Supplies & O Equipment	Chemicals, Paints & Coatings M co
Target		Sweden	Germany	mocoo	Basf Germany	Singapore cal	Germany
	Name	Not dis glosed Svalof Webull AB	Styrocolor		Ag Ag	Glove Viranni Business of Takeda Chemical Industries Lid	osedBASF Coatings AG
(a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Deal value (US\$)	Not disclosed	esc	Not disclosed	Not disclosed	Not disclosed	Not disclose
Share sought	(%)		100	001	100	001	100
Share owned	pefore (%)					00.00	
	Deal description	Ask Act Ludopplant, Cermany, the month delar of chemicals, accurated a 40% monthly also as 10% and 40%	Surpor Knaststiff Cimble Hacquired the Slycocobor business of BASF AG for an undeclosed amount The Slycocobor business manufactures and markes business manufactures and markes expandable polystyrene used for the manufacture of coloured rigid polystyrene forms.	decinited the workness polyer live of the control o	Chempon Grabh Frankutt Hessen (Hesse), Germany, a subadiay of Mediapealischt at card the PVC business uni of BASFAG, uchkigshafen, Nordmein-Westfalen (North Rhine Westphalia), Germany, Terns not disclosed	Ltd. combined to Premiotal United Periods Ltd. combined their but k valenties to care to debug the company of the combined their but k valenties and one id-bot's All coupled their but have been all company of their but but but but but but but but but but	BASF AG, Lidovigathaen, Reineland-Platz, Germany, chemicals manufacture, acquires BASF Coatings AG, the tydo coatings division of Norsk Hydro ASA, Noway, energ and fertilizers group. Terms not disclosed.
1	Closing data	08 February 1999	10 March 1999	08 A pril 1999	01 July 1999	02 August 1999	07 September 1999
	Purpose	Conglomerate	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
1	Deal type	Divestiture Minority interest	Divestiture	Divestivre	Divestiture	Међек	Divestiture

_					197			
refined	Plastics resins	Industrial organic chemicals	Tollet preparations	Gasoline service stations	Manufacturing industrie	Fertilizers, mixing only	Metal coating and allied services	Plastics materials and resins
Seller	Germany	Turkey	United States	Germany	Germany	Germany	United States	United States
	Degussa AG	Suemerbank Holding	Sunsmart Inc.	BASF AG	BASF AG	BASF AG	Rohm & Haas Co.	PMC Inc.
referenced	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	OII & Gas	Boketage Investment &BASF AG. Managament Consultancy	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer	Cermany Conditions	Germany	Germany	Germany	Switzerland	Germany	Germany	Germany
ome N	BASF AC	BASF AG	BASFAG	Veba Oel AG	Quadrant AG	K+S AG	BASF AG	BASFAG
Description	Provides thermoplastic polyoxymethylene	Manufactures chemicals which are used in a variety of industries including oil and natural gas, agriculture, synthetic materials and chemicals	Provides UV absorbers based on zinc oxide	Retails petroleum	Manufacturer of glass mat-reinforced thermoplastics	Manufactures liquid and garden fertilizers	Manufactures coil coated steel for use in consumer and industrial products	Manufactures polyurethane systems
repended	& Coating	Chemicals, Paints & Coating Manufacture chemicals BASF AG Within are used in a winter of industries reducing oil and industries reducing oil and industries synthetic naterials and chemicals	Tolletries & Cosmetics	Retail	Miscellaneous Manufacturing	Ohemcale, Paints & Costing Mandactures leuid and K+S AG garden fertilizers	-abricated Metal Products	Chemicals, Paints & Coatingsi Manutactures polyurethane systems
Target	0		less United States	Germany	Germany		United States	United States
A	Not disclose et Ultraform Company	Bast Suemerbank Tuerk Turkey Kimya Sanayil As	NA disclose(UV Absorbers Business) United States of Sunsmart Inc.	Aral Ag	GESSOgran GmbH / BASF AG / Glass Mat Reinforced Thermoplastics Bus	OXI Compo GmbH & Co KG Germany Produktors- und Vertrebsgeseilschaft	Industrial Coatings Business	Not disclosed Polyurethane Systems Business (Pmc, Inc.)
Deal value (US\$)	Not disclosed	Not disclosed	Not disclosed	Not disclosed Aral Ag	Not disclosed	\$226,630,000	\$175,000,000	Not disclosed
Share sought	06	40	1000	43	100	100	100	100
Share owned	(iv)	09	_	28				
Deal description	Personal Per	BASF AC acquired the emaining of this state in the ASF Summerhant Turker Kinnya Sanyil AS from Sanyil Lindker (Army Sanyil AS from Sanether burk deling for an undisclosed price. The company will be merged with BASF Turker Boys are Kinnya kindya sales company focaled in Islandul. a AASF sales company focaled in Islandul.	BASF Act acquired the UV a stock between business based on zinc oxide from Sunsmart Inc. for an undisciosed amount. With his desig. IASF oxigans the trademarks with a feet and LASC oxigans the trademarks 2-COTE and 2-COTE HPT and all patents of Sunsmart relating to the production and use of these inorganic pigments.	VERA Oor In Careginer an additional 43% if Arail A G for an undeclosed annum, which horsessed its total sake in the company from 56% to 95%. VERA OA dis acquired the shareholdings from Mobil OIA of 28%, and Whiteshall AG(15%), a wholly owned subsidiary of BASF AG.	The state of a state o	Next a required from Check to OKG Provided to OKG Production Provided to OKG Production (1882) and the ELIP 2 (3) over the marketing and sales of adjoinant of over the marketing and sales of adjoinant of the other production provided to the other production production production production production production production of the other production programmers in the features production business marketing and categories for the sales of features of sales of settled on sprogrammers of the acquisition symptomic production programmers and the features of the production programmers and the production of th	BASF acquired Rohm and Haas industrial coatings business for \$175 million in cash. BASF hopes to become the world leader in coal coatings by acquiring the business.	BASF Corp. The North American affiliate of BASF Ack, signed a faster of hinth to acquer the polyurithane systems business of IP International from PAIC for an undisclosed amount. The acquisition will increase BASFs ourrent market position.
Closing data	13 September 1999	01 November 1999	01 December 1999	06 December 1999	07 December 1999	22 December 1999	10 January 2000	17 January 2000
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Unit Minority	Divestiture	Divestiture	Divestiture	Divestiure	Divestiture	Divestiture	Divestiture

	Information retrieval services		Crude petroleum and natural gas		Organic fibers, noncellulosic	Pharmaceutical preparations	Crop planting and protecting
Seller	United States	Germany	Germany		United States	Germany	United States
	Name Chem Connect, Inc.	SAP A G	BASF AG		AMCOL International Corp.	BASF AG	eth
	Chemicals, Paints & Che	₹			Chemicals, Paints & AMM	ies	Chemicals, Paints & Wyeth Coatings
	y or origin		United Kingdom Oil & Gas			United States Drugs	
=	Ø aude		RWE Dea UK Ltd. Unite		AG Germany	Abbott Laboratories Unite	AG Germany
	Description res market BASFAG atton and e- erce solutions	Autons	Explores for, produces, RWE Dand develops oil and gaproperties	sant and	Produces BASF AG Bace and a graph and a gr	Develops Abbott pharmaceuticals derived from plants used in the urology market	Provides crop pratection BASF AG services
	upplies Provides market information and e-commerce solutions	confrontes e-business	Explores fo and develo properties	Paints & CoalingleProtuces paint and varieties			
	Computer Software, Supplies P	Chemicals. Paints & Coating	Oii & Gas	Chemicals, Paints & Chemic	Chemicals, Paints & Coatings Produces superabs disposable disposable industry	Healthcare; Drugs, Medical Supplies & Equipment	Agricultural Production
Target	Country of origin	Germany	United Kingdom	Japan	United States	Germany	United States
	ChemConnect, Inc.	Joint Verture With Best/Colored Area (Journal Pass)		Bast Nof Coalings Co. Ltd.	Corp	Kanoldt Arzneimittel GmbH	Cyanamid Agricultural Products Business
Deal value (US\$)	Not disclosed Che	por G	Not disclosedWin	588 0	\$656,500,000 Che	Not disclosed Kan	\$3,800,000,000 Cya
Share sought	1-		100		100	100	100
Share owned	Φ.	P P P P P P P P P P P P P P P P P P P	ary c	7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-	om f oer	ittel 519.5 t	al or top
Deal description	BASF AG acquired a minority stake in ChemConnect Inc. for an undisclosed amount. The acquisition, will enable BASF AG to begin a strategic initiative to purchas raw materials via the Internet.	demany, provider of inter-entroprise Germany, provider of inter-entroprise companies a solitor, from day in dependent companies of the control of interpretation companies or other to create are decrined in the control of the control of the control pharmacoutical inclusives using pharmacoutical inclusives using pharmacoutical inclusives and mixed place pharmacoutical inclusives and mixed place pharmacoutical inclusives and mixed place pharmacoutical mixed and place and and entering the control of the control of the Hermitian of the control of the control of the pharmacoutical mixed and the engineering specially charmachia, and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the engineering specially charmachia and the mixed continue and engineering expension of the mixed continue and engineering engineering the special charmachia the engineering of the mixed continue and engineering the special charmachia and the engineering of the special special charmachia and the engineering of the special charmachia and engineering of the mixed continue of the engineering of the mixed continued of the engineering the engineering of the mixed of the mixed of the properties of the special charmachia and the engineering of the mixed of the properties of the mixed of the properties of	Highland Energy Ltd. acquired Wintershall (UK) Ltd. from Wintershall AG a subsidiary BASF AG, for an undisclosed price.	Westleen (Note Rinne Westphalia), Westleen (Note Rinne Westphalia), Westleen (Note Rinne Westphalia), Westleen (Note Rinne Westphalia), Louwigshaen, Roshand Pieles (Rinneland Ludwigshaen, Reshand Pieles (Rinneland Ludwigshaen), Reshand Pieles (Rinneland Westleen (1990), Westleen (1990), Westleen Westleen (1990), Westleen (1990), Westleen Westleen (1990), Westleen (1990), Westleen Westleen (1990), Westleen (1990), Westleen Westleen (1990), Westleen (1990), Westleen Westleen (1990), Westleen Westleen (1990), Westleen Westleen (1990), Westleen Westleen (1990), Westleen Westleen (1990), Westleen Westleen (1990), Westleen	BASE acqueed Chendal International from AMCOL International Ce 856.5 million in Cash to expand in superdisorders and acryls accid Chendal with 1989 sales of 827 million, will help increase BASE's capacity of acrylic acid to 160,000 tons per year.	Abbott GmbH, a subsidiary of Abbott Libotoshoris, acqued Kanofd Arzheimitled CmbH from BAS/Fs Knoil subsidiary as BASF focuses on its main drug areas, Kanofd Azmeimitler had 1999 sales of \$19, million, Terms of the transaction were not disclosed.	BASE exquest the Cybramon's dynicates Products business of American Home Products for approximately \$3.8 limiton in cash in a more to Gouble its annual cor bop protector sales and to more up into the top cash world's leading crop probedon manufacturers.
Closing data	01 February 2000	O1 March 2000	01 May 2000	01 May 2000	01 June 2000	05 June 2000	30 June 2000
Purpose		Joint venture	Horizontal	Joint venture	Horizontal	Horizontal	Horizontal
Deal type	Divestiture Minority Interest	Startup	Acquisition	Slanty	Divestiture	Divestiture	Divestiture

