

SCORE CASE STUDY

IMPROVEMENT IMPLEMENTATION AT HIEP LONG CO., LTD.

Established in 1993, Hiep Long Co., Ltd. is specialized in in-door and out-door furniture. The company is located in Thuan An, Binh Duong and employs 300 workers, 30% is female.

The Enterprise Improvement Team (EIT) selected workshop No.1 to implement pilot 5S with new methodology from SCORE. Key activities include:

- Official launching of 5S program to demonstrate the commitment and determination of the enterprise.
- Information dissemination and training on 5S for line supervisors and workers.
- Development of comprehensive 5S plan with participation of all employees.

- Development of visual workshop layout.

- Step-by-step 5S implementation with the participation of all employees and close supervision and support from managers.

The initial 5S implementation of workshop No.1 was quickly adapted factory-wide and delivered significant impact. The workshop transformed completely in a short time.

The EIT also initiated several continuous improvement activities to improve the production efficiency. The workers at Hiep Long Co. Ltd. are now benefit from a much cleaner, safer and more efficient working environment.

"In the implementation of SCORE modules, we delivered a significant change in our workshop which is now a safer and cleaner working environment.

The workers are now more proactive in workplace cooperation and continuous improvement. We were able to improve our productivity by 20% and reduced the overtime by over 30%."

*Mr. Huynh Quang Thanh
Director*

