

# Towards a brighter future of work in the digital economy

## Global Research Webinar

30 September 2020

8:00–11:20 Central European Summer Time (CEST)

15:00–18:20 Japan Standard Time (JST)

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Information and communication technologies (ICT) continue to transform our lives and societies with unprecedented speed and scale. Digital advances have generated enormous wealth in record time and is key to accelerating progress towards the Sustainable Development Goals. However, digitalization is inevitably leading to major shifts in labour markets everywhere, which have to be managed carefully. The fast-growing digital economy will require a range of new and different skills that do not exist today.

“We need a major investment in education, rooted not just in learning but in learning how to learn, and in providing lifelong access to learning opportunities for all” António Guterres, Secretary-General, United Nations

The purpose of this Global Research Seminar is to share the main findings of brand new ILO research on skills shortages, skills development strategies, and the governance of labour migration of ICT specialists in Canada, China, Germany, India, Indonesia, Singapore and Thailand. Experts from the seven countries and Japan will exchange views on these topics, and discuss what can be done to create a digital economy with decent work opportunities for more women and men.

The Global Research Seminar is the culmination of an ILO research project entitled “The Future of Work in Information and Communication Technology (ICT)”, which is financed by the Ministry of Health, Labour and Welfare in Japan.

**Organized by :** The International Labour Organization (ILO)  
Sophia University

**Supported by :** The Japanese Ministry of Health, Labour and Welfare  
Japan Business Federation  
Japanese Trade Union Confederation  
The ILO Association of Japan  
The Global Compact Network Japan

## Moderated by

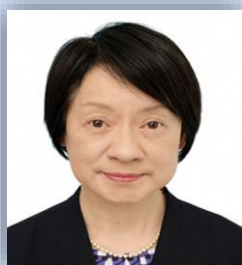


**Ms. Nozipho Tshabalala**  
Conversation strategist and global moderator

## Opening remarks (8:00-8:20 CEST / 15:00-15:20 JST)



**Ms. Alette van Leur**  
Director,  
Sectoral Policies  
Department, ILO



**Ms. Chihoko Asada-  
Miyakawa**  
Regional Director for Asia  
and the Pacific, ILO



**Mr. Yoshiaki Terumichi**  
President,  
Sophia University



**Mr. Kazuhide Okuma**  
Parliamentary  
Vice-Minister of Health,  
Labour and Welfare

## Keynote speeches (8:20-8:50 CEST / 15:20-15:50 JST)



**Dr. Nicola Düll**  
Managing Partner,  
Economix Research & Consulting

**“Skills shortages and labour  
migration in the field of ICT”**



**Mr. Masaaki Iuchi**  
Senior Assistant Minister,  
Ministry of Health,  
Labour and Welfare

**“Current status of utilization of  
ICT specialists and Human  
Resource Development  
Measures in Japan”**

## Panel discussion 1 (9:00-10:00 CEST / 16:00-17:00 JST)

### “Investing in skills development in the ICT sector”

With rapid developments in ICT, many countries are facing skills shortages. In this session, we exchange views on what kind and what level of skills are lacking and how to invest in skills development, focusing on the efforts of employers' and workers' organizations.

(\*Panellists TBC)



**Ms. Alexandra Cutean**  
Senior Director, Research & Policy, Information and Communications Technology Council (ICTC) [Canada]



**Mr. Patrick Tay**  
Assistant Secretary-General, Singapore National Trades Union Congress (NTUC) [Singapore]



**Mr. Toru Harukawa**  
Director of Policy Making Department, the Federation of Information and Communication Technology Service Workers of Japan (ICTJ) [Japan]



**Mr. Naotaka Saimei**  
Senior Director, HR Development Division, Global HR Management Unit, FUJITSU [Japan]

## Panel discussion 2 (10:10-11:10 CEST / 17:10-18:10 JST)

### “Better governance of labour migration in the ICT sector”

In this session, we exchange views on opportunities and challenges related to the international migration of ICT specialists, from the points of view of both sending and receiving countries.

(\*Panellists TBC)



**Dr. Partha S Banerjee**  
Director, DEFT Advisory and Research [India]



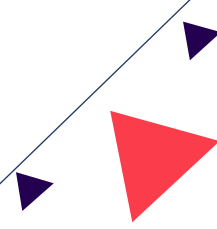
**Mr. Marian Dünkler**  
Placement Officer, German Federal Employment Agency, International & Specialized Services (ZAV) [Germany]



**Dr. Maulahikmah Galinium**  
Dean Faculty of Engineering and Information Technology, Swiss German University [Indonesia]



**Ms. Natalia Popova**  
Labour Economist, MIGRANT, ILO



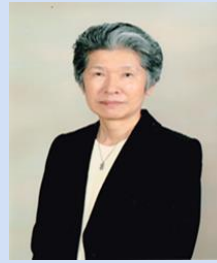
## Closing remarks (11:10-11:20 CEST / 18:10-18:20 JST)



**Mr. Yoshiteru Uramoto**  
Distinguished Professor,  
Sophia University



**Mr. Toshio Arima**  
Chairman of the Board,  
Global Compact  
Network Japan



**Ms. Maki Omori**  
President,  
The ILO Association of  
Japan



**Mr. Shinichi Takasaki**  
Director,  
ILO office for Japan