П		_	-		_		-	-		
	Inorganic pagneris	Plastics materials and resins	Plastics materials and resins	Industrial inorganic chemicals	Plastics materials and resins	Turbines and turbine generator sets	Plastics materials and resins	Plastics materials and resins		Industrial organic chemicals
e	Germany Green	Germany	Germany	Germany	Germany	Switzerland	Germany	United States		United States
	Bayer AG / Hoechst AG Germani	BASF AG	BASF AG	BASF AG	BASF AG	Chemspeed Ltd.	TOASI	Chatterjee Group		ExSeed Genetics LLC
	Chemicals, Parits & Coatings.	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings		Chemicals, Paints & Coatings
Buyer	Cermany or organ	Belgium	United States	United States	United States	Germany	Germany	Germany		Germany
	BASF AG	Recticel SA	Novolen Technology Holdings CV	fin Engelhard Corp.	- PMC Group Inc.	BASF AG	BASF AG	BASF AG		BASF AG
	Chemicals. Paints & Coatings Manufactures and markets dye for fibers	in car window encapsulation	gs Manufactures polypropylenes	gs Manufactures polyolefin Engelhard Corp. catalysts	gs Manufactures ignition- resistant plastic and plastic products	Industry & Farm Equipment & Manufactures parallel reactors	gs Manufactures polyurethane	gs Manufactures polystyrene resin grades	ngu <sup>b</sup> etrochemical site	Chemicals, Paints & Coatings Supplies genetic performance traits in grains
	nenicals, Pains & Coatr	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings Manufactures polypropylenes	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	dustry & Farm Equipmen achine ry	Chemicals, Paints & Coatings Manufactures polyurethane	Chemicals, Paints & Coatings Manufactures polystyrene resin grades	Zhemicais, Paints & Coaling/Petrochemical site	nemicals, Paints & Coatin
Target	O County of origin	Germany	Germany	Spain	United States	Switzerland In	Germany	India	China	United States
	of Dystar Tollinan GmbH & Col Deutschland K G	Glastogran GmbH	osed Novolen Polypropylene Business	d Targors Polyolefin Catalyst Business	d Basf Corp./Ignition Resistant Plastics Division	osed Chemspeed Ltd.	d ISPOL		BASF-Yangzi Company Ltd.	osed ExSeed Genetics LLC
Deal value (US\$)	Not disclosed	Not disclosed	Not disclose	Not disclosed	Not disclosed	Not disclose	Not disclosed	Not disclosed		Not disclose
Share sought	08	100	100	100	100	7	100	100		100
Share owned			0	c			+=5	q.	2 0 7	_
Deal description	BOSES AGA LUNGHOR BOTH RINGHING BOSES AGA LUNGH BOSES AGA ROBERT AGA ROBES A	Rediciel acquired a small part of the advince of Elsangar charbl, a subsidiary of BASF AS for an undisclosed amount. The acquisition related to know-how of ready-to- use raw material mixes used in car window encapsulation.	Novolen Technology Holdings, a joint ventur between Equistar Chemicals and ABB, acquied the Novolen polypropylene business of Targor from BASF for an undisclosed amount.	Engelhard Corp. acquired Targors polyolefin catalyst business from BASF for an undisclosed amount to increase its European catalyst business.	PMC Group inc. acquired the ignition- feestant hastes briviation of BASF Corp. for an undisclosed amount. The acquired division will produce plastic products to be used in electrical components.	BASF AG acquired a minority stake in Chemspeed Ltd., a parallel reactors researcher and manufacturer, for an undisclosed price.	Elastogran GmbH, a unit of BASF AG. aquired ISPOL for an undisclosed price. At the completion of the transaction, ISPOL will be renamed to Elastogran Polluretan Sanay ve Ticaret.	BASF AG acquired Pushpa Polymers Pvt L from Chatterjee Group for an undisdosed amount.	BASK AG, LUNGARIONE, RESINGHEBA BASK AG, LUNGARIONE, CHARLEN, CHA	PAST Part Researce LLC, a studiedly of BASF Corp, agreed to acque the assets of the Asset Generica. LCC an unstalcadead amount. The acquisition represents an amount. The acquisition represents an expension acquisition of parts. Common LLCs paint biotechnology. Plant Science LLCs paint biotechnology. Plant Science LLCs paint biotechnology founded in 1894 and currently has over50 employees.
Closing data	01 September 2000	01 October 2000	04 October 2000	04 October 2000	09 October 2000	01 November 2000	07 November 2000	08 November 2000	08 December 2000	14 December 2000
Purpose	Ногголпа	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Joint venture	Horizontal
Deal type	Unit Minority	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture Minority Interest	Acquisition	Divestiture	Startup	Acquisition

П	T					rots	ncts	
	gin Industry	riamaceucai preparations		Pharmaceutical preparations	Chemicals & allied products		aa (Plastics foam products	Industrial inorganic chemicals
Seller	Country of orig	Verrenanos		Germany	United States	Republic of Korea	Republic of Korea	Belgium
:	Name Name	chol France SA			ethanes		SK Evertec Co. Ltd.	Pantochim SA
	Industry Price Medical Supplied	Drigs, whotcan supple with 8 / Laborations of Armonia SA Roul France SA Roul Fran	Chemicals, Paints & Coatings	99				Coalings
	Country of origin			United States		Germany	Germany	Оегтапу
	Name Name	Novaris A.C.			BASF AG	BASF AG	BASF AG	8BASF AG
	Manufactures and	markets heath care, markets heath care, nutritional, and agricultural products	Distributes silicon coating materials	metabolic diseases in the field of metabolic diseases internuology, and paen threapy and paen threapy cand paen threapy	Manufactures polyurethane products	Produces a clear liquid Brouse in the manufacture of polystyrene plastics and resins	Produces a clear liquid Bi for use in the manufacture of polystyrene plastics and ressins	Manufactures chemicals
	Industry Industry	8	Wholesale & Distribution	Healthrane, Drugs, Medical Supplies & Equipment	Wholesale & Distribution		Plastics & Rubber	Chemicals, Paints & Coalings Manufactures chemicals BASF AG
get	Country of origin			United States	_		Republic of Korea	Belgum
	Name European Consider		Polycoat Systems	, 000 BASF Pharma Ltd.	Burtin Polyurethanes Corp./ Burtin LLC	osed Styrene Monomer Production Plant	osed Styrene Monomer Production Plent	,000 Pantochim SA
Deal value (US\$)	6100 388 000	\$100,386,000		\$6,023,256,000		Not disclosed	Not disclosed	\$127,905,000
_	_	3	001	000	100	100	100	100
Share owned Share sought	pefore (%)							
Deal description	Novartie AG acquired the Furosan Ganario	the series of Best Free Members of St. The varieties of Best Act o	BASF AG acquired Polycoat Systems for an undisclosed amount. Previously, Polycoat Systems was the exclusive distributor for Dow Corning's silicon coating systems.	And the Laboration in he health care of company, acquired BASF Pharma (nichalf and Neol Goognam), the global of the operation is the global of the operation is the global of the operation in the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of the operation is the global of th	BASE acquired Burlin Polyurethanes and certain assets of Burlin LLC for an undsclosed price. The acquestion is consistent with the strategy of BASF to increase its presence in spray applied urethanes.	About About	About the Manney Remained Platz (Rhoman Remained Platz (Rhoman A) Balantah Seminari, a seminari ya sem	(Reference Plantine) (Remains) (Rema
Closing data			5	02 March 2001		29 June 2001	29 June 2001	11 July 2001
Purpose				Horizonial		Horizontal 2	Horizontal 2	Horizontal
Dealtype				Divestiture	Acquisition	Divestiture	Divestiture	Acquisition

_									
	Business services	Farm supplies	Printing ink	Agricultural chemicals	Chemical preparations	Plastics materials and resins	Chemicals & allied products	Pharmaceutical preparations	Commercial physical research
Seller	Country or organ	Germany	Germany	<b>Germany</b>	Germany	Australia	. United States	Germany	United Kingdom
:	Silve Silve	BASFAG	Simpex GmbH	BASF AG	BASFAG	BASF Australa Ltd.	The Dow Chemical Co.	iles BASF AG	Oxonica Ltd.
	Chemis Parits &	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Drugs, Medical Supplies & Equipment	Chemicals, Paints & Coatings
Buyer	Country of origin	United States	Germany	United States	Trance	Эетпапу	Germany	Switzerland	Gemany
:	BASF AG	American Vanguard Corp.	BASF AG	The Dow Chemical Co.	Rhodia SA	BASFAG / Kornkijke Nederandsche Perdeum Maatschappij NV	BASF AG	o Novartis AG	BASF AG
4	Description	Manufactures and sells in sectore for the agriculture industry	Manufactures printing inks and specialty ink products	Manufactures turf insecticide	sDevelops and sells chemicals	Manufactures polypropylene compounds	Produces cooling agents	Manufacturer of generic drugs	Develops nanotechnology
	Miscellareous Services	Mholesale & Distribution	Chemicals, Paints & Coatings	Chemicas, Paints & Coating4 Manufactures turf insectidide	Health care; Chemicals, Paints Develops and sells & Coatings Chemicals	Chemicals, Paints & Coatings Manufactures coopyrangeme companyles	Wholesale & Distribution	Drugs, Medical Supplies & Equipment	Miscellaneous Services
Target	Begum County of organ	Sermany	Germany	United States	Ireland He	Australia	ance	Germany	United Kingdom Mi
:	Month of Sibased activities of Sibased	ed Phosdrin Insecticide CB Basiness of BASF Agro BV	Simpex GmbH	seed RohMid LLC	Acetaminophen Business	de obypropylene Compounds Business of BASF Australia Ltd.	dDow Automotive France Fr SA /Cooling Agents Division	Generics Unit of BASF AG	Oxonica Ltd.
Deal value (US\$)	\$141,847,00	Not disclosed	Not disclosed	Not disdosed	Not disclosed	Not disdosed	Not disclose	\$102,971,000	Not disclosed
Share owned Share sought	(%)	100	100	09	100	100	100	100	7
Share ow									
Deal description	Begjum, a shaffen, a shaffen, a shaffen, a shaffen, a shaffen be, a shaf	Averagent Vergued (rough its absolate).  MAVAC Chemical spread to acque the Photosin investicable braines of BASE Agric as subsidiary of BASE AG for an undeclosed amount. The purches and evidence all critical registrators for the product, across to the underlying date for the registrations and trademarks in 55 countries.	BASP Tourseysteme Grants a unto 1BASF AC, acquired Simper Crants! for an undisclosed amount. The acquisition will expand BASP a market goals on the man regons of Rhamelanch Plats and Sau Lor-Lux. No jobs will be tost at Simper.	Own ApproServed or Application of Ap	Rhoda, a special ty chemicals manufacturer acquired the acetaminophen business of BASF AG, a manufacturer of chemicals. Terms not disclosed.	and and until the Lit a company overed by 8ASF AG and Royal Duch Petroleum Co. National The Dopps of the Co. Duckers of the	BASP AG, Ludvigshafen, Rheinland Flidz, Barnand Barnand, Barnand Barnand, Barnand Barnand, B	Biochemie GmbH, a unit of Novartis AG, acquired the generic dutig division of BASF AG for EUR familion. Novartis has a generic drug operation in almost every major market as a result of the acquisition.	BASF Venture Capital GmbH, the investmentuni of BASF AG, acquired an undisclosed stake in Oxonica Ltd. for an undisclosed amount.
Closing data		29 August 2001	05 September 2001	04 Odober 2001	05 November 2001	08 November 2001	06 December 2001	10 December 2001	10 June 2002
Purpose	H <sub>O</sub>	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Acquisition	Divestiture	Acquisition	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture

_						1				
	Industry Textile goods	Paints and allied products	Plastics materials and resins	Plastics materials and resins	Paints and allied products	Plastics materials & basic shapes	Plastics materials & basic shape	Inoganic pigments	Crude petroleum and natural gas	Paints and allied products
	Country of orgin Germany	Australia	Germany	Бегталу	New Zealand	Germany	Germany	Japan	United States	Japan
	Name BASF AG		BASFAG	BASF AG	Auto Tec International Ltd.	BASF AG	3ASF AG	Mitsul Chemicals, Inc.	ConocoPhillips	Mitsubishi Chemical Corp.
		Chemicals, Paints & Coatings		Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Plastics & Rubber	Wholesale & Distribution BASF AG	Coalings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer	Country of orgin United States	Germany C	Australia C	Cermany C	Germany	Belgium	Germany	Germany	Germany	Germany
	Name LLC LLC	BASF AG	Marplex Australia Pty . Ltd.	Romira GmbH	BASF AG	2	BIS Impex AG	Dystar Textfarbon	BASF AG	BASF AG
	Description Provides Basofil heat mand flame-resistant fiber LL products			Manufactures urany, a Rx Manufactures urany, a Rx Brend nightmpact polysyvene, used in electrical and electronic applications such as battery charages. Battery charages transformers, electrical scodets and switches	Aholesales automotive B.	Distributes plastic R. products				
	Industry	Chemicals, Paints & Coatings Manufactures coatings	Chemicals, Paints & Coatings Manufactures plastics	Chemicals, Paints & Coatings & Paints & Coatings & Coat	Chemicals, Paints & Coatings Windlesslies automotive paint products	Wholesale & Distribution P	Wholesale & Distribution a	Chemicals, Paints & Coating-Manufactures and markets dye for fibers	SI	Chemicals, Paints & Coalings Mundicatures or coalings and adhesives coalings and adhesives
Target	States Textiles				New Zealand Chemica	Wholes	Switzerland Wholes:		Netherlands Oil & Gas	
-	Not disclosed Basolli Piber Operations United States World Science (International United States and International United State	,000BASF Wattyl Coatings Australia Pty Ltd.	Engineering Plastics Australia Facility of BASF Australia Ltd.	diumany Business of Germany Asia	Auto Tec International New Z	dNordisa SL / Margo / Italy BASF Trading Chemicals SpA /Plastics Distribution Bus	Plastics Business of Switze BASCOM AG	sedMisul BASF Sernyo Co, Japan Ltd.		IRASF Dispersions Co., Japan
Deal value (US\$)	Not disclosed Basofil	\$3,283,000BASF v	Not disclosed Engines Facility Australi	Not disdosed Lurany, BASF is Asia	Not disclosed Auto Te	Not disclosed Nordisa BASF 1 Chemic Distribu	Not disclosed Plastics BASCC	Not disclosed Millsui E. Ltd.	Not disclosed Clyde N	Not disclosed BASF I
Share owned Share sought De		49	100	000	100	100	100	09	001	89
Share owned	Defore (%)	51						909		67
Deal description		BASF AG agreed to acquire a 49% stake in joint venture BASF Wattyl Coatings Pty Ltd from Wattyl Ltd for approximately AUSSG 8 million (US\$3.3 million), BASF AG already owns 51% of the acquired company.	Engineenin Polymere DVI Lid. acadisiusy of Marplex Australia PY Lid. acadised the Polymerenin Pastels Facility of BASF Advistral Lid. a babisidary of BASF AG, for MASF Advistral Lid. Id. a babisidary of BASF AG, for MASF Advistral Lid. Id. a basis for Pastels Facility of BASF Advistral Lid. Id. and undescoped amount. Engineering Pastels Facility of BASF specialises aurhor incorce popular BASF specialises aurhor incorce.	the contract of the changes, between the change in the cha			ALBIS Impex AG acquired the plastics business of BASCOM AG, a subsidiary of BASF AG, for an undisclosed amount.	aucharia upon Liu, nobase based cabel auchariany of nobase based control of potar Totalifaren (moh 4 C of other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other Totalifaren (moh 4 C other 2 Other Totalifaren (moh 4 C other 2 Other Totalifaren (moh 4 C other T	Whereshall AG a unit of BASF AG acquired Clothe Netherland BV from Concool/hillips (Clotherland BV from Concool/hillips is an unstacked amount. The acquisition is a major size by in the imprementation of the grown strategy of Winters all AG to further consolidate its operations in Germany and southern part of the North Sea.	acception of the process of the proc
Closing data		21 June 2002	26 June 2002	01 September 2002	02 September 2002	23 September 2002	23 September 2002	30 September 2002	09 October 2002	23 January 2003
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Dealtype	Divestiture	Acquisition	Divestiture	Divestiture	Acquisition	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture

Industry	Plastics materials and resins	Natural gas distribution	Overnical and fertilizer	Plastics materials and resins	Cellulosic mammade floers	Textile goods	Industrial inorganic chemicals	Industrial inorganic chemicals
Seller Country of origin	Germany	pean Germany	Оегталу	Honeywell Intern ational   United States	- Germany	Germany	United States	emical Japan
Name		& North West European Hub Company				BASF AG / Shell Transport & Trading PLC	Exxon Mobil Corp.	6 Identita Petrochemical
		Chemicals, Paints & Coatings	Otenicas, Paints & Coatings	Chemicals, Paints & Coatings	Aerospace, Aircatt & Defence	Plastics & Rubber	Chemicals, Paints & Coalings	Ortemicals, Paints & Coatings
Buyer Country of origin	rec.	Germany	Germany	Germany	mai, United States	Greece	Germany	Germany
Name	Mitsubishi Chemical Corp.	BASF AG	BASF AG	BASF AG	Honeywell International.	In Thrace Plastics Company SA	BASF AG	BASF AG
Description	pas Manufactures foam plastic	Trades gas	Develops in secticides and fungicides	ngs Manufactures plastic products	Manufactures fibers used in industrial and commercial products	Manufactures and sells industrial textiles	rys Produces polyisobutylene chemicals	gg Produces and marke
Viginistro	Chemicals, Paints & Coatings Manufactures foam plass to	Electric, Gas, Water & Sanitary Services	Mining & Minerals	Chemicals, Paints & Coatings Manufactures plastic products	Plastics & Rub ber	Textiles	Chemicals, Pants & Costings Produces polylecoturylene demicals	Chemicals , Paints & Coatings Produces and markets butanedto!
Target Country of origin	9	Germany	& Germany	United States	s Germany		United States	. Japan
Name	Not disclosed Misubishi Chemical Foam Plastic Corp	sedNorth West European Hub Company	Bayer AG Insecticide & C Fungicide Products Business	000 Engineering Plastics Business of Honeywell International Inc.	Workwide Nyton Fibers Germany Business of BASF AG	Not disclosed Don & Low (Holdings) Ltd.	Viviation Viviation Viviation Viviation Viviation Polyscotutylene Business of ExconMobil Chemical Co.	Not disclosed (demittsu BASF Co. Ltd.
Deal	Not disclo	25 Not disclosed	\$1,309,394,00	\$170,000,		20 Not disclosed	Not disclose	Not disclosed
Share owned   Share sought hefore (%) (%)	8	CV .	100	100	100	80	1000	09
S Deal description		WINGOS CRIPH, a subseque of BASF AG acquied a 25% sake in North Weet Europea Hu Company (HuCo) for an unfalsored amount HuCo) is a joint wenture between Sasah AGA, Hugas AG, and BEB Engas und Erod GmbH.	PRESENT A Landonism Reviews PRESE PRESENT A Landonism Reviews PRESENT A Landonism Annual Commun.  Reviews and English Commun.  Reviews and English Products of Bay Manual Commun.  Reviews and English Products of Bay Manual Commun.  Reviews Manual Commun. Nat necessaria.  Reviews Manual Commun. Products and a good for dimeried and products and a good for dimeried beginness and product of manual Commun.  Reviews M	Debis A capacitie in exploring platities of the property opinion of the capacities of theory will be explored in the capacities of the cap	Verdevent I harmonize acquired the Verdevent I harmonize acquired the Verdevent I harmonize acquired the Verdevent Aver Tebre Balantees of BASE Tebre Service and Carlo	Thrace Plastics Co. SA acquired the remaining 20% if does not already own in Don & Low Ltd. from Basell NV, a subsidiary of Royal Dutch/Shell Group of Cos and BASF AG.	polysch A capure business of brownhold in polyschulyme business of brownhold formation, a subsequent polyschulyme business of brownhold force for an indisclosed amount to part of both business of brownhold polyschulyme and beautiful to the polyschulyme and and and an indisclosed amount to be off the brownhold polyschulyme business of the polyschulyme and and and and a find the polyschulyme and a find polyschulyme a find polysc	The Abel An equation and anothers if the another is an expension of the another is an expension of the another is an expension of the another is an expension of the another is an expension of the another is an expension of the another is an expension of the another is another is an expension of the another is another is an expension of the another is another in a large in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another is another in a part of the another in a part of the another is another in a part of the another in
Closing data	28 January 2003	18 March 2003	31 March 2003	01 May 2003	01 May 2003	09 May 2003	12 May 2003	01 July 2003
Purpose	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type	Divestiture	Divestiture Minority Interest	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture	Divestiture

				_			
	In Industry	chemics	Cremicals, Paints & Coatings	Natural gas transmission		Medicinals and botanicals	Industrial tonganic chemicals
Seller	Country of origin	Germany	Germany	Germany		Germany	i United States
	Name	BASF AG	BASFAG	Verbundnetz Gas AG		BASF AG	Mine Safety Appliances United States
	Industry	Chemeals, Paints & Coatings	Chemicals, Paritis & Coatings	Chemicals, Paints & Coatings		Miscelaneous Manufacturing	Chemicus, Paints & Coatings
Biwer	Country of origin	United States	United States	Germany		India	United States
=	Description	Lubrizol (	A Operation and a petroferm Inc. production paint which include the control of th	Distributes natural gas BASF AG / Gazgrom OAO		Produces the herbicide Uniphos Enterprises, ache ingredent Ltd. Actifuorien	Chemicals, Paints & Coating Manufacture stoon and BASF AG Locating Manufacture stoon and BASF AG Locating Manufacture stoon Locating Manufacture stoon applications applications
	Industry		Chemicals, Paints & Coating/Opentes as a production pain amountablus or manufactures (for a diversified industries	Electric, Gas, Water & Sanitary Services	ρ.	Drugs, Medical Supplies & Equipment	Otenicals, Paints & Coalings
facreT	Name Country of origin	∍	Gurnee Production Plan United States of BASF Corp	netz Gas AG Germany	Germany	5 /Acifuorien Germany	\$65,000,000/Callery Chemical United States On. On.
	Deal value (US\$)	Not disclosed furth. American Based Silcones Business of Basf AG	Gurnee of BASF	Not disclosed/Verbundnetz Gas AG	Not disdosedBASF AG	Not disclosed BASF AG JAcifluorfen Business	865.000 (COI) (COI
Share cought	(%)	100		36.84		100	000
Share owned	before (%)			20.99			
	Deal description	based silectores to the control of t	USA, a comparation to good, bridden USA, a comparation to the comparation of the USA as comparation to the comparation of the properties of the comparation of the comparation of the open design of the comparation of the comparation of the commercial and industrial chemicals, commercial and industrial chemicals, the comparation of the comparation of the agreement feet and industrial chemicals, comparation of the agreement feetfacts, under the arms of the agreement feetfacts, under the arms of the agreement behalf from the comparation of the agreement and in Currer, limited, of an indiscipled amount.	subsidiary of Acid Acid Acid Acid Acid Acid Acid Acid		assets of the Achinorde Business of Othe assets of the Achinorde Business of BASF Achinorde Business of BASF and a wide of BASF (A.S. train undeclosed amount. The acquisition of the undeclosed amount. The acquisition of the tradematics. Achinorde as her incide each ingredient that is used in the US and Brazal.	And See A conquere centine assets of Caleford Chemical and of Mine Safety Appliances College Size in mine and conducting the Caleford See and
	Closing data	14 July 2003	14 July 2003	31 July 2003	18 August 2003	06 September 2003	12 September 2003
	Purpose	Horizontal	Horizontal 1	Horizontal	Horizontal	Horizontal	Horizontal
	Deal type	Divestiture	Acquistion	Acquisition	Divestiture	Divestiture	Divesture

	TI.	III.						
Industry Plastics materials and resins	Agricultural chemicals	Farm machinery and equipment	Pastics materials and resins	Agricultural chemicals	Paints and allied products	Plastics foam products	Custom compound purchased resins	Plastics materials and resins
Seller Country of origin Germany re	Germany	United States F	United States	France	Germany	United States	Оветнапу	Sweden
Name Celanese AG	BASF AG	Agway Inc.	Suraco Inc.	Aventis SA	Treffert GmbH & Co. KG	Foam Enterprises Inc.	BASFAG	Lagomat AB
Industry Chemicals, Paints & (Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Coatings Paints & 1	Chemicals, Paints & //	Chemicals, Paints & Coatings	Chemicals, Paints & F	Plastics & Rubber	Chemicals, Paints & L
Buyer Country of origin Germany Co	OO Ool	Germany	Comany Co	Germany Cr	Germany	Germany Cr	United States PR	Germany Cr
Name BASF AG Gr	Agro Kanesho Co. Lld. Ja	BASF Oorp.	BASF AG	BASF AG GG	BASF AG Gé	BASF AG GG	Spartech Corp. Ur	BASF AG Ge
					s Manufactures paint BAS additives, dyes, and compounds used for foil coating	Manufactures and sells BAR rigid polyutethane foam materials for the spray, pour, froth and molding markets	Produces polystyrene Spa	uces raw materials BAS e production of rethane cations and ready- e raw material
Industry Description Chemicals, Parins & Coatings Manufactures plastics	Chemicals , Paints & Coating4 Manufactures soil dremicals	Industry & Farm Equipment & Develops agricultural Machinery Machinery precipions are no probing the post-harves she file of various fruits and vegetables	Chemicule, Paints & Coatings Manufactures plasticzers	Chemicals, Paints & Coetings Manufactures crop procedion agents and fundicidal active ingredients.	Chemicals, Paints & Coatings Mann additions on the control of the control of the coating of the			Chemicals, Paints & Coatings Produces raw materials produces raw materials polywethane applications and ready-to-use raw material mixes
gin	Ohemicals,			Chemicals,	Chemicals,	ries Plastics & Rubbe	Plastics & Rubber	Chemicals,
Targy The Country of or General United States These of Targy These of Targy The Country of or Targy The Country of Or Targy The Country of Or Targy The Country of Or Targy The Country of Or Targy The Country of Or Targy	000/Soal Treatment Business Germanny of BASF AG	Mogles United States	perations of United States	Elbeuf France for Aventis	Business of Germany	rises Inc. United States	Pedalty France Compound BASF AG	Sweden
Not disclosed Nylon 6 Engineering Plastics Business of Thoma	\$76.143.000 Soil Treatme of BASF AG	Not disclosed CPG Technologies	\$90,000,000 [Suncoo Inc.	Not disclosed St Aubin Les Elbeuf Crop Protection Operations of Aventis SA	Not disclosed Foil Coating Business of Treffert GmbH & Co KG	Not disclosed Foam Enterprises Inc.	Not disclosed European Spedially Polystymen Compounds Business of BASF AG	Not disclosed Lagomat AB
Deal	0001	100 N	100	100 Not	100 Not	001 001	100 N	100 Not
Share sought (%) (%) (%) before (%) (%) 100								
Deal description BASF AS acquired Myon & Engineering Thomas, which come a division of Troma, a vide son of Troma, which in turn as subsidiary of Troma, which in turn as subsidiary of Troma, which in turn as subsidiary of Tromas, and the propriet mount of the program of the polymer market are experien its position in the polymer market are experient is position in the polymer market are experient in the companys product portion.	The American County of the approach as a solid more controlled to the approach as a solid property of the approach as a solid county of the	Play For a unit of DRFA to, expended POTS technologies from Joyney Inc. for an understanding setting design of a devision of Agram Inc. forestanding setting the production of Agram Inc. forestanding the post-harvest sheet file of various fruits and vegetatives. It transaction stems from the bankruptory filing of Agrany Inc.	Supposed the presence of the p	ASPEC A councilor to business and assets of SA clean dea Elbad Cooping and acceptance of SA clean deadless of Cooping and acceptance of Acceptance of Cooping and acceptance of Cooping acceptance of Cooping and acceptance of Cooping acceptance of Cooping and acceptance of Cooping and acceptance of Cooping acceptance of Cooping and Acceptance of Cooping an	BASF AO agreed to acquire the Foil Coating Business of Treffert Cambril & Co. KG, a division of Treffert Cambril & Co. KG, for an undisclosed sum. No further details about the transaction were available.	The Park A discussed amount. Found interests for King Man Charles and undercload amount. Found interests of polyverthane foam interests for the same, for the hard man command amount of the park of the polyverthane foam interests for the man form the park of	Spanters Polycom SX, a division of Spanters Polycom, accurate comes by Service of polycom, Polycom, accurate comes by Service of Polycom, AX, 6 polycom, polycom, P	Bastogan GmbH, a subsidary of BASF AG acquired Lagomat AB for an undisclosed price.
Closing data	17 December 2003	07 January 2004	22 January 2004	16 February 2004	01 March 2004	03 March 2004	05 April 2004	28 April 2004
Purpose Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal	Horizontal
Deal type Divestiture	Divestiture	Divestiture. Deal involves a bankrupt company.	Divestiture	Divestiture	Divestiture	Acquisition	Divestiture	Acquisition

	T	1		T	
n industry Pentra and allied products	Paints and alled products	Paints and allied products	Chemicals, Paints & Coatings	Opernicals, Paints & Coatings	Orenticals, Paints & Coatings
Seler County of origin Germany Pry	Germany Pre	Germany PR	Germany Ct	Germany Cr	Germany CO
Name BASF AG	BASF AG	BASF AG			
rdustry	Chemicals, Paints & BASI	Chemicals, Paints & BASS	Brokerage, Investment & BASF AG. Management Consultancy	Drugs, Medical Supplies BASF AG & Equipment	Oruga, Medical Supplies BASF AG & Equipment
	Chemica	Chemica	Brokerag Manager Consulta	& Equips. M	A Equips, M
Buyer Country of origin Italy	Australia	Netherlands	s United Kingdom	6 United Kingdom	United Kingdom
Name Industria Ohimica Adriatica SpA	Marplex Australia Pty Ltd.	Akzo Nobel NV	Aesica Pharmaceuticals Ltd. Management	Aesios Phumaseuticals Unied Kingdom Ltd. Management	Private Group Bed by L
	Produces compounds and additive concentrates for the plastic industry		Manufactures pharmaceutical ingredients	exports productives and manufactures manufactures	Manufactures specialed it pharm-specialed it ingredients
Industry Chemicals, Paints & Coatings Manufactures wood coatings and veneer	Chemicals, Paints & Coatings P	Chemicals , Paints & Costingsi Manufactures lacquers and castings for outdoor wind oxings for outdoor window and door treatment	Healthcare; Drugs, Medical M Supplies & Equipment p	Drugs Nedical Supplies & h	Equipment Supples & h
Target County of origin Italy	Saudi Arabia Cr	Germany	Jnited Kingdom	United Kingdom	United Kingdom Dr
Name Rest Coating Ag Wood Coatings Operations	Not disobsed Masterbatch Business	Nat disclose GBA SF Coatings A G Ood Lacquer b Division	sec Aesica Pharmaceuticals	Programma Active Ingredients Division of BASF AG	Cramington Site of BASF UK
Deal	100 Not die	Not dk	100 Not disclo		
Share owned Share sought (%) (%) 100					
Deal description Deal description Patholic Models of Models Addition Addition SNA acquired the Models of M	Marplex Avairation Pty Lick acquired the Massirenth's Baseless of Licks Avairation and Lick a trust of MSAF Avairation and Lick a trust of MSAF Avairation and Massirenth's Business, and how the accordant her new markets, supply, (cronadors, and traffer marks of BASF. The acquisition will Authre embrace the plastics business of Masplex.	Nazi Montovi va greed to the control to the Chately Workship was the control to the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately Montovi value of the Chately value of the Chately Montovi value of the Chately value of the Chately of the Chately when the Chately when the Chately when the Chately of the Chately of the Chately when the Chately of the Chately when the Chately of the Chately of the Chately of the Chately when the Chately of the	A namagement buy-out group bed by Dr. Robert Hardy and backed by Lloyds 188 Development Capital sector of Assage Thermschaft State Thermschattals it furns BASF AG ran and actioned amount, Assage and the present rate is more all the month and assage and amount Assage and the assage and the assage and assage and amount and action and action and action and action and action and action and action and action and action and action and action and action and action and action and action actions are actions as a section and action and action action and action action and action a	Adence phramateculises it at a sind management but you't while a, captive for Pharma Active by the General Active in grederate is dwisbin in Cammington, Northumberland; Lighten, of Rasky Ko, Lustoppather the Pharmator-Platz (Phinneand-Platz (Ph	Investor to you of the Cuentington site of BASE for fiven BASE AC, through and the Past Reliable of Past Reliable of Past Reliable of Past Reliable of Past Reliable of Past Reliable of Past Reliable of Chemicals which are used in a variety of inclusion which are used in a variety of inclusion which are used in a variety of inclusion and country of an analysis as including the particles of an exercise of past and are purpose of the new company formed for the purpose of the variety of the purpose of the past Reliable of the purpose of the past Reliable of the purpose of the past Reliable of the purpose of the past Reliable of the purpose of the past Reliable of the past Reliable of the purpose of the past Reliable o
Closing data	20 May 2004	25 August 2004	01 September 2004	01 September 2004	13 September 2004
Purpose Horizontal	Horizontal	Horizontal	Financial	Horizontal	Horizontal
Deal type Divestiture	Divestiture	Divestiture	Divestiture Unit Management. Leveraged buyout.	Management buy-cul Horizontal	Investor buy-out

П						1
	Plastics materials and resins	Industrial supplies	Phosphatic fertilizers	Chemicias, Pants & Coatings	Commercial printing	Natural gas liquids
	Germany		Germany	Germany	Germany	Australia
	Celanese AG	Webolit-Polska Sp zoo	BASF AG	MSF AG	MSF AG	ROC OII Co. Ltd.
	Chemicals, Paints & (Coatings		Chemicals, Paints & E	Miscellaneous Services BASE AG	Electerage investment (BASFAC) Consultancy	Chemicals, Paints & F
Buyer			Australia C		United Kingdom B	Germany
	BASF AG				Ud. Capital Partners	BASF AG
			anufactures of emical No		pigment production to produce south or production to production to product or production to product or production to product or production to product or production to product or production to product or production to product or pro	Explores for natural gas Bi
	Chemicals, Paints & Coatings Manufactures plastics materials	Mholesale & Distribution Di	Chemicals, Paints & Coating Manufactures chemical products to control the growth of weeds	Chemicals, Paints & Coatings Pi pr	Printing & Publishing	
Target	5					OI & Gas
•	mbh Germany		bASF AG Germany	Packaging, Printing and Germany Ints Division of BASF AG	ates Germany and Cartering Into Table 2	Ltd. Australia
	argor Gmb	/ebolit-Pok	usiness of	ack aging, I.	ASF AG /F. Pariting P. Pariting P. perations	coc Oil Co.
Deal value (US\$)	Not disclosed Targor Gmbh	Not disclosedWeboilt-Poiska Sp zoo	\$30,947,000(Phenoxy Hethicide Business of BASF AG	u. = 4	Not disclosed Starker And Printing Intes Q-perations Operations	\$94.890.00/Roc Oll Co. Ltd. (Saffleetby Gas Field Operations
nare sought	20	100	100		100	1000
Share owned Share sought						
Deal description	BASF AG acquired the remaining 50% stake in Targor GmbH from Celanese AG for an undeclosed price. Targor GmbH is a 50-50 joint venture between BASF AG and Celanese AG.	BASF Contrage AG a unit of BASF AG, agreed to acquire Webails Poskes go zoo brain undiscobe ad amount, Weboilt-Poskes is an undiscobe ad amount, Weboilt-Poskes is alkinburd for the products of BASF Coshings, especially Gasunt and Salcomix, throughout Poland.	Mankin acquered to Phenoxy Hebidode Business of BASF AG to AUD 42 million Business of BASF AG to AUD 42 million Business of BASF AG to AUD 42 million to the disease and the disease on the development elsis, and twentory. BASF AG chose to direst the business to focus on the development of agricultural products in higher growth arenas.	and related by the packaging printing and related by the packaging printing and related by the packaging printing and related by the packaging by the packaging printing and packaging printing and packaging printing and packaging printing and packaging printing and packaging printing packaging pa	On Complete parent Lit acquires the business and seeds of DSA CSP printing this and Printing Bases Operations. The literat and Printing Bases Operations. The literat and Printing Bases Operations. The transaction were undiscosed. The transaction were undiscosed to the transaction were undiscosed. As and the printing seem comparent is the CSP printing seem comparent is the CSP printing seem comparent is the CSP printing seem of BASE printing seem comparent is the CSP printing seem of BASE printing seems that the printing seems of the CSP printing seems to the CSP printing seems to the CSP printing seems to the CSP printing seems to the CSP printing seems to the CSP printing seems to seem the SSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing seems to seem the CSP printing	by Gaspom AOO, and as to 65% by by Octation Profess as to 35%. By Manage Citiber I accompanies as to 65% by by Manage Citiber I accompanies and 16 85% AO, agreed to acquire the business and assess agreed to acquire the business and assess owns the Saltector, Gas Fedi for 6894 with a companies about 15 million to 10% business about 15 million to 10% business about 15 million to 10% business about 15 million to 10% business about 15 million to 10% business about 15 million to 10% business about 15 million 10% business and 15 million to 10% business and 10% busine
Closing data	01 November 2004	18 November 2004	24 November 2004	30 November 2004.	06 December 2004	21 December 2004
Purpose	Horizontal		Horizontal	Horizontal	Financial	Vertical
Deal type	Divestiture	Acquisition	Divestiture	Investor buy-out	Divestiture	Divestiture

	ndustry	Openicals Paints & Coalings	Coetings, Paints & Coetings	id a⊪ed	Industrial noganic chemicals	id allied	Healthcare; Chemicals, Paints & Coatings
	nigin Ir	Chemica	Chemical Coatings	Paints and allied products	Industrial Chemical	Paints and allied products	Healthca Paints &
Seller	Country of origin	Вепталу	Germany		Germany	Netherlands	Switzerland
	Name	SASF AC	HBASF AG	BASF NOF Coating Co.	Merck KGaA	Akzo Nobel NV	Orgamol SA
	Industry	stment	Wrotesale & DistributoriBASF AG	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Coalings Coalings	Chemicals, Paints & Coatings
Buver		Brazil	uedop	Germany	Germany	Germany	Germany
	Name	BASFSA	Sumitorio Corp.	rial BASF AG	cals BASF AG	BASF AG	BASF AG
	Description	agrochemcals agrochemcals	Chemicals, Parits & Coalings persicides used in the agricultural industry agricultural industry	Chemicals, Paints & Coalings/Manufactures industrial	Ohemicals, Paints & Coatings Manufactures chemicas BASF AG	Chemicals, Paints & Coalingal Manufactures specialized industrial coarding industrial and coarding industrial coarding from the Australian OE manufacturing	aintsManufactures fine chemicals and active pharmaceutical ingredients
	Industry	Chemicals, Paints & Coatings	Chemicals, Paritta & Coa	Chemicals, Paints & Coa	Chemicals, Pants & Coa	Chemicals, Paints & Coa	Healthcare, Chemicals, Paintskanufactures fine & Coatings chemicals and active pharmaceutical ingredients
Target	Country of origin	Φ	Germany	ó	Germany	Australia	Switzerland
	Name	ed BASF SA rResende Agrochemical Operations	Abases Ad /Global Triforine Fungloide Business	BASF NOF Coating Co. Ltd.	Merck Kgal (Obba Business Chemicals Business	sect BASF Akzo Nobel	sed Orgamol SA
	Deal value (US\$	Not disclos	Not disclose	Not disclosed	00 (1686 1986)\$	Not disdi	Not disclo
Share owned   Share sought	(%)	100	001		001	09	100
Share owned	before (%)			90			
	Deal description	BASE SA, their a sunt of BASE AS, a coupled and their sunt of BASE AS, their a sunt of BASE AS, a coupled be their sunt of BASE AS, a coupled be their sunt of BASE AS, and a sund observation of BASE SA, for an accordance of BASE SA, for an accordance of BASE AS, and a coupled to be remained Soulda, and is exposed to be remained Soulda, and is exposed to be remained Soulda, and is exposed to be remained Soulda, and so exposed to their sunt of the	The a banese and company Semitron Copp agreed to adquire the business and assert of 50.5% Act Soday Information all proposed to adquire the proposed baseness. Futurous deals about Information Baseness. Futurous deals about Copp at Tiefforth Tiefforth Tiefforth and the proposed	RASE County of Action a substantial of BASE NG, reader an agreement to actuer to action of the county of the county of underlying the county of the county of the authority of the county of which county of the county of which of the county of which of the county of which of the county of which of the county of which of the county of which of the county of the the county of the county of the county of the county of the the county of the county of the the county of the county of the county of the county of the the county of the county of the the county of the county of the county of the the county of the county	BASIS A Assured the business and assets of Mead Vicable Global Exercise Colonness Season as of ELECTOR Colonness Season as of ELECTOR Colonness Season as of ELECTOR Colonness Season (ELSS SE misson). The its insection recipient electronic and the colonness of ELSS SEASON (ELSS	We have or intragerous for this ground for the area of this ground for the area of the are	BASF AS agreed to acquire Organio SA for an undiscosed price. Organio SA is based in Switzenstatures fine the insulations and and manifestures fine chemicals and active pharmaceutical ingredients. The company has another
	Closing data	03 February 2005	24 February 2005	ε <sub>2</sub>	19 April 2005	07 June 2005	10 June 2005
6	Purpose	Financial	Conglomera le	Horizontal	Horizontal	Horizontal	Horizontal
:	Deal type	Divestiture Unit ESOP. Leveraged buyout.	Divestiure	Acquisition	Divestiture	Divestiure	Acquisition

	Industry	Coetings. Paints &	Coatings Paints &	norganic pigments	Ohemical preparations	Coatings
Seller	Country of origin			United States Inorg	United States Chen	
		ninklijke Germany atschappi	Gелпалу			Netherlands
	Name	nt (BASF AG) Vs. Naderfandscan Naderfandscan NV	BASF AG	Huntsman Corp	Huntsman Corp.	OSM NV
	Industry	Brokenges Ass AG K Montkijek Consultancy Nederlandesne Pertorieum Maatschappi NV NV	Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings	Chemicals, Paints & Coatings
Buyer						
		United	lokings United	Germany	- Germany	Оветнапу
	Name	Group	PLC	BASF AG	BASF AG	BASF AG
	Description	Aypropylere Aypropylere	Manufactures polystrengiNEOS Group Holdings United Kingdom PLC group coducts products	Chemicals, Paints & Coatings Manufactures industrial chemicals	Chemicals, Paints & Coating Manufactures toluene discoyanate chemical producis	Produces phylase animal feed enzymes
	Industry	Chemicals, Paints & Coatings Manufactures, polypropyleme		ints & Coatings M	ints & Coatings M di	
	Indu	Chemicalis, Pa	Plastics & Rubber	Chemicals, Pa	Chemicals, Pa	Food Processing
Target	Country of origin	Netherfands	Canada	United States	United States	Netherlands
	Name	AN I 68	Bussen Business Business	,000 Huntsman International LLC /TDI Business	And Hurksman Corp. Tribuene Discoyanate Business	Phytase Animal Feed Enzymes Venture of DSM NV
A Of Ity and a second	Dear value (USS)	\$5.682,819,000 Bassel NV	ABODSID ION	177 000'000'68\$	Not disclosed Hr. But	<u> </u>
Share sought		100	100	100	100	
Share owned 3						JVCC F1
	Deal description	where connection that by Chattege Gov and Access Intakine in a signed an experiencing to access bease IN Venni Shell Character ID and 16.87 4,5 to FLRA 4. Character ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID and 16.87 4,5 to FLRA 4. Intakine ID And 16.87 4,5 to FLRA 4. Intakine ID And 16.87 4,5 to FLRA 4. Intakine ID And 16.87 4,5 to FLRA 4. Intakine ID And 16.87 4,5 to FLRA 4. Intakine ID And 16.87 4,5 to FLRA 4.	Group Hedings Pt., a captient of HROD clouds privile to a standard or HROD clouds polytike to be used to the cloud polytike to be used to the cloud clouds polytike to be used to the cloud clouds a polytike to the cloud polytike to be used to the cloud polytike to be used to the cloud polytike to be used to the cloud to the cloud polytike to be used to the cloud to th	BASF AG acquired the TDI Business of Huntsman hieranstoral LLC, a unit of Huntsman Corp. to \$39 million. This acquisition expands upon the business operations of BASF AG.	acquired the assets of the following acquired the assets of the following congozyates (TD) justiness of Husbraman Corp. for an undisclosed price. TD goes into corp. for an undisclosed price. TD goes into range of less item since soles to range of less item since soles to congress them since soles to configuration. MSA in EDI production suches to Gesman. Losisans and suches of Gesman, Losisans and Parchise. Of Con. or are any and Yeacu in the Republic of Kon. or are any and Yeacu in the Republic of Kon. or are any and Yeacu in the Republic of Kon. or are any and Yeacu in the Congress of Section 100 or and any and Yeacu in the Republic of Kon. or are any and Yeacu in the Congress of Section 100 or any and any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any and Congress of Section 100 or any any and Congress of Section 100 or any any and Congress of Section 100 or any any any and Congress of Section 100 or any any any any any any any any any any	Acquisition Horizontal Unknown (Rheinord Luckogradine) Reliability and Inchingent Reliability and Inch
- Tribulo	Crosing data	30 June 2005	01 July 2005	01 July 2005	06 July 2005	Unknown
	enthose	Financial	Horizontal	Horizontal	Horizontal	Horizontal
111111111111111111111111111111111111111	near rype	Divestive	Divestitute	Divestiture	Divestiture	Acquisition

Appendix 5

## Restructuring and consultation at major Japanese chemical firms, 2004

_	T.,		d)				
Chem I	Manufacturing industrial organic chemicals, agricultural s chemicals, magnetic and optical recording media, plastics processing and pharmaceutical	(1) Aliance, (2) joint ventures, (3) sales of businesses; (4) division of businesses.	To strengthen the independence of each department.	The overall number of employees has decreased because of sale of business. Madefemale ratio remains funder from the number of employees over 50 years old employees over 50 years old has fallen because of their transfer to related companies.	Trade union informed at the same time as the company made the restructuring plans public.	The company aganized individual consultations/ il interviews with all affected employees.	Althe central level, top management and the trade union. At the workplace, top manager, the managers and all employees; at individual interviews, inmediate properties and the employee properties and the employee processors.
Chem H	Manufacturing cyclic crude and intermediates, plastics materials and resins, and thermosetting materials.	(1) Optimizing the overall business and unifying related companies within the parent company's umbrella; (2) expanding and increasing efficiency of businesses; (3) business facilities overseas.		employees has decreased. No change in male decreased. No change inf male/female employees overlal has increased because of company increased because of company restrictors on new and young recruitment.	Trade union informed at the same time as the company made the restructuring plans public.	Consultations took place at aleach level: central (company headquarters), plant, and workpace level. The company provides the trade union with information including substantial plans on restructuring, the reasons for restructuring and reasons for restructuring and reasons for restructuring and workers.	,
Chem G	Manufacturing duplicating machines, computer printers, photographic film, plate and paper holders, camera and related equipment and printing related equipment and printing rack and attachments.	Thorough reviewing on business structures on R&D, production, sales, distribution, and procurement.	To improve business efficiency and swiftness of business decisions by increasing synergy on business.	Number of employees in designing and R&D increased. Delto outsourching of production and use of contract labour, over all production workforce decreased.	The company informed trade trunch above making the restructuring plans public. In most cases the trade union learns of the plan at the same time as the company amounces it.	consultations are held at the company, plant and workplace levels, depending on the relevancy of issues and their impact. Consultations held with the trade union regarding working then holidays, any change in working ponditions, and other rationalizing plans.	Depends on subject matter.
Chem F	Manufacturing industrial inorganic and organic chemicals.	Separation of non-core businesses, withdrawal from non-profitable businesses; and the promotion of consolidated business strategies throughout a group company.	To strengthen business structures and international competitiveness.	Gross sales have risen, but the overall number of employees as allen by half Because of restrictions on new employment, the average age of workers has gone up.	Before the restructuring plan is made public.	Consultation on matters concerning restructuring is conducted at the central level and rationalization plens affecting particular plants are discussed at the level of the plant concerned.	Company's top executive, personnel manager, the directors concerned, and the trade union.
Chem E		Joint ventures in non-pharmaceutea businesses supparamecutea businesses in the promotiones, visit and agrichemicals products, visit some the promotion of consolidated businesses ware separated from businesses were separated from businesses ware as new a group company.	The concentration of capital on pharmaceutical business enables the company to improve its business position in a market characterized by keen competition.	No change in the overall number of employees until the number of employees within the overall number of employees company, because employees has fallen by that Because of companies ensitted to related companies restrictions on new employment retain an employment company, gone up.	Informed the trade union before Before the restructuring plan is the restructuring plan was made made public.	Established company-wide consultation forum is used as a means of holding consultations with workers on restructuring.	Company top executives, directors of the department undergoing restructuring, an HRD director and the trade union.
Chem D	turing printing ink, blates, pigments, plastic s and resins, and astic materials.	Externat: M&A business allances (production collaborations); joint ventures. In internat: restructuring of business organizations; chosures and integrations of collaboration of business facilities and plants; division of businesses.	f invest iuman iness	Dop in overall number of employees, increase in number of older employees, in the average age of employees overall, and in the number of surplus employees.		The company organized company organized companywide consultations at the certral level concerning agenda items perceived as The Public glorificant implicational intelligence for employees. Consultations at the plant (or branch) level took place as was deemed necessary.	Personnel manager and human Company top executives, resources personnel of the directors of the department on company, and the president and undergoing restructuring, an executive committee members HRD director and the trade of trade union.
Chem C	Manufacturing plastic materials and resins, industrial organic and inorganic chemicals; pharmaceutical preparations; agricultural chemicals	Joint ventures	To become a global leader in the chemicals industry.	No change.	Informed the trade union before Shortly before making the the restructuring plan was made amouncement to the general public.	All matters concerning restructuring were discussed solely at the central level.	Top management of the company and the trade union.
Chem B	Manufacturing synthetic resin chemicals, electronic materials and function materials.	Consolidation, and closure of small-sized plant with about 10 employees.	To strengthen the businesses and concentrate capital.	Drop in the number of young workers because of restrictions on new young recruitment.	Before the restructuring plan is made public.	At the central and plant levels.	Top management of the company and the trade union.
Chem A	turing petrochemicals, m, electronic materials, preparations.	Sales of business, M&A, business allances, purchasing and restructuring of related companies, closing some businesses, and withdrawal from non-core businesses.	Concentrating capital to maximize returns.	The number of overall employees drastically reduced. Because of restrictions on new young recultment, the number of young workers decreased.	Before the restructuring plan is made public.	Consultation at the central level is the main forum of dialogue concerning restructuring, in which mainty matters concerning employment and conditions of work are negotiated.	Top executive of the task force on restructuring and the trade union
	Primary business	Form of corporate changes	Purposes of corporate restructuring	Change in workforce	Time of first consultation	Which levels were consulted?	Who took part in the consultations?

	Chem A	Chem B	Chem C	Chem D	Chem E	Chem F	Chem G	Chem H	Chem I
Frequency of consultations?	The company does not cap the frequency of consultations. Some issues were throughly discussed until the trade unton was committed of the necessity for change. One topic took over a half year, during which more than 10 consultation sessions were held.	,	Consultations on restructuring book almost half a year before restructuring was implemented. Consultations called whenever deemed necessary.				As many consultations with the trade union were held as deemed necessary.	Once a month.	Varies from one case to another. Generally, 1-2 times for central-level consultation with the rade union, one for workplace consultation, 1-3 times for individual interviews with the employees concerned.
What information was disclosed to workers?	(1) medium-lerm business plan and the progress report on business, (2) short- and long- term concrete business goals; and (3) an yearly business plan of action, the progress report and future business prospects.	The company disclosed confidential information to the trade union because it believes that such information should be shared with the trade union.	Almost all information concerning conditions of work, welfare, personnel system and performance evaluation system at the new company.	All information given to the trade union and affected workers, except on issues the company discussed with its business partners.	Background and development of officers besetchin process of riew business partners. The prospects of new businesses, or agages and terms and conditions of worker facing transfer.	Amost all types of information, such as substantial information on business, client information, analysis of competitors, and business perspectives.	Background and primary reasons of restructuring; the scope of impact; time schedule for implementing rationalization plans; and change in working conditions.	All business information deemed necessary to gain employees funst and understanding, including information on the company's future management plans and prospects.	Business situation, management planning, personnel lopices, personnel assessment system, and wages and working conditions at the new companies and other related companies.
Benefits of disclosing confidential information to workers	To disclose information as much information as possible to the trade unito to fallow, it to make realistic judgments.	Consultations have impelled the trade union as a worker's representative to speak with a unified vote and that satisfying developed the capacity of issening to the diverse voices of workers.		Providing the trade union with as much detailed information as possible not only deepened a possible not only deepened workers' understandings of the development of the business and its possible impact on them, but it also contributed towards is strengthening the trust between the company and workers and the trade unions in the long fem.	The company gave the trade union all information concerning the employment contracts of part-time workers in the newly established firm, and conditions of work. Providing the trade of work. Providing the trade union with such information made it easy to start up the new company with less resistance from the affected workers.	Disclosing ful-scale information to the trade union contributed towards determing the understanding between the parties concerned.	The company believes that discussing as much information as possible to the employees and the trade union is beneficial in that it increases their understanding of the possible impact on their work.		Disclosing extensive information to workers facilitated the company's subsequent strategies that the strategeners with the trade union. Basically, all information that had to be disclosed was indeed disclosed.
Change in work organization	Outsourcing, and short-term re- employment of retired employees.				No change.		Slimming down of department organization.	No change.	
Change in wages	To minimize wage reductions, the company has focused on increasing profits by reforming company structure and restructuring businesses. Workers who were transferred to related companies received wage compensation.		New wage system emphasizing job performance and actual achtevements.	No change.	No change.	The wage level has been mainlained, but individual performance has became a central factor in deciding workers' wage and bonuses.	Shift of wage system from seanority-based to individual workers' performance, plus company's actual proffibility. While abolishing supplementary allowances which did not match the change in work style, the company modified the wage structure as a whole.	Factors linked to age and seniority eliminated from wage determination; the company introduced new wage determining factors closely performed to work actually performed by workers and the quality of work.	
Change in conditions of work	Wage structure has been restanged with the two age level was maintained. The new wage system is based on individual performance rather than seniority.			Employment security is the top priority of company restructuring. The company provided the employees transferred to related companies with a comprehensive wage package to guarantee their past wage level.	No change.			(1) Introduction of child care leave, and (2) Introduction of family care leave.	For employees transferred to estated companies, the company lifed to preserve the company lifed to preserve the as possible in those companies. For those permanently transferred elsewhere, the another permanent transferred elsewhere, the another permanent transferred elsewhere, the another permanent transferred elsewhere, the another permanent transferred elsewhere, the transferred elsewhere, the transferred elsewhere the more companies.
Change in working time	Rise in overtime.		Annual working time will be reduced until April 2006.	No change.	No change.	Gross working time remains undanged, working time arrangements have provided more flexibility at plant level, in accordance with circumstances at each plant and the workforce availability.	schedules in 1991; (2) a half- schedules in 1991; (2) a half- pay paid off system in 1993; and (3) intoduction of the "presumed worked" system in accordance with Japanese law.	No change.	No change.
Change in working time arrangements	Widened employees' discretion to manage their total working time.	-	New flexible work schedule without core time.	No change.	No change.	Flexible shift work schedule introduced to balance workers' and business needs.	No change.	Introduction of flexible work schedules.	No change.
Health and mental care measures taken	Direct counselling by occupational MD, and telephone counselling.				No particular measures.		(1) Established mental health bilateral committee; (2) fexible working time system to working time system to accommodate employees' health needs; (3) medical checks in accordance with hours worked.	(1) Organized seminars and lectures on mental health; (2) medical check by surveys; (3) consulting by occupational MD.	
Source: Japan Business Federation (JBF	Federation (JBF)								

Appendix 6

## Global Business Standards Codex

		Key concept	Constituency	Standard
Fiduciary Principle	Act as a fiduciary	Diligence	Company	Promote the company's legitimate interests in
	for the company			a diligent and professional manner.
	and its investors.			Maintain the company's economic health.
	Carry out the			Safeguard the company's resources and
	company's			ensure their prudent and effective use.
	business in a			Refrain from giving excessive gifts and
	diligent and loyal			entertainment.
	manner, with the		Investors	Provide a fair and competitive (or better)
	degree of			retum on investment.
	candour expected	Loyalty	Company	Use position and company resources only for
	of a trustee.			company purposes (not for personal gain).
				Disclose potential conflicts between personal
				and company interests.
				Refrain from activities involving actual
				conflicts of interests, such as self-dealing and
				competing with the company.
				Refrain from receiving excessive gifts and
				entertainment.
				Refrain from pursuing for personal benefit
				opportunities discovered through position or
				company resources.
			Investors	Refrain from trading in the company's
				securities on the basis of confidential
				company information.

			Key concept	Constituency	Standard
7	Property Principle	Respect property and the rights of those who own it	Protection	Company	Protect company assets, including confidential and proprietary information, finds and equipment
		Refrain from theft and misappropriation,	Theft	Company	Do not misappropriate company resources through theft, embezzlement, or other means.
		avoid waste, and safeguard the property entrusted to you.		Competitors	Respect rival's property rights, including those regarding intellectual property.
က	Reliability Principle	Honour commitments. Be	Contracts	Suppliers/Partners	Pay suppliers and partners on time and in accordance with aged-on terms.
		faithful to your	Promises	All	Honour promises and agreements.
		word and follow	Commitments	All	Fulfil implicit and explicit obligations to all
		through on			constituencies.
		promises,			
		agreements, and			
		other voluntary			
		undertakings,			
		whether or not			
		embodied in			
		legally			
		enforceable			
		contracts.			

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4	Transparency Principle	Conduct business Truthfulness	Truthfulness	All	Be honest and respect truth in all activities.
		in a truthful and open manner.			Record transactions in a fair and accurate
		Refrain from		Suppliers/Partners	Deal with suppliers and partners honestly.
		deceptive acts	Deception	Customers	Avoid deceptive and misleading statements
		and practices,			and omissions in customer-related activities,
		keep accurate records, and			such as marketing, sales, and research.
_		make timely disclosures of		Competitors	Do not acquire commercial information by dishonest or unethical means.
		material	Disclosure	All	Make timely disclosures of relevant financial
		information while			and nonfinancial information.
		respecting obligations of			Engage in transparent accounting and
		obligations of			financial reporting.
		confidentiality		Investors	Provide investors with relevant, accurate, and
		and privacy.			timely information.
				Customers	Give customers adequate health and safety
					information, warnings, and labels.
					Provide accurate information about the
					content, use, and maintenance of products.
				Employees	Give reasonable notice of operational
					changes likely to have a major effect on employees' livelihood.
			Candour	Employees	Communicate and consult with communities
					affected by environmental, health, and safety
					impacts of the enterprise.
				Public	Communicate and an open and honest
					manner, subject to legal and competitive
					constraints.
			Objectivity	All	Adhere to independent auditing and financial- reporting standards.
				_	

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		-	ney collecpt	Collettuelley	Stalitaiu
2	Dignity Principle	Respect the	Respect for the Individual	All	Respect the dignity and human rights of
		dignity of all			others.
		people. Protect		Employees	Adopt work practices that respect employees'
		the health, safety,			dignity and human rights.
		privacy, and			Prevent harassment in the workplace.
		human rights of		Suppliers/Partners	Prefer suppliers and partners whose
		others; refrain			employment practices respect dignity and
		from coercion;			human rights.
		and adopt		Public	Support and protect human rights within the
		practices that			company's sphere of influence.
		enhance human	Health & Safety	All	Protect human health and safety.
		development in		Customers	Ensure that products and services sustain or
		the workplace,			enhance customer health and safety.
		the marketplace,		Employees	Protect employees from avoidable injury and
		and the			illness in the workplace.
		community.			Provide a work environment that is free from
					substance abuse.
				Suppliers/Partners	Prefer suppliers and partners whose work
					practices respect international labour
					standards on health and safety.
			Privacy & Confidentiality	Customers	Respect customers' privacy.
					Protect confidential customer information.
				Employees	Respect employee privacy.
					Protect confidential employee information.
			Use of force	Employees	Abstain from directly or indirectly using forced
					or child labour.
				Public	Ensure that security personnel respect
					international standards on the use of force.
					Contribute to the elimination of forced labour
					and abusive labour practices.

			Kev concept	Constituency	Standard
			Association & Expression	Employees	Recognize employees' right to free
					association and collective hardaining
					association and concertive bangaining.
				Suppliers/Partners	Prefer suppliers and partners whose work
					practices respect international labour
					standards on free association and collective
					bargaining.
				Customers	Respect customers' cultures.
				Public	Respect local cultures.
			Learning & Development	Employees	Assist employees in developing skills and
					knowledge.
					Crate employment opportunities that enhance
					human development.
			Employment security	Employees	Safeguard employment and employability.
9	Fairness Principle	Engage in free	Fair Dealing	All	Deal fairly with all parties.
		and fair		Investors	Deal fairly with minority share owners.
		competition, deal		Customers	Treat Customers fairly in all aspects of
		with all parties			transactions.
		fairly and			Set prices that are reasonable and
		equitably, and			commensurate with quality.
		practice		Employees	Offer fair and reasonable compensation.
		nondiscrimination		Suppliers/Partners	Deal fairly in all activities, including pricing,
		in employment			licensing, and rights to sell.
		and contracting.	Fair Treatment	Employees	Practice nondiscrimination and provide equal
					employment opportunity.
				Suppliers/Partners	Provide equal opportunity to suppliers owned
					by minorities and women.
					Prefer suppliers and partners whose
					employment practices respect international
					labour standards on nondiscrimination.

			Key concept	Constituency	Standard
			Fair Competition	Competitors	Engage in free and fair competition.
					Refrain from colluding with competitors on
					prices, bids, output, or market allocations.
					Refrain from seeking or participating in
					questionable payments or favours to secure
					competitive advantage.
				Suppliers/Partners	Require suppliers and partners to refrain from
					bribery and improper payments.
			Fair Process	Employees	Do not retaliate against employees who report
					violations of law or company standards.
2	Citizenship Principle	Act as	Law & Regulation	All	Obey applicable laws and regulations.
		responsible			Do not participate in money laundering or
		citizens of the			other illegal activities that support terrorism,
		community.			drug traffic, or other organized crime.
		Respect the law,		Investors	Do not obstruct legal rights of share owners.
		protect public			
		goods, cooperate		Competitors	Adhere to competition laws.
		with public		Public	Adhere to environmental laws and standards
		authorities, avoid			domestically and internationally.
		improper involvement in			Adhere to the letter and spirit of tax laws and
		nolitics and			make timely payments of tax liabilities.
		government, and	Public Goods	All	Do not condone or participate in bribery or
		contribute to			other forms of corruption.
		community			Protect and, where possible, improve the
		betterment.			natural environment.
					Promote sustainable development.
				Customers	Ensure that products and services sustain or enhance the natural environment
		_	_		

Key concept	Constituency	Standard
	Suppliers/Partners	Prefer suppliers and partners who observe
		applicable environmental standards.
	Public	Do not use lack of scientific certainty as a
		reason to postpone cost-effective measures
		to address threats of serious damage to the
		environment.
Cooperation with Authorities Customers	Customers	Cooperation with public authorities to address
		threats to public health and safety from the
		company's products and services.
	Employees	Cooperate with employee groups,
		government, and others to address
		employment dislocations created by business
		decisions.
Political Noninvolveemnt	Public	Recognize government's obligation and
		jurisdiction concerning society at large.
		Avoid improper involvement in political
		activities and campaigns.
Civic Contribution	All	Contribute to the economic and social
		development of local communities and the
		world.
		Develop innovations in technology, products,
		processes, and practices.
	Public	Contribute to charitable causes.
		Support employee involvement in civic affairs.
		Take a leading role in preserving and
		enhancing the physical environment.

			Key concept	Constituency	Standard
8	Responsiveness	Engage with	Addressing Concerns	Investors	Respect share owners' requests,
	Principle	parties who may			suggestions, complaints, and formal
		have legitimate			resolutions.
		claims and		Customers	Offer products and service whose quality
		concerns relating			meets or exceeds customers' requirements.
		to the company's			Provide timely service and remedies for
		activities, and be			customer complaints.
		responsive to		Employees	Engage in good-faith negotiation in cases of
		bublic needs			conflict.
		while recognizing			Respond to employees' suggestions,
		the governments			requests, and complaints.
		role and	Public Involvement	Public	Collaborate with community groups, and
		Jurisdiction in			support public policies that promote economic
		protecting the			and social development.
		public interest.			Cooperate in efforts to eliminate bribery and
					corruption.
					Support and protect democratic institutions.
					Support diversity and social integration.

Source: Lynn Paine, Rohit Deshpandé, Joshua D. Margolis, and Kim Eric Bettcher, "Up to Code: Does Your Company's Conduct Meet World-Class Standards?," Harvard Business Review, December 2005, pp.122-133.

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## List of sectoral working papers

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Employment and poverty in Sri Lanka: Long-term perspectives (Vali Jamal)	2000	WP.157
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Public participation in forestry in Europe and North America: Report of the Team of Specialists on Participation in Forestry	2000	WP.163
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Democratic regulation: A guide to the control of privatized public services through social dialogue (G. Palast, J. Oppenheim, T. McGregor)	2000	WP.166
Worker safety in the shipbreaking industries: An issues paper (Sectoral Activities Department and InFocus Programme on Safety and Health at Work and the Environment)	2001	WP.167
Safety and health in small-scale surface mines: A handbook Manfred Walle and Norman Jennings)	2001	WP.168
Le role des initiatives volontaires concertés dans la promotion et la dynamique du dialogue social dans les industries textiles, habillement, chaussure (Stéphanie Faure)	2001	WP.169
The role of joint voluntary initiatives in the production and momentum of social dialogue in the textile, clothing and footwear industries	2001	WP.170
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